

## PIDC Solicitation HSCEDM-14-R-00003

### Questions & ICE Responses

1.	
<b>Question:</b>  I had a quick question regarding the Presolicitation Notice posted on FBO on January 8, 2014 for Detention Guard, Food and Local Transportation Services (HSCEDM-14-R-00003). Is there an incumbent contractor associated with this work? If so, are you able to provide the name of the contractor and the contract #? Or, is this considered a brand new requirement?	
<b>ICE Response</b>	
Yes, there is an incumbent Contractor. Ahtna Technical Services, Inc. is the incumbent. This is not a brand new requirement.	

2.	
<b>Section/Subsection Number:</b>	L.6.5 Volume II: Past Performance (Factor 6) – page 190
<b>Question:</b>  The first sentence of this RFP section states:  <i>Offerors <u>and</u> prospective major Subcontractors providing an estimated total value of services under this effort in excess of \$500,000.00 shall provide contact information for at least three (3) but not more than five (5) contracts for same or similar services which were held within the past five (5) years at a total value exceeding at least \$10,000,000.</i>  In our meetings, this statement was interpreted in different ways by different	

readers. Can you please clarify the following:

Does the \$10,000,000 figure refer to:

- The total value of *each of the contracts* that is provided as a reference?
- The total value of all the Offeror's contracts, and the total value of the major Subcontractor's contracts? (in other words, does each company need to show a total value of \$10.0 million?)
- The combined total value of both the Offeror's contracts and the Subcontractor's contracts? (in other words, do the combined references of the companies need to show a total value of \$10.0 million when added together?)

Does the reference to 3-5 contracts mean that:

- The Offeror and the Major subcontractor should each supply 3-5 contracts? (resulting in a total of 6-10 total references)
- The Offeror and the major Subcontractors should supply 3-5 contracts in total? If so, is there some required split between the Offeror and a major subcontractor?

#### ICE Response

The \$10,000,000.00 figure is the cumulative total for one contract.

Section L.6 of the solicitation states *"Offerors and prospective major Subcontractors providing an estimated total value of services under this effort in excess of \$500,000.00 shall provide contact information for at least three (3) but not more than five (5) contracts for same or similar services which were held within the past five (5) years at a total value exceeding at least \$10,000,000."*

3.	
Section/Subsection Number:	C.6.1 Transition Period

<b>Question:</b> Will the Government consider extending the transition period longer than 30 days for purchasing vehicles and to provide ample time for hiring and training a substantial number of personnel? A thirty-day transition period significantly decreases the competitive opportunity for non-incumbent small 8(a) companies.	
<b>ICE Response</b>	
No.	

<b>4.</b>	
<b>Section/Subsection Number:</b>	M.4.3 Factor 7: Price/Cost (Volume III)
<b>Question:</b> Vehicle purchases, employee hiring, and training costs add significantly to non-incumbent transition price; the incumbent won't have these same costs. Will the Government consider not including the transition period in the total evaluated price to enable a more equitable comparison between incumbent and non-incumbent offerors?	
<b>ICE Response</b>	
No.	

<b>5.</b>	
<b>Section/Subsection Number:</b>	L.4 Proposal Submission Instructions, 1.) Volume I – Demonstrated Technical/Management Capabilities; 2.) Volume II – Past Performance
<b>Question:</b> The RFP states the font size must be no smaller than 12 point font type. It's difficult to provide meaningful labels in technical graphics using 12-point font type because of the amount of real estate taken up by the text. May we use 10-point font type in graphics and tables?	
<b>ICE Response</b>	
Tables and graphics may utilize 10-point font. This will be clarified in a forthcoming	

amendment.

6.	
<b>Section/Subsection Number:</b>	L.4 Proposal Submission Instructions, 1.) Volume I – Demonstrated Technical/Management Capabilities; 2.) Volume II – Past Performance
<b>Question:</b> The solicitation states fold outs are not permitted. To properly demonstrate our technical approach for this procurement, we would like to include large graphics that are best depicted on 11x17 fold outs. The use of graphics provides an easier method for evaluation of proposals vs. using exhaustive text to tell the same story. Will you reconsider allowing offerors to use 11x17 single-sided fold-outs that count as two pages in their proposals?	
<b>ICE Response</b>	
No.	

7.	
<b>Section/Subsection Number:</b>	L.4 Proposal Submission Instructions, 1.) Volume I – Demonstrated Technical/Management Capabilities
<b>Question:</b> The RFP states Demonstrated Technical/Management Capabilities volume shall be limited to 200 pages. We would like to include a cross-reference matrix in the front of our proposal with our table of contents to assist the evaluators when reviewing our proposal for compliance. May we include this matrix outside of the 200 page limitation?	
<b>ICE Response</b>	
No.	

8.	
<b>Section/Subsection</b>	L.4 Proposal Submission Instructions, 1.) Volume I –

<b>Number:</b>	Demonstrated Technical/Management Capabilities; L.6 Proposal Preparation Instructions, 4) Volume I Demonstrated Technical/Management Capability Technical Proposal Content, Key Personnel and Contractor Staffing Plan (Factor 4); C.14 Key Personnel
<p><b>Question:</b> The RFP states “Include commitment letters and resumes (no longer than 3 pages) with position descriptions for all key personnel”; and also states, “The Offeror shall provide a minimum of one (1) resume for each key person identified in the solicitation”.</p> <p>With a minimum of 10 resumes at 3 pages each (30 pages); plus at least 10 commitment letters (10 pages); plus 10 position descriptions (10 pages); this requirement will take at least 50 pages. Will the government consider removing key personnel resumes and commitment letters from the 200 page count limit?</p>	
<b>ICE Response</b>	
Key Personnel resumes and commitment letters will not count against the page count. This will be clarified in a forthcoming amendment.	

<b>9.</b>	
<b>Section/Subsection Number:</b>	L.4 Proposal Submission Instructions, 1.) Volume I – Demonstrated Technical/Management Capabilities; L.6 Proposal Preparation Instructions, 4) Volume I Demonstrated Technical/Management Capability Technical Proposal Content, Quality Control Plan (Factor w); C.6.4.8 Emergency Food Service Plan; C.20.1 Quality Control Plan
<p><b>Question:</b> A Quality Control Plan with sufficient detail for an effective evaluation and that addresses all requirements in the solicitation (including the Supervisory Plan, Communication Plan, and Emergency Food Service Plan) will be large. Will the Government consider removing the Quality Control Plan from the 200 page count limit?</p>	
<b>ICE Response</b>	
No.	

<b>10.</b>	
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<b>Section/Subsection Number:</b>	C.6.3 Transportation Services
<b>Question:</b> Transportation routes for detainee transportation services are needed to estimate and price transportation requirements. Please provide the transportation routes and the average daily frequency for each route.	
<b>ICE Response</b>	
The average frequency of local transportation runs per day is seven (7) within the surrounding community health and/or court facilities. The average number of detainees transported on a daily basis is also seven (7) within the surrounding community health and/or court facilities.	

<b>11.</b>	
<b>Section/Subsection Number:</b>	C.6.3 Transportation Services
<b>Question:</b> The RFP states, "With the exception of the Coastal Bend Detention Center, local transportation shall be limited to a 50 mile radius of PIDC, not to exceed a total of 10,000 miles per month." What is the current average number of total transportation miles per month?	
<b>ICE Response</b>	
ICE no longer requires runs to the Coastal Bend Detention Center in Robstown, TX. The reference to this run to Robstown, TX will be removed from the solicitation in a forthcoming amendment. Transportation is not to exceed 10,000 miles per month.	

<b>12.</b>	
<b>Section/Subsection Number:</b>	C.6.3 Transportation Services
<b>Question:</b> How many vehicles are currently being used to provide the same	

transportation services in this solicitation?

**ICE Response**

References to the current contract are not relevant to this solicitation. Offerors must propose a solution to the Government's requirements as specified in solicitation HSCEDM-14-R-00003. Please refer to Section C.6.3 of the solicitation and the ICE Response to Question 11.

**13.**

**Section/Subsection Number:** C.6.2 Detention Management

**Question:** What is the average weekday (Monday through Friday) daily detainee population at the Port Isabel Detention Center (PIDC)? What is the average weekend (Saturday and Sunday) and holiday daily detainee population at the PIDC?

**ICE Response**

The Average Daily Population is 1,150.

**14.**

**Section/Subsection Number:** C.6.4 Food Services

**Question:** Please specifically list the equipment and tools provided by the government for food services.

**ICE Response**

Stoves, ovens, grills, fryers, automatic dishwashers, garbage disposals, trash compactor, Ice machines, steam kettles are Government Furnished Equipment.

**15.**

<b>Section/Subsection Number:</b>	C.9.1 Staffing Plan and Facility Posts
<b>Question:</b> What is the average daily number of admissions? What is the average daily number of releases?	
<b>ICE Response</b>	
Average Daily Admissions : 150	
Average Daily Releases: 310	

<b>16.</b>	
<b>Section/Subsection Number:</b>	C.13.1 Facility Post Table
<b>Question:</b> According to the solicitation, the facility post table reflects the minimum posts required for daily operations at PIDC. What is the detainee population that is supported by the posts in the Facility Post Table?	
<b>ICE Response</b>	
Please see Section 3.1 of the solicitation.	

<b>17.</b>	
<b>Section/Subsection Number:</b>	C.16.1 Training
<b>Question:</b> Please describe any government provided training facilities, shooting ranges, and training materials and equipment. Will the contractor be required to provide off-site space for officer training?	



ICE Response	
The training room and training materials for annual ACA refresher training are provided by the Government. The training room for contractor staff training and training materials are provided by the contractor. The Government office space provided to the contractor has a training room area. There is no Government provided shooting range.	

18.	
<b>Section/Subsection Number:</b>	L.4. Proposal Submission Instructions
<b>Question:</b> This paragraph requires no less than 12-point font for text. Can we use a smaller font for graphics as long as readability is maintained (i.e. 9-point font)?	
ICE Response	
Please refer to the ICE response for Question 5.	

19.	
<b>Section/Subsection Number:</b>	L.4.1.) Volume I- Demonstrated Technical/Management Capabilities
<p><b>Question:</b> This paragraph states that a single cover page and dividers are the only items excluded from the 200-page limit. Would you consider exempting all or some of the following items from the page count as well:</p> <ul style="list-style-type: none"> <li>• Table of Contents</li> <li>• List of Tables &amp; Figures</li> <li>• Acronyms</li> <li>• Legal Offer: Identification and Cover Letter</li> <li>• Section K</li> <li>• Key Personnel Resumes and Commitment Letters (Max 3 pages per each key personnel)</li> </ul>	

ICE Response
The Government will exempt these items from the 200 page limit for Volume I Technical proposals. This will be clarified in a forthcoming amendment.

20.	
<b>Section/Subsection Number:</b>	C.6.3 Transportation Services
<b>Question:</b> Will there be government-provided vehicles available for use during the transition period?	
ICE Response	
No.	

21.	
<b>Section/Subsection Number:</b>	C.6.3.1 Contractor Provided Vehicles
<b>Question:</b> This paragraph states the Contractor shall furnish vans including a minimum of one (1) van that meets ADA guidelines however it does not provide the specific number of vans or other passenger vehicles that the contractor will be responsible to provide for this contract.	
How many and what specific type of contractor-provided vehicles will be required for this contract?	
ICE Response	
1. Please refer to the ICE Response to Question 12.	

2. Please refer to Section C.6.3.1 of the solicitation.

<b>22.</b>	
<b>Section/Subsection Number:</b>	C.6.4 Food Services
<b>Question:</b> This paragraph states the Contractor shall provide items and services necessary to perform full food service however, who will be responsible for the purchase of food supplies, both edible and non-edible items?	
<b>ICE Response</b>	
All food supplies shall be purchased by the Contractor.	

<b>23.</b>	
<b>Section/Subsection Number:</b>	C.6.2.5 Mobile Communication Plan for Detention Officers
<b>Question:</b> What type of radio is currently being used by the incumbent?	
<b>ICE Response</b>	
References to the current contract are not relevant to this solicitation. However, pertaining to solicitation HSCEDM-14-R-00003, Contractor radios shall be compatible to the ICE radios. Contractor radios meeting the specifications of a Motorola Radius CP200 are compatible to ICE radios.	

<b>24.</b>	Received:
<b>Section/Subsection</b>	C.6.2.5 Mobile Communication Plan for Detention Officers

<b>Number:</b>	
<b>Question:</b> Who is responsible for the encryption of the radios?	
<b>ICE Response</b>	
The Contractor is responsible.	

<b>25.</b>	
<b>Section/Subsection Number:</b>	C.13 Staffing Plan and Facility Posts
<p><b>Question:</b> Will a seniority list (personal information redacted) be released?</p> <p>In order to calculate the appropriate number of productive hours without the use of a seniority list, will the Government consider providing a rough percentage of current PIDC employees' years of service using the CBA-defined service level categories listed below?</p> <p>Completion of one (1) year of service</p> <p>Completion of five (5) years of service</p> <p>Completion of ten (10) years of service</p> <p>Completion of fifteen (15) years of service</p>	
<b>ICE Response</b>	
The Government is not a party to the Human Resources records of the Contractor or Union Seniority Lists.	

<b>26.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>
<b>Question:</b> Is there an armory at PIDC that is available to the contractor?	
<b>ICE Response</b>	
No “armory” is available for the storage of Contractor firearms. However, gun lockers for temporary securing of weapons when entering the secure perimeter of the facility are available. These are located at the PIDC main gate trailer.	

<b>27.</b>	
<b>Section/Subsection Number:</b>	<b>C.10.8 Laundry Facility</b>
<b>Question:</b> Is the Contractor responsible for the laundry operation?	
<b>ICE Response</b>	
Yes, in accordance with laundry schedules provided by ICE.	

<b>28.</b>	
<b>Section/Subsection Number:</b>	<b>C.20.8 Funds Management</b>
<b>Question:</b> Is there a commissary? What entity is responsible for its operation?	
<b>ICE Response</b>	

Please refer to Section C.6.2.7 of the solicitation.

<b>29.</b>	
<b>Section/Subsection Number:</b>	<b>C.20.8 Funds Management</b>
<b>Question:</b> Are detainees allowed to carry money? If so, how is it controlled?	
<b>ICE Response</b>	
Yes, detainees are allowed to have in their possession \$100.00 at any time. Any funds that exceed the established approved amount must be deposited and detainees receive a G-589 receipt to claim funds deposited.	

<b>30.</b>	
<b>Section/Subsection Number:</b>	<b>C.4 OVERVIEW</b>
<b>Question:</b> Are there any existing physical plant/policy issues which will preclude the Contractor from meeting optimum PBNDS?	
<b>ICE Response</b>	
No.	

<b>31.</b>	
<b>Section/Subsection Number:</b>	<b>C.5.5 Religious Practices</b>
<b>Question:</b> Who is responsible for coordinating special detainee activities such as religious	

services, recreation, etc.

**ICE Response**

The ICE Recreation Specialist and the facility Chaplains coordinate all detainee activities. The contractor provides a safe, secure, and orderly operated detainee activity.

**32.**

**Section/Subsection  
Number:**

**C.5.7 Visitation**

**Question:**

What are the visitation days and hours for families?

**ICE Response**

Monday – Friday

0800hrs – 1600hrs A through Z

Saturday

0800hrs – 1200hrs A through F

1200hrs – 1600hrs G through L

Sunday

0800hrs – 1200hrs M through R

1200hrs – 1600hrs S through Z

Holiday Visitation

0800hrs – 1200hrs A through Z

**33.**

<b>Section/Subsection Number:</b>	<b>C.6.3.1 Contractor Provided Vehicles</b>
<b>Question:</b> Is it mandatory that the Contractor supply vehicles or will the Contractor be able to use the government vehicles?	
<b>ICE Response</b>	
Government owned vehicles are not provided.	

<b>34.</b>	
<b>Section/Subsection Number:</b>	<b>C.2.2 Custody Classification System</b>
<b>Question:</b> What is the percentage of criminals (level 1, 2, 3 breakdown)?	
<b>ICE Response</b>	
The breakdown is as follows: 10% Criminal (9% Medium Risk, 1% High Risk)	

<b>35.</b>	
<b>Section/Subsection Number:</b>	<b>L.Key Personal and Contractor Staffing Plan (Factor 4)</b>
<b>Question:</b> How many direct supervision posts are staffed at each housing unit?	
<b>ICE Response</b>	
There are four (4) direct supervision posts (1 per pod/detainee dorm).	

<b>36.</b>	
<b>Section/Subsection</b>	<b>C.12.13 Uniform Requirements</b>



<b>Number:</b>	
<b>Question:</b>	
Who provides badges?	
<b>ICE Response</b>	
The Contractor provides badges.	

<b>37.</b>	
<b>Section/Subsection Number:</b>	<b>C.6.2.1.4 Management of Detainee Property and Supplies</b>
<b>Question:</b>	
Please clarify detainee's property? Max allowed cubic feet per detainee, number of items, how are the detainees property packaged? Bag, box, weatherproof container?	
<b>ICE Response</b>	
Detainee personal property is maintained in a bag. Detainee personal property should not exceed 40lbs.	

<b>38.</b>	
<b>Section/Subsection Number:</b>	<b>C.6.2.4 Disturbance Control Teams (DCTs)</b>
<b>Question:</b>	
Who provides annual security awareness training to contract staff and is the training time billable?	
<b>ICE Response</b>	

The contractor. Yes it is billable.

<b>39.</b>	
<b>Section/Subsection Number:</b>	<b>C.9.16 Control of Sensitive Data</b>
<b>Question:</b>  Who provides annual security awareness training to contract staff and is the training time billable?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 38.	

<b>40.</b>	
<b>Section/Subsection Number:</b>	<b>C.9.16 Control of Sensitive Data</b>
<b>Question:</b>  If not, how many hours/year is this training and which DOs require it?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 38.	

<b>41.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>

<b>Question:</b>
Are there specific requirements regarding weapon caliber and magazine capacity?
<b>ICE Response</b>
Firearms must be provided in accordance with the ICE Firearms Policy document (solicitation Attachment 14). ICE PIDC currently utilizes SIG Sauer P229 .40 caliber handguns which are listed on Page 40, Paragraph A, Item #7 of the ICE Firearms Policy document (solicitation Attachment 14).

<b>42.</b>	
<b>Section/Subsection Number:</b>	C. Appendix 1, #12
<b>Question:</b>	
Is the special nonviolent crisis intervention training to be provided by ICE personnel, the Mental Health Staff or the contractor?	
<b>ICE Response</b>	
The contractor provides this training.	

<b>43.</b>	
<b>Section/Subsection Number:</b>	C.5.4 Recreation
<b>Question:</b>	
What are the qualifications for a Recreation Specialist?	
<b>ICE Response</b>	
The Recreation Specialist is a Federal Employee held position at PIDC.	

<b>44.</b>	
<b>Section/Subsection Number:</b>	<b>C.6.2.1.4 Management of Detainee Property and Supplies</b>
<b>Question:</b>  Please advise what the Qualifications are for a Property Officer/Clerk?	
<b>ICE Response</b>	
Please see section 6.2.1.3 of the solicitation.	

<b>45.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>
<b>Question:</b>  Is the ICE range at PIDC going to be available for contractor training and qualification use?	
<b>ICE Response</b>	
No.	

<b>46.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>
<b>Question:</b>  Can firearms and ammunition be stored and issued on site at the PIDC?	
<b>ICE Response</b>	

Please refer to the ICE Response to Question 26.

<b>47.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>
<b>Question:</b>  Are intermediate weapons such as a collapsible baton and OC spray required items for transport officers?	
<b>ICE Response</b>	
Yes, both are required.	

<b>48.</b>	
<b>Section/Subsection Number:</b>	<b>C.7 POST ORDERS</b>
<b>Question:</b>  The mandatory “muster” time costs approx. \$1 million per year as if an employee works a 40 hour week, the employee would earn 1.25 hours a week in overtime at time-and-a-half (as the CBA requires payment of the lunch break). Would ICE consider deleting this requirement?	
<b>ICE Response</b>	
No, the muster time is included and part of their eight hour shift.	

<b>49.</b>	
<b>Section/Subsection Number:</b>	<b>C.13 STAFFING PLAN AND FACILITY POSTS</b>

<b>Question:</b>
Would ICE agree to working with the contractor to incorporate technology such as additional cameras, video monitors, DVRs and control board in the facility that can be linked to ICE current configuration to reduce man hours?
<b>ICE Response</b>
No.

<b>50.</b>	
<b>Section/Subsection Number:</b>	<b>C.13 STAFFING PLAN AND FACILITY POSTS</b>
<b>Question:</b>	
Will the contractor be able to modify the facility to replace staff requirements, such as installation of control center operated gates for interior gates, additional cameras, and equipment in the facility and control center?	
<b>ICE Response</b>	
No.	

<b>51.</b>	
<b>Section/Subsection Number:</b>	<b>C.16 TRAINING</b>
<b>Question:</b>	
Is training office, storage and class room space provided at PIDC for contractor use throughout the period of the contract?	
<b>ICE Response</b>	
The contractor has a training office, storage, and classroom provided to them as part of	

the government office space provided.

<b>52.</b>	
<b>Section/Subsection Number:</b>	<b>C.6.2.4 Disturbance Control Teams (DCTs)</b>
<b>Question:</b>  Will ICE reimburse the contractor for Decontamination of equipment following call up and utilization of equipment? (For example, a cell extraction with bio-contamination).	
<b>ICE Response</b>	
No.	

<b>53.</b>	
<b>Section/Subsection Number:</b>	<b>C.23 APPLICABLE REGULATIONS, DIRECTIVES AND STANDARDS</b>
<b>Question:</b>  Has the PIDC been granted any “standing” waivers regarding either PBNDS or ACA compliance?	
<b>ICE Response</b>	
No.	

<b>54.</b>	
<b>Section/Subsection Number:</b>	<b>L.Key Personal and Contractor Staffing Plan (Factor 4)</b>

<b>Question:</b>
Will ICE provide a redacted seniority list of the current contractor in order to enable accurate calculation of CBA vacation entitlements and to predict the number of new hires required for PNBDS 2011 compliance?
<b>ICE Response</b>
Please refer to the ICE response to Question 25.

<b>55.</b>	
<b>Section/Subsection Number:</b>	<b>L.Key Personal and Contractor Staffing Plan (Factor 4)</b>
<b>Question:</b>	Or, will adjustments to actual vacation hours at the full hourly wage rates be allowed in Option year annual CBA Requests for Equitable Adjustments?
<b>ICE Response</b>	There is no provision for “Option year annual CBA Requests for Equitable Adjustments”, other than those adjustments made in accordance with FAR 52.222-43 on the Contractor’s actual increase or decrease in applicable wages and fringe benefits to the extent that the increase is made to comply with or the decrease is voluntarily made by the Contractor as a result of the Department of Labor wage determination applicable at the beginning of the renewal option period.

<b>56.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>
<b>Question:</b>	Is a space for the contractor’s gun safe(s) available at the facility?



<b>ICE Response</b>	
Please refer to the ICE Response to Question 26.	

<b>57.</b>	
<b>Section/Subsection Number:</b>	<b>C.7 POST ORDERS</b>
<b>Question:</b>  Will the contractor be provided with all current active Post Orders for review and revision or will the contractor be expected to develop these independently of existing Post Orders?	
<b>ICE Response</b>	
All Post Orders are created, reviewed, and revised by ICE.	

<b>58.</b>	
<b>Section/Subsection Number:</b>	<b>L.Key Personal and Contractor Staffing Plan (Factor 4)</b>
<b>Question:</b>  How many offices/spaces are provided to the contractor on site?	
<b>ICE Response</b>	
Six (6) offices are provided with space for three work stations in each office.	

<b>59.</b>	
<b>Section/Subsection Number:</b>	

<b>Question:</b>	
Are juvenile detainees or families held at the PIDC?	
<b>ICE Response</b>	
No.	

<b>60.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b>	
Are juvenile detainees or families supervised by the contractor at any off site location?	
<b>ICE Response</b>	
Yes.	

<b>61.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b>	
If so, would these posts be charged to stationary guards CLIN?	
<b>ICE Response</b>	
The "Overtime (Transportation/Stationary Guards)" is for overtime incurred by Transportation/Stationary Guards which has been authorized by the COR. A contract detention officer from PIDC would be redirected to the off-site post and not additionally charged under a separate CLIN except for those instances where overtime has been authorized by the COR.	

<b>62.</b>	
<b>Section/Subsection Number:</b>	<b>C.4 OVERVIEW</b>
<b>Question:</b>  What is the facility's current plan to comply with PBNDS 2011 optimal standard for recreation?	
<b>ICE Response</b>	
PIDC is currently in compliance with regard to recreation under the PBNDS 2011 optimal standard.	

<b>63.</b>	
<b>Section/Subsection Number:</b>	<b>C.6.2.4 Disturbance Control Teams (DCTs)</b>
<b>Question:</b>  Are there any specific or additional physical fitness requirements for assignment to the DCT?	
<b>ICE Response</b>	
Please refer to Section 6.2.4 of the solicitation.	

<b>64.</b>	
<b>Section/Subsection Number:</b>	<b>C.4 OVERVIEW</b>
<b>Question:</b>  Are existing additional data lines/phone lines installed by previous contractors available	

for use?
No.

<b>65.</b>	
<b>Section/Subsection Number:</b>	<b>C. 6.4.12 Keys, Knife and Tool Control</b>
<b>Question:</b> Does ICE provide a key accountability/control system?	
<b>ICE Response</b>	
Yes.	

<b>66.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>
<b>Question:</b> Is the contractor required to pay for individual guard licenses and/or firearms permits?	
<b>ICE Response</b>	
Costs related to licensing and permits are the responsibility of the Contractor.	

<b>67.</b>	
<b>Section/Subsection Number:</b>	<b>C.13 STAFFING PLAN AND FACILITY POSTS</b>

<b>Question:</b>	
The Key Personnel section still states a minimum number for certain management positions. For example, it states that the minimum number of Assistant Manager positions is two. Please clarify if these minimums are required.	
<b>ICE Response</b>	
Minimums are required.	

<b>68.</b>	
<b>Section/Subsection Number:</b>	<b>C.7 POST ORDERS</b>
<b>Question:</b>	
Are policies and procedures (e.g., post orders) developed by the contractor as required by the contract considered property of the Government or the contractor? If such materials are considered property of the Government, will the Government provide such documents to the successful contractor upon request subsequent to contract award?	
<b>ICE Response</b>	
All policies and procedures are developed by ICE therefore they are property of the Government. All policies and procedures are provided to the successful awardee.	

<b>69.</b>	
<b>Section/Subsection Number:</b>	<b>C.13 STAFFING PLAN AND FACILITY POSTS</b>
<b>Question:</b>	
For staffing and other operational requirements of this contract, will federal holidays be treated as weekends?	
<b>ICE Response</b>	

No.

<b>70.</b>	
<b>Section/Subsection Number:</b>	<b>C.16 TRAINING</b>
<b>Question:</b>  With all of the increased compliance requirements, it stands to reason that many new hires may be necessary during the transition. If staffing is to be at 100% on day 1 of the new contract, how will the 80 hours of OJT be handled for these new officers. Since OJT takes place on site, will the onsite OJT be held the first two weeks of performance, or will access to the site be granted for OJT purposes during the final 2 weeks of transition?	
<b>ICE Response</b>	
It is the responsibility of the Offeror to provide its approach within the proposal on the fulfillment of OJT.	

<b>71.</b>	
<b>Section/Subsection Number:</b>	<b>C.13 STAFFING PLAN AND FACILITY POSTS</b>
<b>Question:</b>  How many offices/spaces/square footage will be provided to the contractor on site?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 58.	

<b>72.</b>	
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<b>Section/Subsection Number:</b>	<b>C. 6.1 Detainee Handbook</b>
<b>Question:</b> Is the contractor responsible for production/provision of the Detainee Handbook?	
<b>ICE Response</b>	
ICE is responsible for production/provision of the Detainee Handbook.	

<b>73.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b> How soon after contract award will the awardee have access to the facility and staff?	
<b>ICE Response</b>	
The Awardee will have limited access on day one of award. It is the Offeror's responsibility to propose a transition plan in response to the solicitation.	

<b>74.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b> If the contract awardee is not the existing contractor, what process is in place to facilitate the winning contractor meeting with, interviewing, and receiving information from, the incumbent contractor's current employees.	
<b>ICE Response</b>	

The Government does not facilitate any meetings with the incumbent's employees. It is the responsibility of the Offeror to determine its own transition approaches.

<b>75.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b>	Will ICE be able to provide a more detailed architectural schematic of the facility which identifies building measurements, functions, rated/total capacities, general security details, contractor occupied space, relevant equipment (e.g., food service)?
<b>ICE Response</b>	
	No.

<b>76.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>
<b>Question:</b>	With the well documented shortages and backlogs of weapons and ammunition nationwide, what concessions, allowances or assistance will ICE provide or put in place regarding the acquisition of required weapons and ammunition during the initial phases of the contract?
<b>ICE Response</b>	
	None.

<b>77.</b>	
<b>Section/Subsection</b>	<b>C.7 POST ORDERS</b>



<b>Number:</b>	
<b>Question:</b>	Will the contractor be provided with all current active Post Orders for review and revision or will the contractor be expected to develop these independently of existing Post Orders?
<b>ICE Response</b>	
Please refer to the ICE Response to Question 57.	

<b>78.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b>	What, if any, detainee activities take place during the graveyard shift, i.e. medical appointments/physicals, etc.?
<b>ICE Response</b>	
No detainee activities are conducted during the graveyard shift. Detainee movement is minimal during the graveyard shift. Only movement is for food service detainee workers, detainees with early medical appointments and new arrival detainees escorted to their housing assignments.	

<b>79.</b>	
<b>Section/Subsection Number:</b>	A - CLINS
<b>Question:</b>	CLIN xxx1 series lists 1200 maximum beds per day and 100 minimum. Since the maximum number is a moving target, are contractors to pin their costs to the minimum guarantee of 100 beds per day?
<b>ICE Response</b>	

There is no minimum guarantee. The reference to minimum-maximum numbers in Section B of the solicitation will be removed in a forthcoming amendment.

<b>80.</b>	
<b>Section/Subsection Number:</b>	A - CLINS
<b>Question: If a contractor does pin their costs to the guaranteed 100 beds per day, that results in about 12 times the actual cost due to the governments evaluation method;</b>  <b>Would the government consider monthly aggregate pricing for CLIN xxx1 to resolve the above problems?</b>	
<b>ICE Response</b>	
No. Please refer to the ICE Response to Question 79.	

<b>81.</b>	
<b>Section/Subsection Number:</b>	A - CLINS
<b>Question: In the event of a hurricane or other factor causing a facility evacuation, would the contract receive payments for the duration of the evacuation equal to 100 beds / day?</b>	
<b>ICE Response</b>	
In the event of emergency contingencies, guard, food, and transportation services may still be required. There is no minimum guarantee for these services and that amount would be negotiated at that time.	

<b>82.</b>	
<b>Section/Subsection Number:</b>	A - CLINS

**Question: If the government determines to use a bed day rate instead of an aggregate monthly rate, can the government at least increase the guarantee to 500 beds, (or some higher number) and can 500 beds x 365 days (182,500) be the evaluated price scheme? (This method would at least provide the contractor with enough of a guarantee to recover fixed costs that do not involve labor.)**

**ICE Response**

Please see the ICE response to Question 79.

**83.**

**Section/Subsection  
Number:** A – CLINS

**Question: The government is aware that a contractor must plan staffing and equipage to handle up to 1200 detainees per day at PIDC and, that a contractor has certain fixed costs that exist at any level of population. As an alternative to the above question and price scheme, would the government consider using the same CLIN scheme now in use in the current contract; which is price for 1 to 500 beds and price for 500-1200 beds (or 1 – 600 and 601-1200)?**

**ICE Response**

No.

**84.**

**Section/Subsection  
Number:** A - CLINS

**Question: Food Service CLINS are subdivided based on Average Daily Population; are the 2<sup>nd</sup> and 3<sup>rd</sup> CLINS in this series “add on costs” or do they express the costs of the preceding levels of population in aggregation; that is, if the price for CLIN xxx2A is \$1000 for 1 to 400 detainees per day; and the “added on” cost xxx2B for 401-800 is \$750. Would the CLIN xxx2B cost be \$750 (to cover only the costs for 401-800), or \$1,750 (to include all costs from 1 to 800)? And if CLIN xxx2C added another \$1,000 to the overall costs, would that CLIN then be priced at \$1,000 or \$2,750**

<b>ICE Response</b>
Please refer to the Attachment 11 Notes.

<b>85.</b>	
<b>Section/Subsection Number:</b>	A – CLINS/SF 1449 Form
<b>Question: Would the government consider changing the Transition CLIN to 1 “LOT” rather than a daily rate? A “LOT” price seems appropriate, as there is no incentive to finish the transition early as contractors would divide their total (LOT) costs by 30 days.</b>	
<b>ICE Response</b>	
No.	

<b>86.</b>	
<b>Section/Subsection Number:</b>	C - 6.2
<b>Question: Post 116, Facility Rover: Is this post vehicle mounted patrol that takes place continuously 24/7 outside the perimeter of the facility?</b>	
<b>ICE Response</b>	
Yes, on a contractor provided vehicle.	

<b>87.</b>	
<b>Section/Subsection Number:</b>	C - 6.2
<b>Question: Post 116, Facility Rover: Is a 4-wheel drive vehicle required for the vehicle mounted roving patrol?</b>	
<b>Question: Is an ATV suitable for this patrol?</b>	

**Question: Since the patrol is a continuous patrol throughout each shift, what is the circuit distance in miles for the patrol route?**

**Question: How much time does one “route” take to drive?**

**ICE Response**

1. Yes.
2. No.
3. The distance is approximately three (3) miles.
4. On average, the time is one (1) hour.

<b>88.</b>	
<b>Section/Subsection Number:</b>	C - 6.2
<b>Question: Due to the distance between contractor office and ICE main building, does ICE provide golf carts for contractor staff use?</b>	
<b>Question: If not, are such required by ICE as contractor equipment?</b>	
<b>ICE Response</b>	
<ol style="list-style-type: none"><li>1. No, ICE does not provide golf carts to the contractor.</li><li>2. It is the Offeror’s responsibility to propose the necessary equipment to meet the specifications of this requirement.</li></ol>	

<b>89.</b>	
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<b>Section/Subsection Number:</b>	C - 6.2.1.2 “maintain safety video library”
<b>Question: Who pays for the safety videos; contractor or ICE?</b>	
<b>ICE Response</b>	
The Contractor pays for the safety videos.	

<b>90.</b>	
<b>Section/Subsection Number:</b>	C – 6.2.1.2 through 6.2.1.4
<p><b>SOW paragraphs C.6.2.1.2 through C.6.2.1.4 prohibit the QC Standards Compliance Staff, Control Center Operators and Property/Supply officer’s positions from being performed by “detention officers” (who are current Union staff and paid wages per the Local 850 CBA).</b></p> <p><b>The Wage Determination for Cameron County does not include job titles that include these duties under any Code Series other than 27040 “Detention Officer.” However, if this title is correct, then the CBA would prevail as it “is” the Wage Determination for this locality/facility.</b></p> <p><b>In view of the above:</b></p> <p><b>Question: Would ICE concur that the UGSOA Local 850 CBA is the correct Wage Determination to use to “price” these positions, even though they are no longer to be performed by “union” detention officers?</b></p> <p><b>Question: If so, would these positions be covered for adjustment purposes in the option years at the same rates provided in the CBA for wages and benefits if such increases?</b></p>	

**Question: If not, and an NLRB/USDOL charge is later filed by the Union, would the contractor be reimbursed for its legal expenses involved in defending an ICE decision to use some other Wage Determination and Title such as the Cameron County Wage Determination 05-2519 and Code 27040 “Detention Officer” job title?**

**ICE Response**

The Government no longer requires the aforementioned staff and related services provided by the staff to be that of a “Detention Officer “. The Government considers this an administrative position. It is the responsibility of the Offeror to propose the suitable administrative labor category to meet all the requirements of specifications in accordance with all applicable local, state and Federal labor laws.

**91.**

**Section/Subsection Number:** C – 6.2.1.2 through 6.2.1.4

**Question: Will the government consider making “non-rotation of staff” for the QC Standards Compliance Staff, Control Center Operators and Property/Supply officers positions a “contract requirement” for these positions instead of prohibiting them from being performed by Union Detention Officers?**

(If ICE specifies in the contract that they are “permanent assignment posts not subject to rotation,” the “service contract” between the Contractor and Government takes precedence over the CBA per CBA Article 33 “Contract Supremacy.” Additionally if ICE states in the contract that ICE has final approval authority over assignment to these positions, that as well would supersede any language in the CBA regarding any Union involvement in the selection process.)

The above action would provide a defense against an NLRB/USDOL action, as the positions would remain “union positions” but with further qualifications and requirements than other positions.

**ICE Response**

No.

<b>92.</b>	
<b>Section/Subsection Number:</b>	C – 6.2.1.2 through 6.2.1.4
<b>Question: If the government will not add contract language as referred to in the above question, will the government entertain and endorse Wage Conformance for QC Standards Compliance Staff, Control Center Operators, and Property/Supply officers and specify that Wage Conformance to the UGSOA Local 860 Detention Officer CBA is a requirement and to be submitted with the price proposal?</b>	
<b>ICE Response</b>	
The Government has provided the applicable Area-Wide Wage Determination and Collective Bargaining Agreements (CBAs) relevant to the requirement. It is the responsibility of the Offeror to propose the suitable labor category to meet all the requirements of the solicitation in accordance with all applicable local, state and Federal labor laws.	

<b>93.</b>	
<b>Section/Subsection Number:</b>	C – 6.2.1.2 through 6.2.1.4
<b>Question: Presuming the QC Standards Compliance Staff would be self-relieving for lunch how is the contractor to relieve the control center and property staff?</b>	
<b>Question: Since the Union will NOT work non-union positions, would it be acceptable to “stagger” lunch breaks in the control center on all shifts and property room on days and swings with no “physical relief” required?</b>	
<b>Question: On graves, since there is only one property room person on duty, will that person be allowed to “lunch on post”?</b>	
<b>Question: If staggering lunches is not feasible in the control center and property room, may these individuals take their break “in” the control center (but away</b>	



from electronics) and in the property area?
<b>ICE Response</b>
<ol style="list-style-type: none"> <li>1. It is at the Offeor's discretion on how lunch and breaks are provided for its staff.</li> <li>2. Grave yard shift Property Room Person may arrange for a lunch break during shift, preferably during a low or down time period throughout the grave yard shift.</li> </ol>

<b>94.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.2 "maintain first aid kits"
<b>Question:</b>	Who pays for the first aid kit contents, contractor or ICE?
<b>ICE Response</b>	
	ICE provides first aid kits.

<b>95.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.4 DCT
<b>Question:</b>	Is the DCT composed of 15 officers per shift 7 days a week, or just 15 DCT trained staff among the entire cadre of officers?
<b>Question:</b>	Who will be responsible for conducting all cell extractions?
<b>ICE Response</b>	
	<ol style="list-style-type: none"> <li>1. The DCT shall consist of no less than 15 staff members among the entire cadre of officers.</li> <li>2. The number of officers is relevant to the Contractor's DCT team. Government staff is not to be used for augmenting of the requirement.</li> </ol>

<b>96.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.4 DCT
<b>Question: Is only one supervisor required or one per shift?</b>	
<b>ICE Response</b>	
One supervisor is required to manage a DCT team of no less than 15 staff members.	

<b>97.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.4 DCT Gear
<b>Question: 15 sets of DCT gear are required for the team; the RFP states an additional number of sets are required for “all additional facility detention officers”; is the 30% additional pertaining to 30% of the remaining day shift (largest shift) or the entire DO staff?</b>	
<b>ICE Response</b>	
<ol style="list-style-type: none"> <li>1. No less than 15 sets shall be assigned to the certified, all volunteer DCT team members and one (1) set for the supervisor assigned to manage the DCT team.</li> <li>2. The contractor is required to provide 30% additional equipment for the entire detention officer staff.</li> </ol>	

<b>98.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.4 DCT training
<b>Question: Do designated DCT staff members attend the regular annual 40 hour ART in addition to their 40 hour annual DCT training, or do they attend only the DCT annual training.</b>	
<b>ICE Response</b>	
The contractors DCT team shall receive initial training, participate in forty (40) hours training one month each year and eight (8) hours of training each of the remaining	

months commensurate with this responsibilities.

The above training is required for the DCT. DO's designated as DCT staff members are still responsible for attending the regular annual 40 hours of training.

<b>99.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.4 DCT cell phones
<b>Question: Are DCT members who are on duty permitted to carry cell phones within the facility, or is this for recall purposes when they are not on duty?</b>	
<b>ICE Response</b>	
DCT team members must at all times be equipped with cellular phones while at the facility and for recall purposes when they are not on duty.	

<b>100.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.5 "radios"
<b>Question: How many radios are required for ICE staff per shift?</b>	
<b>ICE Response</b>	
Five (5) radios, five (5) extra batteries, and five (5) chargers.	

<b>101.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.5 "radios"
<b>Question: Is the contractor required to provide its own frequencies?</b>	
<b>Question: Is an FCC license required?</b>	
<b>ICE Response</b>	

1. Yes, the contractor must provide their own frequencies.

2. Yes, an FCC license is required.

<b>102.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.5 "radios"
<b>Question: Is a "man down" system required/desired for officer safety?</b>	
<b>ICE Response</b>	
Yes.	

<b>103.</b>	
<b>Section/Subsection Number:</b>	C - 6.2.7 "Commissary"
<b>Question: RFP states that 15% of the commissary "revenue" will be deducted from the next month's Food Service CLIN. Is this 15% of "gross" revenue or 15% of net profit?</b>	
<b>Question: Can commissary revenue be used to offset wages paid to commissary workers and deducted from revenue prior to calculation of 15% deduction?</b>	
<b>ICE Response</b>	
1. This is 15% of "gross profits" received in the Commissary.	
2. The Commissary shall return 15% of gross profits by deduction from the following month's Food Services CLIN.	

<b>104.</b>	
<b>Section/Subsection Number:</b>	C - 6.3 Transportation

<b>Question: Is the daily run to Robstown 7 days per week?</b>
<b>ICE Response</b>
Please refer to the ICE Response to Question 11.

<b>105.</b>	
<b>Section/Subsection Number:</b>	C - 6.3 Transportation
<b>Question: On what shift or at what time does the Robstown run start?</b>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 11.	

<b>106.</b>	
<b>Section/Subsection Number:</b>	C - 6.3 Transportation
<b>Question: If 24 hour supervision is required for hospitals, is this billable against the “stationary guards” CLIN?</b>	
<b>ICE Response</b>	
No, Detention Officers from PIDC are re-directed to hospitals.	

<b>107.</b>	
<b>Section/Subsection Number:</b>	C - 6.3 Vehicles
<b>Question: Who provides the “radio” for the transport vehicles?</b>  <b>Question: Is only one radio required?</b>	

**Question: Are officers to carry separate “radios” or other handheld communications devices to communicate with each other?**

**ICE Response**

1. The contractor provides the base radio for the transport vehicles.
2. One base radio is required per vehicle.
3. Transportation Officers shall have separate radios to communicate with each other. The Offeror shall propose, in addition to the radios, an alternate communication device (e.g. Cellular phone) to communicate with the facility when radios are not operable or within range of PIDC.

**108.**

**Section/Subsection  
Number:** C - 6.3 Vehicles

**Question: Is the radio required to be encrypted?**

**Question: If required to be encrypted, who provides the encryption service?**

**Question: If the contractor is required to encrypt radios, will ICE provide its encryption key to the radio vendor?**

**Questions: If contractor provides vehicle radios, are they installed or hand held?**

**ICE Response**

1. Radios shall be encrypted.
2. The Contractor provides the encryption service.
3. ICE will not provide its Encryption key to the radio vendor.

4. It is at the discretion of the Contractor to propose radios that are installed or hand held.

<b>109.</b>	
<b>Section/Subsection Number:</b>	C - 6.3 Vehicles
<b>Question: Can the contractor use ICE's vehicle wash station at the facility?</b>	
<b>ICE Response</b>	
If not utilized by ICE, the wash station may be utilized.	

<b>110.</b>	
<b>Section/Subsection Number:</b>	C - 6.3 Vehicles
<b>Question: If contractor is permitted to wash vehicles at the facility, may transport staff wash vehicles during their shift when not on a run?</b>	
<b>ICE Response</b>	
No.	

<b>111.</b>	
<b>Section/Subsection Number:</b>	C - 6.3 Vehicles
<b>Question: How many vans are required for the daily runs in addition to the 1 wheel-chair capable van?</b>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 21.	

<b>112.</b>	
<b>Section/Subsection Number:</b>	C - 6.4.11 Food Service
<b>Question: Who pays for the actual food purchased the contractor or ICE?</b>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 22.	

<b>113.</b>	
<b>Section/Subsection Number:</b>	C - 6.4.2 Positions in Food Service
<b>Question: Does the Government require staff for staff dining and if so what is the approximate number of staff dining in the facility per meal per week?</b>	
<b>ICE Response</b>	
Yes, staff are required to serve employees consuming a meal in the staff dining room. Estimated staff meals served per week avg. from 550 to 625 meals.	

<b>114.</b>	
<b>Section/Subsection Number:</b>	C - 6.4.5 Satellite Meal Service
<b>Question: Bullet two calls for all hot food to be delivered in enclosed, insulated hot cabinets and maintained at 140° Fahrenheit. Is the temperature required for plating or serving?</b>	
<b>ICE Response</b>	
Yes, food items after cooking shall be maintained at or above 140 degrees Fahrenheit. Hot foods must be placed in a heated serving line during tray assembly. Satellite trays meals must be delivered and served within two hours of food being plated.	

<b>115.</b>	
<b>Section/Subsection</b>	C - 6.4.9 Sanitation



<b>Number:</b>	
<b>Question: In regards to sanitation, doe the Government provide the equipment to maintain the air curtains and pest control?</b>	
<b>ICE Response</b>	
<p>1. Air curtains are Government furnished and will be repaired and/or replaced as needed.</p> <p>2. The Contractor shall establish and execute a pest control program. The Contractor shall be responsible for pest control in the food service department. The Contractor shall have any outside exterminator approved by the COR or designated ICE official before any services are rendered.</p>	

<b>116.</b>	
<b>Section/Subsection Number:</b>	C - 6.4.10 Ordering
<b>Question: Bullet 2 States that the contractor shall only purchase items needed for detainee use. Does this mean the contractor will be responsible for food costs? or only responsible for the management of ordering the food?</b>	
<b>ICE Response</b>	
The Contractor shall be responsible for the ordering and purchasing of food. Please refer to the ICE Response to Question 22.	

<b>117.</b>	
<b>Section/Subsection Number:</b>	C - 6.4.14 Employee Meal Purchase Program
<b>Question: The employee meal purchase program states that employee meals will be provided for breakfast, lunch and dinner.... Is additional staffing authorized to meet the needs of the employee meal purchase program?</b>	
<b>ICE Response</b>	
The Contractor shall be responsible for the operation and administration of the PIDC Meal Ticket Program.	

<b>118.</b>	
<b>Section/Subsection Number:</b>	C - 6.4.11 Food Service
<b>Question: Who pays for consumable supplies such as trays, sporks?</b>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 22.	

<b>119.</b>	
<b>Section/Subsection Number:</b>	C - 6.4.14 Staff meals
<b>Question: The RFP states that staff meals include breakfast, lunch and dinner; are breakfast meals going to be required in the new contract?</b>	
<b>ICE Response</b>	
Yes, Breakfast, Lunch and Dinner.	

<b>120.</b>	
<b>Section/Subsection Number:</b>	C - 9.10 Use of Force
<b>Question: Are unarmed detention officers in the facility allowed to carry batons and OC spray while on duty, or are these items limited to the DCT?</b>	
<b>ICE Response</b>	
Contractor Unarmed Detention Officers are not allowed to carry batons or OC while on duty.	

<b>121.</b>	
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<b>Section/Subsection Number:</b>	C - 9.10 Use of Force
<b>Question: Are armed detention officers allowed to carry batons and OC spray while on duty within the facility, or are these items secured, along with the firearm if an armed officer enters the containment area?</b>	
<b>ICE Response</b>	
Contractor Armed Officers will secure firearms, ammo magazines, OC Spray, and Batons prior to entering the secure area of the facility.	

<b>122.</b>	
<b>Section/Subsection Number:</b>	C - 12.3 Physicals
<b>Question: Are incumbent guard staff required to have a physical during the transition period, since the current contract did not require annual physicals or tri-annual physicals?</b>	
<b>Question: Are incumbent guard staff required to have a drug screen during transition?</b>	
<b>ICE Response</b>	
Yes.	

<b>123.</b>	
<b>Section/Subsection Number:</b>	C - 12.3.3 Random Drug Screening
<b>Question: USDOT requires annual drug screens of 50% of staff; what percentage</b>	

<b>of the unarmed detention staff must be random drug screened annually?</b>	
<b>ICE Response</b>	
20% of staff must be screened annually.	

<b>124.</b>	
<b>Section/Subsection Number:</b>	C - 12.6 Reassignment
<b>Question: To which facility posts may an individual who has been arrested or who is suspected of misconduct be reassigned?</b>	
<b>ICE Response</b>	
These individuals can only be assigned to outside posts where the officer has no contact with detainees.	

<b>125.</b>	
<b>Section/Subsection Number:</b>	C - 12.6 Reassignment
<b>Question: Are traffic violations, not involving DUI, considered a re-assignable offense?</b>	
<b>ICE Response</b>	
No.	

<b>126.</b>	
<b>Section/Subsection Number:</b>	C - 12.9 Tour of Duty

<b>Question: If the contractor “plans” 10 hour shifts for transport officers, will blanket approval to exceed 8 hours be granted by COR?</b>	
<b>ICE Response</b>	
The Contractor is expected to maintain adequate staffing to avoid Overtime.	

<b>127.</b>	
<b>Section/Subsection Number:</b>	C - 12.9 Tour of Duty
<b>Question: USDOT/FMCSA standards for commercial drivers operating passenger carrying vehicles allow a 15 hour “duty day” with no more than 10 hours spent “driving”. Is this standard applicable to this contract?</b>	
<b>ICE Response</b>	
ICE does not consider this scenario applicable to the local transportation requirements as specified in the solicitation. The Contractor must comply with all applicable local, state and Federal transportation laws and regulations.	

<b>128.</b>	
<b>Section/Subsection Number:</b>	C - 12.13 Uniforms & CBA
<b>Question: This article states that uniforms shall be the same style and color; are BDU style trousers approved for use by Transport Officers, armed officers and armed Supervisors?</b>	
<b>ICE Response</b>	
Yes.	

<b>129.</b>	
<b>Section/Subsection</b>	C - 12.13 Uniforms

<b>Number:</b>	
<b>Question: Is “outer” worn body armor (as opposed to concealed) approved for use by armed officers?</b>	
<b>ICE Response</b>	
Yes.	

<b>130.</b>	
<b>Section/Subsection Number:</b>	C - 12.13 Uniforms
<b>Question: Research indicates that Texas only allows a Security Company to have only one shoulder patch design. If a subcontractor is used for certain services, the subcontractor would have to use its own shoulder patch on its uniforms. Is the state requirement acceptable with contract requirements for uniform appearance?</b>	
<b>ICE Response</b>	
Yes.	

<b>131.</b>	
<b>Section/Subsection Number:</b>	C - 12.13 Uniforms
<b>Question: The various CBAs specify quantities and items for uniforms; are the CBA requirements considered to be the “contract” requirements in terms of quantity and items to be provided?</b>	
<b>ICE Response</b>	
The Government is not a party to Collective Bargaining Agreements. Therefore CBA	

requirements are separate from requirements under the contract.

<b>132.</b>	
<b>Section/Subsection Number:</b>	C - 12.13 Uniforms
<p><b>Question: Is collapsible baton preferred equipment for transport officers? If so, what is the minimum and maximum length?</b></p> <p><b>Question: Is straight baton preferred equipment for detention officers? If so, what is the minimum and maximum length?</b></p> <p><b>Question: Is the contractor required to have enough batons on hand to equip entire Staff or only the staff on duty on the largest shift (days)?</b></p>	
<b>ICE Response</b>	
<ol style="list-style-type: none"><li>1. Collapsible Baton and OC spray are the preferred equipment for transport officers.</li><li>2. Minimum 22", Maximum 26"</li><li>3. Detention officer do not carry batons (straight or collapsible).</li><li>4. The Contractor is required to equip their armed officers with a collapsible baton and OC spray. Detention officer will only be issued a baton (straight baton) if participating in a disturbance control situation. The batons for this function should already be accounted for as part of the 30% additional DCT equipment.</li></ol>	

<b>133.</b>	
<b>Section/Subsection</b>	C - 12.14 Credentials

<b>Number:</b>	
<b>Question: Does the contractor bear any cost for ICE credentials?</b>	
<b>ICE Response</b>	
The Contractor is not issued ICE credentials. They are issued a PIV ID at no cost to the Contractor.	

<b>134.</b>	
<b>Section/Subsection Number:</b>	C - 12.14.1 Business Permits and Licenses
<b>Question: Federal Motor Carrier Safety Administration Regulations require an operator of passenger vehicles to possess an interstate operating authority if they are not domiciled in Texas? Does this requirement apply to this contract?</b>	
<b>ICE Response</b>	
Yes.	

<b>135.</b>	
<b>Section/Subsection Number:</b>	C - 12.14.1 Business Permits and Licenses
<b>Question: Is the contractor required to possess a “Satisfactory” Motor Carrier Safety Rating through FMCSA prior to performance of the contract and to maintain such throughout performance?</b>	
<b>ICE Response</b>	
Yes.	

<b>136.</b>	
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<b>Section/Subsection Number:</b>	C - 12.14.1 Business Permits and Licenses
<b>Question: TxDOT requires a passenger motor carrier be licensed in the State and possess a TxDOT number. Is the contractor required to possess such under this contract prior to performance and throughout performance?</b>	
<b>ICE Response</b>	
Yes.	

<b>137.</b>	
<b>Section/Subsection Number:</b>	C - 12.14.2 Licenses
<b>Question: If PIDC is considered a Federal Enclave, Texas does not require security guards who do not leave federal property to possess the Texas State Guard Card; is PIDC considered a Federal Enclave?</b>	
<b>ICE Response</b>	
Detention Officer may be redirected to perform duties outside of PIDC (ex. Hospitals, hotels, other ICE facilities) therefore they will need to possess a Texas State Guard Card.	

<b>138.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<b>Question: The RFP states that proposals must include a contractor staffing plan which identifies “each post” stated in the post table. If a contractor proposes an innovation that would eliminate the need for a post, can the contractor “list the post eliminated” and explain why it was eliminated, or are ALL of the posts listed</b>	

required?
<b>ICE Response</b>
No.

<b>139.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<b>Question: Paragraph C-13.1 indicates that the QC/Compliance, property, and control center posts are no longer to be staffed by union detention officers; since there is no Federal Wage Determination Code directly applicable to these positions, is the contractor free to price these positions at the current Detention Officer CBA rate with escalations for option years (to aid in recruiting for these positions and avoid disruption of services due to resignations or failure to accept the new overhead position due to perceived loss of benefits for vacation/sick leave seniority and union protections)?</b>	
<b>ICE Response</b>	
It is the Offeror's responsibility to determine its proposed labor rates in compliance with all applicable local, state and Federal labor laws.	

<b>140.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<b>Question: Since there is no appropriate Federal Wage Determination Code for QC/Compliance Staff, Property or Control Center staff, is the contractor to submit a wage conformance action with the proposal to support proposed wages for these positions?</b>	
<b>Or, will the government endorse the contractor's wage conformance action post</b>	

award if so proposed?
<b>ICE Response</b>
Please refer to the ICE Response to Question 92.

<b>141.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<b>Question: The Warehouse Operator post # 23 is listed as 7 day post? Is this correct?</b>	
<b>ICE Response</b>	
Yes.	

<b>142.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<b>6 Part Question:</b>	
<p><b>Question: There are no posts listed for Relief Officers; In the current contract, authorized breaks were either “self relieving” for all mobile/escort/transport posts, and physically relieved for all fixed/stationary posts.</b></p> <p><b>Question: Is the above “relief” process still acceptable for the new contract?</b></p> <p><b>Question: Is a one-half hour unpaid break per 8 hour shift the norm?</b></p>	

**Question: How many and which posts require “physical relief”?**

**Question: Are overhead posts such as property, control center, and QC Compliance required to be physically relieved for lunch breaks?**

**Question: Or, can property, control center, QC Compliance staff practice self relief by staggering their breaks?**

**ICE Response**

It is the responsibility of the Offeror to propose an adequate staffing plan, including relief to ensure all posts will be maintained according to the specifications of the solicitation and in accordance with all local, state and Federal labor laws.

<b>143.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table/C-16 Training
<b>4 Part Question:</b>  <b>The RFP does not stipulate training required for “overhead” positions; the Facility Post Table section stipulates that the QC/Compliance, property and control center posts can no longer be filled by Detention Officers.</b>  <b>PBNDS 2011 does not quantify in terms of hours, the training required for clerical/support staff who only have minimal contact with detainees or support staff who have daily contact with detainees; however, ACA ALDF 4<sup>th</sup> Edition states that such staff will attend 16 hours of training during first year of employment with 16 additional hours annually thereafter.</b>	

**Question:** Would this training level be correct for control center staff?

**Question:** What additional pre-assignment training is required for control Center Staff in terms of content and hours?

**ACA ALDF 4<sup>th</sup> Edition states that contract staff that have daily contact with detainees receive 40 hours initial training with 40 hours annual.**

**Question:** Would this level of training be correct for property and QC/Compliance staff?

**Or:**

**Question:** Do the QC/Compliance, property and control center post staff attend the same basic and OJT and Refresher training as detention officers?

**ICE Response**

1. Yes, overhead staff that have minimal interaction with detainees are required to complete 16 hours of initial training and 16 hours of refresher training every year after that.
2. Control Center staff shall receive 2 hours of control center training prior to beginning work at the control center.
3. All contract staff that has daily contact with detainees shall receive 40 hours of initial training and 40 hours of refresher training every year after that.
4. The QC/Compliance, Property, and Control Center are not detention officers therefore they do not attend the same basic and OJT and refresher training as detention officers.

<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
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**Question: Was the National Labor Relations Board consulted regarding the removal of union jobs from the contract and converting them to non-union positions if duties associated with these positions are essentially the same as when they were union jobs?**

## ICE Response

The Government has specified its requirement in the Statement of Work, Section C of the solicitation. Offerors must propose the appropriate staff to meet the requirements of the solicitation in compliance with all applicable local, state and Federal labor laws.

**145.**

<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
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**Question: Post 26, Transportation Officer lists 35 as the number of posts per day; what is the shift distribution for the 35 posts?**

## ICE Response

There are 36 Transportation Officer posts in total. This shall be revised in a forthcoming amendment to the solicitation as follows:

Post ID	Position Description	Post Location	Armed (Y/N)	Hours/ Day	Shift (Day, Swing, Grave)	Posts
26	Armed Detention Officer (Guard)	Transportation	Y	24/7	D,S,G	36

The distribution is as follows:

Eight (8) Teams on Day Shift;

Six (6) Teams on Swing Shift;

Four (4) Teams on Grave Yard Shift

All Teams shall consist of two (2) Transportation Officers.

146.	
Section/Subsection Number:	C - 13.1 Facility Post Table/C.6.3
<p><b>Question: Post 26, Transportation Officer lists 35 as the number of posts per day on a 24/7 basis which equates to 102,200 hours; currently, this represents a substantial increase in the currently provided hours, which cannot be accounted for by the addition of the Robstown run alone.</b></p> <p><b>Is ICE planning on increasing local transport requirements in the new contract?</b></p> <p><b>Question: C.6.3 states that Transport Officers shall be provided 24/7 as needed for hospital escorts. Would this account for the increase in transportation post requirements?</b></p> <p><b>Question: If Transport Officers are utilized for stationary guard service, when is the Transport OT CLIN utilized/billable?</b></p> <p><b>Question: Can transport officers be assigned to duties within the facility <u>by the contractor</u> when not on a run or performing other transport related duties, or only by the COTR?</b></p>	
<b>ICE Response</b>	
<p>1. References to former contract specifications are not relevant to this requirement. Staffing Posts are as specified in Section C13.1 of the solicitation, subject to any subsequent solicitation amendment(s). Please refer to the ICE Response to Question 11.</p> <p>2. References to former contract specifications are not relevant to this requirement. Staffing Posts are as specified in Section C13.1 of the solicitation, subject to any subsequent solicitation amendment(s).</p> <p>3. Please refer to the ICE Response to Question 61.</p>	

4. Yes, after prior notification to the COR or designated ICE official.

<b>147.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table/C – 6.2
<b>Question: Post 116, Facility Rover lists 5 as the number of posts per day; what is the shift distribution for the 5 posts?</b>	
<b>Question: Are 2 officers required for each vehicle patrol on Day &amp; Swing shifts, and only 1 on Grave shift?</b>	
<b>ICE Response</b>	
<ol style="list-style-type: none"><li>1. Facility rovers are distributed one (1) per shift (days, swings, &amp; graves).</li><li>2. One (1) facility rover is required to conduct vehicle patrol per shift. The other rover may assist with main gate duties when experiencing high volumes of vehicle entry.</li></ol>	

<b>148.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<b>Question: Control Center Posts, Compliance Posts, Property Posts are now listed as “overhead” or management positions, which are not subject to annual CBA increases. This change will force these individuals to choose between a “union” environment with protected wages and a proposed wage escalation by the offeror. In order to recruit union officers into these now “overhead” positions, will the government accept and endorse “wage conformance” for these positions to equal union wage rates?</b>	



<b>Question: If not, what is the appropriate Wage Determination Code/Title for these positions?</b>
<b>ICE Response</b>
Please see the ICE Response to Question 92.

<b>149.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<p><b>Question: Per the above question, if wage conformance is proposed by an offeror, should the conformance documentation be submitted with the bid (in the price proposal)?</b></p> <p><b>Question: Or, will the government endorse the contractor's wage conformance action post award if so proposed <u>for the base year of the contract</u>?</b></p>	
<b>ICE Response</b>	
Please see the ICE Response to Question 92.	

<b>150.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<p><b>There are no food service "prep" workers listed on the Facility Post Chart. Can ICE provide the number of posts for Food Service Preparation Workers?</b></p>	
<b>ICE Response</b>	
No Food Service Preparation Workers are listed.	

151.

Section/Subsection Number: C - 13.1 Facility Post Table

The “minimum” required staffing chart, removes a number of posts now staffed under the current contract; to ensure such removal was not an error, will the government please confirm that the following posts were deliberately removed?

Post	Armed	FTE p/Day	Hours/Days	Shifts	Hours
Clean-up detail	N	2	16/7	D,S	5,840
Alpha Unit Escort # 2	N	1	8/7	D	2,920
Bravo Pod-4 #2	N	1	8/7	S	2,920
Charlie-Pod 1-#2	N	2	16/7	D,S	5,840
Charlie Pod 2-#2	N	2	16/7	D,S	5,840
Charlie Pod 3-#2	N	2	16/7	D,S	5,840
Charlie Pod 4-#2	N	2	16/7	D,S	5,840
Charlie Unit Rover # 2	N	1	8/7	D	2,920
Charlie Unit Esc # 2/Det Hold 2	N	1	8/7	D	2,920
Delta Pod 1-#2	N	2	16/7	D,S	5,840
Delta Pod 2-#2	N	2	16/7	D,S	5,840
Delta Pod 3-#2	N	2	16/7	D,S	5,840
Delta Pod 4-#2	N	2	16/7	D,S	5,840
Delta Escort # 2/Plate Detail	N	2	16/7	D,S	5,840
Religious Services 6:45a-3p	N	1	8/7	D	2,920

Facility Escorts	N	7	8/7	S	20,440	
<b>ICE Response</b>						
References to the previous contract are not relevant to the solicitation. Offerors shall propose staff in accordance with the Facility Post Table at Section C.13.1 of the solicitation.						

<b>152.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<p><b>Question: With removal of the 2<sup>nd</sup> Pod Officer from each Pod, coupled with the removal of the 7 swing shift facility escorts (which were a factor in enabling PBNDS 2011 optimal compliance for recreation and visitation), it would seem that officer and detainee safety is diminished in an environment composed of “high risk” detainees.</b></p> <p><b>Can ICE provide any insight as to the impact to PBNDS 2011 optimal standards compliance due to these post reductions?</b></p> <p><b>Question: Can ICE provide any insight as to the impact on officer/detainee safety due to the reduction of these posts?</b></p>	
<b>ICE Response</b>	
There Government's required post assignment is as stated in this solicitation and has no impact to PBNDS 2011 Optimal Standards or the officer/detainee's safety.	

<b>153.</b>	
<b>Section/Subsection</b>	C - 13.1 Facility Post Table

<b>Number:</b>	
<b>Post 12 QC Compliance post is listed 8/5; presuming M-F schedule, do these staff work on Holiday Mondays, or any other holiday?</b>	
<b>ICE Response</b>	
No.	

<b>154.</b>						
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table					
<b>Post 89 SMU Unit 2 Escort is listed as 16 hours / 7 days; but also lists D, S, G shift and 3 posts per day; should the hours then be 24/7?</b>						
<b>ICE Response</b>						
This should read as follows:						
<b>Post ID</b>	<b>Position Description</b>	<b>Post Location</b>	<b>Armed (Y/N)</b>	<b>Hours/Day</b>	<b>Shift (Day, Swing, Grave)</b>	<b>Posts</b>
89	Unarmed Detention Officer (Guard)	Special Management Unit-2 / Escort	N	16/7	D,S	2
This will be revised in a forthcoming amendment.						

<b>155.</b>	
<b>Section/Subsection</b>	C - 13.1 Facility Post Table

<b>Number:</b>	
<b>Question: Posts 102 through 106 are listed as 5 day posts, presumably M-F; is court held on holidays occurring during the week (260 days/2080 hours per year) or, if not, are days 251 (2008 hours per year)?</b>	
<b>ICE Response</b>	
There is no court held on holidays.	

<b>156.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<b>Question: What are duties of the Physical Security Inspectors (Post 16) on the Post Chart?</b>	
<b>ICE Response</b>	
Physical Security Inspectors are responsible for facility physical plant security (all buildings, fencing, vehicles, roadways, gates, etc.).	

157.					
Section/Subsection Number:	C - 13.1 Facility Post Table				
Current Detention Supervisor staffing at PIDC is:					
Lieutenants	Posts	Hrs/Day	Shifts	Total Hrs	Computation
Administrative Supervisor 1	3	24/7	D,S,G	8,760	24X365 days

Operations Supervisor	3	24/4	D,S,G	4,992	24X208 days
Alpha Unit Supervisor	3	24/7	D,S,G	8,760	24X365 days
Charlie Unit Supervisor	3	24/7	D,S,G	8,760	24X365 days
Staging Supervisor	3	24/7	D,S,G	8,760	24X365 days
Process Supervisor 1	3	24/7	D,S,G	8,760	24X365 days
Bravo Unit Supervisor	2	16/7	D,S	5,840	16x365 days
Delta Unit Supervisor	2	16/7	D,S	5,840	16x365 days
Process Supervisor 2	2	16/7	D,S	5,840	16x365 days
Administrative Supervisor 2	3	24/7	D,S,G	8,760	24X365 days
<b>Subtotal</b>				<b>75,072</b>	

**Question: The post chart in the RFP works out to 37,960 hours, is it the government's intention to reduce the current supervisory requirements by 50%?**

**Question: Is the Staging Supervisor no longer a requirement?**

**Question: Is the 2<sup>nd</sup> Admin Supervisor no longer required?**

**Question: Is the 2<sup>nd</sup> Processing Supervisor no longer required?**

**Question: Is a dedicated supervisor per Unit (A,B,C,D) no longer required on D/S shifts?**

ICE Response	
References to former contract specifications are not relevant to this requirement. The facility post table and the Statement of Work Section C of the solicitation defines the Government's requirement and shall be considered accurate, subject to any subsequent amendments.	

158.	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<p><b>Question: Since the 2<sup>nd</sup> Processing Supervisor was removed, who now supervises “property” and valuables employees?</b></p> <p><b>Question: With the removal of the dedicated supervisors for each Unit (and the combining of 2 units under 1 supervisor), can ICE provide any insight as to the impact on officer/detainee safety due to the reduction of these posts?</b></p>	
ICE Response	
ICE has identified its forthcoming requirement in the solicitation. References to the previous contract are not relevant to the forthcoming requirement.	

159.	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
<b>Question: Since the Control Center is no longer staffed by detention officers, is the contractor required to provide either a “lead” or control center supervisor each shift?</b>	
ICE Response	
It is the Offeror's responsibility to provide adequate staffing in accordance with the solicitation.	

<b>160.</b>	
<b>Section/Subsection Number:</b>	Section C-6 and 13.1 Facility Post Table
Section C-6 states the “SOW is for performance based services”; with respect to the daily staffing of each post on the post table, is this contract considered a “performance based management” contract?	
<b>ICE Response</b>	
The forthcoming requirement is considered a Firm-Fixed Price, Indefinite Delivery Indefinite Quantity, Performance Based Contract.	

<b>161.</b>	
<b>Section/Subsection Number:</b>	C - 13.1 Facility Post Table
If this contract is a “performance based management” contract, then it would be up to the contractor to determine how to manage staffing day to day to meet objectives, including decision making with respect to covering “call offs” by staff; i.e., not every post would be staffed every day if objectives can be met with available staff. Paragraph 13.1 states that monthly staffing levels cannot fall below 95%; does this 95% rule also establish the daily minimum for post staffing, with respect to the limit of a contractors ability to manage in a “performance based” environment?	
<b>ICE Response</b>	
No.	

<b>162.</b>	
<b>Section/Subsection Number:</b>	C - 14.3 Organization Chart



<b>Since fold-outs are not allowed, can the font size on the organization chart be smaller than 12 point?</b>	
<b>ICE Response</b>	
Please refer to the ICE response for Question 5.	

<b>163.</b>	
<b>Section/Subsection Number:</b>	C - 15.1 Work Authorization
<b>Are Legal Permanent Residents allowed to work on this contract, or is it restricted to U.S. citizens?</b>	
<b>ICE Response</b>	
Please refer to Section C12.2 of the solicitation.	

<b>164.</b>	
<b>Section/Subsection Number:</b>	C - 16.1 Initial Training
<b>Do the paragraphs in this section pertain to any/all “newly hired” employees hired during transition, and any new hire hires subsequently hired during performance (with respect to hours of training and the 2 hour orientation)?</b>	
<b>ICE Response</b>	
Newly hired employees must undergo training as specified in the solicitation. Any re-hired staff that transition to the new contract from the incumbent shall be exempt from training already completed by them during the training calendar year.	

<b>165.</b>	
<b>Section/Subsection Number:</b>	C - 16.1 Initial Training
<p><b>Current incumbent staff have received 54 hours of basic training, 40 hours of ACA (additional) training, and 40 hours of OJT for a total 134 hours; the solicitation calls for 155 hours of initial training; do incumbent officers transitioning to the new contract require any additional training to meet new total hour new hire requirements?</b></p>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 164.	

<b>166.</b>	
<b>Section/Subsection Number:</b>	C - 16.1 Initial Training (Training Syllabus)
<p><b>The training syllabus provided lists training topics that total 67 hours of training plus 8 hours firearms training. Do “unarmed” detention officers only go through 67 hours of initial training, with 8 additional for armed officers, or is the contractor to add 8 hours of some other topical training to the unarmed officer syllabus to total 75?</b></p> <p><b>And, would then the armed officers also attend this 8 additional hours?</b></p>	
<b>ICE Response</b>	
The unarmed officer shall complete 67 hours of training. Eight (8) hours firearms training are for armed officers only.	

<b>167.</b>	
<b>Section/Subsection</b>	C – 16.1 Initial Training

<b>Number:</b>	
<p><b>Will all “incumbent” Transport Officers, Transport Supervisors and Armed Detention Officers be required to re-qualify with their duty weapon during transition?</b></p> <p><b>Or would only a newly hired officer in above categories be required to qualify during transition?</b></p>	
<b>ICE Response</b>	
Yes, all armed officers (transport and detention) are required to re-qualify with their duty weapon during transition.	

<b>168.</b>	
<b>Section/Subsection Number:</b>	C – 16.1 Initial Training
<p><b>Question: Is the contractor allowed to use the ICE firing range at the Facility to conduct firearms qualifications?</b></p> <p><b>Question: If so, is there a charge for such use?</b></p>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 45.	

<b>169.</b>	
<b>Section/Subsection Number:</b>	C – 16.1 Initial Training
<b>Is there a minimum number of rounds that must be fired during initial firearms training &amp; qualification?</b>	
<b>ICE Response</b>	

The qualification and training requirements shall be in accordance with the state of Texas requirements for a commissioned officer. The state issues the commission card; therefore the armed officer must be in compliance with the state qualification requirements and qualify quarterly.

<b>170.</b>	
<b>Section/Subsection Number:</b>	C - 16.1 Initial Training
<b>Currently, newly hired Transport Officers directly hired for transport duties require 40 hours of additional OJT transport training in addition to 54 hours basic, 40 ACA and 40 OJT; is this additional 40 hours OJT training required under the new contract for transport officers?</b>	
<b>Or, would the 80 hours of OJT required for new hires be “transport related”?</b>	
<b>ICE Response</b>	
80 hours of OJT would be Transport related.	

<b>171.</b>	
<b>Section/Subsection Number:</b>	C - 16.1 Initial Training
<b>Currently, transport officers hired from the detention division, attend 40 hours of OJT for transport officers; will this be required under the new contract?</b>	
<b>ICE Response</b>	
Yes.	

<b>172.</b>	
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<b>Section/Subsection Number:</b>	C - 16.1 Initial Training
<p><b>Currently, newly hired detention staff attend a 40 hour ACA class prior to attending new hire basic training. Many topics contained in the Basic Training syllabus are also taught during the ACA class, however, the basic training classes are somewhat more extensive.</b></p> <p><b>Question: Is the 40 hour ACA class prior to basic training no longer required?</b></p> <p><b>Question: Or, does the new basic training syllabus include the required ACA instruction?</b></p> <p><b>Question: In the case of newly hired non-detention staff (such as control center, QC Compliance, &amp; Supply Specialists) ACA/PBNDs requires only 40 hrs of initial training and (if in contact with detainees) 40 hours of annual training. Is 40 hrs the correct number of basic training hours expected for control center, QC Compliance &amp; Supply Specialists?</b></p> <p><b>Question: If control center operators, QC compliance and Supply Specialists are able to be recruited from the incumbent Detention Officer ranks, would these individuals need to repeat basic training or receive any other training during transition?</b></p>	
<b>ICE Response</b>	
<ol style="list-style-type: none"> <li>1. The 40 hours of ACA training are required prior to basic training. This will be clarified and revised in a forthcoming amendment.</li> <li>2. This will be clarified and revised in a forthcoming amendment.</li> <li>3. The Control Center and Supply staff are required to complete 16 hours of training due to their limited access to detainees. The QC, Standards and Compliance staff would have more frequent access to detainees therefore they would require 40 hours of training.</li> </ol>	

4. If positions are filled by incumbent detention officer they would not require completion of basic training but shall receive training tailored for their new position. Please see the ICE Response to Question 164.

<b>173.</b>	
<b>Section/Subsection Number:</b>	C – 16.1 & 4 Basic Training/Refresher Training
<b>Question: PBNDS 4.6 requires 8 hours of initial and annual training in suicide prevention; the basic training syllabus lists only 1 hour of Suicide Prevention/Signs/Intervention; should this training class be 8 hours instead of 1?</b>	
<b>Question: Would this change then increase Basic Training to 74 hours vs 67?</b>	
<b>ICE Response</b>	
<p>1. Yes, it should be 8 hours as required by PBNDS. This will be clarified and revised in a forthcoming amendment.</p> <p>2. Yes, it will increase the basic training requirement and the 8 hours is also an annual training requirement. This will be clarified and revised in a forthcoming amendment.</p>	

<b>174.</b>	
<b>Section/Subsection Number:</b>	C – 16.4 Annual Training
<b>Question: Are all Detention officers/supervisors required to recertify with their baton each year?</b>	

**Question: If so, can this training be made part of the annual 40 hour syllabus, or is it in addition to the 40 hours?**

**Question: What is ICE's estimate of hours required for this training, initial and annual?**

**ICE Response**

1. All armed officers are required to recertify with their collapsible batons and OC spray each year.
2. No, baton training is not a part of the 40 hours syllabus.
3. ICE estimates are 4 hours refresher training for the Collapsible baton and 4 hours refresher training for the OC spray. Armed officers are only required to be sprayed with OC on their initial certification for refresher annual training it is not a requirement that officers be re-exposed to the OC spray.

<b>175.</b>	
<b>Section/Subsection Number:</b>	C – 16.4 Annual Training
<p><b>Question: Are all Detention officers/supervisors required to recertify with OC spray each year (including being sprayed)?</b></p> <p><b>Question: If so, can this training be made part of the annual 40 hour syllabus, or is it in addition to the 40 hours?</b></p> <p><b>Question: What is ICE's estimate of hour required for this training, initial and</b></p>	

annual?
<b>ICE Response</b>
Please refer to ICE Response to Question 174.

<b>176.</b>	
<b>Section/Subsection Number:</b>	C - 16 Training
<p><b>Question: During quarterly firearms qualification, is the contractor required to review firearms safety, use of force, etc., or just conduct the shoot?</b></p> <p><b>Question: Are there a minimum number of rounds to be fired during the qualification above the 50 required for the qualification?</b></p>	
<b>ICE Response</b>	
<p>1. The Contractor is required to review firearms, safety, use of force, etc.</p> <p>2. Please refer to ICE Response to Question 169.</p>	

<b>177.</b>	
<b>Section/Subsection Number:</b>	C - 16.6 Training Exams
<p><b>Is the 25 question exam required for each training “topic” (e.g., counseling techniques, interpersonal relations) or is the exam required for each “block” of training, such as Basic, or OJT?</b></p>	
<b>ICE Response</b>	
The exam is for each topic.	



<b>178.</b>	
<b>Section/Subsection Number:</b>	C - 16.7 Interactive Training
Currently detention/transport staff attend 8 hours per month of training in addition to 40 hour annual ACA refresher training; paragraph 16.7 indicates that the COR “may” order interactive training up to 8 hours per month. How can the contractor price this “discretionary” training if there is no definite quantity of training that may take place on an annual basis?	
<b>ICE Response</b>	
If interactive training is required, it will replace the 8 hours per month training.	

<b>179.</b>	
<b>Section/Subsection Number:</b>	C - 16.7 Interactive Training
Since no definite annual quantity for interactive training exists, will the government establish a separate CLIN for an hourly rate for this training?	
<b>ICE Response</b>	
No.	

<b>180.</b>	
<b>Section/Subsection Number:</b>	C - 16.8 Food Service Training
Is annual CPR/1 <sup>st</sup> Aid training included in the 40 hour annual refresher training requirement for food service workers?	
<b>ICE Response</b>	

Yes.

<b>181.</b>	
<b>Section/Subsection Number:</b>	C-16.9 Detainees with Special Needs Training
<p><b>This training is to be included in the initial training per paragraph 16.9; however, the initial training syllabus does not contain this subject matter; therefore is initial training actually 83 hours for unarmed detention officers and 91 hours for armed detention officers? (That is, 16 hours on top of the initial training of 67-75 hours unarmed/armed?)</b></p> <p><b>Question: Since the RFP indicates that it does not house aliens with mental conditions, is this training required for PIDC staff?</b></p>	
<b>ICE Response</b>	
<p>PIDC does not house detainees with mental conditions but transient detainees are sometimes temporarily held at PIDC until placement on transfer flights. Therefore, the training is required as staff will be working with detainees with special needs. This will be revised in a forthcoming amendment.</p>	

<b>182.</b>	
<b>Section/Subsection Number:</b>	C-16 Training
<b>Is IT security training included in the 40 hour Annual Refresher Training?</b>	
<b>ICE Response</b>	
<p>No.</p>	

<b>183.</b>	
<b>Section/Subsection Number:</b>	C-17 Firearms
<b>Paragraph C-17 states that “new” firearms will be provided. Can ICE change this requirement to “firearms without defects”, or “purchased within the last 24-36 months”?</b>	
<b>ICE Response</b>	
No.	

<b>184.</b>	
<b>Section/Subsection Number:</b>	C-17 Firearms
<b>SW 40 Caliber semi-automatic pistols are now in use in the facility. Is this firearm authorized for the new contract?</b>	
<b>ICE Response</b>	
References to the current contract are not relevant to this solicitation. Please refer to the ICE Response to Question 41.	

<b>185.</b>	
<b>Section/Subsection Number:</b>	C-17 Firearms
<b>Paragraph C-17 states that firearms are provided to each armed officer while on duty. Is there a requirement that each armed officer be issued his/her “duty weapon” for use while on duty, or may firearms be passed from shift to shift and not be individually issued?</b>	

<b>ICE Response</b>
Firearms must be individually issued.

<b>186.</b>	
<b>Section/Subsection Number:</b>	C-17 Firearms
<p><b>Question: If firearms were previously inspected upon shipment from the factory/dealer, does a contractor have to show a re-inspection certificate?</b></p> <p><b>Question: Can any Federal Firearms Licensed Dealer or certified armorer perform these inspections vs a “gunsmith”?</b></p>	
<b>ICE Response</b>	
Yes.	

<b>187.</b>	
<b>Section/Subsection Number:</b>	C-17 Firearms
<p><b>Question: Para 17 in one bullet states that a certification by licensed gun smith is required; in another bullet it states firearms will be inspected by a certified firearms inspector.</b></p> <p><b>Are two inspections required?</b></p>	
<b>ICE Response</b>	
No, the terms “licensed gunsmith” and “certified firearms inspector” are used interchangeably.	

<b>188.</b>	
<b>Section/Subsection Number:</b>	C-17 Firearms
<p><b>Question: If firearms were previously inspected upon shipment from the factory/dealer, does a contractor have to show a re-inspection certificate, or would the original inspection suffice?</b></p> <p><b>Question: Can any Federal Firearms Licensed Dealer or certified armorer perform these inspections vs a “gunsmith”?</b></p>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 186.	

<b>189.</b>	
<b>Section/Subsection Number:</b>	C-19 Additional Equipment
<p><b>Question: Are radios used within the facility required to be encrypted?</b></p> <p><b>If so, who would provide the encryption service?</b></p> <p><b>If the contractor would ICE provide its encryption key to the radio vendor?</b></p>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 108.	

<b>190.</b>	
<b>Section/Subsection Number:</b>	C-19 Additional Equipment
<b>Question: Are base stations and repeaters required to be provided by the</b>	

contractor?
<b>ICE Response</b>
Yes.

<b>191.</b>	
<b>Section/Subsection Number:</b>	C-19 Additional Equipment
<b>Question: Other than DCT gear (15 sets) is any other “riot gear” required; and, if so in what quantity (how many sets)?</b>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 97.	

<b>192.</b>	
<b>Section/Subsection Number:</b>	C-19 Additional Equipment
<b>Question: Are 4-point restraints required?</b>	
<b>ICE Response</b>	
No.	

<b>193.</b>	
<b>Section/Subsection Number:</b>	H2 – Information Technology Security Training
<b>Question: To which positions on the post chart would this training apply?</b>	
<b>ICE Response</b>	
This training applies to all Contractor staff.	

<b>194.</b>	
<b>Section/Subsection Number:</b>	H2 – Information Technology Security Training
<b>Question: How many hours per year is this training?</b>	
<b>ICE Response</b>	
One (1) hour per year is required.	

<b>195.</b>	
<b>Section/Subsection Number:</b>	H2 – Information Technology Security Training
<b>Question: Who provides the instructor for this training, ICE or contractor?</b>	
<b>ICE Response</b>	
ICE will provide a CD with training material. After completion, it the responsibility of the Contractor to print and submit certificates for employees.	

<b>196.</b>	
<b>Section/Subsection Number:</b>	H2 – Information Technology Security Training
<b>Question: Can this training be included in annual training hours required for Annual Refresher Training or is it in addition to these 40 hours?</b>	
<b>ICE Response</b>	
No.	

<b>197.</b>	
<b>Section/Subsection Number:</b>	H4 – Property/Equipment
<b>Question: If the contractor replaces an item of equipment, such as a van, would then the replacement van become vested with the government for the duration of</b>	

the contract, or would both vans continue to be vested until the end of the contract?	
<b>ICE Response</b>	
Equipment necessary for performance under the contract shall vest in the Government in accordance with Section H.4 of the solicitation.	

<b>198.</b>	
<b>Section/Subsection Number:</b>	QASP Attachment A Performance Requirements Summary
<b>Question:</b> The percentages assigned to the 9 functional areas in the PRS add up to 120% instead of 100%; will this be corrected to add up to 100%?	
<b>ICE Response</b>	
This will be revised to a sum total of 100% in a forthcoming amendment.	

<b>199.</b>	
<b>Section/Subsection Number:</b>	SF336 & Attachment 11
<p><b>Question:</b> The first continuation page of the SF 33 form (SF336) states period of performance for base year is July 1, 2014 to May 31, 2015. Attachment 11 shows the base year starting August 1, 2014 and ending on July 31, 2015 and all option years running the same period.</p> <p>Is the contractor to correct Attachment 11 to show base period July 1, 2014 to May 31, 2015 and then each subsequent option running from June 1, 20xx to May 31, 20xx?</p>	
<b>ICE Response</b>	



The dates in Attachment 11 will be corrected in a forthcoming amendment.

<b>200.</b>	
<b>Section/Subsection Number:</b>	L4 – Proposal Instructions
<b>Question: The RFP is silent with respect to an Executive Summary; to ensure this item is not required, will the Government confirm that it is NOT to be provided?</b>	
<b>Question: If it is to be provided, would it count toward the 200 page limit?</b>	
<b>ICE Response</b>	
An executive summary is not required.	

<b>201.</b>	
<b>Section/Subsection Number:</b>	L4 – Proposal Instructions
<b>Question: The RFP is silent with respect to a Compliance Matrix; to ensure this item is not required, will the Government confirm that it is NOT to be provided?</b>	
<b>Question: If it is to be provided, would it count toward the 200 page limit?</b>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 7.	

<b>202.</b>	
<b>Section/Subsection Number:</b>	L4 – Proposal Instructions
<b>Question: The RFP is silent with respect to a Table of Contents; to ensure this item is not required, will the Government confirm that a Table of Contents is NOT</b>	

required or to be provided?

**Question:** If it is to be provided, would it count toward the 200 page limit?

**ICE Response**

1. A Table of Contents is not required and at the discretion of the Offeror to include.
2. Please refer to the ICE Response to Question 19.

**203.**

**Section/Subsection Number:** L4 – Proposal Instructions

**Question:** The RFP does not indicate that a list of acronyms/definitions is a requirement; Can the Government confirm that a list of acronyms/definitions is NOT required to be provided?

**Question:** If it is to be provided, would it count toward the 200 page limit?

**ICE Response**

1. A list of acronyms is not required. However, Offerors should not assume that Government evaluators will recognize or be familiar with any or all Offeror acronyms if they are not introduced in full text at least once in their proposal.
2. Please refer to the ICE Response to Question 19.

**204.**

**Section/Subsection Number:** L4 – Proposal Instructions

**Question:** Volume 1 which is limited to 200 pages contains the Legal Offer/Cover page which is not counted in the 200 page limit; however, the RFP is silent with respect to the Reps & Certs pages required in Volume 1. Can the Government confirm that the Reps & Certs do NOT count in the 200 page limit?

<b>ICE Response</b>	
Please refer to the ICE Response to Question 19.	

<b>205.</b>	
<b>Section/Subsection Number:</b>	L4 – Proposal Instructions
<b>Question: Can tables, charts and graphs be formatted in less than 12 point font?</b>	
<b>ICE Response</b>	
Please refer to the ICE response for Question 5.	

<b>206.</b>	
<b>Section/Subsection Number:</b>	L5.3.7(C) FBR-DT
<p><b>Question: Is the contractor to enter its own Fringe and Overhead % Fringe/Overhead column of this template or use the 45% figure provided?</b></p>	
<p><b>Question: Can the contractor enter a straight dollar value in the Fringe/Overhead Column such \$10.00 an hour for fringe benefits plus \$5.00 an hour for an employee's share of overall overhead would = \$15.00 in this column?</b></p>	
<p><b>Question: Please confirm we enter our own G&amp;A and Profit Rates charged in this column?</b></p>	
<p><b>Question: If we charge an “average” rate each year of the contract for all Exempt employees and we do not “escalate” non-exempt employees, do we need to provide 7 separate FBR-DT sheets or just one with an appropriate note stating that is what we did?</b></p>	

ICE Response	
<ol style="list-style-type: none"> <li>1. As stated in the template, these values are only examples.</li> <li>2. Offerors are instructed to follow the format of the pricing template.</li> <li>3. Offerors are instructed to follow the format of the pricing template.</li> <li>4. Attachment 11 provides space for Offerors' pricing proposal narratives.</li> </ol>	

207.	
<b>Section/Subsection Number:</b>	L5.3.7(E) SPT BDR
<p><b>Question: Is the contractor permitted to add a tab to the workbook that itemizes the labor, overhead, G&amp;A and Profit costs attributed to this CLIN and then link them to the SPT BDR template so long as all added tabs are in one workbook?</b></p> <p><b>Question: May we add Attachment 11 as a Tab in Attachment 10 to link Attachment 10 to 11 directly in same workbook?</b></p>	
ICE Response	
<ol style="list-style-type: none"> <li>1. No, Offerors must use the Attachments provided in the solicitation and adhere to the prescribe format(s).</li> <li>2. Additional Tabs in Attachment 10 are not permitted.</li> </ol>	

208.	
<b>Section/Subsection Number:</b>	L5.3.7 (C)
<p><b>Question: This section addresses escalation of Exempt staff wage rates. However, if due to labor market conditions (such as the requirement to pay much higher than the wage determination rate for high quality food service staff, and the positions that now exclude detention officers), even though these staff are paid hourly and “may” earn overtime, is the contractor to place all staff who have escalated wages on SW-E template or may they be placed on the SW-NE template</b></p>	

with notes to explain the escalation?

**Question:** Or, should additional monies as necessary be added to a “salary” and then list them with escalation on the SW-E tab (even though an hourly worker even with escalation is apt to be less expensive than a salaried worker)?

**ICE Response**

Employees not covered under a Department of Labor (DoL) approved Collective Bargaining Agreement (CBA) or Wage Determination should be included on the SW-E Template Tab. Those employees covered by DoL CBAs or Wage Determinations should be included on the SW-NE Template Tab. Attachment 11 provides space for Offerors’ pricing proposal narratives.

<b>209.</b>	
<b>Section/Subsection Number:</b>	L-5.3.8 DOL Wage Determinations/CBAs
<p><b>The second paragraph under this title, states that adjustments will only be provided for CBA economic terms authorized under the SCA (wages &amp; fringe benefits). Specifically:</b></p> <p><b>Uniform allowances are covered under the Federal Wage Determinations based on the SCA; are uniform allowances, if increased by the contractor during CBA negotiations subject to annual adjustments?</b></p> <p><b>Shift differentials are considered variances to hourly wages; are changes to shift differentials subject to annual adjustments?</b></p> <p><b>Personal Hygiene stipend and license allowances are included in some of the CBAs, would these entitlements/allowances/fringe benefits be subject to annual adjustments if they were raised?</b></p>	

Recently, the government took the position that bid overtime hours were not subject to adjustment under the FAR/SCA. While overtime is not specifically addressed in the SCA, federal statutes/state statutes require payment of OT after 40 hours in one work week. If a contractor bids overtime at a ½ half time hourly rate (to cover additional expenses due to call offs), why would the contractor not receive an adjustment to the OT hours bid equal to half the difference between the old and new hourly wages?

Would bid jury duty, bereavement leave be applicable to FAR/SCA annual adjustments?

#### ICE Response

The Contractor is expected to provide adequate staffing to avoid Overtime. Overtime not expressly directed by the Government is not subject to an SCA adjustment. Bonafide fringe benefits however are entitled to adjustment under the provisions of FAR 52.222-43.

<b>210.</b>	
<b>Section/Subsection Number:</b>	L-5.3.9 Contingency Pricing
<b>Question:</b> This section states that “supervisors” are not subject to contract price adjustment in subsequent ordering periods; however, detention and transportation supervisors (Lieutenants) are covered by a CBA; is the meaning of “supervisor” in this paragraph intended as “those supervisory and management/overhead positions” that are not otherwise subject to SCA adjustment...are not subject to contract price adjustment?	
<b>ICE Response</b>	
Exempt positions are not subject to an SCA price adjustment. However, those supervisors under a Department of Labor (DoL) approved Collective Bargaining Agreement (CBA) or applicable Wage Determination would be entitled to adjustment within the limitations of FAR 52.222-43.	

<b>211.</b>	
<b>Section/Subsection Number:</b>	L-5.3.9 Contingency Pricing
<p><b>Question: Prior to supervisor LT's (Detention &amp; Transportation) being Organized by FCGOA into a local Union, these LTs had been "wage conformed" in 2009 at \$2.50 above the Transportation Officer hourly CBA wage rate <u>with corresponding matching benefits and hourly allowances for H&amp;W, pension, uniforms, personal hygiene, and shift differential</u> .</b></p> <p><b>Additionally, the Shift Captain (Commander) positions, the Transport Coordinator positions and the Training Director had been conformed to \$5.00 above the Transportation Officer rate, and the Training Officer positions to \$3.00 above the Transportation Officer rate.</b></p> <p><b>Does this wage conformation action (pertaining to the Captains, Training Director, and Training Officer positions) still apply in terms of mandating their wages/salary and benefits?</b></p>	
<b>ICE Response</b>	
<p><b>It is the responsibility of Offerors to propose labor rates in accordance with all applicable local, state and Federal labor laws.</b></p>	

<b>212.</b>	
<b>Section/Subsection Number:</b>	L-6 (4) Key Personnel...Resume submission
<p><b>Question: This section states that Offerors are to provide resumes for key personnel and goes on to list requirements. It states that "one resume" is required for each key "person". There are currently over 60 "persons" in key personnel positions as listed in the RFP. If a 2 page resume is submitted for each "person" that would consume 120 of the 200 page total page limit. If the meaning of the paragraph is one resume per key "position" that would involve 10 resumes</b></p>	

and about 20 pages.

**Question:** Can ICE clarify this requirement as to “each person” or “each position”?

**Question:** Can resumes be excluded from the page count?

**ICE Response**

Each Key Personnel identified in Section C.14 of the solicitation shall require resumes. Please see the ICE Response to Question 19.

<b>213.</b>	
<b>Section/Subsection Number:</b>	Attachment 11 Cost and Pricing Summary
<b>The dates of performance on Attachment 11 do not correspond to the anticipated performance periods; can this attachment be corrected and published in excel format?</b>	
<b>ICE Response</b>	
Please see the ICE Response to Question 199. The format shall remain as provided in the solicitation package.	

<b>214.</b>	
<b>Section/Subsection Number:</b>	Price Spreadsheet
<b>The SW-E tab does not include a column for the Extension Period; is the contractor to add this column to account for wage escalations into the Extension Period?</b>	
<b>ICE Response</b>	
No, Offerors must use Attachment 11 for 52.217-8 Extension Period pricing.	



<b>215.</b>	
<b>Section/Subsection Number:</b>	L-6 Volume III page 192

**Question: This paragraph states that the ceiling price the base year is \$38,025,586.00; does this include the Transition Costs CLIN 0006?**

<b>ICE Response</b>
<b>Yes.</b>

<b>216.</b>	
<b>Section/Subsection Number:</b>	Wage Conformance

**Question: Previous wage conformance for the current contract pegged the Captain's wages as \$5.00 per hour more than the armed transport officers, plus matching H&W, Pension and other hourly benefits listed in the CBA for transport officers. Does this conformance action carry over to the new Contract?**

<b>ICE Response</b>
<b>No.</b>

<b>217.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table

**Question: Under 13.1 Facility Post Table, it states, "The following Facility Post Table is provided for informational purposes and reflects the minimum posts required for daily operations at PIDC." Is this a reference to CURRENT daily operations at PIDC or an RFP requirement? Does this mean the Contractor can propose adding posts if justified but not reducing posts if justified?**

<b>ICE Response</b>
<b>As specified in Section C.13.1, Offerors' Contractor Staffing Plans must identify each post in the Facility Post Table which is a solicitation requirement. It is at the Offeror's discretion to provide staffing over and above the Government's requirement.</b>

<b>218.</b>	
<b>Section/Subsection Number:</b>	C - 6.4.11 Food Service
<b>Question: Is the Contractor expected to provide the Food Delivery Truck and the Hot Carts?</b>	
<b>ICE Response</b>	
Yes.	

<b>219.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question: The staffing table included mandates the amount of clerical/overhead staff. Are these positions considered mandatory?</b>	
<b>ICE Response</b>	
Yes.	

<b>220.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question: Post ID #'s 3 and 4 appear to be the same positions with different titles. Are both positions required?</b>	

<b>ICE Response</b>	
Yes.	

<b>221.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question: There is no position in the Federal Wage Determination for Post ID #7. Can the Government provide a position description so the duties are accurate when assigning a wage rate?</b>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 91.	

<b>222.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question: Post ID #20, assistant food service manager, states 2 positions, 16/7. However, during the site visit there was only 1 position 8/5. Can the Government please clarify?</b>	
<b>ICE Response</b>	

Remarks, comments or observations made during the Site Visit shall not constitute a change in the solicitation requirements. Please refer to the solicitation.

<b>223.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question: Post ID's #'s 21 and 22, Cook I and Cook II, state that these positions are 24/7. During the site visit the hours of kitchen operation were communicated differently. Can the Government please clarify the hours specific for these positions?</b>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 222.	

<b>224.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question: Post ID #9, Scheduler, shares the duties with the administrative Lt. Can the Scheduler post be substituted for a LT position?</b>	
<b>ICE Response</b>	
No.	

<b>225.</b>	
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<b>Section/Subsection Number:</b>	13.1 Facility Post Table
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**Question: Post ID #24, Transport Coordinator, has hours as 16/7. However, the transportation Lt, Post ID # 25 is 24/7. Can the Government please clarify the hours for these positions? Is it the Government's intention to have 2 Transport Coordinators?**

## ICE Response

The Transportation LT is correct at 24/7.

The Transportation Coordinator posts should read as follows:

Post ID	Position Description	Post Location	Armed (Y/N)	Hours/Day	Shift (Day, Swing, Grave)	Posts
24	Transportation Coordinator	Transportation	Y	8/5	D	1

This will be clarified and revised in a forthcoming amendment.

226.	
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<b>Section/Subsection Number:</b>	13.1 Facility Post Table
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**Question: Post ID #27, Shift Commander, has the post hours as 24/7. It is our understanding that the current contractor has a Lt. covering these hours on weekends. Can the Government please clarify the Shift Commander hours?**

<b>ICE Response</b>	
The Shift commander post hours areas stated in the solicitation.	

<b>227.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question: Post ID # 115 lists 6 posts 24/7. Is it the Government's intention to have 6 main gate officers on post 24/7?</b>	
<b>ICE Response</b>	
The main gate will require two (2) main gate officer per eight (8) hour shift for a total of six (6) officers in a 24 hour period seven (7) days a week.	

<b>228.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question: Post #116 lists 5 posts, 24/7. Is it the Government's intention to have 5 Facility Rovers on post 24/7?</b>	
<b>ICE Response</b>	
This post requires two (2) officers on days, two (2) on swings, and one (1) on graves	

24/7.

<b>229.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question:</b> On page 71 of the SOW the Government states, “Proposals <b>MUST</b> include a Contractor Staffing Plan which identifies each post stated in this post table. Each post <b>SHALL</b> be independent of all other posts.” On page 76 the of the SOW it states, “The contractor <b>SHALL</b> provide an innovative Staffing Plan based on the posts <b>OUTLINED</b> in the PIDC facility post table.” The statements appear to contradict each other. Can the Government please provide clarification as to whether they are looking for “innovative staffing plans” or staffing plans that conform to the one provided within the SOW?	
<b>ICE Response</b>	
Please refer to the ICE response to Question 217.	

<b>230.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question:</b> In the position descriptions for Communications Control Specialists and Supply Specialists, it states that these positions will not be Detention Officers. That is not in accordance with the current CBAs. Can the Government please clarify the intention of these positions?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 90.	

<b>231.</b>	
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<b>Section/Subsection Number:</b>	16.1 Initial Training
<b>Question:</b> The initial training requirement does not specify the Texas requirement for staff to maintain a Texas Private Security Bureau commission card for any off-site work. This work would include all hospital and family unit guards. It is our understanding that the current staff does not hold these commission cards. Will the Government be requiring this commissioning of all staff or only select staff to perform these duties?	
<b>ICE Response</b>	
Please refer to ICE Response to Question 137.	

<b>232.</b>	
<b>Section/Subsection Number:</b>	Attachment #9 (CBA)
<b>Question:</b> The Government did not provide any seniority lists with the CBAs. Does the Government intend on including the seniority lists? This is a critical piece of information for pricing, as it pertains to the vacation and sick time, and could provide an unfair advantage to the incumbent if not included in the SOW.	
<b>ICE Response</b>	
Please refer to the ICE response to Question 25.	

<b>233.</b>	
<b>Section/Subsection Number:</b>	13.1 Facility Post Table
<b>Question:</b> Post ID #116 (Facility Rover) calls for 5 posts currently. It is our understanding that the current operation only has 1 rover per shift. Is it the	



<b>Government's intention to have more than 1 roving patrol per shift?</b>
<b>ICE Response</b>
Yes, please refer to Section C.13.1 of the solicitation.

<b>234.</b>	
<b>Section/Subsection Number:</b>	6.4.1 Menu Planning and Meal Service (Pg. 40)
<b>Question: On page #40, 2<sup>nd</sup> bullet from top, it states that the “contractor shall provide a certified dietician to provide education to food service staff and inspect the food service operation during the scheduled visit.” These duties are not usually considered part of a dietician’s “normal” responsibilities. Dieticians certify menus for calorie counts and structure specific food plans. Is it the Government’s intention to have food service staff trained by dieticians? This was not covered in the training section of the RFP?</b>	
<b>ICE Response</b>	
Please refer to Section C.6.4.1 of the solicitation.	

<b>235.</b>	
<b>Section/Subsection Number:</b>	6.4.1 Menu planning and Meal services (Pg. 38)
<b>Question: Does the current meal schedule consist of two (2) hot meals and one (1) cold meal?</b>	
<b>ICE Response</b>	
Yes.	

<b>236.</b>	
<b>Section/Subsection Number:</b>	6.4.9 Sanitation
<b>Question: Is the Contractor required to include in its pricing costs associated with a pest control program? During the site visit it was mentioned that the facility has a maintenance department that handled pest control. If the answer is yes, does the outside area consist of all areas associated with food service such as waste dumpsters and walk-in freezers and coolers?</b>	
<b>ICE Response</b>	
The Contractor shall be responsible in food service department, including contracting the service of an outside exterminator. The Outside area of building # 3, the walk-in freezer and coolers are part of the food service perimeter.	

<b>237.</b>	
<b>Section/Subsection Number:</b>	6.4.14 Employee Meal Purchase Program
<b>Question: Based on information obtained during the facility walk through, ICE staff currently collects and distributes all funds and tickets associated with this program. Is it the intention of this area of the RFP to turn these operations over to the contractor?</b>	
<b>ICE Response</b>	
Please see Section C.6.4.14 of the solicitation.	

<b>238.</b>	
<b>Section/Subsection Number:</b>	H.2 Security Requirements (pg 144)
<b>Question:</b>  <p>Section H.2 says that "prospective Contractor employees shall submit the following completed forms to the Personnel Security Unit through the Contracting Offices Representative (COR), <b><i>no less than 35 days before the starting date of the contract</i></b> or 5 days prior to the expected entry on duty of any employees, whether a replacement, addition, subcontractor employee, or vendor." [emphasis added]</p> <p>Given the 30 day transition period, it would seem highly unlikely that a new contractor could meet the 35 day advance notice requirement. Could ICE please clarify this requirement?</p>	
<b>ICE Response</b>	
<p>The successful Offeror must provide the paperwork for the employees within the allotted time. The Government does not foresee any obstacles in the successful Offeror providing the necessary paperwork within the specified period. The Offeror's technical proposal should address how the contractor will meet the necessary requirements.</p>	

<b>239.</b>	
<b>Section/Subsection Number:</b>	C.16.1, C.16.9
<b>Question:</b>  <p>The Initial Training Required Topics and hours listed in C.16.1 (pg 86) add up to 67 hours for unarmed officers and 75 hours for armed officers. The contract requires 75 hours of initial training. However, C.16.9 (pg 89) says that "All Contractor Personnel shall be required, as part of the Initial Training, to participate in a sixteen (16) hour</p>	

course for the identification and management of special needs detainees. The Government will provide the training topics/agenda for this class."

This topic is NOT included in the 67-75 hours of specified initial training in section C.16.1. As a result, it appears that the required initial training for unarmed guards is actually 67 hours (ICE-specified initial training topics) plus 16 hours (special needs detainees training), which creates an 83 hour initial training period, and for armed guards, 75 hours (ICE-specified initial training topics) plus 16 hours (special needs detainee training), for a total of 91 hours of initial training.

Can ICE please clarify the initial training topic requirements and total number of required initial training hours?

#### ICE Response

Please refer to ICE Response to Question 181.

240.	
<b>Section/Subsection Number:</b>	C.14, C.13.1
<b>Question:</b>	<p>The list of Key Personnel in section C.14 includes positions named "Detention Lieutenant," and "Transportation Lieutenant." On the Facility Post Table, however, there are no positions with these titles, though all other Key Personnel positions are listed.</p> <p>Does ICE mean for the Facility Post Table position #24, titled "Transportation Coordinator" to be the Key Personnel Transportation Lieutenant position?</p> <p>Does ICE mean for the Facility Post Table position #28, titled "Administrative L.T." to be the Key Personnel Detention Lieutenant position?</p>

If ICE does not intend this match between these two Key Personnel positions and Facility Post Table position descriptions, could ICE please clarify whether the Transportation Lieutenant and Detention Lieutenant Key Personnel positions are elsewhere in the Post Facility Table or whether they must be added to this table?

**ICE Response**

Detention Lieutenants (Admin. Process, Housing unit supervisors, etc.) refers to supervisors other than those assigned to transportation. The Transportation Coordinator is not a Lieutenant position.

<b>241.</b>	
<b>Section/Subsection Number:</b>	C.14, L.6
<p>Question:</p> <p>Section C.14 states that “For all key personnel positions, resumes of each proposed candidate are required.” Section L.6 states “The Offeror shall provide a minimum of one (1) resume for each key person identified in the solicitation: Program Manager, Assistant Program Manager, Chief of Security Services, Quality Control, Standards Compliance and Occupational Safety and Health Manager, Transportation Coordinator/DOT Compliance Manager, Captain (Shift Commander), Detention Lieutenant, Transportation Lieutenant and Training Director.”</p> <p>While there will be just one person holding most of the key personnel posts, several of the posts, namely the Captain (Shift Commander), Detention Lieutenant, and Transportation Lieutenant, require 16/7 or 24/7 coverage. These weekly hours will require the contractor to employ 3-5 separate persons for each position. Is it ICE’s expectation that the contractor submit a resume for “each proposed candidate,” (as cited in C.14) knowing that this could mean up to 5 resumes per position? Or is it ICE’s position that the Offerer can provide one resume per position (as stated in L.6), though more candidates may need to be hired?</p>	

**ICE Response**

Yes, the requirement is for the Offeror to submit a resume for each proposed candidate. Please refer to the ICE Response to Question 8.

**242.****Section/Subsection  
Number:**

L.6

**Question:**

The proposal instructions indicate that the Offeror must submit from a minimum of 9 resumes and letter of intent (one for each Key Personnel position) to a maximum of 19 (one each for Program Manager, Assistant Program Manager, Chief of Security Services, Quality Control, Standards Compliance and Occupational Safety and Health Manager, Transportation Coordinator/DOT Compliance Manager, and Training Director. Then to cover all shifts, three for Transportation Lieutenant and five each for Captain (Shift Commander) and Detention Lieutenant.)

It is unusual for proposals to require resumes and letters of intent down to the Lieutenant level, since these positions are usually considered supervisory rather than management and are typically filled upon contract award from the incumbent pool. Given that there is little industry expectation that people would relocate for a Lieutenant level position, it is likely that all Offerors must reach out to the current Lieutenants to secure resumes and letters of intent. This process is often time-consuming and disruptive for the incumbent Lieutenants. It also has a tendency to bias the process in favor of the incumbent company, since they have the best access to the current personnel and may seek to prevent current personnel from communicating with other Offerors.

Given these issues, would the Government consider revising the Key Personnel to include only managerial level positions (those with a single person filling the position) and excluding supervisory level positions (those with 16/7 or 24/7 post coverage, requiring multiple persons to fill the position)?

<b>ICE Response</b>
No.

<b>243.</b>	
<b>Section/Subsection Number:</b>	C.13.1 and Pricing table
<p><b>Question:</b> The introduction to the Facility Post Table in section C.13.1 states that the table “<i>reflects the minimum posts required for daily operations at PIDC</i>” and states that “<i>Proposals must include a Contractor Staffing Plan which identifies each post stated in this post table</i>”. This level of staffing is presumably the level that ICE believes is required for operating the PIDC at the maximum population of 1200 detainees.</p> <p>However, the pricing template for “Bed Day per Diem” (CLIN 0001, 1001, etc.) contains a minimum guarantee that is far below the maximum population. The minimum billing level is equivalent to an average of 100 bed days.</p> <p>If the contractor is required to staff at the level in C.13.1, but can only bill for 100 bed days if the population shrinks, it would have a devastating financial impact on the contractor. The contractor would recover only a small percentage of the cost that it was required to expend for the full staffing and could lose millions of dollars based solely on the detainee population level.</p> <p>Most other ICE contracts have had a more reasonable minimum guarantee for bed days to protect the contractor from this situation. Can ICE please explain the rationale for this very low minimum guarantee and will you consider altering it?</p>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 79.	

<b>244.</b>	
<b>Section/Subsection Number:</b>	Section L.5, item 5, Page 191

**Question:** The RFP says Past Performance Questionnaires may be submitted by the relevant Government Contracting Authority directly to the ICE Contract Specialist(s). Please provide the names and email addresses for the ICE Contract Specialist(s) who are approved to receive these questionnaires.

**ICE Response**

These names are identified in Section G.1 of the solicitation.

**245.**

**Section/Subsection Number:** M.3, Relative Importance of Factors, Page 215

**Question:** Please confirm the following statement is correct as written in the RFP: "When combined, Demonstrated Technical/Management Capability (Volume I, Factors 1-5) and Past Performance (volume II, Factor 6) are LESS important than Price (Factor 3)."

**ICE Response**

Yes.

**246.**

**Section/Subsection Number:** Section L.6, item 5, Page 190

**Question:** The RFP states that Offerors and prospective major subcontractors providing an estimated total value of services under this effort in excess of \$500,000 shall provide **contact information** for at least three but no more than five contracts. Our questions are:

Are the major subcontractors required to submit Past Performance Questionnaires (Attachment 5) for these contracts?



Are the major subcontractors required to submit Attachment 5a for these contracts?

Is the total number of Past Performance for the Prime and all major subcontractors at least three but no more than 5? Or is the Prime required to provide a minimum of 3 Past Performances and each major subcontractor required to provide a minimum of 3 Past Performances?

**ICE Response**

1. Yes.
2. Only if the major subcontractor performed as the prime on the previous contract(s).
3. Both the prime AND major subcontractors must individually provide at least three (3) but not more than five (5) past performance contacts each.

<b>247.</b>	
<b>Section/Subsection Number:</b>	Section L.6, item 5, Page 190 and Section 5.3, Page 193
<p><b>Question:</b> L.6 states Offerors and prospective major subcontractors <b>providing an estimated total value of services under this effort in excess of \$500,000</b> shall provide contact information for at least three but no more than five contracts. This statement implies a major subcontractor for the Past Performance volume is considered as provided a total contract value of \$500,000 (or &lt;\$72,000 per year). Whereas in Section 5.3, page 193, major subcontractors are defined as providing services at a total contract value in excess of <b>\$500,000 per year</b>. For Volumes II and III, please confirm that a major subcontractor is defined the same, i.e., as providing services at a total contract value in excess of \$500,000 <b>per year</b>.</p>	
<b>ICE Response</b>	
Major Subcontractors are defined in this solicitation as those Subcontractors providing services at a total contract value in excess of \$500,000.00 per year under this effort or \$3,500,000.00 for the seven year inclusive effort. This will be clarified in a forthcoming amendment.	

<b>248.</b>	
<b>Section/Subsection Number:</b>	Section L.6, item 4, Key Personnel and Contractor Staffing Plan, Page 189
<b>Question:</b> Are commitment letters, resumes and position descriptions for key personnel included in the 200 page limit for volume I?	
<b>ICE Response</b>	
Please refer to the ICE response for Question 19.	

<b>249.</b>	
<b>Section/Subsection Number:</b>	Section L.6, Item 4. Section K, Page 186
<b>Question:</b> Is Section K included in the 200 page limit for Volume I?	
<b>ICE Response</b>	
Please refer the ICE Response to Question 19.	

<b>250.</b>	
<b>Section/Subsection Number:</b>	Section L.6, Item 4. Cover Letter, Page 186
<b>Question:</b> Is the cover letter included in the 200 page limit for volume I?	
<b>ICE Response</b>	
Please refer the ICE Response to Question 19.	

<b>251.</b>	
<b>Section/Subsection Number:</b>	Section L.4, Items 2, 3 and 4, Pages 182-183
<b>Question:</b> Can tables, exhibits and graphics have a font size smaller than 12-point? For tables, exhibits, and graphics, we suggest a font size requirement of no smaller than 8 point and/or Arial Narrow font.	
<b>ICE Response</b>	
Please refer to the ICE response for Question 5.	

<b>252.</b>	
<b>Section/Subsection Number:</b>	Section C.6, Section 6.2.4, Page 34
<b>Question:</b> Please provide the specifications for the Riot shield-Ballistic / Non-Ballistic referenced in bullet 4, sub-bullet 6.	
<b>ICE Response</b>	

The Riot Shield specifications are as follows:

24" x 48" Body Shield (.250" thick)

Hand held body shield with ergonomic features. Shield is .250" thick, 24" wide and 48" tall with a formed radius.

Ergonomic handle allows two (2) handed use for extreme circumstances. The handle and break away strap are dielectric to prevent electrical pass through and can be reversed for left or right hand use. The wide nylon arm strap is easily adjustable while in use. The shield has superior optical quality and workmanship. V-50 "Frag" rated body shield.

- MATERIAL: Shield: Polycarbonate
- Handles: Polymer Alloy with steel inserts.
- COLOR: Clear
- SPECIFICATION: USA Military Spec. V-50 rated
- HAZARD ASSESSMENT: Impact, splash, fragments
- PRODUCT WEIGHT: 14 lb

<b>253.</b>	
<b>Section/Subsection Number:</b>	Section C.6, Section 6.2.7, Page 35
<b>Question:</b> Please provide the average monthly revenue associated with the commissary for the last 12 months. Please provide the monthly inventory of the items purchased for the last 12 months.	
<b>ICE Response</b>	
<ol style="list-style-type: none"><li>1. Monthly revenue for the Commissary is not pertinent to the solicitation.</li><li>2. A sample Commissary inventory list will be provided in a forthcoming amendment to the solicitation.</li></ol>	

<b>254.</b>	
<b>Section/Subsection Number:</b>	Section C.6, Section 6.2.3, Page 33 and Section 5.3.6, Page 196
<b>Question:</b> The SOW states the contractor shall provide detainee access to the DTS. Section 5.3.6 does not indicate costs for DTS to be included in the CLIN structure. Please confirm the contractor is not responsible for costs associated with the DTS.	
<b>ICE Response</b>	
The Contractor is not responsible for DTS costs.	

<b>255.</b>	
<b>Section/Subsection Number:</b>	Section C.6, Section 6.4.10, Page 47
<b>Question:</b> Please provide the ICE approved sources for food supplies and service items.	
<b>ICE Response</b>	
ICE will not dictate initial ordering sources but shall reserve its right to inspect and/or reject food supplies and/or food supply sources for quality and/or health related issues throughout the period of performance.	

<b>256.</b>	
<b>Section/Subsection Number:</b>	Section C.6, Section 6.4.10, Page 47
<b>Question:</b> We appreciate the fact that the RFP specifies that contractors only acquire food service from ICE approved food suppliers in an effort to reduce costs. Does ICE guarantee that their pre-negotiated government costs will be passed on to the contractor? If the contractor can obtain a lower cost alternative for the same quality of	

food, will ICE permit the use of this alternate supplier?
<b>ICE Response</b>
The Contractor (not ICE) shall be responsible for the purchasing of food at PIDC on this contract. Therefore, the reference to “pre-negotiated government costs” does not apply to this effort.

<b>257.</b>	
<b>Section/Subsection Number:</b>	Section C.6, 6.4.10, Page 47
<b>Question:</b> We appreciate the level of detail provided in the RFP and the accompanying attachments. However, in order to determine the most efficient pricing, offerors require additional information related to food service. Please provide the past 12 months of cost and ordering information for food supplies and service items.	
<b>ICE Response</b>	
A sample menu is provided and detainee capacity is discussed in the solicitation. PIDC currently utilizes a Government to Government ordering vehicle for food supplies and therefore the costs associated are not relevant to the forthcoming contract.	

<b>258.</b>	
<b>Section/Subsection Number:</b>	Section C, Appendix 1
<b>Question:</b> Section C, Appendix 1 provides the PBNDS 2011 Expected Outcomes. A number of these outcomes are the responsibility of ICE and not the contractor and/or joint ICE and contractor responsibility. Can ICE provide a responsibility/authority matrix identifying each Expected Outcome presented in the Appendix denoting whether contractor, ICE, or joint ICE/contractor responsibility? This will aid offerors in developing their Technical Approach to the SOW called for in Volume I of the proposal.	
<b>ICE Response</b>	

Please refer to Section C.6.2.1 of the solicitation.

<b>259.</b>	
<b>Section/Subsection Number:</b>	General, Section C
<p><b>Question:</b> We appreciate the level of detail provided in the RFP and the accompanying attachments. However, in order to develop the highest quality proposal and the most efficient pricing, we request ICE provide the following information:</p> <p>*Please provide the length of stay metrics for the past 12 months</p> <p>*Please provide the occupancy statistics for the detainees housed per month</p> <p>*Please provide the KPI metrics for the past 12 months</p>	
<b>ICE Response</b>	
<ol style="list-style-type: none"><li>1. The length of stay is not relevant to the forthcoming requirement.</li><li>2. The average daily population is 1,150.</li><li>3. The reference to “KPI metrics” is ambiguous and has no reference to any specific process related to this requirement.</li></ol>	

<b>260.</b>	
<b>Section/Subsection Number:</b>	Section C.9, 9.1, page 51
<p><b>Question:</b> How much notice is typically provided by ICE to the contractor for new admissions and releases? Is there a specified time by which new admissions must be</p>	

processes into the detention facility once admitted?

**ICE Response**

As much advance notice as available is provided to the contractor. Once detainees are accepted by PIDC they must be processed and transferred to their assigned housing unit within 12 hours.

**261.**

**Section/Subsection Number:** Section C.9, 9.18, page 56

**Question:** We appreciate the level of detail provided in the RFP and the accompanying attachments. However, in order to develop the highest quality proposal and the most efficient pricing, we request ICE provide the past 3 years of statistics on the number of escape attempts and actual escapes from PIDC.

**ICE Response**

This information is not pertinent to this procurement.

**262.**

**Section/Subsection Number:** Section C.10, 10.1 (Page 58), 10.2 (Page 59), and 10.6 (Page 60)

**Question:** We appreciate the level of detail provided in the RFP and the accompanying attachments. However, in order to develop the highest quality proposal and the most efficient pricing, we request ICE provide the past 3 years of statistics on the following: assaults, assaults on staff, deaths, suicides, and suicide attempts at PIDC.

**ICE Response**

This information is not pertinent to this procurement.



<b>263.</b>	
<b>Section/Subsection Number:</b>	Section C.6, 6.2.3, Page 33
<b>Question:</b> We appreciate the level of detail provided in the RFP and the accompanying attachments. However, in order to develop the highest quality proposal and the most efficient pricing, we request ICE provide the phone use statistics and costs for the past 12 months.	
<b>ICE Response</b>	
Please see the ICE Response to Question 254. Phone use statistics are not pertinent to this requirement.	

<b>264.</b>	
<b>Section/Subsection Number:</b>	Section C.6, 6.3, Pages 35-36
<b>Question:</b> We appreciate the level of detail provided in the RFP and the accompanying attachments. However, in order to develop the highest quality proposal and the most efficient pricing, we request ICE provide all transportation statistics and locations for the past 12 months.	
<b>ICE Response</b>	
Offerors are required to utilize the information provided in Section C.6.3 of the solicitation to determine efficient pricing.	

<b>265.</b>	
<b>Section/Subsection Number:</b>	Section L, 5.3.6 CLIN Structure, Page 196
<b>Question:</b> Population Surge Plan is noted in the RFP as a Charge to the Bed Day Per Diem CLIN. However a Population Surge Plan is not referenced in the SOW or Section	

B. In order for offerors to effectively price this requirement, information on the Population Surge Plan requirements is necessary. Please provide a description of the requirements associated for the Population Surge Plan.

**ICE Response**

Reference to a "Population Surge Plan" will be removed from the solicitation in a forthcoming amendment.

<b>266.</b>	
<b>Section/Subsection Number:</b>	Section L, 5.3.6 CLIN Structure, Page 196
<b>Question:</b> Ability to house/care for female detainees is noted in the RFP as a Charge to the Bed Day Per Diem CLIN. In order for offerors to effectively price this requirement, information on the number of females, their profile, and expected average length of stay per female detainee is necessary. Please provide information on the number of females, their profile, and expected average length of stay per female detainee is necessary.	
<b>ICE Response</b>	
PIDC does not house females.	

<b>267.</b>	
<b>Section/Subsection Number:</b>	Section M, 4.3 Factor 7: Price/Cost Volume III Page 221
<b>Question:</b> Is the average daily number of detainees 1200 at all times? What are the variances and would ICE entertain minimum/maximum detained number volumes for pricing?	
<b>ICE Response</b>	
1. The maximum detainee population is 1200. Currently the population at PIDC does not exceed 1175 detainees.	

2. ICE will not deviate from the pricing schedule in the solicitation.

<b>268.</b>	
<b>Section/Subsection Number:</b>	Section C, 6.1 Transition Period, Page 26
<b>Question:</b> The Transition Period of 30 days as specified in the RFP is relatively short compared to other similar programs and given the requirement to comply with HSPD-12 and obtain ICE identification badging. Would ICE consider extending the transition period to 60 days and ensuring that they would provide the requisite badging within the timeframe specified?	
<b>ICE Response</b>	
No.	

<b>269.</b>	
<b>Section/Subsection Number:</b>	Section C.6, 6.2.1.4, Page 31-32
<b>Question:</b> Who provides the Garment Bags and Duffle Bags that are used to store the detainee possessions? If the contractor, please provide the CLIN associated with these items and the numbers needed on an annual basis?	
Are personal hygiene packs given to the detainees provided (purchased) by the contractor? If so, would these costs be included in Detainee Property/Supplies Management charge to the Bed Day Per Diem CLIN (Section L, 5.3.6, page 196)?	
<b>ICE Response</b>	
ICE provides garment bags and all personal hygiene packs.	

<b>270.</b>	
<b>Section/Subsection Number:</b>	Section C.16, C.11 and Section L, 5.3.6
<b>Question:</b> Would the offeror need to provide new equipment for the training rooms or will the awarded vendor be able to utilize the equipment currently in the training rooms? If the offeror must provide the equipment for the training rooms, would those costs be included under the Bed Day Per Diem rate found in the RFP Section L, 5.3.6, Page 196 under Office Equipment?	
<b>ICE Response</b>	
Government Furnished Equipment in the training room located in the office space afforded to the contractor may be utilized by the awardee.	

<b>271.</b>	
<b>Section/Subsection Number:</b>	C.9 and C.11
<b>Question:</b> Would the equipment in the Control Center, e.g., fax machines, computers, screens, etc. transition to the awarded vendor or do offerors need to propose and provide new equipment?	
<b>ICE Response</b>	
All equipment in the control center is Government Furnished Equipment and will transition to awardee.	

<b>272.</b>	
<b>Section/Subsection Number:</b>	C.11.2
<b>Question:</b> We understand that fixed equipment such as ovens and range tops in the	

kitchen area are provided by ICE. Can ICE clarify exactly what other equipment and supplies in the kitchen area would transition to the awarded contractor versus those supplies offerors must propose, price and provide? For example, pots, pans, utensils, hot carts, etc.

#### ICE Response

As stated in response to Question 14, stoves, ovens, grills, fryers, automatic dishwashers, garbage disposals, trash compactor, ice machines, steam kettles are Government Furnished Equipment.

The following list of Contractor provided equipment is not exhaustive and Offerors are expected to provide all food service equipment not specifically identified as Government Furnished Equipment. For additional information, refer to solicitation HSCEDM-14-R-00003, Section C.6.4.

1. Vehicle box truck equipped with lift or ramp system for loading and unloading food carts.
2. Hot and cold insulated carts (19 in total) with electrical and security package for use in detention setting.
3. Complete hot and cold covered tray system.
4. Ten-gallon insulated beverage cambros (19 in total) for delivery juice to dorm
5. Ten-gallon insulated beverage cambros (19 in total) for delivery of coffee.
6. General office equipment e.g. file folders, pens, etc., computers and software as needed to perform inventory, ordering of rations, etc.

<b>273.</b>	
<b>Section/Subsection Number:</b>	Section C
<b>Question:</b> Can ICE provide historical data on the number of detainees held in the SMU for the past 3 years along with the average length of stay in the SMU for each detainee?	

Can ICE provide estimated projections of the number of detainees expected to be held in the SMU over the next 12 months? Can ICE provide any further information on the potential new SMU facility, specifically, location, building specifications, expected timeframe for it to be operational?

**ICE Response**

No.

**274.**

**Section/Subsection Number:** Section C.6, 6.2.1

**Question:** Can ICE provide the approval process for receiving and approving library donations from local universities? What is the approval process? Who are the reviewers? What is the average length of time from when a donation is received to when donation is approved?

Do the offerors need to propose/price new technology and equipment (e.g., computers, rolling carts for Lexus/Nexus, software licenses and subscriptions, etc.) for use in the Legal Library or is that provided by ICE?

**ICE Response**

Library services to include donations are an ICE function and the responsibility of the ICE Recreation Specialist.

**275.**

**Section/Subsection Number:** Section C.9, 9.20

**Question:** Please provide how many pieces of mail arrive to the facility's mailroom on a monthly and annual basis for the past 24 months. Please provide the same for

outgoing mail.

Is it the contractor's responsibility to photocopy every incoming and outgoing letter? If not, please clarify the duplication requirement.

**ICE Response**

ICE does not maintain a count of individual pieces of mail that enter or exit the facility. All outgoing mail is photocopied by the Contractor.

<b>276.</b>	
<b>Section/Subsection Number:</b>	Attachment 4, Attachment A, Page A-2
<b>Question:</b> The RFP attachment referenced above states, "The Government may withhold or deduct monthly invoiced amount for failure to meet the Mobilization Plan as follows:". Can the government confirm that Mobilization Plan is the same as Transition Plan? If not, please clarify what is meant by Mobilization Plan.	
<b>ICE Response</b>	
The terms "Mobilization Plan" and "Transition Plan" are used interchangeably throughout the solicitation.	

<b>277.</b>	
<b>Section/Subsection Number:</b>	C.6.2 Detention Management Services
<b>Question:</b> What are the hours for visitation on weekdays, weekends, and holidays?	
<b>ICE Response</b>	
Please refer to ICE Response to Question 32.	

<b>278.</b>	
<b>Section/Subsection Number:</b>	C.6.2.5 Mobile Communication Plan for Detention Officers
<b>Question:</b> What are the brand, frequency, and type requirements for the radios and equipment?	
<b>ICE Response</b>	
Please refer to ICE Response to Question 23. Radio frequency is the Contractor's responsibility.	

<b>279.</b>	
<b>Section/Subsection Number:</b>	C.6.2.5 Mobile Communication Plan for Detention Officers
<b>Question:</b> What is the minimum number of radios required for guard communications?	
<b>ICE Response</b>	
Each Contractor staff member assigned to a post on every shift must have a radio. The minimum radio requirement is what is required on the shift with the most staff assigned.	

<b>280.</b>	
<b>Section/Subsection Number:</b>	C.6.2.5 Mobile Communication Plan for Detention Officers
<b>Question:</b> What are the minimum number of radios required for ICE personnel?	
<b>ICE Response</b>	
Please refer to ICE Response to Question 100.	



<b>281.</b>	
<b>Section/Subsection Number:</b>	C.6.4.1 Menu Planning and Meal Service
<b>Question:</b> What is the average percentage of employment turnover for the Food Service personnel over the last 3 years?	
<b>ICE Response</b>	
Previous staff turnover is not pertinent to the forthcoming requirement.	

<b>282.</b>	
<b>Section/Subsection Number:</b>	C.6.4.11 Receipt, Storage, Inventory and Accounting
<b>Question:</b> Why is the contractor being asked to provide food spoilage reports to the government for fixed price contractor provided food and supplies?	
<b>ICE Response</b>	
In order to maintain quality food service operations, food spoilage and ordering efficiencies are relevant to these operations.	

<b>283.</b>	
<b>Section/Subsection Number:</b>	C.6.4.10 Ordering
<b>Question:</b> Please provide all current government approved sources (vendors) for food and food supplies.	
<b>ICE Response</b>	

Please refer to the ICE Response to Question 255.

<b>284.</b>	
<b>Section/Subsection Number:</b>	C.9.19 Voluntary Work Program
<b>Question:</b> Detainee Work Detail: Where will detainees be working that is outside of the secure perimeter of the facility?	
<b>ICE Response</b>	
They will work in all areas around the facility that are outside the secure perimeter as required.	

<b>285.</b>	
<b>Section/Subsection Number:</b>	C.9.19 Voluntary Work Program
<b>Question:</b> Detainee Work Detail: What level of detainees will be allowed to work outside of the secure perimeter of the facility?	
<b>ICE Response</b>	
Low Risk Level detainees.	

<b>286.</b>	
<b>Section/Subsection Number:</b>	C.9.19 Voluntary Work Program
<b>Question:</b> Detainee Work Detail: What type of work will detainees be performing	

outside the secure perimeter of the facility?

**ICE Response**

This question is not pertinent to this requirement.

**287.**

**Section/Subsection Number:** C.9.19 Voluntary Work Program

**Question:** Detainee Work Detail: Will there ever be more than one work detail working outside the secure perimeter of the facility at the same time?

**ICE Response**

Yes.

**288.**

**Section/Subsection Number:** C.9.19 Voluntary Work Program

**Question:** Detainee Work Detail: Is the guard for the detainee work detail outside the secure perimeter an armed or unarmed post?

**ICE Response**

This is an unarmed post.

**289.**

**Section/Subsection Number:** C.9.19 Voluntary Work Program

<b>Question:</b> Question: Detainee Work Detail: Other than Food Service, Processing, Laundry, and Barber operations, please provide the location and function for each additional daily work detail inside the secure perimeter requiring supervision, e.g. cleaning.	
<b>ICE Response</b>	
The additional details include: Recreation workers (bldg.77), dorm workers (housing units) and Plate detail workers (secure perimeter).	

<b>290.</b>	
<b>Section/Subsection Number:</b>	C.12.3 General Health Requirements
<b>Question:</b> Do incumbent employees being retained on the contract require the following:  (1) Fresh physical? (2) Fresh TB test? (3) Fresh Drug Screen?	
<b>ICE Response</b>	
Yes.	

<b>291.</b>	
<b>Section/Subsection Number:</b>	C.13.1 Facility Post Table
<b>Question:</b> What are the percentages of Armed Detention Officers (Guard) and Unarmed Detention Officers (Guard) turnover within the last 12 months?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 281.	

<b>292.</b>	
<b>Section/Subsection Number:</b>	C.13.1 Facility Post Table
<b>Question:</b> Post ID 89 shows 16/7 across three shifts. Did the government intend for this to be 24/7?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 154.	

<b>293.</b>	
<b>Section/Subsection Number:</b>	C.14 Key Personnel – Quality Control, Standards Compliance and Occupational Safety and Health Manager(s), page 81
<b>Question:</b> The requirement for the Quality Control Manager(s) is that they have an accredited bachelor's degree; and does not give the option for a degree may be substituted with equivalent related experience. The other key personnel with a degree requirement, e.g. the project manager and assistant project manager, allow for the substitution of equivalent experience. Will the government change the requirement for the Quality Manager(s) to allow for a bachelor's degree or equivalent relevant experience?	
<b>ICE Response</b>	
Yes. This will be revised in forthcoming amendment to the solicitation.	

<b>294.</b>	
<b>Section/Subsection Number:</b>	C.16 Training
<b>Question:</b> Will staff who transition from the incumbent contractor to the new contractor be required to complete the required basic and OJT training requirements prior to	

performing under the new contract?

**ICE Response**

Please refer to the ICE Response to Question 164.

**295.**

**Section/Subsection  
Number:** C.16.1 Initial Training

**Question:** Please describe any government provided training facilities (including shooting ranges) and government providing training materials and equipment.

**ICE Response**

Please refer to the ICE Response to Question 17.

**296.**

**Section/Subsection  
Number:** C.16.4 Refresher Training

**Question:** Do Supervisors get the same 40 hours of refresher training as the Detention Officers, plus 40 hours of Supervisory Refresher training for a total of 80 hours per year of refresher training? Or do Supervisors only need a total of 40 hours refresher training?

**ICE Response**

Only 40 hours of refresher training is required.

**297.**

<b>Section/Subsection Number:</b>	C.16.7 Interactive Training
<b>Question:</b> If the Government schedules interactive training (up to 8 hours per month maximum), how will this training be billed to the Government? How often does this occur?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 178.	

<b>298.</b>	
<b>Section/Subsection Number:</b>	C.17 Firearms
<b>Question:</b> Are clearing barrels and firearms safes in place at the facility or will the Contractor need to provide clearing barrels? How many of each is required?	
<b>ICE Response</b>	
<ol style="list-style-type: none"> <li>1. The contractor must provide one clearing barrels for their armed officers at the Transportation building.</li> <li>2. Please refer to the ICE Response to Question 26.</li> </ol>	

<b>299.</b>	
<b>Section/Subsection Number:</b>	Section L.6, 5) Volume II: Past Performance (Factor 6)
<b>Question:</b> The solicitation states that Offerors and Major Subcontractors providing an estimated total value of services under this effort in excess of \$500,000 shall provide contact information for at least three (3) but not more than 5 contracts for same or	

similar services...

Is this three (3) but not more than 5 past performance contracts for the prime and each subcontractor individually? Or is this three (3) but not more than 5 contracts for the prime and each subcontractor in total?

**ICE Response**

Please refer to the ICE Response to Question 246.

<b>300.</b>	
<b>Section/Subsection Number:</b>	Section L.6, 5) Volume II: Past Performance (Factor 6)
<p><b>Question:</b> The solicitation states that Offerors and Major Subcontractors providing an estimated total value of services under this effort in excess of \$500,000 shall provide contact information for at least three (3) but not more than 5 contracts for same or similar services...</p> <p>If a vendor, e.g. a food supply vendor, is expected to incur more than \$500,000 over the life of the contract, please clarify that these vendors do not have to provide past performance.</p>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 247.	

<b>301.</b>	
<b>Section/Subsection Number:</b>	Section L.6, 5) Volume II: Past Performance (Factor 6); and 6) Volume III: Price/Cost Proposal (Factor 7), 5.3 Attachment 10



<p><b>Question:</b> L.6,5) on page 190 defines major subcontractors as “providing an estimated total value of services under this effort in excess of \$500,000.00”; where L.6,6) on page 193 defines major subcontractors as those “providing services that has a potential estimated total value in excess of \$500,000 per year under this effort or \$3,500,000 for the seven year inclusive effort”.</p> <p>(1) Please clarify which of the above two statements is correct as they currently conflict.</p>	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 247.	

<b>302.</b>	
<b>Section/Subsection Number:</b>	Schedule B, CLIN 2; 6.4 Food Service; L.6, 5.3.6 CLIN Structure and Cost Allocation
<p><b>Question:</b> Food is one of the most critical aspects of the daily care and overall morale of the detainee population. It has been considered a “best practice” at other ICE facilities for the government to control the food purchases. This practice ensures that contractors won’t take extreme cost cutting measures with detainee food to either win a contract award or to increase profit margin after award. Will the government consider removing the actual purchasing of food from the contractor requirements?</p>	
<b>ICE Response</b>	
No.	

<b>303.</b>	
<b>Section/Subsection Number:</b>	L.6, 5.3.6, Section B CLIN 0001
<p><b>Question:</b> Section L.6, 5.3.6 indicates that labor costs are not included in CLIN 3, but</p>	

the header in Section B CLIN 3 is "Local Transportation/Armed Guard Services."  
Please verify whether or not Transportation labor is included in CLIN 3?

**ICE Response**

Transportation labor should not be proposed with the Local Transportation Service CLINs. It should be proposed with the Bed Day CLINs.

**304.**

**Section/Subsection Number:** L.5.3.6, Section B CLIN 0001

**Question:** The start date per CLIN 0001 of Section B is 7/1/14. Attachment 11 has a base period start date of August 1 2013. Please clarify the anticipated start date.

**ICE Response**

Please refer to the ICE Response to Question 199.

**305.**

**Section/Subsection Number:** Attachments 6-9

**Question:** The CBAs have vacation and, in some cases, sick leave based on time in service. **(1)** Please provide seniority information so that non-incumbents have a basis to estimate the costs related to these benefits. **(2)** If the Government cannot provide seniority information, in ensuring that small businesses do not take undue risk by not estimating enough leave (based on actual seniority), can the offerors be instructed to bid at the basic rate (e.g. 80 hours for vacation) and be allowed to price adjust vacation based on actual seniority at the full wage rate upon award? Only the incumbent will have this information and it's not fair for other bidders.

<b>ICE Response</b>
<p>1. Please refer to the ICE response to Question 25.</p> <p>2. No.</p>

<b>306.</b>	
<b>Section/Subsection Number:</b>	Section B, page 15
<p><b>Question: (1)</b> How will the Government determine if the Offeror has exceeded the ceiling limit of \$38,025,586 specified on page 15? Will it be the total Base Period Price less CLINS 2A and 2B?</p> <p><b>(2)</b> Will the CLIN 1 Bed Day rate be considered at some lower number of anticipated average bed days? OR is the Government basing the estimate on 1200 Bed Days knowing that if the average bed days are less than 1200, the total invoiced to the Government will be much less than the ceiling limit?</p>	
<b>ICE Response</b>	
<p>Please see Attachment 11, Notes section. For cost calculation, the Government will utilize an ADP of 1200 and the third tier (801-1200) for food ceiling calculation. As this is an IDIQ contract, the resultant task orders will be funded on actual requirements.</p>	

<b>307.</b>	
<b>Section/Subsection Number:</b>	Attachment 11 & Section B CLIN 0001
<p><b>Question:</b> Will the Government confirm if the Bed Day Per Diem is for 438,000 bed days (Attachment 11) or 401,500 (Section B)?</p>	

<b>ICE Response</b>	
The Section B (OF 336) value is correct. Attachment 11 will be clarified in a forthcoming amendment.	

<b>308.</b>	
<b>Section/Subsection Number:</b>	Attachment 11
<b>Question:</b> The Transition Rate on Attachment 11 is a quantity of 1 month; Optional Form 336 lists the Transition CLIN as 30 days. Does the Government want a daily rate or a monthly rate for Transition?	
<b>ICE Response</b>	
The Section B (OF 336) value is correct. Attachment 11 will be clarified in a forthcoming amendment.	

<b>309.</b>	
<b>Section/Subsection Number:</b>	Attachment 11
<b>Question:</b> CLIN 0005 is listed as a Quantity of 100,000 days in Attachment 11 and 110,000 days in Optional Form 336. Does the Government intend that the quantity for these 2 forms should be the same? (Note: The Option Years and Extension Period are also different on each form.)	
<b>ICE Response</b>	
The Section B (OF 336) value is correct. Attachment 11 will be clarified in a forthcoming	

amendment.

<b>310.</b>	
<b>Section/Subsection Number:</b>	Attachment 11
<p><b>Question:</b> Footnote 7 states that the quantities are for estimating purposes only. The Government is not guaranteeing a minimum level of Bed Days but structuring the staffing in such a way that the stated staffing is required whether there are 200 beds or 1000 beds.</p> <p><b>(1)</b> Will the government provide historical data on the average bed days for the past five years to aid the Bidders in developing a meaningful bed day rate?</p> <p>The total cost is substantially driven by labor costs, which are based on a fixed staffing plan. When estimating the Bed Day Rate, the fixed labor cost spread over 200 ADP is much higher than if anticipated ADP is 1200. This information is essential to providing a meaningful, cost effective rate.</p> <p><b>(2)</b> Or would the Government consider allowing different staffing and invoicing levels for different ADP levels as was done with the Food Services Clin (0-400, 401-800, 801-1200)?</p> <p>This would also encourage more competitive rates since labor costs could be reduced when bed days are lower and increased when higher . Also provides the government with cost savings.</p>	
<b>ICE Response</b>	
<p>The ADP for this facility has been 1150. The average daily population is expected to remain the same. If the Government anticipates a significant decrease in the detainee population or the services required in the IDIQ, the contract would be de-scoped (including related posts).</p>	

<b>311.</b>	
<b>Section/Subsection</b>	Attachment 11

<b>Number:</b>	
<b>Question:</b> CLINs 0004A and 00004B are listed as one hour on Attachment 11 and 400 Guard and 40 Supervisor hours on Optional Form 336. Should these forms should match?	
<b>ICE Response</b>	
The Section B (OF 336) value is correct. Attachment 11 will be clarified in a forthcoming amendment.	

<b>312.</b>	
<b>Section/Subsection Number:</b>	Attachment 11
<b>Question:</b> Is 400 guard hours and 40 supervisor hours considered a realistic estimate of anticipated annual hours required?	
<b>ICE Response</b>	
Yes.	

<b>313.</b>	
<b>Section/Subsection Number:</b>	Proposal Page Limitation
<b>Question:</b> Please consider removing the Key Personnel Resumes / Commitment Letters and the Table of Contents from the page limitation.	
<b>ICE Response</b>	
Please refer to the ICE response for Question 7.	

<b>314.</b>	
<b>Section/Subsection Number:</b>	RFP, Section C – Appendix 1:
<b>Question:</b> Please clarify whether this Appendix is provided for information only, or whether the items within the Appendix are to be individually addressed within the proposal's response to Factor 1, Technical Approach.	
<b>ICE Response</b>	
Section C – Appendix 1 includes the Expected Outcomes for PBNDS 2011 and is provided for informational purposes as the Government expects Offerors to meet PBNDS 2011 Optimal standards.	

<b>315.</b>	
<b>Section/Subsection Number:</b>	RFP, Section C.13 - Staffing Plan and Facility Posts
<b>Question:</b> Where is Human Resources support located? How many HR employees currently support the facility?	
<b>ICE Response</b>	
Contractor Human Resources is located at PIDC. The current contract staffing is not pertinent to the forthcoming requirement.	

<b>316.</b>	
<b>Section/Subsection Number:</b>	Section C 6.2.4

<b>Question:</b>	DCT team, is the contractor required to have 15 DCT trained staff on all shifts?
<b>ICE Response</b>	
Please refer to ICE Response to Question 95.	

<b>317.</b>	
<b>Section/Subsection Number:</b>	Section C 6.2.4
<b>Question:</b>	Will ICE provide a storage area for the DCT equipment
<b>ICE Response</b>	
Yes.	

<b>318.</b>	
<b>Section/Subsection Number:</b>	12.3.3
<b>Question:</b>	Can the contractor use alternate drug screening techniques?
<b>ICE Response</b>	
No.	



<b>319.</b>	
<b>Section/Subsection Number:</b>	C. 13.1
<b>Question:</b> Will ICE identify on the staffing ladder what positions are currently not represented by a CBA?	
<b>ICE Response</b>	
No. Please refer to the solicitation attachments.	

<b>320.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b> Can ICE provide the average daily detainee population over the past 5 years by year?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 13.	

<b>321.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b> Does ICE allow a detainee population over the max operational capacity of 1200? If so, to what level?	
<b>ICE Response</b>	

No.

<b>322.</b>	
<b>Section/Subsection Number:</b>	Section C 6.2.5
<b>Question:</b> Mobile Communication, will more than one frequency be required?	
<b>ICE Response</b>	
The contractor must provide its own frequency.	

<b>323.</b>	
<b>Section/Subsection Number:</b>	Section C 6.2.5
<b>Question:</b> Mobile Communications, Will radios be required in the buses at the contractor's expense or will ICE provide?	
<b>ICE Response</b>	
ICE does not require any busses from the contractor.	

<b>324.</b>	
<b>Section/Subsection Number:</b>	Section C 6.2.5

<b>Question:</b> What is the Megahertz and frequency required?	
<b>ICE Response</b>	
The contractor must provide its own frequency.	

<b>325.</b>	
<b>Section/Subsection Number:</b>	Section C 6.2.5
<b>Question:</b> How many mobile backup radios are required in reserve?	
<b>ICE Response</b>	
The contractor is required to provide one (1) radio per staff assigned to a post. Back up radios are required by the Contractor to ensure all staff have a working/functioning radio when performing their duties.	

<b>326.</b>	
<b>Section/Subsection Number:</b>	Section C 6.3.1
<b>Question:</b> How many vehicles are required? How many vans and how many buses or shuttles?	

<b>ICE Response</b>
Please refer to ICE Response to Question 12.

<b>327.</b>	
<b>Section/Subsection Number:</b>	Section C 6.4.1
<b>Question:</b> What are the primary functions of the Warehouse operator and what warehouses do they operate in? Just the kitchen warehouse in addition to the ICE warehouse?	
<b>ICE Response</b>	
Warehouse operator functions: Receive weekly deliveries of fresh produce, meats, and other perishable receiving, rotation of rations using the FIFO method, inspection of perishables with random checks of weight counts, sizes, etc.	

<b>328.</b>	
<b>Section/Subsection Number:</b>	
<b>Question:</b> Can the contractor use 9mm hand guns on this contract?	
<b>ICE Response</b>	
Please refer to the ICE Response to Question 41.	

<b>329.</b>	
<b>Section/Subsection Number:</b>	<b>7.3 Staff Training</b>
<b>Question:</b>  If members of the incumbent staff have not already been trained, is this training expected to be administered during transition or during the first period of performance as part of the contractor's regular training plan?	
<b>ICE Response</b>	
Training is expected to be administered during the transition.	

<b>330.</b>	
<b>Section/Subsection Number:</b>	<b>C.13 STAFFING PLAN AND FACILITY POSTS</b>
<b>Question:</b>  How many employees are currently on the staff of the incumbent contractor?	
<b>ICE Response</b>	
This question is not pertinent to the forthcoming requirement.	

<b>331.</b>	
<b>Section/Subsection Number:</b>	<b>C.17 FIREARMS</b>
<b>Question:</b>	

Does the Government want the contractor to provide a specific caliber of semi-automatic pistol?

**ICE Response**

Please refer to the ICE response to Question 41.