

**STATEMENT OF OBJECTIVES (SOO)
IMMIGRATION DETENTION SERVICES
AURORA, COLORADO
DENVER METROPOLITAN AREA**

A. Introduction

The United States Department of Homeland Security (DHS), U.S. Immigration and Customs Enforcement (ICE), Office of Detention and Removal Operations (ERO) is responsible for detaining aliens during removal proceedings and pending their removal from the United States. ICE is reforming the immigration detention system to move away from a penal model of detention. A key goal of reform is to create a civil detention system that is not penal in nature and serves the needs of ICE to provide safe and secure conditions that accommodate the needs of a diverse population, including the need for medical, mental health, and dental care, and ample access to recreation, attorneys, family visitation, religious and other programs. Reform also includes detaining people close to the sites of their apprehension and near to hospitals, immigration service providers, and transportation hubs.

ICE requires a wholly new generation of detention facilities uniquely suited to ICE's civil detention authority. The new facilities must feature innovative and cost-effective designs and new approaches to construction materials, staffing, and operations; and must be flexible, multipurpose, and expandable. They must also provide housing environments with abundant natural light, outdoor recreation, contact visitation, noise control, freedom of movement, programming opportunities consistent with detainee demographics, and state-of-the art medical facilities. Persons housed at these facilities will range in security level from minimum to high.

This Statement of Objectives (SOO) is for the provision of detention services by a contractor in a safe, secure, supervised facility that prevents unauthorized entry and egress and provides appropriate custody, care, and control of ICE detainees. In response to the Government's solicitation and SOO, offerors shall propose a Performance Work Statement (PWS) that both complies with ICE operational and legal requirements and specifically correlates with the offeror's proposed solution. Accordingly, the final PWS will become a part of the resultant contract.

B. Overview

Consistent with ICE's recently announced detention reform initiatives, ICE/ERO is seeking a multipurpose facility or multi-facility campus designed and operated to support the housing and processing of individuals as they move through the civil immigration process, and to ensure their availability for removal from the United States if so ordered, or until released as a result of receiving an immigration benefit or the decision to utilize an alternative to detention.

Size and Location

This solicitation is for a 525-bed contractor owned contractor operated detention facility in the Denver metropolitan area, and designed primarily to house and process males and females apprehended by or transferred into the custody of U.S. Immigration and Customs Enforcement (ICE).

Type of Facility

This facility will house ICE detainees, adult males and females, with the capability of separately housing individuals based on ICE's classification criteria as presently written and subject to amendment. The facility will be divided into a minimum of two distinct and separate areas.

One area must accommodate 525 beds (approximately 497 male and 28 female) in several individual areas or housing units. The area must meet or exceed the optimal levels of recreation and all other areas of compliance contained in the Performance-Based National Detention Standards. The level of restriction within the individual housing units should be flexible to adjust to detainees of various risk and classification level. The area also must include a 52-bed Special Management Unit (SMU), separate from the general population, as well as an onsite 10-bed healthcare facility.

The SMU must be capable of adjusting to varying proportions of administrative and disciplinary cases. Those in administrative segregation must have access to recreation and other services comparable to those afforded the general population to the maximum extent possible.

The facility will have a total of 525, although no more than 463 beds can be occupied at any given time because the detention standards require that detainees in the 52-bed SMU and the onsite 10-bed healthcare facility continue to have a bed in the general population available to them.

Nature of Population

The majority of people in detention either do not speak English or do not speak English as a first language. The majority of the population will consist primarily of people age 18-40, with occasionally a small number over age 60. There will be a range of detainee types at the facility, including people with mental health and medical issues, those with no criminal history, and those with serious criminal histories.

Duration of Stay

ICE has a dynamic detainee population. During FY2010, 90% of the ICE detainee population was housed for two months or less; 51% of that population were housed for two weeks or less, and 25% were housed for one to three days. Less than one percent of the population remained for more than one year.

Design Features

The ICE Detention Facility Design Standards (Attachment 7) will apply. The multi-purpose facility shall also reflect the following:

- Innovative designs, materials, and technology that will reduce construction and operating costs while promoting freedom of movement and the least restrictive detention environments appropriate to the population.
- Non-traditional, multi-purpose building concepts easily adapted to changing detainee security requirements, demographics, and population levels.
- Secure housing units of approximately 80 beds for housing detainees according to custody classification level, with the flexibility to provide for fluctuations and the needs

of the population consistent with a unit-management concept.

- Secure and non-secure housing areas that use soft construction techniques in a manner that allows for freedom of movement, while ensuring an appropriate level of privacy and security consistent with the characteristic of the population. These areas will emphasize community areas, cafeteria-style meal service, significant recreation opportunities, and a high degree of staff-detainee support and interaction. Satellite feeding of detainees in some or all of the secure areas may be needed in some circumstances.
- Both secure and non-secure areas should allow for single and group contact visitation in a setting appropriate for families and children.
- Both secure and non-secure areas should allow for rigorous outdoor recreation in natural settings.
- Both secure and non-secure areas should have easy access facilities specifically designed for religious services, social and educational programs.
- Innovative solutions to attorney and family visitation from remote areas or for attorneys and families unable to travel to the facility.
- All housing areas shall be within the same perimeter fence line. However, inner fences and divisions will be established to ensure staff and detainee safety, order, and reasonable segregation, according to innovative design principles.
- Multiple CCTV cameras shall be placed and record throughout the facility as necessary, including in all housing units and areas where detainees are authorized movement; all entry and exit points; dining halls; recreation, visitation, and parking areas; and the SMU, to ensure the safety of detainees and others. Recordings shall be maintained for the life of the contract.
- Courtroom and other areas for legal and administrative processing with capability for video teleconferencing, compliant with the requirements of the Executive Office for Immigration Review.
- An onsite 10-bed health care facility with capability for providing comprehensive medical, dental, and mental health services, including facilities to accommodate intake assessment, classification, and discharge evaluation; multiple exam rooms sufficient to support the needs of the population; negative pressure rooms; other isolation and observation rooms, including suicide prevention, dry cells, triage area; and a full range of telemedicine services, as well as a convalescent stay unit. The contractor shall provide the facility; services listed under medical option for provision of all medical services on a 24/7 basis will only be provided if the option line item is awarded. The medical facility shall be designed in accordance with the ICE Contractor-Owned, Contractor-Operated Health Services Design Standards dated March 11, 2005, or the most current version thereof (Attachment 8). (The 10 beds for healthcare are not included in the total capacity, as detention standards require the facility maintain empty detention and/or residential beds for any detainee in the medical unit).
- Leadership in Energy and Environmental Design (LEED) Certification shall be obtained prior to occupancy and maintained throughout the life of the contract.

C. Performance Outcomes

Performance-Based National Detention Standards (PBNDS)

The more restrictive, secure areas will be governed by the optimal performance levels articulated in the ICE PBNDS, in their entirety and as may be amended, available at the following website: <http://www.ice.gov/partners/dro/PBNDS/index.htm> and incorporated herein by reference.

D. Transportation

The facility will serve as a transportation hub responsible for picking up and dropping off detainees from both ICE/ERO and other locations.