

Referred to DHS

Stevens v. BBG et al., 18-cv-5391

DHHS

HHS-18-F-0210

<https://deportationresearchclinic.org/>

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**From:** De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>

**Date:** Tuesday, Nov 13, 2018, 10:22 PM

**To:** ACF Orrduc\_Intakes (ACF) <Orrduc\_Intakes@acf.hhs.gov>, Mason, Robert <(b)(6);(b)(7)(F)@ice.dhs.gov>, (b)(6);(b)(7)(F)@ice.dhs.gov, Barnes, (b)(6);(b)(7)(F)@ice.dhs.gov, (b)(6);(b)(7)(F)@ice.dhs.gov

**Cc:** Hogle, Olivia (ACF) <Olivia.Hogle@acf.hhs.gov>, (b)(6);(b)(7)(F)@ice.dhs.gov

**Subject:** RE: Bangladesh UAC's

Hello All,

I am copying (b)(6);(b)(7)(F) in JFRMU who has been assisting ORR and DHS with these minors. Tomorrow I will reach out to the programs to find out what documents were used in the age redetermination. At this time I cannot access the documents referenced for the age redetermination. Ms. (b)(6);(b)(7)(F) might be able to locate them sooner than I if she has a copy of the passports.

James S. De La Cruz

DHHS/ACF/ORR/DUCO

Senior Federal Field Specialist Supervisor

Office of Refugee Resettlement



Division of Children's Services  
Mary E. Switzer Building, 5th Floor (Room: 5223)  
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Office: 202-690-8477  
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**From:** ACF Orrducs\_Intakes (ACF)  
**Sent:** Tuesday, November 13, 2018 11:16 PM  
**To:** (b)(6);(b)(7)(F)@ice.dhs.gov' <(b)(6);(b)(7)(F)@ice.dhs.gov>;  
(b)(6);(b)(7)(F)@ice.dhs.gov' <(b)(6);(b)(7)(F)@ice.dhs.gov>;  
(b)(6);(b)(7)(F)@ice.dhs.gov' <(b)(6);(b)(7)(F)@ice.dhs.gov>;  
(b)(6);(b)(7)(F)@ice.dhs.gov' <(b)(6);(b)(7)(F)@ice.dhs.gov>  
**Cc:** Hogle, Olivia (ACF) <Olivia.Hogle@acf.hhs.gov>; De LA Cruz, James (ACF)  
<James.DeLACruz@acf.hhs.gov>  
**Subject:** Bangladesh UAC's

Good Evening,

Referring to the minors below; both minors have been in our care before, with one minor received an age redetermination that was completed with results as an adult. I am referring these minors over to James De La Cruz for further assistance on how to move forward.

(b)(6)

(b)(6)

(b)(6)

(b)(6)

(b)(6)

Thank you,

(b)(6)

Intakes Specialist

General Dynamics Information Technology

Office of Refugee Resettlement (ORR)

330 C. St, SW

Washington, DC 20201

(202) (b)(6) office

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 (b)(6):(b)(7)(F)@ice.dhs.gov";  
 "ACF Orrducs\_Intakes (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group  
 (FYDIBOHF23SPDLT)/cn=Recipients/cn=08af2351d38f4195b2a0966a29e06cf4-ACFOrrducs\_>;  
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 ps@ice.dhs.gov";  
 @ice.dhs.gov";  
 @ice.dhs.gov";  
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 (FYDIBOHF23SPDLT)/cn=Recipients/cn=fc1dae45760b4d308b77ab96456f6e6e-Hogle, Oliv>;  
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 "Hogle, Olivia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group  
 (FYDIBOHF23SPDLT)/cn=Recipients/cn=fc1dae45760b4d308b77ab96456f6e6e-Hogle, Oliv>"

000794

<b>Sent Date:</b>	2018/11/14 14:02:19
<b>Delivered Date:</b>	2018/11/14 14:01:58
<b>Message Flags:</b>	Unsent



ADMINISTRATION FOR  
**CHILDREN & FAMILIES**

Office of Refugee Resettlement | 330 C Street, S.W., Washington, DC 20201  
[www.acf.hhs.gov/programs/orr](http://www.acf.hhs.gov/programs/orr)

Friday November 2, 2018

Good afternoon Officer (b)(6) and Officer (b)(6)

Please see the 2nd referral (of 3), to be sent for your review today.

Per the Trafficking Victims Protection Reauthorization Act of 2008 (TVPRA), HHS and DHS have jointly devised the Age Determination Procedures for UAC in HHS custody, to ensure multiple forms of evidence are collected by care providers and reviewed by the FFS. Due to age determination concerns, for UAC (b)(6) (- (b)(6)) of Bangladesh with reported DOB of (b)(6)/02 a dental forensic examination was completed. FFS is submitting this Age Determination Memo to DHS to document that (b)(6) is an adult based on the following facts and evidence:

- 1.) DHS provided a copy of a passport for (b)(6) (b)(6) with ADULT DOB (b)(6)/1997 and passport photo matching (b)(6) placed at Rising Ground (formally Leake and Watts BS)
- 2.) DHS reported age determination concerns, providing BITMAP Data, with (b)(6) history of using Adult DOB: (b)(6)/1998 and 4 aliases (b)(6) (b)(6) (b)(6) (b)(6), (b)(6) (b)(6) (b)(6) (b)(6)
- 3.) Participant's physical appearance is older than reported age of 17.
- 4.) Dental forensic report results indicate adult age over 18: Avg. Mean Age 17.02; 2 Std. Dev. 3.24; Age range 13.78 – 20.27 and EP 28%

Per our joint HHS/DHS policy as staffed with FFS Supervisor, after review of the dental forensic report, adult passport and BITMAP data provided by DHS, and all the facts and evidence listed above, FFS is requesting transfer of custody of this adult participant to DHS. Supportive documentation is password protected with ORR standard password and is attached for your review. Please advise when DHS/FOJC can coordinate transfer of custody with Rising Ground (formally Leake and Watts BS) of this participant to an adult DRO facility.

Thank you,

*Julissa P. Banzon*

Julissa Portales Banzon, M.S.  
 Federal Field Specialist, Chicago  
 U.S. Dept. of Health and Human Services  
 Administration for Children and Families  
 Office of Refugee Resettlement  
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Friday November 2, 2018

Good afternoon Officer (b)(6) and Officer (b)(6)

Please see the 3rd referral (of 3), to be sent for your review today.

Per the Trafficking Victims Protection Reauthorization Act of 2008 (TVPRA), HHS and DHS have jointly devised the Age Determination Procedures for UAC in HHS custody, to ensure multiple forms of evidence are collected by care providers and reviewed by the FFS. Due to age determination concerns, for UAC (b)(6) of Bangladesh with reported DOB of (b)(6) 2001 a dental forensic examination was completed. FFS is submitting this Age Determination Memo to DHS to document that (b)(6) is an adult based on the following facts and evidence:

- 1.) DHS provided a copy of a passport for (b)(6) with ADULT DOB (b)(6) 2000 and passport photo matching (b)(6) placed at Rising Ground (formally Leake and Watts BS)
- 2.) DHS reported age determination concerns, providing BITMAP Data, with (b)(6)'s history of using Adult DOB: (b)(6) 1998.
- 3.) Participant's physical appearance is older than reported age of 17.
- 4.) Dental forensic report results indicate adult age over 18: Avg. Mean Age 17.10; 2 Std. Dev. 3.24; Age range 13.85 – 20.84 and EP 30.97%

Per our joint HHS/DHS policy as staffed with FFS Supervisor, after review of the dental forensic report, adult passport and BITMAP data provided by DHS, and all the facts and evidence listed above, FFS is requesting transfer of custody of this adult participant to DHS. Supportive documentation is password protected with ORR standard password and is attached for your review. Please advise when DHS/FOJC can coordinate transfer of custody with Rising Ground (formally Leake and Watts BS) of this participant to an adult DRO facility.

Thank you,

*Julissa P. Banzon*

Julissa Portales Banzon, M.S.  
Federal Field Specialist, Chicago  
U.S. Dept. of Health and Human Services  
Administration for Children and Families  
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[Julissa.Banzon@acf.hhs.gov](mailto:Julissa.Banzon@acf.hhs.gov)  
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<b>From:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>To:</b>	[b)(6);(b)(7)(F)]@ice.dhs.gov"
<b>Subject:</b>	RE: [b)(6)] & [b)(6)]
<b>Date:</b>	2018/10/25 16:03:00
<b>Priority:</b>	Normal
<b>Type:</b>	Note

We will try to be quick and no problem about reaching back out to us. The folks in the field including shelter have the best supporting information.

James S. De La Cruz  
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Senior Federal Field Specialist Supervisor  
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Division of Children's Services  
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Referred to DHS

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**From:** De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>

**Sent:** Thursday, October 25, 2018 3:48 PM

**To:** (b)(6);(b)(7)(F) @ice.dhs.gov>

**Subject:** RE: (b)(6) (b)(6)

Hi (b)(6);(b)(7)

I sent the two records to the FFS involved and I copied the other Supervisors. For the record, (b)(5)

(b)(5)

James S. De La Cruz  
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Senior Federal Field Specialist Supervisor  
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Referred to DHS

Referred to DHS

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**From:** De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>

**Sent:** Thursday, October 25, 2018 2:08 PM

**To:** (b)(5)@ice.dhs.gov

**Subject:** RE: (b)(6) (b)(6)

Hi (b)(5)

I am preparing to ask the FFS Supervisor to review all information regarding the age of the two individuals. In anticipation that more information will come forward on cases in ORR care or DHS care I want to share with you the policy in the ORR website. The FFS will certainly take into consideration the dentals which do have a margin of error. The question the FFS will ask is if the Embassy or DHS will vouch for the accuracy of the information on the passports. (Eg what information does a Bangladeshi citizen need to provide to receive an official passport.) The E.P on the dental is pretty low but on the other hand the passport information is normally pretty reliable. We have to figure how which is the most reliable document. Can you tell me if Bangladesh is a reliable source of information in regards to passport records?

### **1.6.1 Unaccompanied Alien Children in HHS Custody**

HHS may make age determinations of UAC when they are in HHS custody on a reasonable suspicion that a child in HHS custody is 18 years or older.

In the event there is conflicting evidence regarding the age of an unaccompanied alien child in HHS custody, the HHS funded care provider case worker shall immediately notify the HHS Federal Field Specialist (FFS). The FFS will make the age determination based on his/her



review of the multiple forms of evidence collected by the care provider. Until the age determination is made, the unaccompanied alien child is entitled to all services provided to UAC in HHS care and custody.

There may be occasions when an unaccompanied alien child's age is questioned at the time of admission to an HHS funded care provider facility during the intakes process. In those cases, the case manager does not complete the intakes process, but consults with the HHS FFS to make the age determination.

*Revised 8/31/15*

### **1.6.2 Instructions**

Case managers should seek the following as evidence when conducting age determinations. Information from each category is not required.

Documentation:

- Official government-issued documents, including birth certificates. If the unaccompanied alien child in question is not in possession of original documentation, or if the authenticity of the original documentation is in question, government officials of the unaccompanied alien child's home country must be consulted in order to verify the validity of the documentation.
- Other reliable records (e.g., baptismal certificates, school records, medical records) that indicate the unaccompanied alien child's date of birth.

Statements by individuals (including the unaccompanied alien child) determined to have personal knowledge of the unaccompanied alien child's age, and who HHS concludes can credibly attest to the age of the unaccompanied alien child:

- Statements provided by the unaccompanied alien child regarding his or her age or birth date. (An unaccompanied alien child's uncorroborated declaration regarding age is not used as the sole basis for an age determination.)
- Statements from the unaccompanied alien child's parent(s) or legal guardian(s), if such persons can be identified and contacted.
- Statements from other persons.
- Information from another government agency (Federal, State, local or foreign)
- State/local arrest records.
- Child welfare agency records.

Medical Age Assessments:

Medical Age Assessments include both the use of imaging technology, such as radiography, and physical examinations. Regarding these assessments:

- A medical professional experienced in age assessment method(s) must perform the examination, taking into account the individual's ethnic and genetic background.
- Dental and skeletal (bone) maturity assessments using radiographs may be used to determine age, but only in conjunction with other evidence.
- As no current medical assessment method can determine an exact age, best practice relies on the estimated probability that an individual is 18 or older. The examining doctor must submit a written report indicating the probability percentage that the individual is a minor or an adult.

#### ORR Response to Medical Age Assessments:

- The FFS supervisor must review the determination regarding the age submitted by the examining doctor.
- If an individual's estimated probability of being 18 or older is 75 percent or greater according to a medical age assessment, and this evidence has been considered in conjunction with the totality of the evidence, ORR may refer the individual to DHS. The 75 percent probability threshold applies to all medical methods and approaches identified by the medical community as appropriate methods for assessing age.
- The FFS compiles all pertinent information (e.g., how reasonable suspicion was raised that the subject is over 18, the information referenced, the individuals or agencies consulted, statements and conclusions) and documents it in a memorandum for review and approval by the FFS Supervisor.
- The FFS then will forward the memo to the care provider facility case manager to be included in the unaccompanied alien child's case file and to the ICE Detention and Removal Office (DRO) Field Office Juvenile Coordinator (FOJC) for inclusion in the unaccompanied alien child's A-file.

At any time, an unaccompanied alien child in ORR care or his/her designated legal representative may present new information or evidence that he/she is 18 or older for re-evaluation of an age determination. New information will be reviewed and evaluated by the FFS and, if necessary, the FFS Supervisor, in a timely manner and shared with the DRO FOJC to determine if the current placement is appropriate. If the new information or evidence indicates that an individual who is presumed to be an unaccompanied alien child is actually an adult, then HHS will coordinate with the assigned FOJC to immediately transfer the individual to an adult DRO facility.

James S. De La Cruz  
DHHS/ACF/ORR/DUCO  
Senior Federal Field Specialist Supervisor  
Office of Refugee Resettlement  
Division of Children's Services  
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Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

Referred to DHS

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<b>Sender:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>Recipient:</b>	(b)(6);(b)(7)(F)@ice.dhs.gov>"
<b>Sent Date:</b>	2018/10/25 16:03:18
<b>Delivered Date:</b>	2018/10/25 16:03:00

<b>From:</b>	Banzon, Julissa (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=04F16E83DBEC4A298AF72CBA31A4E650-BANZON, JUL>
<b>To:</b>	"JUVENILE CHICAGO (Juvenile.Chicago@ice.dhs.gov)"; (b)(6);(b)(7)(F)@ice.dhs.gov"
<b>CC:</b>	"Nott Villamercado, Emily (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=84678ab5b10049869b3206675ba17cd8-Nott, Emily>"; "De LA Cruz, James (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2eba95d119ab4cd6a77b34616dc3366c-De LA Cruz,>"; "Volovar, Jill (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f452fce1b8e94751b340f7ebd6f4ee4b-Volovar, Ji>"; (b)(6)@heartlandalliance.org>"; "Gabbard, Michael (ACF) (CTR) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=11149b1152964673a641440628535550-Gabbard, Mi>"; "Taylor, Sarah J <Sarah.Taylor@((b)(6)).com>"; "Rodrigo Prado <RPrado@heartlandalliance.org>"; "Laura Cortez <LCortez@heartlandalliance.org>"; "Vanessa White <vwwhite@heartlandalliance.org>"; "Mariuxi Benitez <mbenitez@heartlandalliance.org>"; "Carmen (MGonzalez-Dj@heartlandalliance.org)"; (b)(6)@heartlandalliance.org); "Johanna Avila (JAvila@heartlandalliance.org)"; (b)(6)@heartlandalliance.org)"
<b>Subject:</b>	ORR/FFS Request for Transfer of Custody at RC: (b)(6)
<b>Date:</b>	2018/03/22 12:17:31
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Good morning DHS/FOJC team,

Per the Trafficking Victims Protection Reauthorization Act of 2008 (TVPRA), HHS and DHS jointly devised the Age Determination Procedures for UAC in HHS custody, to ensure multiple forms of evidence are collected by care providers and reviewed by the FFS, without requiring information in each category, and specifying that medical age assessments (i.e. dental and skeletal [bone] maturity assessments using radiographs) may be used by the FFS and FFS Supervisor to determine age, but only when other information is inconclusive.

Due to age determination concerns that Heartland RC- UAC (b)(6) (A#---- (b)(6)) of Congo, with reported DOB (b)(6) 2000 may be 18 years of age or older, due to physical appearance of the individual, contradictory or fraudulent identity documentation and/or statements, no response from Congolese Consulate, and confirmed history of providing adult DOB (b)(6) /90 and (b)(6) /96, the care provider elevated this case to the FFS. As UAC's age was indeterminable from documentation provided, dental forensic evaluations were completed, with forensic results indicating **EP probability of 92%** of adulthood over the age of 18. In addition, the recently disclosed to shelter staff on 2/19/18 that he has a wife and a child that live in Brazil. In addition it was learned that he also has a Brazilian passport issued to him under a different name that expires in 2022.

Due to additional information secured by the care provider and FFS which confirms this participant is an adult over the age of 18, ORR/FFS in consultation with Senior FFS Supervisor is submitting this Age Determination Memo to DHS to document that (b)(6) is in fact an adult. This determination is based on the following facts and evidence:

1. • Program and FFS reached out to the Brazilian Consulate on March 14, 2018 to request verification of Brazilian Documents. The Brazilian Consulate in Chicago reported this participant, (b)(6) DOB (b)(6) 1996, entered Brazil in 11/14/2013, as a tourist from Congo. His passport number is (b)(6). He did not leave Brazil until his recent journey to the US. (See attached Consulate Email with Passport Photo.)
2. • Per review of participant's Facebook page, photos were located that are a 100% match to the physical resemblance of the participant in custody at his current Heartland Placement. The photos show the participant celebrating his birthday (b)(6) 17) and holding his birthday cake with the number "27" birthday candle for his twenty-seventh birthday (social media pics attached).
3. • Participant's adult life identified with the DOB 1990 is evident on multiple social media accounts (links- Facebook, Twitter, Instagram 1990, Youtube, Attached).
4. • Participant's facebook page, and facebook pages for his wife (b)(6) in Brazil- show she married (b)(6) on (b)(6) 17 (Attached)
5. • Other discrepancies noted: Participant has TWO different father's names listed on his Birth Certificate and Costa Rican Migration Document.
6. • Participant's birth certificate was sent to the Congolese Consulate on 12/4/2017 for verification, with no response received to date.
7. • Participant has travel documents from Costa Rica and Guatemala with the DOB (b)(6) 1990 and from Mexico with the DOB of (b)(6) 1996.
8. • Dental Forensics results by two physicians (attached) indicate EP of 92.55% that this participant is over 18 years old.
9. • Physical appearance of the UC, participant appears to be Significantly over 18 years old.

Per our joint HHS/DHS policy, in consultation with and per approval from FFS Supervisor, FFS is requesting transfer of custody of this participant to DHS for this adult, per two attached forensic reports with 92.55% probability of being over AGE 18, as BC with juvenile DOB has not been verified, as the Brazilian Consulate verified this participant used a PASSPORT with DOB (b)(6) 96 to enter Brazil in 2013, and as multiple supportive documentation was located that show UAC reports to be 27 with DOB 1990, ORR/FFS is referring this individual to DHS. Please advise how soon DHS/FOJC can coordinate transfer of custody with RC of this participant to an adult DRO facility.

Thank you,

Julissa Portales Banzon, M.S.  
Federal Field Specialist, Chicago  
U.S. Dept. of Health and Human Services  
Administration for Children and families

Office of Refugee Resettlement  
 Division of Unaccompanied Children Operations  
 (202) 430-7944

<b>Sender:</b>	Banzon, Julissa (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=04F16E83DBEC4A298AF72CBA31A4E650-BANZON, JUL>
<b>Recipient:</b>	"JUVENILE CHICAGO (Juvenile.Chicago@ice.dhs.gov)"; (b)(6);(b)(7)(F)@ice.dhs.gov"; "Nott Villamercado, Emily (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=84678ab5b10049869b3206675ba17cd8-Nott, Emily>"; "De LA Cruz, James (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2eba95d119ab4cd6a77b34616dc3366c-De LA Cruz,>"; "Volovar, Jill (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f452fce1b8e94751b340f7ebd6f4ee4b-Volovar, Ji>"; (b)(6)@heartlandalliance.org>"; "Gabbard, Michael (ACF) (CTR) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=11149b1152964673a641440628535550-Gabbard, Mi>"; "Taylor, Sarah J <Sarah.Taylor@ (b)(6).com>"; (b)(6)@heartlandalliance.org>"; (b)(6)@heartlandalliance.org); (b)(6)@heartlandalliance.org>"; (b)(6)@heartlandalliance.org); (b)(6)@heartlandalliance.org); (b)(6)@heartlandalliance.org); (b)(6)@heartlandalliance.org); (b)(6)@heartlandalliance.org); (b)(6)@heartlandalliance.org)"
<b>Sent Date:</b>	2018/03/22 12:17:17
<b>Delivered Date:</b>	2018/03/22 12:17:31
<b>From:</b>	(b)(6)@itamaraty.gov.br>
<b>To:</b>	"Banzon, Julissa (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=04f16e83dbec4a298af72cba31a4e650-Banzon, Jul>"; (b)(6)@heartlandalliance.org>"; (b)(6)@itamaraty.gov.br>"
<b>CC:</b>	"Gabbard, Michael (ACF) (CTR) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=11149b1152964673a641440628535550-Gabbard, Mi>"; (b)(6)@heartlandalliance.org>"; (b)(6)@heartlandalliance.org>"; (b)(6)@heartlandalliance.org>"; (b)(6)@heartlandalliance.org>"; (b)(6)@heartlandalliance.org>"; (b)(6)@heartlandalliance.org>"; (b)(6)@heartlandalliance.org>"
<b>Subject:</b>	RE: Heartland ICRC request for assistance
<b>Date:</b>	2018/03/14 15:36:47
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Hi (b)(6)

To verify if they are married would require more information, such as a copy of the marriage certificate, or other official documentation that says so. The wife's date of birth would help me verify if she had any travel documents issued. Regarding the husband, I found the following information:

(b)(6) DOB (b)(6) 1996, has entered Brazil in 11/14/2013, as a tourist from Congo. His passport number is (b)(6) He hasn't left Brazil by air afterwards (or else he used a different passport with a different name on it). His passport photo is attached.

Best,

(b)(6)

Vice-Consul of Brazil

Consulate General of Brazil in Chicago  
401 North Michigan Avenue, Suite 825  
Chicago, IL 60611  
Phone: +1 312 464-0244 extension (b)(6)  
Fax: +1 (312)464-0299

---

**From:** Banzon, Julissa (ACF) [Julissa.Banzon@acf.hhs.gov]

**Sent:** Wednesday, March 14, 2018 03:06 PM

**To:** (b)(6)

(b)(6)

**Cc:** Gabbard, Michael (ACF) (CTR); (b)(6) (b)(6) (b)(6)

(b)(6) (b)(6) (b)(6)

**Subject:** RE: Heartland ICRC request for assistance

Hi (b)(6) and (b)(6)

Per my review, I just located additional information, if this is correct, it appears they were married on (b)(6), 2017.

Thank you again (b)(6) for your patience at so many requests and emails from RC and FFS.

Many thanks!!

Julissa

Julissa Portales Banzon, M.S.  
Federal Field Specialist, Chicago  
U.S. Dept. of Health and Human Services  
Administration for Children and families  
Office of Refugee Resettlement  
Division of Unaccompanied Children Operations  
202-430-7944



**From:** (b)(6)@heartlandalliance.org]  
**Sent:** Wednesday, March 14, 2018 2:00 PM  
**To:** (b)(6)  
**Cc:** Banzon, Julissa (ACF); Gabbard, Michael (ACF) (CTR); (b)(6) (b)(6)  
 (b)(6)

**Subject:** Heartland ICRC request for assistance

Good afternoon (b)(6)

We have some additional information that we would like assistance with. Would it be possible to run the below names through your database to see if they have a marriage certificate, passport or other identifying information? Thanks for your continued assistance...Tom

(b)(6) DOB (b)(6) 1990  
 (b)(6)

According to their social media, they might have been married sometime in 2017.

Thomas Perry  
 Director, International Children's Reception Center  
 SAFETY Initiatives  
 Heartland Human Care Services  
 4822 N Broadway Avenue  
 Chicago, IL 60640  
 Phone: 773-830-5400 ext. (b)(6)  
 Mobile: (b)(6)

<b>Sender:</b>	(b)(6)@itamaraty.gov.br>
<b>Recipient:</b>	"Banzon, Julissa (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=04f16e83dbec4a298af72cba31a4e650-Banzon, Jul>"; (b)(6)@heartlandalliance.org>; "Maria Tereza Moraes de Souza Bacellar <maria.bacellar@itamaraty.gov.br>"; "Gabbard, Michael (ACF) (CTR) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=11149b1152964673a641440628535550-Gabbard, Mi>"; (b)(6)@heartlandalliance.org>; (b)(6)@heartlandalliance.org>; (b)(6)@heartlandalliance.org>; (b)(6)@heartlandalliance.org>; (b)(6)@heartlandalliance.org>; (b)(6)@heartlandalliance.org>; (b)(6)@heartlandalliance.org>;"
<b>Sent Date:</b>	2018/03/14 15:34:35
<b>Delivered Date:</b>	2018/03/14 15:36:47



David R. Senn, DDS, D-ABFO  
Forensic Odontology  
Director  
Center for Education and Research in Forensics (CERF)

Forensic Services 210 567-3379  
Education & Research 210 567-1755  
senn@uthscsa.edu

**Date:** 03/20/2018 **Case #:** (b)(6)  
**First Name:** (b)(6) **Last Name:** (b)(6)  
**Sex:** Male **Ancestry:** African  
**Reported DOB:** (b)(6) 2000 **Nationality:** Congo  
**Reported Age:** 17  
**Case Agency:** ORR-Unaccompanied Children-Chicago, IL  
**Location:** University of Texas HSC-Dental School  
**Odontologist:** David R. Senn, DDS, D-ABFO (TX Lic. 09119)  
**Radiologist:** Radiographs provided by client  
**Photographer:** Photographs provided by client

(b)(6)

Referred to DHS

	<b>Maxillary</b>		
<b>Right</b>	H	H	<b>Left</b>
	H	H	
	<b>Mandibular</b>		

**Calculated Statistical Data**

<b>Avg. Mean Age:</b>	20.40
<b>2 Std. Dev.:</b>	3.30
<b>Age Range -:</b>	17.10
<b>Age Range +:</b>	23.70
<b>Avg. E.P.:</b>	92.55

The data reported above are calculated using the molar development method as an estimator of chronological age. The staging method is based on Demirjian A, Goldstein H, Tanner JM. A new system of dental age assessment. Hum Biol 1973;45(2):211-27. The statistical data is derived from that of Blankenship JA, Mincer HH, Anderson KM, Woods MA, Burton EL. Third Molar Development in the Estimation of Chronologic Age in American Blacks as Compared With Whites. J Forensic Sci 2007;52(2):428-433. All of the teeth were considered, with special emphasis place on the development of the third molars present.

The panoramic radiograph was reviewed. Mr (b)(6) has 32 fully developed permanent teeth. None of the teeth appear to have tooth decay or dental restorations. The teeth and surrounding bone appear to be within normal limits. No pathology is noted.

**Conclusion:**

Based upon radiographic analysis of (b)(6) using the above stated published statistical data, I conclude that the mean age for a male with third molar development equal to that of (b)(6) (b)(6) is 20.40 plus or minus 3.30 years. The range of possible ages for such a male is 17.10 to 23.70 years. The empirical statistical probability of (b)(6) having attained 18 years of age is 92.55.

Respectfully Submitted.

(b)(6)

Digitally signed by David Senn  
DN: cn=David Senn, o=David R. Senn DDS, ou,  
email=drsenn43@gmail.com, c=US  
Date: 2018.03.20 20:38:56 -05'00'

David R. Senn, DDS, D-ABFO (TX Lic. 09119)

<b>From:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>To:</b>	(b)(6):(b)(7)(F)@ice.dhs.gov>; (b)(6):(b)(7)(F)@ice.dhs.gov>; "ACF Orrducs_Intakes (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=08af2351d38f4195b2a0966a29e06cf4-ACFOrrducs_>"; (b)(6):(b)(7)(F)@ice.dhs.gov>; (b)(6):(b)(7)(F)@ice.dhs.gov </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=userrec70385b>; (b)(6):(b)(7)(F)@ice.dhs.gov>"
<b>CC:</b>	(b)(6):(b)(7)(F)@ice.dhs.gov"; @ice.dhs.gov>; s@ice.dhs.gov>; @ice.dhs.gov>; @ice.dhs.gov>; "Hogle, Olivia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fc1dae45760b4d308b77ab96456f6e6e-Hogle, Oliv>"; (b)(6):(b)(7)(F)@ice.dhs.gov>; "Hogle, Olivia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fc1dae45760b4d308b77ab96456f6e6e-Hogle, Oliv>"; (b)(6):(b)(7)(F)@ice.dhs.gov>"
<b>Subject:</b>	RE: Bangladesh UAC's
<b>Date:</b>	2018/11/14 14:03:00
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Apologies for the long wait. Please find ORR documentation to indicate that we have determined that the two individuals are adults.

James S. De La Cruz  
DHHS/ACF/ORR/DUCO  
Senior Federal Field Specialist Supervisor  
Office of Refugee Resettlement  
Division of Children's Services  
Mary E. Switzer Building, 5th Floor (Room: 5223)  
330 C Street SW  
Washington, DC 20201  
Office: 202-690-8477  
Cell: (b)(6)  
Fax: 202-401-1022  
<http://www.acf.hhs.gov/programs/orr/programs/ucs>

Referred to DHS

Referred to DHS

**From:** De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>  
**Date:** Wednesday, Nov 14, 2018, 11:29  
**To:** (b)(6);(b)(7)(F)@ice.dhs.gov>, Beebe, Peter  
(b)(6);(b)(7)(F)@ice.dhs.gov>, ACF Orrducs Intakes (ACF) <Orrducs\_Intakes@acf.hhs.gov>,  
(b)(6);(b)(7)(F)@ice.dhs.gov>, (b)(6);(b)(7)(F)@ice.dhs.gov>,  
(b)(6);(b)(7)(F)@ice.dhs.gov>  
**Cc:** (b)(6);(b)(7)(F)@dhs.gov) (b)(6);(b)(7)(F)@dhs.gov>, (b)(6);(b)(7)(F)  
(b)(6);(b)(7)(F)@ice.dhs.gov> (b)(6);(b)(7)(F)@ice.dhs.gov> (b)(6);(b)(7)(F)  
(b)(6);(b)(7)(F)@ice.dhs.gov> (b)(6);(b)(7)(F)@ice.dhs.gov>, (b)(6);(b)(7)(F)  
(ACF) <Olivia.Hogle@acf.hhs.gov>, (b)(6);(b)(7)(F)@ice.dhs.gov>  
**Subject:** RE: Bangladesh UAC's

Hello,

I received a notice from the FFS Supervisor who worked on the cases. She is having technical difficulty in sending the passports we have on the two. (We received them from DHS previously.) My understanding is that the passports, verified by the Bangladeshi government, indicates both are adults.

Please stand by for a brief tome longer as I work to get you a copy of the documents.

James S. De La Cruz  
DHHS/ACF/ORR/DUCO  
Senior Federal Field Specialist Supervisor  
Office of Refugee Resettlement  
Division of Children's Services  
Mary E. Switzer Building, 5th Floor (Room: 5223)  
330 C Street SW  
Washington, DC 20201  
Office: 202-690-8477

Cell: (b)(6)

Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

Referred to DHS

Referred to DHS

Referred to DHS

**From:** De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>  
**Date:** Tuesday, Nov 13, 2018, 10:22 PM  
**To:** ACF Orrducs\_Intakes (ACF) <Orrducs\_Intakes@acf.hhs.gov>, (b)(6);(b)(7)(E)@ice.dhs.gov, (b)(6);(b)(7)(E)@ice.dhs.gov, (b)(6);(b)(7)(E)@ice.dhs.gov, (b)(6);(b)(7)(E)@ice.dhs.gov, (b)(6);(b)(7)(E)@ice.dhs.gov  
**Cc:** Hogle, Olivia (ACF) <Olivia.Hogle@acf.hhs.gov>, (b)(6);(b)(7)(F)@ice.dhs.gov  
**Subject:** RE: Bangladesh UAC's

Hello All,

I am copying (b)(6);(b)(7)(E) in JFRMU who has been assisting ORR and DHS with these minors. Tomorrow I will reach out to the programs to find out what documents were used in the age redetermination. At this time I cannot access the documents referenced for the age redetermination. (b)(6);(b)(7)(E) might be able to locate them sooner than I if she has a copy of the passports.

James S. De La Cruz  
 DHHS/ACF/ORR/DUCO  
 Senior Federal Field Specialist Supervisor  
 Office of Refugee Resettlement  
 Division of Children's Services  
 Mary E. Switzer Building, 5th Floor (Room: 5223)  
 330 C Street SW  
 Washington, DC 20201  
 Office: 202-690-8477  
 Cell: (b)(6)  
 Fax: 202-401-1022  
<http://www.acf.hhs.gov/programs/orr/programs/ucs>

---

**From:** ACF Orrducs\_Intakes (ACF)  
**Sent:** Tuesday, November 13, 2018 11:16 PM  
**To:** (b)(6);(b)(7)(E)@ice.dhs.gov;

(b)(6);(b)(7)(E)@ice.dhs.gov' (b)(6);(b)(7)(E)@ice.dhs.gov>;  
(b)(6);(b)(7)(E)@ice.dhs.gov' <(b)(6);(b)(7)(E)@ice.dhs.gov>;  
(b)(6);(b)(7)(E)@ice.dhs.gov' (b)(6);(b)(7)(E)@ice.dhs.gov>

**Cc:** Hogle, Olivia (ACF) <Olivia.Hogle@acf.hhs.gov>; De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>

**Subject:** Bangladesh UAC's

Good Evening,

Referring to the minors below; both minors have been in our care before, with one minor received an age redetermination that was completed with results as an adult. I am referring these minors over to James De La Cruz for further assistance on how to move forward.

(b)(6)  
(b)(6)

(b)(6) (b)(6)  
(b)(6)

Thank you,

(b)(6)

Intakes Specialist  
General Dynamics Information Technology  
Office of Refugee Resettlement (ORR)  
330 C. St, SW  
Washington, DC 20201  
(202) 401-5709 office  
(202) (b)(6) cell  
[www.gdit.com](http://www.gdit.com)



<b>Sender:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>Recipient:</b>	(b)(6);(b)(7)(E)@ice.dhs.gov"; (b)(6);(b)(7)(E)@ice.dhs.gov"; "ACF Orrducs_Intakes (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=08af2351d38f4195b2a0966a29e06cf4-ACFORrducs_>"; (b)(6);(b)(7)(E)@ice.dhs.gov"; (b)(6);(b)(7)(E)@ice.dhs.gov </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=userrec70385b>"; (b)(6);(b)(7)(E)@ice.dhs.gov"; (b)(6);(b)(7)(E)@dhs.gov"; (b)(6);(b)(7)(E)@ice.dhs.gov"; (b)(6);(b)(7)(E)@ice.dhs.gov"; (b)(6);(b)(7)(E)@ice.dhs.gov"; (b)(6);(b)(7)(E)@ice.dhs.gov";

	"Hogle, Olivia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fc1dae45760b4d308b77ab96456f6e6e-Hogle, Oliv>; (b)(6);(b)(7)(E)@ice.dhs.gov>"; "Hogle, Olivia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fc1dae45760b4d308b77ab96456f6e6e-Hogle, Oliv>; (b)(6);(b)(7)(E)@ice.dhs.gov>"
<b>Sent Date:</b>	2018/11/14 14:03:38
<b>Delivered Date:</b>	2018/11/14 14:03:00







Due to additional information secured by the care provider and FFS which confirms this participant is an adult over the age of 18, ORR/FFS in consultation with Senior FFS Supervisor is submitting this Age Determination Memo to DHS to document that (b)(6) is in fact an adult. This determination is based on the following facts and evidence:

1. • Program and FFS reached out to the Brazilian Consulate on March 14, 2018 to request verification of Brazilian Documents. The Brazilian Consulate in Chicago reported this participant, (b)(6) (b)(6) (b)(6) DOB (b)(6)/1996, entered Brazil in 11/14/2013, as a tourist from Congo. His passport number is (b)(6). He did not leave Brazil until his recent journey to the US. (See attached Consulate Email with Passport Photo.)
2. • Per review of participant's Facebook page, photos were located that are a 100% match to the physical resemblance of the participant in custody at his current Heartland Placement. The photos show the participant celebrating his birthday (b)(6) 17) and holding his birthday cake with the number "27" birthday candle for his twenty-seventh birthday (social media pics attached).
3. • Participant's adult life identified with the DOB 1990 is evident on multiple social media accounts (links- Facebook, Twitter, Instagram 1990, Youtube, Attached).
4. • Participant's facebook page, and facebook pages for his wife (b)(6) (b)(6) in Brazil- show she married (b)(6) on (b)(6)/17 (Attached)
5. • Other discrepancies noted: Participant has TWO different father's names listed on his Birth Certificate and Costa Rican Migration Document.
6. • Participant's birth certificate was sent to the Congolese Consulate on 12/4/2017 for verification, with no response received to date.
7. • Participant has travel documents from Costa Rica and Guatemala with the DOB (b)(6)/1990 and from Mexico with the DOB of (b)(6) 1996.
8. • Dental Forensics results by two physicians (attached) indicate EP of 92.55% that this participant is over 18 years old.
9. • Physical appearance of the UC, participant appears to be Significantly over 18 years old.

Per our joint HHS/DHS policy, in consultation with and per approval from FFS Supervisor, FFS is requesting transfer of custody of this participant to DHS for this adult, per two attached forensic reports with 92.55% probability of being over AGE 18, as BC with juvenile DOB has not been verified, as the Brazilian Consulate verified this participant used a PASSPORT with DOB (b)(6) 96 to enter Brazil in 2013, and as multiple supportive documentation was located that show UAC reports to be 27 with DOB 1990, ORR/FFS is referring this individual to DHS. Please advise how soon DHS/FOJC can coordinate transfer of custody with RC of this participant to an adult DRO facility.

Thank you,



Referred to DHS

**From:** Banzon, Julissa (ACF) [mailto:Julissa.Banzon@acf.hhs.gov]

**Sent:** Thursday, March 22, 2018 11:22 AM

**To:** (b)(6);(b)(7)(C) <Juvenile.Chicago@ice.dhs.gov>; (b)(6);(b)(7)(E)  
(b)(6);(b)(7)(E)@ice.dhs.gov>



Due to additional information secured by the care provider and FFS which confirms this participant is an adult over the age of 18, ORR/FFS in consultation with Senior FFS Supervisor is submitting

this Age Determination Memo to DHS to document that (b)(6) is in fact an adult. This determination is based on the following facts and evidence:

1. • Program and FFS reached out to the Brazilian Consulate on March 14, 2018 to request verification of Brazilian Documents. The Brazilian Consulate in Chicago reported this participant, (b)(6) (b)(6) (b)(6) DOB (b)(6) 1996, entered Brazil in 11/14/2013, as a tourist from Congo. His passport number is (b)(6). He did not leave Brazil until his recent journey to the US. (See attached Consulate Email with Passport Photo.)
2. • Per review of participant's Facebook page, photos were located that are a 100% match to the physical resemblance of the participant in custody at his current Heartland Placement. The photos show the participant celebrating his birthday (b)(6) 17 and holding his birthday cake with the number "27" birthday candle for his twenty-seventh birthday (social media pics attached).
3. • Participant's adult life identified with the DOB 1990 is evident on multiple social media accounts (links- Facebook, Twitter, Instagram 1990, Youtube, Attached).
4. • Participant's facebook page, and facebook pages for his wife Karolline Fernandes in Brazil- show she married (b)(6) on (b)(6) 17 (Attached)
5. • Other discrepancies noted:  
Participant has TWO different father's names listed on his Birth Certificate and Costa Rican Migration Document.
6. • Participant's birth certificate was sent to the Congolese Consulate on 12/4/2017 for verification, with no response received to date.
7. • Participant has travel documents from Costa Rica and Guatemala with the DOB (b)(6) 1990 and from Mexico with the DOB of (b)(6) 1996.
8. • Dental Forensics results by two physicians (attached) indicate EP of 92.55% that this participant is over 18 years old.
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Per our joint HHS/DHS policy, in consultation with and per approval from FFS Supervisor, FFS is requesting transfer of custody of this participant to DHS for this adult, per two attached forensic reports with 92.55% probability of being over AGE 18, as BC with juvenile DOB has not been verified, as the Brazilian Consulate verified this participant used a PASSPORT with DOB (b)(6) 96 to enter Brazil in 2013, and as multiple supportive documentation was located that show UAC reports to be 27 with DOB 1990, ORR/FFS is referring this individual to DHS. Please advise how soon DHS/FOJC can coordinate transfer of custody with RC of this participant to an adult DRO facility.

Thank you,

Julissa Portales Banzon, M.S.

Federal Field Specialist, Chicago

U.S. Dept. of Health and Human Services

Administration for Children and families

Office of Refugee Resettlement

Division of Unaccompanied Children Operations

(b)(6)

<b>Sender:</b>	(b)(6);(b)(7)(E)@ice.dhs.gov>
<b>Recipient:</b>	"Banzon, Julissa (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=04f16e83dbec4a298af72cba31a4e650-Banzon, Jul>"; "JUVENILE CHICAGO <Juvenile.Chicago@ice.dhs.gov>"; (b)(6);(b)(7)(E)@ice.dhs.gov>; "Nott Villamercado, Emily (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=84678ab5b10049869b3206675ba17cd8-Nott, Emily>"; "De LA Cruz, James (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2eba95d119ab4cd6a77b34616dc3366c-De LA Cruz,>"; "Volovar, Jill (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f452fce1b8e94751b340f7ebd6f4ee4b-Volovar, Ji>"; (b)(6) (b)(6)@heartlandalliance.org>; "Gabbard, Michael (ACF) (CTR) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=11149b1152964673a641440628535550-Gabbard, Mi>"; "Taylor, Sarah J <Sarah.Taylor@ (b)(6) .com>"; (b)(6) (b)(6)@heartlandalliance.org>; (b)(6) (b)(6)@heartlandalliance.org>; (b)(6) (b)(6)@heartlandalliance.org>; (b)(6) (b)(6)@heartlandalliance.org>; (b)(6)@heartlandalliance.org); (b)(6) (b)(6)@heartlandalliance.org); (b)(6) (b)(6)@heartlandalliance.org); (b)(6)@heartlandalliance.org)"
<b>Sent Date:</b>	2018/03/22 13:09:58
<b>Delivered Date:</b>	2018/03/22 13:11:01





<b>From:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>To:</b>	(b)(6);(b)(7)(E) @ice.dhs.gov>"
<b>Subject:</b>	RE: Referral back to ORR
<b>Date:</b>	2018/10/26 18:55:00
<b>Priority:</b>	Normal
<b>Type:</b>	Note

I believe that a TRO and Habeas was filed with the attorney intending to ask the judge to rule that we violated the law. Our policy requires that we use other information such as records from a government source to support our decision. Technically a validated BC or passport is stronger than a dental because the dentals are based on probability.

Thanks for having the individual referred back to us.

James S. De La Cruz  
DHHS/ACF/ORR/DUCO  
Senior Federal Field Specialist Supervisor  
Office of Refugee Resettlement  
Division of Children's Services  
Mary E. Switzer Building, 5th Floor (Room: 5223)  
330 C Street SW  
Washington, DC 20201  
Office: 202-690-8477  
Cell: (b)(6)  
Fax: 202-401-1022  
<http://www.acf.hhs.gov/programs/orr/programs/ucs>

Referred to DHS

**From:** De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>  
**Date:** Friday, Oct 26, 2018, 15:31  
**To:** (b)(6);(b)(7)(E) [redacted]@ice.dhs.gov>  
**Subject:** FW: Referral back to ORR

H (b)(6);(b)(7)(E) [redacted]

Please ask your FOJC in Tucson to make the referral back to us. I know the FFS has asked that they refer the case back. I notifying in case your folks elevate the case to you. The UAC ages out on (b)(6) [redacted] 2018. The message to the FFS below explains age determinations a bit more.

James S. De La Cruz  
 DHHS/ACF/ORR/DUCO  
 Senior Federal Field Specialist Supervisor  
 Office of Refugee Resettlement  
 Division of Children's Services  
 Mary E. Switzer Building, 5th Floor (Room: 5223)  
 330 C Street SW  
 Washington, DC 20201  
 Office: 202-690-8477  
 Cell: (b)(6) [redacted]  
 Fax: 202-401-1022  
<http://www.acf.hhs.gov/programs/orr/programs/ucs>

---

**From:** De LA Cruz, James (ACF)  
**Sent:** Friday, October 26, 2018 2:15 PM  
**To:** Velazquez, Ivonne (ACF) <Ivonne.Velazquez@ACF.hhs.gov>  
**Cc:** Laurie, Catherine (ACF) <Catherine.Laurie@acf.hhs.gov>; Hogle, Olivia (ACF) <Olivia.Hogle@acf.hhs.gov>; Viola, Sarah (ACF) <Sarah.Viola@acf.hhs.gov>  
**Subject:** Referral back to ORR

Hi Ivonne and Catherine,

RE: (b)(6) [redacted] A# (b)(6) [redacted]

The UAC below was referred to DHS as an adult based on information in his dental exam. Though the exam yielded a EP over 90% there is no information in the Age Determination Memo that indicates that other information was gathered to determine age. Other information in the memo does not provide a strong enough operational definition to indicate that we gathered enough information per our policy to refer this individual back to ORR. His attorney filed a TRO in federal court requiring us to take him back. We need to take steps forward ASAP to reach out to DHS to ask them to refer this individual back to the Intakes hotline with the request to expedite designation of placement.

Please reach out to your colleagues in AZ to make that request that DHS refer him back to ORR ASAP.

Thank you.

James S. De La Cruz

DHHS/ACF/ORR/DUCO

Senior Federal Field Specialist Supervisor

Office of Refugee Resettlement

Division of Children's Services

Mary E. Switzer Building, 5th Floor (Room: 5223)

330 C Street SW

Washington, DC 20201

Office: 202-690-8477

Cell: (b)(6)

Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

<b>Sender:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>	
<b>Recipient:</b>	(b)(6);(b)(7)(E)	@ice.dhs.gov>"
<b>Sent Date:</b>	2018/10/26 18:55:33	
<b>Delivered Date:</b>	2018/10/26 18:55:00	

Referred to DHS

---

**From:** De LA Cruz, James (ACF) <[James.DeLACruz@acf.hhs.gov](mailto:James.DeLACruz@acf.hhs.gov)>

---

**Date:** Friday, Oct 26, 2018, 15:31

---

**To:** (b)(6);(b)(7)(E) @ice.dhs.gov>

---

**Subject:** FW: Referral back to ORR

---

Hi [redacted]

Please ask your FOJC in Tucson to make the referral back to us. I know the FFS has asked that they refer the case back. I notifying in case your folks elevate the case to you. The UAC ages out on [redacted] 2018. The message to the FFS below explains age determinations a bit more.

James S. De La Cruz

DHHS/ACF/ORR/DUCO

Senior Federal Field Specialist Supervisor

Office of Refugee Resettlement

Division of Children's Services

Mary E. Switzer Building, 5th Floor (Room: 5223)

330 C Street SW

Washington, DC 20201

Office: 202-690-8477

Cell: [redacted]

Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

---

**From:** De LA Cruz, James (ACF)

**Sent:** Friday, October 26, 2018 2:15 PM

**To:** Velazquez, Ivonne (ACF) <Ivonne.Velazquez@ACF.hhs.gov>

**Cc:** Laurie, Catherine (ACF) <Catherine.Laurie@acf.hhs.gov>; Hogle, Olivia (ACF) <Olivia.Hogle@acf.hhs.gov>; Viola, Sarah (ACF) <Sarah.Viola@acf.hhs.gov>

**Subject:** Referral back to ORR

---

Hi Ivonne and Catherine,

RE:

(b)(6) (b)(6)

The UAC below was referred to DHS as an adult based on

information

in his dental exam. Though the exam yielded a EP over 90% there is no information in the Age Determination Memo that indicates that other information was gathered to determine age. Other information in the memo does not provide a strong enough operational definition to indicate that we gathered enough information per our policy to refer this individual back to ORR. His attorney filed a TRO in federal court requiring us to take him back. We need to take steps forward ASAP to reach out to DHS to ask them to refer this individual back to the Intakes hotline with the request to expedite designation of placement.

Please reach out to your colleagues in AZ to make that request that DHS refer him back to ORR ASAP.

Thank you.

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330 C Street SW

Washington, DC 20201

Office: 202-690-8477

Cell: (b)(6)

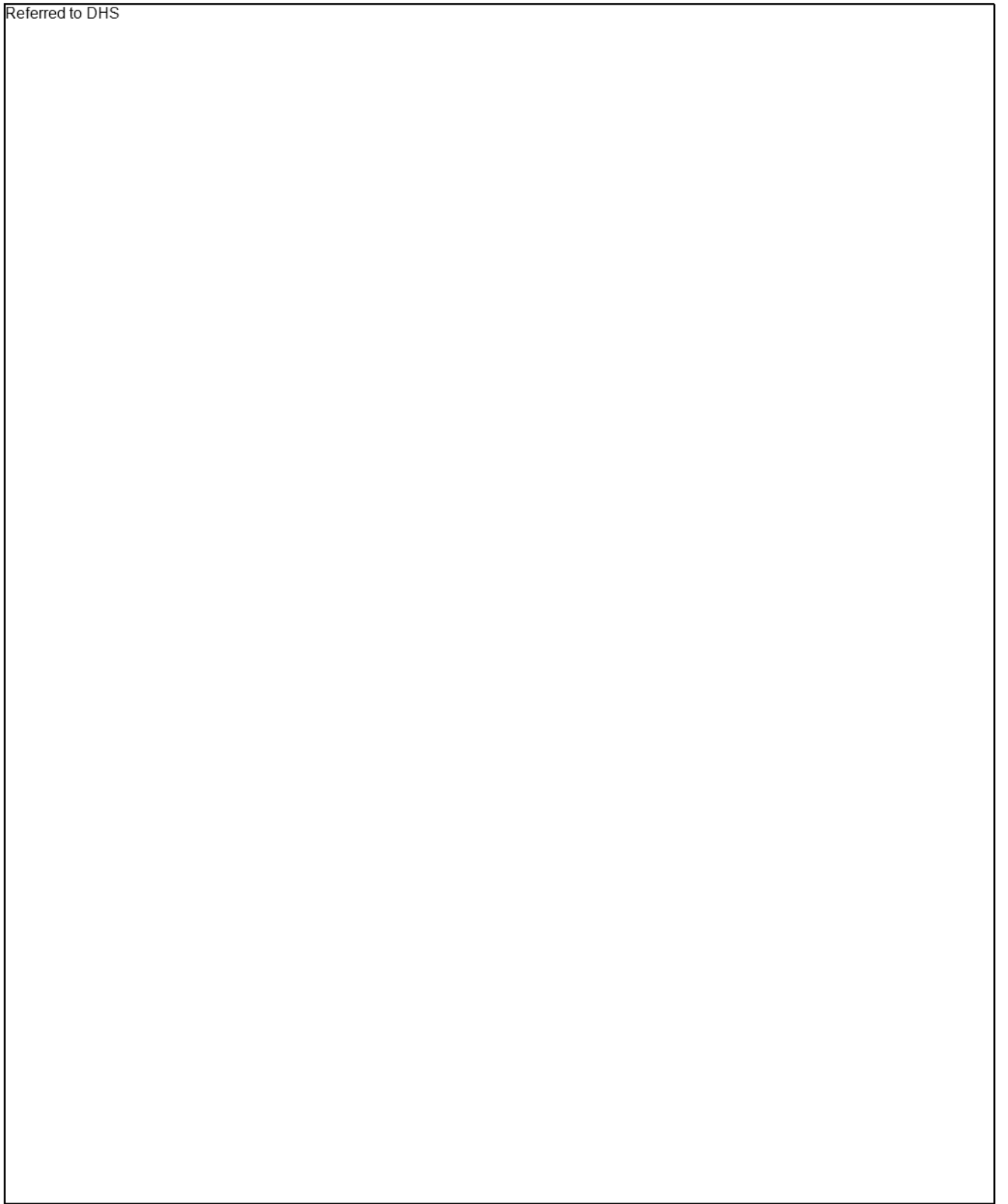
Fax: 202-401-1022



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<b>Sender:</b>	(b)(6);(b)(7)(E)@ice.dhs.gov>
<b>Recipient:</b>	"De LA Cruz, James (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2eba95d119ab4cd6a77b34616dc3366c-De LA Cruz,>"
<b>Sent Date:</b>	2018/10/26 18:51:34
<b>Delivered Date:</b>	2018/10/26 18:51:51

Referred to DHS



**From:** De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>

---

**Date:** Friday, Oct 26, 2018, 15:31

---

**To:** (b)(6);(b)(7)(E) @ice.dhs.gov

---

**Subject:** FW: Referral back to ORR

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Please ask your FOJC in Tucson to make the referral back to us. I know the FFS has asked that they refer the case back. I notifying in case your folks elevate the case to you. The UAC ages out on (b)(6) 2018. The message to the FFS below explains age determinations a bit more.

James S. De La Cruz

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Senior Federal Field Specialist Supervisor

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**Sent:** Friday, October 26, 2018 2:15 PM

**To:** Velazquez, Ivonne (ACF) <Ivonne.Velazquez@ACF.hhs.gov>

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Thank you.

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DHHS/ACF/ORR/DUCO

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330 C Street SW

Washington, DC 20201

Office: 202-690-8477

000837

Cell: (b)(6)

Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

<b>Sender:</b>	(b)(6);(b)(7)(E)@ice.dhs.gov>
<b>Recipient:</b>	"De LA Cruz, James (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2eba95d119ab4cd6a77b34616dc3366c-De LA Cruz,>"
<b>Sent Date:</b>	2018/10/26 18:45:24
<b>Delivered Date:</b>	2018/10/26 18:49:17

<b>To:</b>	(b)(6);(b)(7)(E) @ice.dhs.gov>"
<b>Subject:</b>	RE: Referral back to ORR
<b>Date:</b>	2018/10/26 18:59:33
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Thank (b)(6);(b)(7)

James S. De La Cruz

DHHS/ACF/ORR/DUCO

Senior Federal Field Specialist Supervisor

Office of Refugee Resettlement

Division of Children's Services

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Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

Referred to DHS

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**From:** De LA Cruz, James (ACF) <[James.DeLACruz@acf.hhs.gov](mailto:James.DeLACruz@acf.hhs.gov)>

**Date:** Friday, Oct 26, 2018, 15:31

**To:** (b)(6);(b)(7)(E) <[redacted]@ice.dhs.gov>

**Subject:** FW: Referral back to ORR

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Please ask your FOJC in Tucson to make the referral back to us. I know the FFS has asked that they refer the case back. I notifying in case your folks elevate the case to you. The UAC ages out on 10/28/2018. The message to the FFS below explains age determinations a bit more.

James S. De La Cruz

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Senior Federal Field Specialist Supervisor

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**Sent:** Friday, October 26, 2018 2:15 PM

**To:** Velazquez, Ivonne (ACF) <[Ivonne.Velazquez@ACF.hhs.gov](mailto:Ivonne.Velazquez@ACF.hhs.gov)>

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Cell: (b)(6)

Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

<b>Recipient:</b>	(b)(6);(b)(7)(E)@ice.dhs.gov>"
<b>Sent Date:</b>	2018/10/26 18:59:41
<b>Delivered Date:</b>	2018/10/26 18:59:33
<b>Message Flags:</b>	Unsent

# Office of Refugee Resettlement Sponsor Handbook

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# Table of Contents

<b>Definitions.....</b>	<b>5</b>
Fingerprint Instructions .....	6
Discharge Paperwork.....	7
Verification of Release Form (VRF) .....	7
Medical Records.....	8
Prescriptions .....	8
Medical and Mental Health History.....	9
Vaccination Records.....	9
Notice to Appear (NTA).....	9
Safety Plan .....	10
Sponsor Care Agreement .....	11
Fraud & Financial Exploitation.....	15
Fraud Warning Flyer .....	16
<b>Child Rights in Care vs. After Release .....</b>	<b>17</b>
Right to Education .....	17
Truancy.....	19
Right to Physical Well-Being .....	20
Provision of Basic Needs.....	20
Adequate Adult Supervision.....	20
Right to Emotional Well-Being.....	21
Protecting Children from Themselves.....	22
Protecting Children from Inappropriate Romantic Relationships.....	22
Reporting Child Abuse and Neglect.....	22
Right to Go to Court .....	23
Legal Orientation Program for Custodian Overview (LOPC) .....	24
Working and Human Trafficking.....	25
Right to Equal Protection .....	26
Domestic Violence .....	27

Pursuing Legal Guardianship.....	28
Resources for Individuals Pursuing Guardianship .....	28
<b>When a Child Comes Home .....</b>	<b>28</b>
“Honeymoon” Period .....	28
Financial Challenges .....	29
Difficulty Adapting.....	29
Take Deliberate Action to Help the Child Feel like he “Belongs” .....	30
Pay Attention to the Child’s Friends and Romantic Relationships.....	30
Talk to Your Teen about Making Safe Sexual Decisions.....	30
Your Child’s Use of the Internet and Social Media .....	31
<b>Trends Based on a Sponsor’s Relationship with the Child .....</b>	<b>32</b>
For Sponsors who are Parents.....	32
For Sponsors who are Family Members.....	33
For Sponsors who are Family Friends.....	33
<b>Trauma and Behaviors.....</b>	<b>34</b>
Self-Harming .....	34
Thinking about Suicide .....	35
Bedtime Troubles .....	36
Isolation.....	36
Eating or Not Eating .....	36
Emotional Outbursts .....	37
Defiance .....	37
Sexualized Behaviors.....	38
Sexualized Abuse or Sexual Harrassment.....	38
Substance Abuse .....	38
Bullying .....	39
<b>Parenting.....</b>	<b>40</b>
Rules and Consistency .....	40
Encourage the behaviors you want to see .....	40
When your child breaks the rules .....	40

**Key Contacts..... 41**

**Office of Refugee and Resettlement National Call Center Flyer..... 42**

**Office of Refugee and Resettlement National Call Center Business Card..... 43**

**Important Websites ..... 43**

**UC Sexual Abuse Hotline Flyer..... 43**

**25 Ways to Make Kids Safer ..... 46**

**Parent’s Guide to Gangs ..... 47**

## Definitions

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**Office of Refugee Resettlement (ORR):** The Office of Refugee Resettlement is a federal office in the Administration for Children and Families, an operational division of U.S. Department of Health and Human Services, and oversees care for unaccompanied children in the United States.

**Care Provider:** A care provider is any ORR funded program that is licensed, certified or accredited by an appropriate State agency to provide residential care for children, including shelter, group, foster care, staff-secure, secure, therapeutic or residential treatment care for children.

**Reunification:** Reunification is the process of a child being released from ORR care to a sponsor. A child is reunified only when the sponsor has been approved by the government as a safe caregiver for the child.

**ORR National Call Center (ORRNCC):** The call center is a helpline for unaccompanied children, sponsors, and their families to support them throughout the reunification process, including after the child is released to a sponsor's care.

**Family Reunification:** Family reunification is an older term used in the Flores Settlement Agreement to refer to the process of releasing an unaccompanied child to the care of a parent, relative or other sponsor.

**Sponsor:** A sponsor is an individual (in the majority of cases a parent or other relative) or entity to which ORR releases an unaccompanied child out of Federal custody.

**Post-Release Services:** Post-release services are synonymous with follow-up services. They are services provided to an unaccompanied child based on the child's needs after he/she leaves ORR care. Post-release service providers coordinate referrals to supportive services in the community where the unaccompanied child resides and provide other child welfare services, as needed. Post-release services can occur until the minor attains 18 years of age. Post-release services can occur in combination with a home study or independently. Participation in Post Release Services is a voluntary choice by the sponsor and unaccompanied child.



ADMINISTRATION FOR  
**CHILDREN & FAMILIES**  
 Office of Refugee Resettlement

## Division of Unaccompanied Children Operations Fingerprint Instructions for Sponsors

In order to sponsor a minor in the custody of the Office of Refugee Resettlement (ORR), you must undergo a background check that requires you to be fingerprinted. Background checks typically take between one to two weeks to complete.

**You must be fingerprinted within 3 days to begin the family reunification process.** Please note that any delays made in filing any required paperwork or not attending a scheduled fingerprinting will delay the release of the minor you are attempting to sponsor.

### Steps for Fingerprinting

1. Read the *Authorization for Release of Information* carefully and complete the form.
2. Fax or email the Case Manager the completed form and a copy of your photo ID. If you are unable to fax or email the documents, please send it by express or priority mail as soon as you are able to do so.
3. After submitting the form, the Case Manager will either arrange a fingerprinting session for you or will give you the contact information of the designated digital fingerprinting site to arrange your own appointment. *If you are unable to travel* to the designated digital fingerprint site, you may discuss with your Case Manager the option to provide two sets of paper fingerprints cards.
4. Attend your fingerprinting session at the scheduled time at the designated digital fingerprint site.
5. Contact the Case Manager after you attend your fingerprinting session to let him or her know you have done so and wait for any other instructions.

### Requesting Background Check Results

Sponsors and adult household members may review the results of their FBI fingerprint background checks by sending a request to the care provider organization where the minor you are sponsoring currently resides or by sending a request directly to the ORR, Division of Unaccompanied Children's Operations, contact information available at [http://www.acf.hhs.gov/programs/orr/programs/unaccompanied\\_alien\\_children.htm](http://www.acf.hhs.gov/programs/orr/programs/unaccompanied_alien_children.htm).

### Challenging a FBI Criminal Background Check

If a sponsor or an adult household member believes the FBI criminal background check results are incorrect, he or she may challenge the accuracy or completeness of the information. The sponsor or adult household member may contact the agency that contributed the information the sponsor believes is incorrect. Additional details about obtaining a change, correction, or update of an FBI identification record are set forth in the U.S. Code of Federal Regulations at 28 CFR § 16.34.



## Discharge Paperwork

Unaccompanied children are provided with several important documents at the time of their release. It is important to review these documents carefully and to keep them safe. You will receive:

- Verification of Release Form (VRF)
- Immunization records and initial medical screening
- Initial dental exam and any significant dental records
- List of all medications the UC is taking, including dosage and reason plus original prescription
- Name and contact information of medical, mental health, and dental care providers so sponsor and UAC may request additional records if needed
- Educational assessments and records
- Sponsor Care Agreement
- Safety Plan



---

*Your child will come home with a folder of documents. Keep these papers safe! You will need them for the child's school enrollment, court, and doctor's visits, and more.*

---

## Verification of Release Form (VRF)

This form is an official U.S. Department of Health and Human Services (HHS) form, issued by HHS's Office of Refugee Resettlement (ORR), and should be considered evidence that the sponsor has custody of the child, the child resides with the sponsor at the address reflected, and the age of the child. Although schools, school districts, and other units of government should not ask for this VRF form and sponsors are not required to submit it to a school or other unit of government, sponsors may choose to voluntarily present this form to a school or other unit of government. If presented, schools and other units of government should accept this form as one appropriate means for establishing proof of identity, residency, and/or age for purposes of enrolling a child in school. The VRF looks like this:

 U.S. Department of Health and Human Services		Office of Refugee Resettlement Verification of Release, Rev. 05/29/2015
<b>OFFICE OF REFUGEE RESETTLEMENT</b> Division of Children's Services <b>VERIFICATION OF RELEASE</b>		
<b>Name of Minor:</b>	Fake user Fake test	<b>Aliases (if any):</b>
<b>Minor's Date of Birth:</b>	01/01/1991	<b>Minor's A#:</b> 11111114A
 Photo of Minor	The Office of Refugee Resettlement (ORR) has released the above named minor from Federal custody pursuant to section 462 of the Homeland Security Act of 2002 and section 235 of the William Wilberforce Trafficking Victims Protection Reauthorization Act of 2008 to the care of:	
<b>Name of Sponsor:</b>		
<b>Aliases (if any):</b>		
<b>Address:</b>		<b>Tel#:</b>
<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>
<b>Relationship to Child:</b>		
<b>Acknowledgement of the Sponsor Care Agreement</b>		
The above named sponsor has agreed to the provisions set forth in the <i>Sponsor Care Agreement</i> , pertaining to the minor's care, safety, and well-being, and the sponsor's responsibility for ensuring the minor's presence at all future proceedings before the Department of Homeland Security and the Department of Justice/Executive Office for Immigration Review (EOIR).		
<b>For Internal Use Only</b>		
<b>Name ORR care provider</b>	<input type="text"/>	
<b>Facility</b>	<input type="text"/>	
<b>Date</b>	09/10/2015	
<small>This official U.S. Department Health and Human Services (HHS) verification of release form, issued by HHS's Office of Refugee Resettlement (ORR), should be considered as evidence that the above named sponsor has given physical custody of the above named minor on the date indicated on this form, and that the above named sponsor agreed to conditions outlined in a sponsor care agreement, including housing the minor at the address reflected on the form. The Verification of Release form also indicates the date of birth of the above named minor, as determined by HHS based on official documents or, in cases involving missing documentation, on other measures to determine probable age.</small>		
<small>According to the Department of Education, all children in the United States are entitled to equal access to a public elementary and secondary education, regardless of their or their parents' actual or perceived national origin, citizenship, or immigration status. This includes recently arrived unaccompanied children, who are in immigration proceedings while residing in local communities with a parent, family member, or other appropriate adult sponsor. While residing with a sponsor, these children have a right under federal law to enroll in public elementary and secondary schools in their local communities and to benefit from educational services, as do all children in the U.S.</small>		
<small>Department of Education guidance can be found at: <a href="http://www2.ed.gov/policy/ra/ifs/ifs/unaccompanied-children-1.pdf">http://www2.ed.gov/policy/ra/ifs/ifs/unaccompanied-children-1.pdf</a></small>		

## Medical Records

At the time of release, the child will receive copies of his/her medical records, which are very important to the child's safety and access to services after release. Many families do not qualify for health insurance, and costs for medications and treatment can be expensive. If you do not have health insurance or cannot add the child to your insurance plan, look for low-cost community health care clinics in your community. For assistance finding low-cost health care options, call the ORR National Call Center at 1-800-203-7001.



### Prescriptions

The child's medical records will include prescriptions for medicine and instructions for how the child should take the medicine, so this paperwork is very important.

If there are any recommendations to keep the child healthy, like taking certain medicines or going to certain appointments, as a sponsor you are required to make sure the child receives that treatment after they are reunified. Review the medical paperwork carefully to make sure you are completely aware of any medicine or treatment the child should be receiving.

## Medical and Mental Health History

The discharge packet may include medical, dental, and mental health examinations, treatment, or tests that were done while the child was in care. When you take the child to the doctor, dentist, counselor, or psychiatrist for check-ups in your community, these records can be helpful to the child's practitioners to understand the child's needs.

## Vaccination Records

Pay extra attention to the vaccination record. The vaccination record shows all of the immunizations the child received while in shelter care to help protect them against diseases like measles, hepatitis, and varicella. When you enroll the child in school, the school will request to see this vaccination record as part of the enrollment process. Common vaccinations children receive in ORR care include inoculations against the following dangerous diseases:

- Polio
- MMR
- Hepatitis A
- Hepatitis B
- Varicella
- Pneumococcal
- Meningococcal
- Diphtheria
- Tetanus
- Pertussis

Some diseases require a series of vaccinations to prevent, so the child will need to continue receiving vaccinations from a doctor in your community after their release to protect them from those diseases.

## Notice to Appear (NTA)

The child will also receive a document called the Notice to Appear, or NTA. This document demonstrates that the child is required to attend court as part of his/her immigration proceedings.

The NTA has the child's legally filed alien number, date of birth, and name. Even if the information on this form is incorrect, for example, if the child's name is spelled incorrectly, the information on this form is what the government officially has on file for the child. So, when you call to get updates on the child's court status, to ask questions about their case, or to work with

---

*Your child may need to continue a series of vaccinations to keep them safe from certain diseases after they come home. You will need to help the child access medical care to receive those vaccines in your community.*

---

an attorney, they will ask for the information as it is written on the NTA, even if the child's name is incorrectly hyphenated or spelled incorrectly. The NTA looks like this:

U.S. Department of Homeland Security **Notice to Appear**

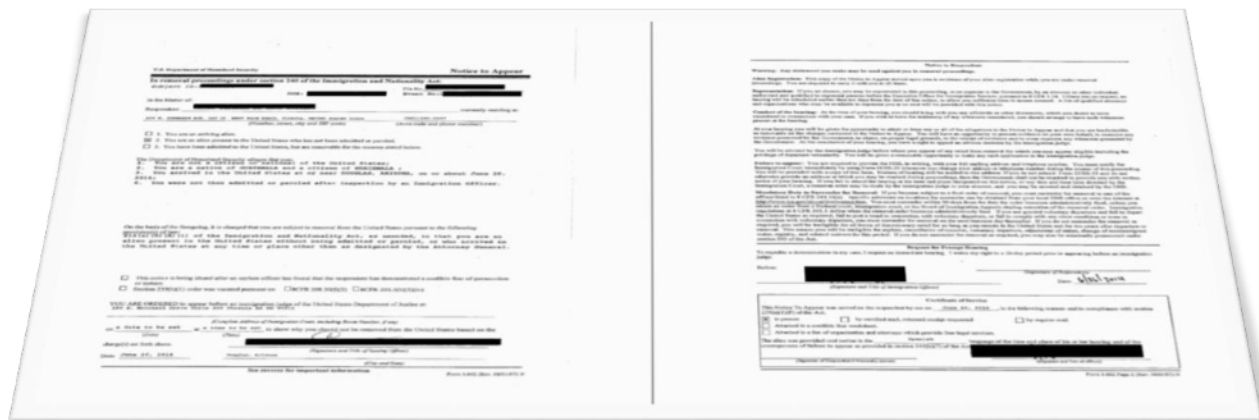
**In removal proceedings under section 240 of the Immigration and Nationality Act:**

Subject: [REDACTED] FINS: [REDACTED] File No: [REDACTED]  
DOB: [REDACTED] Event No: [REDACTED]

In the Matter of:  
Respondent: [REDACTED] currently residing at:  
[REDACTED] (Number, street, city and ZIP code) [REDACTED] (Area code and phone number)

1. You are an arriving alien.  
 2. You are an alien present in the United States who has not been admitted or paroled.  
 3. You have been admitted to the United States, but are removable for the reasons stated below.

The Department of Homeland Security alleges that you:  
1. You are not a citizen or national of the United States;  
2. You are a native of HONDURAS and a citizen of HONDURAS ;  
3. You arrived in the United States at or near DEL RIO, TEXAS, on or about September 22, 2015;  
4. You were not then admitted or paroled after inspection by an Immigration Officer.



## Safety Plan

The child will also be released with a document called a "safety plan." This plan is very important for both you and the child. It provides lists of important numbers to call, actions to take in unsafe situations, and warning signs or risks to look out for. Many ORR care providers will also include directions and maps to important resources in your community, like instructions on how to reach the police station if you are in danger. Keep this document handy and make sure your child has immediate access to it. This is an example of what a safety plan may look like:





ADMINISTRATION FOR  
**CHILDREN & FAMILIES**  
 Office of Refugee Resettlement

**Division of Unaccompanied Children Operations**  
**Sponsor Care Agreement**

You have applied to the Office of Refugee Resettlement (ORR) to sponsor an unaccompanied alien child in the care and custody of the Federal Government pursuant to the Flores v. Reno Stipulated Settlement Agreement, No. 85-4544-RJK (Px) (C.D. Cal., Jan. 17, 1997), Section 462 of the Homeland Security Act of 2002 (6 U.S.C. §279) and Section 235 of the William Wilberforce Trafficking Victims Protection Reauthorization Act of 2008 (8 U.S.C. §1232). If your sponsorship application is approved, you will receive an ORR Verification of Release form and will enter into a custodial arrangement with the Federal Government in which you agree to comply with the following provisions while the minor is in your care:

- Provide for the physical and mental well-being of the minor, including but not limited to, food, shelter, clothing, education, medical care and other services as needed.
- If you are not the minor's parent or legal guardian, make best efforts to establish legal guardianship with your local court within a reasonable time.
- Attend a legal orientation program provided under the Department of Justice/Executive Office of Immigration Review (EOIR)'s Legal Orientation Program for Custodians (Sponsors), if available where you reside.
- Depending on where the minor's immigration case is pending, notify the local Immigration Court or the Board of Immigration Appeals within five (5) days of any change of address or phone number of the minor, by using an Alien's Change of Address form (Form EOIR-33). In addition if necessary, file a Change of Venue motion on the minor's behalf. The Change of Venue motion must contain information specified by the Immigration Court. Please note that a Change of Venue motion may require the assistance of an attorney. For guidance on the "motion to change venue," see the Immigration Court Practice Manual at <https://www.justice.gov/eoir/office-chief-immigration-judge-0>. For immigration case information please contact EOIR's immigration case information system at 1-800-898-7180. Visit EOIR's website for additional information at <http://www.justice.gov/eoir/formslst.htm>.
- Notify the Department of Homeland Security (DHS)/U.S. Citizenship and Immigration Services) within ten (10) days of any change of address, by filing an Alien's Change of Address Card (AR-11) or electronically, at <http://1.usa.gov/Ac5MP>.
- Ensure the minor's presence at all future proceedings before the DHS/Immigration and Customs Enforcement (ICE) and the DOJ/EOIR. For immigration case information, contact EOIR's case information system at 1-800-898-7180.

## **Sponsor Care Agreement Office of Refugee Resettlement**

- Ensure the minor reports to ICE for removal from the United States if an immigration judge issues a removal order or voluntary departure order. The minor is assigned to a Deportation Officer for removal proceedings.
- Notify local law enforcement or your state or local Child Protective Services if the minor has been or is at risk of being subjected to abuse, abandonment, neglect, or maltreatment or if you learn that the minor has been threatened, has been sexually or physically abused or assaulted, or has disappeared. Notice should be given as soon as it becomes practicable or no later than 24 hours after the event or after becoming aware of the risk or threat.
- Notify the National Center for Missing and Exploited Children at 1-800-843-5678 if the minor disappears, has been kidnapped, or runs away. Notice should be given as soon as it becomes practicable or no later than 24 hours after learning of the minor's disappearance.
- Notify ICE if the minor is contacted in any way by an individual(s) believed to represent an alien smuggling syndicate, organized crime, or a human trafficking organization. Provide notification as soon as possible or no later than 24 hours after becoming aware of this information. You can contact ICE at 1-866-341-2423.
- In the case of an emergency (serious illness, destruction of home, etc.), you may temporarily transfer physical custody of the minor to another person who will comply with the terms of this Sponsor Care Agreement.
- If you are not the child's parent or legal guardian, in the event you are no longer able and willing to care for the minor and unable to temporarily transfer physical custody, and the minor meets the definition of an unaccompanied alien child, you should notify the ORR National Call Center at 1-800-203-7001.
- The release of the above-named minor from the Office of Refugee Resettlement to your care does not grant the minor any legal immigration status and the minor must present himself/herself for immigration court proceedings.

Key components of the Sponsor Care Agreement are discussed in greater detail throughout this handbook. For example:

- Providing for the physical and mental well-being of the minor, including but not limited to, food, shelter, clothing, education, medical care and other services as needed – page 20
- Establishing legal guardianship with your local court within a reasonable time – page 28
- Attending a legal orientation program – page 23
- Notifying the local Immigration Court or the Board of Immigration Appeals and the Department of Homeland Security/USCIS within five (5) days of any change of address or phone number of the minor – page 23
- Ensuring the minor’s presence at all future proceedings – page 23
- Ensuring the minor reports to ICE for removal from the United States if an immigration judge issues a removal order or voluntary departure order – page 23
- Notifying authorities if the minor has been or is at risk of being subjected to abuse, abandonment, neglect, or maltreatment or if you learn that the minor has been threatened, has been sexually or physically abused or assaulted, or has disappeared – page 23
- Notifying the National Center for Missing and Exploited Children at 1-800-843-5678 if the minor disappears, has been kidnapped, or runs away – page 21
- Notifying ICE if the minor is contacted in any way by an individual(s) believed to represent an alien smuggling syndicate, organized crime, or a human trafficking organization- page 26
- Contacting ORR at 1-800-203-7001 if you are not the child's parent or legal guardian, in the event you are no longer able and willing to care for the minor – page 28

## Post Release Case Management

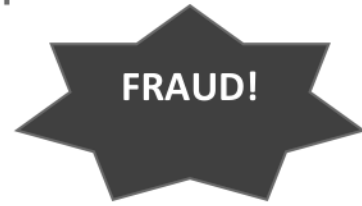
For some children, ORR will approve for case management services to continue even after the child has been released to your care. These services are called Post Release Services. If your child has been assigned these services, your agreement to participate in these services can be a requirement for the child to be released. A case manager will visit your home several times to support you and your family, and will meet directly with you and with the child. The case manager will not provide direct monetary support, but they will connect the family with many resources in the community, and will help the family identify solutions if they encounter problems along the way. If you relocate, it is very important to tell your post release case manager, so that they can provide you with direction on filing paperwork, and so that they come to the right address when they come to visit the child.

Children are assigned post release case management services for many reasons, but always because the federal government has determined that these services would be beneficial to help keep the child supported and safe after reunification. Cooperation with post release services will not only help the child, but can be very helpful to the whole family.



## Caution: Fraud & Financial Exploitation

It is important for sponsors and family members to know that there are criminals who target families of children involved in the reunification process. It is unknown how these criminals get information for the children's families, but it is highly suspected that they are associated with smuggling rings or "guides". These criminals commonly ask sponsors/family for money in order to have the children released to family, that say that there is a fee for the reunification process, or say that the money will be used to cover the cost of travel to get the child to the family. This is called financial exploitation because usually these individuals are acting on their own and the money requested is not being used for what they claim.



There are **NO FEES** associated with the processing or reunification of children in ORR care. No one should contact you and ask you for money, your bank account information, your credit card number, or ask you to send payment or money order to another person or account.

When the time comes to have the child released from a shelter or foster home, you will have to make flight arrangements for the child and possibly an escort if the child is younger than 14 years old. Travel costs should **ONLY** be paid directly to company, an airline, or care provider facility. No one should ask you to pay travel costs to a certain person or personal account.

Furthermore, if you are being requested to make payment for fees or expenses related to the processing, reunification, or travel of a child please contact ORR National Call Center at 1-800-203-7001 for assistance. You should view the request with extreme caution and follow these best practices, as recommended by the Federal Bureau of investigations (FBI):

- Be skeptical of individuals representing themselves as officials and asking for payments or donations door-to-door, via phone, mail, e-mail, or social networking sites.
- Be skeptical of individuals requesting payment or contributions by courier or wire, or those who request your bank account or credit card number.
- Verify the legitimacy of the government agency or non-profit organization by utilizing various Internet-based resources which may confirm the correct phone number, e-mail, and/or the group's existence and its non-profit status rather than following a link to an e-mailed site.
- Call the official telephone number of the government agency seeking money to ensure the request for payment is legitimate.
- Do not respond to any unsolicited (spam) incoming e-mails. Do not click links contained within those messages.
- Be cautious of e-mails that claim to show pictures of intended recipients in attached files which may contain viruses. Only open attachments from known senders.
- Make contributions directly to known organizations rather than having others make the donation on your behalf to ensure contributions are received and used for intended purposes.
- Do not give your personal or financial information to anyone who seeks payment or solicits contributions. Providing such information may compromise your identity and make you vulnerable to identity theft.

# WARNING

## PROTECT YOURSELF FROM CRIMINALS TARGETING FAMILIES OF UNACCOMPANIED CHILDREN

There are criminals who target relatives of unaccompanied children entering the United States by demanding money from sponsors and/or family members, claiming the money will cover processing, reunification, and travel expenses needed to allow the children to be reunited with their families.

### **Fees for Processing or Reunification**

**There are no fees** associated with the processing or reunification of an unaccompanied child. You do not need to pay money. No one should contact you and ask you for money, your bank account number, your credit card number, or ask you to send payment or a money order to another person or account.

### **Fees for Travel**

You are responsible for the cost of your child's transportation and, if the care provider is escorting the child, for the care provider's transportation or airfare. If an airline escort is used, you are responsible for paying the airline's unaccompanied minor service fee. Travel costs should only be paid directly to a company, usually the airline or the care provider facility. No one should ask you to pay travel costs to an individual or to a personal account.

**THESE ARE ILLEGAL ATTEMPTS TO STEAL YOUR MONEY. IF YOU ARE CONTACTED AND ASKED FOR FEES, OR ASKED TO PAY OR WIRE MONEY, PLEASE IMMEDIATELY CALL THE ORR NATIONAL CALL CENTER HELP LINE.**

**ORR National Call Center (800) 203-7001**

Anyone who is requested to make payment for fees or expenses related to the processing, reunification, or travel of unaccompanied children should view such a request with extreme caution and follow these best practices, as recommended by the Federal Bureau of Investigations (FBI):

- Be skeptical of individuals representing themselves as officials and asking for payments or donations door-to-door, via phone, mail, e-mail, or social networking sites.
- Be skeptical of individuals requesting payment or contributions by courier or wire, or those who request your bank account or credit card number.
- Verify the legitimacy of the government agency or non-profit organization by utilizing various Internet-based resources which may confirm the correct phone number, e-mail, and/or the group's existence and its non-profit status rather than following a link to an e-mailed site.
- Call the official telephone number of the government agency seeking money to ensure the request for payment is legitimate.
- Do not respond to any unsolicited (spam) incoming e-mails. Do not click links contained within those messages.
- Be cautious of e-mails that claim to show pictures of intended recipients in attached files which may contain viruses. Only open attachments from known senders.
- Make contributions directly to known organizations rather than having others make the donation on your behalf to ensure contributions are received and used for intended purposes.
- Do not give your personal or financial information to anyone who seeks payment or solicits contributions. Providing such information may compromise your identity and make you vulnerable to identity theft.

Fraud Warning, 03/09/2016  
ORR UC/FRP-12

## Child Rights in Care vs. After Release

Just as a child's safety is protected while in ORR care, a child has rights when they are released to you. As the sponsor, you will be legally responsible for ensuring the child's rights are protected when they are released to your care. Some of the most important rights include:

### Right to Education

Children are required to attend school up to a certain age (16, 17, or 18 years old, depending on the state you live in) and generally may attend regular public school until they complete high school or reach the eldest eligible age (19, 20, or 21 depending on the state you live in). You can find details on compulsory ages where children must be attending school in your state at this website: <http://www.ncsl.org/research/education/upper-compulsory-school-age.aspx>

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*You are required to enroll the child in school immediately after reunification. If the child is of an age where school attendance is required in your state and you do not enroll the child, this can be considered Child Neglect.*

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You must help the child to enroll in school immediately following family reunification. A good first step to enroll your child is to call or visit your local school to set up an appointment. They will tell you what documents they require for enrollment, and what the process looks like. For assistance enrolling, you can contact the ORR National Call Center at 1-800-203-7001.

Not only is education required for children in the United States, but school attendance can affect an unaccompanied child's case in court. Sponsors are legally responsible for making sure the child is successfully enrolled in school and that the child consistently goes to class. For teenagers and youth who are about to turn 18, they may have the option to enroll in a General Education Diploma (GED) program. This program can help youth receive credit for finishing high school. For teenagers and youth about to turn 18, this may meet their educational requirements.

To enroll in public school, you will likely need to show the child's age, where the child is living in the school district, and records of vaccinations/immunity. Schools typically accept any of a variety of documents to show age, including:



- Religious document, like a baptism certificate
- Hospital paperwork
- Physician's certificate showing date of birth
- An adoption record
- An affidavit from a parent
- A birth certificate
- Previously verified school records

Examples of documents schools typically accept to show residency include:

- Copies of phone and water bills
- Lease agreements
- Affidavits

If the sponsor is unable to produce a document establishing the child's residence, the child still has a right under Federal law to enroll immediately in school.

Schools might ask you for additional information about the child's past educational history, nationality, language(s) spoken at home, and your household income. This additional information is usually collected to help determine what educational assistance and services the child may need. This information may also help the school place the child in appropriate grade and courses. Schools must let children enroll in school, even if you do not, or cannot give any of this additional information. Schools are required to identify children who may not be able to speak, read, write or understand English so that they can teach English as well as other subjects. Schools are also required to identify and evaluate children (ages 3 to 21) who may have mental or physical disabilities in order to provide regular or special education and services to meet their needs. Schools are prohibited from using this additional information to discriminate against you or the child. Schools are prohibited from discriminating against you or the child based on race, color, national origin, religion, gender, sexual orientation, disability, citizenship, or immigration status.

In most states, children can be enrolled in school past the age of 18. You can check to see the oldest age you can enroll a child in public school at this website:

<http://www.childtrends.org/?indicators=high-school-dropout-rates>

It can also be helpful to ask what social work or counseling staff they have at the school. Ask for your child to have a meeting with the school social worker or counselor. The transition to a new school can be very difficult for a child, so arranging supports early on can help make the child feel more comfortable.



Children have the right to access public school, even if they do not have status yet, but sometimes this gets confusing at enrollment. If you have any difficulty getting the child enrolled, you can call the ORR National Call Center at 1-800-203-7001 and a case manager will help you work with the school to get the child enrolled.

Information about enrolling your child in a GED program can be found here:



[http://study.com/article\\_directory/Articles\\_about\\_the\\_GED\\_\(by\\_State\).html](http://study.com/article_directory/Articles_about_the_GED_(by_State).html)

[http://learningpath.org/article\\_directory/GED\\_Info\\_by\\_State.html](http://learningpath.org/article_directory/GED_Info_by_State.html)

## Truancy

When a child refuses to go to school and skips class, this is called "truancy." Because education is a legal requirement, both sponsors and children need to comply with the child's school attendance. If the child misses too many days at school, the child may have to go to truancy court, or the sponsor may have to pay fines.

If a child is refusing to go to school, there may be many reasons why. Unaccompanied children sometimes are bullied by other children at school, they may get frustrated with trying to study in English, or they may feel overwhelmed. If your child is refusing to go to school, try to figure out why, and talk to the school to help support the child to attend. Children have the right to go to school, and as a sponsor, you have the right to advocate for your child. If you or your child want to talk about challenges at school and think about ideas to increase school attendance, you can call the ORR National Call Center for support.

## Right to Physical Well-Being

Child abuse and neglect laws differ between every state, but no matter where you are in the United States, as the child's sponsor, you are held legally responsible for protecting the child's physical and emotional well-being. Children are considered "children" until they turn 18.

Physical harm to a child is never permitted in the United States, even as a form of discipline. Adults may never hit, kick or otherwise harm the children in their care. All caregivers, including sponsors, must also take precautions to ensure other people do not harm the children in their care.

### Provision of Basic Needs

The sponsor must provide the children in their care with adequate food, shelter, clothing, medical care, and supervision. Caregivers are never permitted to deny a child basic food and water as punishment, and they may never force the child to leave their home. The sponsor must also ensure the child has adequate clothing to keep them safe and healthy, including sweaters and coats for cold weather. Sponsors are never permitted to force a child to work for these basic needs.

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*You may never threaten or harm the child in your care, including withholding food or water as a form of punishment.*

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*Children may not be forced to pay for their food, their room, or rent in your home. Children may never be forced to leave the home to make it on their own.*

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Sponsors are required to ensure the children in their care receive medical care. This ranges from basic check-ups and regular vaccinations to medical attention for an injury or illness as needed. This also applies to psychiatric medications. If a child is prescribed necessary medications to keep him safe, sponsors are required to make sure the child gets the medicine he/she needs. Medical care can get expensive, and there are often supports in many locations that can help with medical costs. To identify low-cost medical services in your area, call the ORR National Call Center at 1-800-203-7001.

### Adequate Adult Supervision

Sponsors must also keep children safe by making sure they have adequate adult supervision. States have different rules about this, but overall, children may not be left at home unattended,

and should not be left alone caring for other children. In the states that allow teenagers to be at home without an adult, they still require that the child is prepared to protect himself. So, if your state allows you to leave the child at home, the child needs to know important information, like how to escape if there is a fire, what to do if a stranger knocks on the door, or who to call in an emergency.

For example, you can put together a plan with your child in writing, and keep the plan on your refrigerator for easy access. The plan could include:

**My sponsor's phone number:**

**Neighbor/nearby family's phone number:**

**If I am in immediate danger, I can call 911.**

**If there is a fire, I can get outside by \_\_\_\_\_ and going to \_\_\_\_\_ to call 911.**

**If someone comes to the door, I will not let them in.**

**If I get injured, I can call 911.**

**I will not use the stove when I am home alone.**

Part of supervision requirements include knowing where the child is when they are not at home. If the child runs away, this must be reported to police. Police will come to your home to interview you and get information to try to find the child to make sure he/she is safe. As a sponsor, failure to report a runaway is in some states a criminal act. For help reporting that a child has left your care, or if you are afraid that the child might run away, you can call the ORR National Call Center for support at 1-800-203-7001.

The National Center for Missing and Exploited Children (NCMEC) is a great resource for reporting your child missing, and NCMEC will keep this information in a centralized database to communicate with law enforcement nationally. To report your child missing to NCMEC, call 1-800-843-5678.

## Right to Emotional Well-Being

Sponsors are also required to protect a child's emotional well-being. In the United States, adults may not threaten a child with harm. Sponsors also may not insult or emotionally reject children.

An example of this could include a sponsor telling a child he is unwanted or unwelcome in his home. These kinds of behaviors are considered emotional abuse, and there are state regulations that prohibit it.

## Protecting Children from Themselves

Sponsors must provide a safe and supportive home, where the child is included in family activities. If a child is struggling with an emotional problem and might hurt himself, sponsors are also required to make sure the child gets help from a professional to keep him safe. This could include taking the child to the Emergency Room at your local hospital.



Specific self-harming behaviors to look out for include a child cutting, scraping, burning, or otherwise intentionally hurting himself. Children may try to hide this behavior, and may try to cover arms and legs or lock themselves in rooms while they are self-harming. This topic is further explored on page 27.

## Protecting Children from Inappropriate Romantic Relationships

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*As a general rule, adults (over 18) may not engage in romantic or sexual relationships with children (under 18). Every state has specific laws about these relationships.*

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One very common and dangerous threat to a child's physical AND emotional well-being is an unsafe romantic relationship. In the United States, children cannot be in a romantic relationship with an adult. Each state has very specific laws preventing these relationships, but the general rules are that children (under 18) may not be in romantic relationships with adults (18 years old or more). Even if the child is not

having sex with their adult partner, if there is any sort of sexual touching, sexual communication, or sexual photographs, this is a crime in the United States. It is still a crime even if the interactions occur on social media, like Facebook. The adult partner in the relationship may face very serious legal consequences for being part of any kind of sexual activity with a child, including fines, jail time, and a permanent, publicly visible criminal record that may make it difficult to secure employment.

## Reporting Child Abuse and Neglect

The failure to protect a child's physical or emotional well-being is called child abuse and neglect. As a sponsor, you are not only required to follow the rules outlined above, but you are also required to protect the child from any other person who might cause physical or emotional harm to the child. If a sponsor knows that a child in his care is being harmed and does not



report it to authorities, the sponsor's failure to report may also be considered neglect. To report abuse or neglect, you can call your local Child Protective Services number or your local police. These numbers are available at [www.childhelp.org](http://www.childhelp.org).

If you need help reporting abuse, identifying the best local phone numbers to call, or finding solutions, you can call the ORR National Call Center for support at 1-800-203-7001.

You may also call Childhelp to report child abuse and neglect at 1-800-422-4453.

To report human trafficking, call the National Human Trafficking Resource Center (NHRTC) at 1-888-373-7888.



## Right to Go to Court

Sponsors must take the search for an attorney for their child very seriously, and ensure that the child has every opportunity to meet with the attorney in preparation for court. Thousands of unaccompanied children every year are determined by the court to be legally allowed to stay in the United States, which allows children to grow up under U.S. protections, without the constant fear of being deported. You can get legal assistance, or help finding local, low-cost attorneys, by calling the Legal Orientation Program for Custodians (LOPC) hotline at 1-888-996-3848.

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*You are required to make arrangements to ensure an adult takes the child to court when the court date is scheduled. An attorney can help your child's case.*

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As a sponsor, one of the most important requirements of sponsorship is to make sure the child gets to court for their court date. Sponsors do not have to personally take the child to court, but they must make dependable arrangements to ensure the child attends his/her hearing. If a child does not attend, in many cases, courts will automatically issue a deportation order, so it is very, very important that the child attends. If the court issues the child a deportation order, sponsors are responsible for ensuring the child reports to ICE for removal from the United States.

As a sponsor you are required to keep the courts updated on the child's location, so that the child can attend court in the area where they reside. A child's relocation must be reported. To update the courts on a child's changed address, you will need to complete a Change of Address (COA) form and a Change of Venue (COV) form. The ORR National Call Center can help you complete these forms and determine where to mail them. To check on your child's court date, you can call the Immigration Hotline at 1-800-898-7180 to get regular updates.

## DO YOU HAVE QUESTIONS ABOUT THE IMMIGRATION COURT PROCESS AND HOW IT AFFECTS YOUR CHILD?

The Legal Orientation Program for Custodians of Unaccompanied Alien Children (LOPC) offers free legal information about:

- 1) The immigration court process;
- 2) How to obtain social services and free legal counsel; and
- 3) How to protect your child from mistreatment, exploitation, and trafficking.



The organizations below can answer many of your questions.

Atlanta, GA – Catholic Charities: (678) 222-3932

Boston, MA – Catholic Charities: (617) 464-8100

Charlotte, NC – Legal Services of Southern Piedmont: (704) 971-2577

Dallas, TX – Catholic Charities: (214) 634-7182; ext. 243

Harlingen, TX – ProBAR: (956) 365-3775

Houston, TX – Catholic Charities: (713) 595-4169

Long Island, NY – Catholic Charities: (631) 789-5225

Los Angeles, CA – Esperanza Immigrant Rights Project:  
(213) 251-3589

Memphis, TN – Mid-South Immigration Advocates: (901) 466-8819

Miami, FL – Catholic Charities: (305) 373-1073; ext. 219

New York City, NY – Catholic Charities: (212) 419-3710

Newark, NJ – Catholic Charities: (973) 733-3516, ext. 206

San Francisco, CA – Immigration Center for Women and Children: (415) 861-1449, ext. 307

Washington, DC; Baltimore, MD; and Arlington, VA – Catholic Charities: (202) 465-9245



Please call the organization closest to where you live to get help. You can also contact the  
**LOPC CALL CENTER FOR UNACCOMPANIED IMMIGRANT MINORS**  
at **(888) 996-3848** or at [LOPC.CallCenter@archnv.org](mailto:LOPC.CallCenter@archnv.org)  
to schedule an appointment to receive more detailed information.

## Working and Human Trafficking

Unaccompanied children are not authorized to work while they wait for their court date. Since unaccompanied children are not legally able to work, if they choose to work, the jobs available to them may be low-paying or dangerous. There are very strict rules in the United States about any child working in certain low-wage or dangerous jobs. If a child works in conditions that the Department of Labor says are unsafe or exploitative, this may be considered human trafficking, even if the child appears to agree to work. This includes any kind of work that is sexual in nature,

like prostitution, stripping, escorting, or posing for photographs nude or in underwear. An adult who is part of trafficking a child can be prosecuted in federal court, with very severe consequences if found guilty.

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*The child may never be forced to work or be threatened in order to work. The child may not be forced to repay his or his family's debts. This could be considered human trafficking, which is a very serious crime in the United States.*

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More information about children, youth, and work regulations in the United States can be explored at <https://www.osha.gov/youngworkers/employers.html>.

No one is permitted to force an unaccompanied child to work in the United States, even if there is a debt. No sponsor is permitted to require a child to work to repay his or his family's debt or pay for room and board.

Forcing, scaring, threatening, or tricking a child to work

is also human trafficking. This means physically forcing a child to work is never permitted, but that also it is a federal crime to convince a child to work by threatening to kick him out of the home, report him to immigration or police, take revenge on the child's family in home country, or other threats. Each of these actions could be considered human trafficking, which is a very serious crime in the United States.

Unaccompanied children may be vulnerable to trafficking. Sometimes children or their families may owe funds for travel. Paying back those funds may not always be easy, and the child or their families may feel threatened or coerced into working to pay back the money owed. For an underage child in the U.S. who cannot work legally, being forced to work, not attending school in order to work, and working for no pay (working for a place to sleep or food) could all be considered human trafficking. Unaccompanied children may have made the trip to the U.S. to support their families in home country, or to help their families in the U.S., and may feel they need to work to provide for those family members. The need to make monies quickly may make them susceptible to traffickers, who are very good at convincing them it is necessary.

Unaccompanied children may be exposed to sex trafficking due to an attempt to develop a sense of belonging, perhaps seeking affection from older parental figures, or due to emotional issues related to attachment. In the U.S. it is illegal for underage children and adults to have relationships, which may be different from what is accepted in their home country.

This cultural difference may make children think initially that it is okay, when it is not. Sponsors who encourage or allow trafficking events to occur while they are responsible for the care of the child may be engaging in illegal activity.

If a sponsor or child receives contact from any individual(s) believed to represent an alien smuggling syndicate, organized crime, or a human trafficking organization, sponsors should report this to ICE immediately. For assistance reporting, you can contact the ORR National Call Center at 1-800-203-7001.

## Right to Equal Protection

Around the world, there are millions of people who identify as LGBTQI: Lesbian, Gay, Bisexual, Questioning, or Intersex. There are many unaccompanied children who identify this way, and they are protected in the United States in the same way every child is protected. This means the child's physical and emotional well-being must be protected in your care.

Talking about sexuality and gender identity can be very difficult for children and needs to be a safe conversation in your home. Take care not to share your child's sexuality or gender identity without his/her permission. That is his/her information to share. If you are uncomfortable or unsure about discussing gender identity with the child and supporting him/her, call the ORR National Call Center for local resources to help you best support the child.

A LGBTQI child has the same equally protected rights as child who is not. Public schools are legally required to protect all students from harassment. Under the U.S. Constitution, these schools must address any harassment against LGBTQI children the same way they would address harassment against any other student. Public schools cannot ignore harassment or bullying based on appearance or behavior that does not "match" a child's gender: boys who wear makeup, girls who dress "like a boy," or students who are transgender. School officials cannot tell a child that they have to change who they are or that they brought the harassment on to themselves by dressing or behaving "inappropriately." If your child is being harassed or bullied in school, you should report it immediately to a school official. They have a legal responsibility to respond.

If your child identifies as LGBTQI, these resources may be helpful:

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*Children who identify as lesbian, gay, bisexual, questioning, or intersex are provided equal protection as all other children in the United States.*

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[www.healthychildren.org/](http://www.healthychildren.org/)

[www.ambientejoven.org](http://www.ambientejoven.org)

Trevor Helpline Crisis Intervention for LGBT Youth

1.800.850.8078

24 hours a day, seven days a week

GLNH: Gay & Lesbian National Hotline

1.888.843.4564 (THE GLNH)

Monday - Friday, 6:00 PM-11:00 PM Eastern Time

The ORR National Call Center is also available to help you identify resources in your community at 1-800-203-7001.



## Domestic Violence

You or someone in your home may already be experiencing a domestically violent relationship. This kind of relationship could be between spouses, siblings, or anyone who harms or threatens one another in the home. Domestic violence includes physical harm, emotional degradation, and the threat of harm. If you are experiencing domestic violence, there are a few things you may want to consider:

Domestic violence, even if the child is never physically harmed, can have an enormous impact on a child's development, their sense of safety, and their well-being. Children may try to stop violence in the home, putting themselves in harm's way. If you are considering sponsoring a child and there is already violence in your home, think carefully about the child's safety.

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*If someone in your home is harming you, there are safe places you can go. If you are in immediate danger, call 911. Police will come to help protect you, even if you don't have status.*

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Domestic violence does not tend to just go away. Abusers often need very comprehensive counseling support before their behaviors change permanently, if they ever do, and this can take a very long time.

Bringing a child into the home is increased responsibility and can be added stress for all members in the home. If the home already has violence, the reunification of a child into the home may make the violence worse.

You have options. If there is violence in your home, when you are ready to leave, there are safe places you can go. Call the **National Domestic Violence Hotline** at 1-800-799-7233 to talk through your options and plan for your safety. You can also visit their website at [www.thehotline.org](http://www.thehotline.org). If you are ever in immediate danger, you can call 911, and police will help you even if you do not have status.

## Pursuing Legal Guardianship

Sponsors who are not the child’s mother or father may want to consider pursuing legal guardianship of the child. Legal guardianship gives sponsors many of the same rights that a biological parent has to the child. For example, legal guardianship allows the sponsor to make important decisions on behalf of the child, such as agreeing to medical care or allowing marriage. Legal guardians can also claim children on their tax forms as a deduction. A family law attorney can help you pursue legal guardianship of the child in your care, and this attorney is often different from the attorney who may help the child with his/her immigration case. You can call the ORR National Call Center to help you locate family attorneys in your area.

Sponsors who are not the child’s parent and who are struggling to care for a child may contact the ORR National Call Center for assistance, at 1-800-203-7001.

## Resources for Individuals Pursuing Guardianship

BRYCS - Bridging Refugee Youth and Children's Services  
United States Conference of Catholic Bishops  
3211 Fourth Street NE  
Washington, DC 20017

<http://www.brycs.org/guardianship/guardianship-information-by-state.cfm>



## When a Child Comes Home

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Every child and every family is different. Sponsorship can be a very rewarding experience, and many families report feeling fulfilled and relieved to be surrounded by their loved ones. There are some trends that many families experience, which may help to prepare you prior to your child’s reunification.

### “Honeymoon” Period

When an unaccompanied child first arrives at his sponsor’s home, sometimes they might experience a “honeymoon” period. This refers to a period of time, which may be days, weeks, or months, when the child is new to the home and is on his/her best behavior. The child may be excited to be in a new place, not sure what the rules are, and eager to make a good impression. After a while, the child’s behavior may begin to change as he/she gets more comfortable, and may begin to test the rules as any teenager does. It can be distressing for a sponsor to see the child’s behavior change, but this is a normal experience for children after reunification.

## Financial Challenges

Caring for another person can be very expensive, especially teenagers. Many families feel the financial impact when a child reunifies to their home, and it can be difficult to manage expenses, especially for the first few months. As soon as you can, plan out your budget, including expenditures and savings, and stick to it. Most communities have many resources that can



relieve some of your expenses, like food banks, low-cost clothing stores, and free medical clinics. If you need help strategizing on your budget or finding resources in your community, you can contact the ORR National Call Center for support at 1-800-203-7001.

## Difficulty Adapting

By the time a child gets to your home, they have been through a lot of changes very quickly. They may have experienced difficult things in their home country, they may have had a dangerous and frightening journey, they may have been detained suddenly by U.S. authorities, and then had to get used to living with many other children they have never met before in a shelter setting. Starting over in your home is one change in a series of many, life-changing events, and it can be a lot to take in for a child.

Once a child is in your home, the child has many new things to learn: house rules, new people, new customs, new culture, and a new language. One of the hardest things for a child to learn is how exactly they fit into a family. Especially for children reunifying with a parent, sibling rivalry can be extremely challenging for an unaccompanied child. Children may compete for their parents' love or attention, or they may feel unclear whether they are loved at all.

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*If someone in your home is harming you, there are safe places you can go. If you are in immediate danger, call 911. Police will come to help protect you, even if you don't have status.*

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## Take Deliberate Action to Help the Child Feel like he “Belongs”

One of the most common experiences unaccompanied children have after reunification is the feeling that they do not “belong.” Children often report that they feel like a burden on their sponsors, that they are not really part of the family, or that their sponsors do not care about them. Often, these are the same children who eventually run away or run into behavioral problems. As a sponsor, plan to be very clear and verbal about wanting the child in your home and being glad that they are there. The child needs to hear it, repeatedly, consistently, even if their behavior is becoming a challenge. Never talk about sending a child back to their home country as a form of punishment, or indicate that you wish they had not made the journey. This is deeply hurtful for the child, and it may be very hard for you to regain the child’s trust after saying something like that.



Pay extra attention to making sure the child is included in family activities, and that they are treated with equal affection and attention as any other children in the home. It might not seem like a big deal to you, but they will be very, very aware of how they are treated compared to others. Set aside quality time to spend with the child, just you two, to keep building on your relationship and help the child to feel special. Quality time doesn’t have to be anything well-planned or expensive, it could be something as simple as grocery shopping or going for a walk around the neighborhood. When a child is struggling to adapt to a new environment, these moments with you can be very meaningful and important for the child.

## Pay Attention to the Child’s Friends and Romantic Relationships

Also pay attention to who the child builds friendships and relationships with. Unaccompanied children will be very eager to find a place to belong, so they feel like they are wanted in this new, overwhelming environment. The child may get a group of friends or a romantic partner very quickly, to have stability and feel better about all of the changes. This can be a good thing, but it can also be dangerous.

## Talk to Your Teen about Making Safe Sexual Decisions

For older children and teens, boyfriends and girlfriends are especially important for the sponsor to monitor. When they first arrive, children do not yet have large social networks (groups of



friends or peers) to protect them, they may be unsure of themselves, and they may be eager to fit in – this makes them more susceptible to an abusive or unsafe relationship, or to having sex in a relationship before they are ready. It might also make them more likely to send text messages or online messages with inappropriate photographs of themselves. Talk to your child about making safe sexual decisions, like never taking nude photos, never texting sexual content, abstaining from sex, waiting to have sex until they are ready, and using protection when they do eventually have sex. It is also important to talk to the child about the importance of setting boundaries with their partners to avoid violence in relationships. Reassure them it is never acceptable for their partner to intentionally hurt their feelings, or to hurt them physically. If you open the door early on for the child to talk to you about relationships and sex, it will make the conversation much easier for the child when they want your guidance down the line.

## Your Child's Use of the Internet and Social Media

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*Monitor your child's use of the internet and social media. Children may meet strangers this way, and this can be dangerous.*

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Many unaccompanied children find romantic partners online, through Facebook or other social media. The danger with these relationships is that it's hard to know who the child is really talking to, or whether you can trust their online boyfriend or girlfriend is who they say they are. It is not uncommon for children to fall into trafficking or abusive relationships online. Chatting online can lead to children being convinced by their online partner to run

away or get into trouble, or could even put your family in danger.

One of the best ways to monitor your child's use of the internet is to join social media yourself. If you join too, it gives you the chance to "friend" your child and see their profile, who their friends are, and what kind of communication they may be having publicly. If you have a computer at home, make sure it is set up in a public area of the house, so that you can see how it is being used. Set up rules about how frequently you will check their accounts online, or how often you will check their cell phone.

Common social media outlets include Facebook, Twitter, Instagram, Whatsapp, Tumblr, Snapchat, Vine, Tinder and many others. Be aware of what social media tools your child is using, and be proactive about monitoring your child's use of these tools. Make sure they do not indicate their location on social media websites or "check in" to specific addresses, so that it is not easy for a dangerous person to find them.



## Trends Based on a Sponsor's Relationship with the Child

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Some of the trends we see are specific to the type of relationship the child has to their sponsor. Whether a child is reunifying with a mother, a brother, a cousin, or a family friend can impact what some of the challenges might look like once the child comes home.

### For Sponsors who are Parents

For sponsors who are the mother or father of the unaccompanied child, you might experience that the child is really upset about you leaving to the U.S., even though you left to help the family. It's a confusing emotion – the child may understand logically why you left, but the heart doesn't always think logically. It might also be hard for you – leaving wasn't easy, and it's hard as a parent to see your child push you away. As the adult, you need to do everything you can to communicate to the child that they are loved. You need to make sure any fears you have of rejection don't get in the way of consistent, loving attention, even if you keep getting pushed away. The more consistently loving you can be, the easier it will be for the child to trust that you still love him.

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*For parents, you and your child will need to learn how to be together again as a family. The love is there, it just takes time and communication to get comfortable.*

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This is especially relevant if you have had other children since you came to the United States, or if you have spent more time in recent years with other children in the home. Your child will have a lot of adapting to do, and it might hurt him to see the other children in the home already comfortable with you. He/she might feel jealous of them, or worry that you love them less, and the other kids might feel

territorial or jealous too. Be very sensitive to this fear, and do everything you can to show that you love your child just as much as any other kids in the home. Make sure you talk to your family to prepare them before he comes to your home, and make clear that you expect all household members to warmly invite the child into the family.

It also might be hard because you have a certain memory of what the child was like back in home country, and the child has a memory of you too. People change over time, and their personalities get shaped by their experiences. You'll see behaviors you don't recognize in your child, and your child might feel overwhelmed when the dream he has had about what the U.S. will be like isn't very accurate. Be supportive and consistent, and remember that the child is a product of his past and didn't become a "bad" kid. You can help change problem behaviors by giving him the new experiences he needs to change over time. The ORR National Call Center is available to support you with parenting challenges and to link you with local resources if you run into problems.

## For Sponsors who are Family Members

For family members who are not the mother or father of the child, it can be difficult to care for a family member's child, because the way their mom or dad parents might be different from the way that you do. If it's safe, it can be helpful to facilitate communication between the child and his parents. Reach out to the child's parents for their advice on how to handle certain behaviors, what they see as working best with the child, and their thoughts on how you can be most supportive for him. The bottom line is that while the child is in the U.S., he/she is under your care, so you ultimately need to make the parenting decisions for the child. Relatives often see just the favorable, well-behaved side of children, and might not see the deep-down behaviors that parents see. You will see a wide range of behaviors, including negative behaviors, once the child comes home and gets comfortable, and you'll need to be consistent, kind, and responsible with the child no matter what new or challenging traits they demonstrate. The ORR National Call Center is available to support you with parenting challenges and to link you with local resources if you run into problems.

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*For family members and family friends, it can be hard to learn how to parent a new child. Remember, as a sponsor, you have agreed to care for this child as a parent would.*

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## For Sponsors who are Family Friends

As a family friend, parenting another person's child can be very difficult. It can be hard to take ownership over such a responsibility. This is what you have agreed to, which means you are far more than just a place for the child to sleep and eat. If it's safe, involve the child's family where you can to help you strategize on parenting, but no matter what, don't take a back seat on parenting the child. He/she is reunifying with you as a child with a caregiver, not as a friend or a roommate. Ultimately, if things go wrong, you are held as accountable for the child as a parent would, because you are his primary caregiver. Your support and commitment to strong parenting will have a drastic effect on the child's success here in the U.S., so taking ownership of the parenting role right away will only help you. The ORR National Call Center is available to support you with parenting challenges and to link you with local resources if you run into problems.

## Trauma and Behaviors

Many unaccompanied children have experienced very difficult, sad, or scary things while they were in home country, or on the journey to the United States. These kinds of experiences are described as “traumatic,” when the experience overwhelmed the child’s ability to cope. This does not mean the child has done anything wrong, or that there is anything weak about the child, but that their body is having long-term physical responses to the bad experiences they had before.

*Even if your child has told you, it’s possible that he has experienced very difficult things before he arrived into your care. Previous traumatic experiences can have a big, long-term impact on a child’s behavior, and counseling services can help.*

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Common traumatic experiences that unaccompanied children report include gang violence, sexual abuse, domestic violence, physical abuse, being separated for a long time from parents, and witnessing the death or suffering of people they love.

These kinds of experiences are very hard to talk about, especially for children. Many children have not yet told their sponsors about some of the things that have happened to them. This can be a

challenge as a sponsor, because past can have big, every day effects on When the child comes home, keep any behaviors, as they are important signals professional help to support the child.

## Self-Harming

Self-harming means a child is purposefully hurting himself, often with repeated injuries that are small and easy to hide. Behaviors may include cutting, burning, head banging, wound picking, hair pulling, severe scratching, deep biting, and bruising. Children may use razor blades, scissors, paper clips, staples, broken glass, erasers, cigarettes, lighters, matches, or other objects to hurt themselves. When children self-harm, they are often doing it as a way to cope with difficult experiences. Cutting is an expression of something much bigger going on inside, and stressful life changes, like reunification, can make the behavior worse.

Self-harming is not uncommon, and it is a difficult habit to break. It is harmful and can lead to much bigger problems down the road, and the eventual risk for serious injury or possible suicide is higher than other children who do not self-harm.

Do not fly off the handle if the child discloses to you that he is hurting himself, or if you find out in another way. Use your judgment – if the injuries are superficial, treat them immediately, and call your supports and your mental health referrals. If the injuries are significant and they might need professional medical treatment, go to the emergency room right away or call 911 for help.

The reasons behind self-harming are very complex and differ for everybody. As a sponsor, you need to be supportive, open, and empathic if the child opens up to you about it, and you need to arrange professional help immediately. The issue is so complex that it needs to be addressed by professionals for the safety of the child.



## Thinking about Suicide

The child in your care may tell you that he/she is thinking about dying, or even killing himself. That can be a scary message to hear. If you think the child in your care is about to hurt himself, call 911. Protective authorities will come to your home to help the child regardless of your or your child's immigration status – they respond to 911 calls only to keep people safe. You can also take the child to the closest Emergency Room at your local hospital. Every Emergency Room has staff available to assess people in crisis, and to assess whether your child is an immediate risk to himself.

If a child brings up suicidal thoughts to you, consider the following responses, suggested by the Suicide Prevention Lifeline ([www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)):

- Be direct. Talk openly and matter-of-factly about suicide.
- Be willing to listen. Allow expressions of feelings. Accept the feelings.
- Be non-judgmental. Don't debate whether suicide is right or wrong, or whether feelings are good or bad. Don't lecture on the value of life.
- Get involved. Become available. Show interest and support.
- Don't dare him or her to do it.
- Don't act shocked. This will put distance between you.
- Don't be sworn to secrecy. Seek support.
- Offer hope that alternatives are available but do not offer glib reassurance.
- Take action. Remove dangerous objects from your home, like guns or stockpiled pills.
- Get help from persons or agencies specializing in crisis intervention and suicide prevention.

## Bedtime Troubles

Children who have a history of traumatic experiences often have nightmares, reliving the terrible things that happened to them. Some children refuse to go to bed and fight bedtime, some struggle to sleep because they are too afraid, and others may wet the bed.

These kinds of problems affect a child's entire day, not just the night. They may struggle to think clearly, have poor school performance, or may be grumpy during the day, since they are never really getting a good night's sleep. It will be hard to help the child adjust to your home when the child's basic need – sleep – is not being met. If you see a child having difficulty with bedtime, professional support can be an enormous help to get rid of nightmares, help the child feel secure enough to sleep, and stop the bed-wetting. Once these stressful and exhausting behaviors go away, the child is likely to do better in school and adapt better to the home.

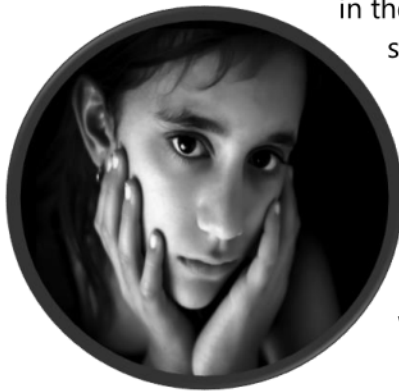
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*Nightmares and sleeping problems can be an important sign that your child is struggling and needs help.*

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## Isolation

We often hear about unaccompanied children getting to their sponsor's home, but then wanting to stay alone in their bedroom or refusing to socialize with the family. There may be a lot of reasons for why the child acts this way. A new environment, especially for a traumatized child, can be a very overwhelming experience for a child, even if they already know everyone who lives in the house. Some children may want to stay alone because they feel sad about something that has happened, others may be very frightened to leave their room or the house. Still others may feel stuck, like they are not yet a part of your family. If you know the reason why the child is isolating himself, this can help you better understand ways to help him feel better. Seeking professional help for the child can help both you and the child better understand what is going on, and can help you come up with really good ideas to support the child and your family.



## Eating or Not Eating

Some children, in response to changes, have disruptions in their eating habits. This could mean that they over-eat (feeling hungry and unsatisfied all the time) or under-eat (not want the meals or snacks offered). Typically this will get better within a few days. You can reach out to the ORR National Call Center for additional information if this does not get better. The call center can assist with tips and tricks to encourage healthy eating. You can also have them see your local doctor just to determine they are healthy.

## Emotional Outbursts

A child's body experiences big changes after something traumatic happens. In response to that traumatic experience, the body, outside of the child's control, can change the way the muscles move, the heart beats, and the lungs breathe, and this can last for many years or more. The body can react very strongly to something that seems to you like it is very little, or not a big deal.

If a child in your care seems to have really strong emotional outbursts, it is possible they have

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*Big, frequent emotional outbursts may be the child's body's response to trauma and stress. It can be helped.*

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had a really difficult past, and their bodies are reacting. The outbursts might look like extreme anger that cannot calm down, or extreme sadness that seems impossible to make better. It can be hard as a sponsor to see your child acting this way, but it is very important that you do not let yourself overreact, too. If a child is having big

emotional outbursts, remember that it is the child's body acting that way, and that no one likes to feel that upset all the time. The good news is that these kinds of outbursts can be helped by a professional, who is trained to help the child regain control of their body. If you need help identifying a professional in your community to help the child control these outbursts, you can call the ORR National Call Center for support at 1-800-203-7001.

## Defiance

Sometimes we hear about unaccompanied children refusing to follow the sponsor's rules or listen to what the sponsor has to say. Like emotional outbursts, there are a lot of reasons why a child might act this way. Sometimes, children have had to "act tough" for a long time in their home country to prevent others from harming them. That kind of behavior is hard to change overnight, even if the child is safe in your home.

A child might also break your rules because they know they can make you mad. Children who have experienced a lot of chaos at home, like lots of arguing or fighting between parents or other kids, sometimes try to re-create that chaos wherever they go, because that is what is predictable to them. They may push you, because they can count on you getting mad, and that certainty feels good to them, not the anger itself.

You can probably guess that no matter the reason behind defiance, it can get kids in a lot of trouble. When you remain calm and consistent it can help, but sometimes that's not enough. If you see this happening, it may be helpful to bring in a professional to help the child feel safe enough to lose the tough-guy act, or to learn how to feel normal even when there isn't chaos.

## Sexualized Behaviors

Some sexual behaviors in children may be normal for their developmental stage. It becomes a problem when these behaviors impact their everyday lives, hurt the quality of their social relationships, or impact other people. When this happens, usually it means that the child again has had a very difficult past, and this is their body's reaction to it.

If a child in your home is engaging in any level of sexual behavior with others in your home, this can be a big problem. It can be scary for sponsors to see this behavior in the children they care for. It is important to remember that sexualized behavior in children is often a response to what the child has experienced in the past, and does not mean that the child is “bad” or cannot be helped. If you see problematic sexualized behaviors in the child in your care, make sure you have a plan in place to keep each person in the home safe and supervised, and reach out for support for the child to help them overcome the past experiences that are causing them to behave this way. You can reach out to the ORR National Call Center at 1-800-203-7001 to identify local resources to help you support the child.

## Sexual Abuse or Sexual Harassment

Some UC may be victims of sexual abuse or harassment. Call the UC Sexual Abuse Hotline at 1-855-232-5393 for assistance with or if you have knowledge of a UC in this situation. If you are an unaccompanied child, a family member, sponsor, legal service provider, child advocate or any other individual with knowledge or suspicion of sexual abuse or sexual harassment occurring at a care provider operating on behalf of the Office of Refugee Resettlement (ORR), the Administration for Children and Families, the U.S. Department of Health and Human Services (HHS).

The Hotline is connected to live representatives who are bilingual in English and Spanish and experienced in interviewing minors. Translators will be provided for all other languages. The hours of operation are 8 a.m.—11:45p.m. EST, seven days a week. Individuals may report anonymously if desired.



## Substance Abuse

Sometimes we hear about unaccompanied children using drugs or alcohol. There are many reasons for why a child might be using. Some children might use because it helps them cope with something bad that happened to them in the past. Some children use because they are in a brand new place, are desperate to be accepted and feel like they belong, and they feel more socially accepted when they use substances. Some children may have had to use for various reasons in home country, and have now developed an addiction that is hard to break. Whatever the reason, substance use can be dangerous for children, can cause long term damage to their bodies, or could even result in death. In almost all states in the U.S., the legal drinking age is 21, so if a child gets caught with alcohol, both the child and you can get in a lot of trouble. You can



get in even more trouble if you purchase alcohol or drugs for the child to use. Most drugs in most states are also illegal.

Although there are legal and health problems related to substance use, if your child is using, it is your job as a sponsor to make sure the child has access to help. Be careful not to accuse or blame the child when talking with him about drugs or alcohol. Instead, talk to the child about what your worries are, and try to get an understanding for what specific substances the child is using, when, and with whom. If the child is addicted to a substance, you will need to look for help to support him to stop using. If the use is related to a certain group of friends, rethink your supervision plan with the child, and strategize with the child about ways he can avoid using. A drug and alcohol counselor can help you think of ways to have this discussion, things you can do to protect the child, and places you can take the child to help him stop using. To find a drug and alcohol counselor in your area, contact the ORR National Call Center at 1-800-203-7001.

## Bullying

Many unaccompanied children report getting bullied by other children, especially when they first join school. Children tend to pick on children who seem different, and unaccompanied children may dress differently, speak a different language, look different, or have different customs. Bullying can take many forms, from actual physical fighting or harming someone else, to intentionally making someone feel excluded, bad, or ashamed. Sometimes bullying is face to face in or after school, but it could also be by phone, text message, or online. Be careful not to underestimate how upsetting bullying can be for a child. Bullying can cause extreme distress and interfere with a child's daily living, in and out of school. Because it is so harmful for kids, there are laws about bullying and most schools have policies about how they will address it.

If your child is getting bullied, it is very common and encouraged for sponsors to contact the school or even go to the school in person to talk to the principal, teachers, or social workers. They will be required to take steps to protect the child. It might also be helpful for the child to join other positive activities outside of school, including sports, mentoring programs, or counseling. If you need help communicating with the school, advocating for the child, or thinking about ways to help keep the child safe, call the ORR National Call Center for support at 1-800-203-7001.

For more information about bullying, visit [www.stopbullying.gov](http://www.stopbullying.gov) or call 1-800-273-TALK (8255).

# Parenting

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ORR works with many children and families, before and after reunification. Along the way, we have heard the following parenting tips, which can help make the child's transition easier once he gets home.

## Rules and Consistency

Set rules and boundaries from the very beginning, and be very clear about what the expectations are in your house. It can be helpful to set the rules with the child, so that you are setting and agreeing to the expectations together. This sends the message to the child that you respect him, and it gives him the opportunity to discuss with you the reasoning behind the rules. The child is also more likely to follow the rules if he helped come up with them. Stick to your rules, and be as predictable as you can. Kids, especially unaccompanied children, often feel calmer and more under control when they know what behavior you expect from them.

Unaccompanied children have often had a lot of surprises and frightening changes over the last few years. They may get very upset, scared, or feel like they don't belong when routine changes, or when something catches them off guard. Do your best to set a daily routine that you stick to, so that the child can get comfortable with a daily schedule. For example, you might schedule dinner to be every night at 6:00, you might go grocery shopping every Sunday, or the kids might all floss, brush their teeth, and shower every night before bed. These kinds of routines can be very comforting to a child, and can create a sense of calm and belonging in world that is otherwise all brand new and full of surprises.

## Encourage the behaviors you want to see

Catch the child doing something right. When you see the child behaving well, provide them specific praise for the action they are doing, in the moment. This can help encourage the child to keep repeating those behaviors, and sets the stage for you to give feedback if the child is breaking the rules. The child is much more likely to listen to the negative feedback if they trust that you also notice all the good things they do. Respect the child's ideas and thoughts. Remember, "I don't agree with you," is very different from "You're wrong."

## When your child breaks the rules

Expect that the child will not always follow your rules, and will probably break them pretty often. Think about what you will do in response to problem behaviors.

One technique is to focus on responding to the child, not reacting. This means taking time to think through what is really happening before you address a behavior or problem. It also means making sure your response fits the situation, and isn't too casual or too overblown. Always ask yourself, "What message do I need to send to the child?" "Are my emotions getting in the way of sending the message I want to send?" and "Do I really understand the reasons behind the child's behavior?" Take the time you need to gather your thoughts, and to respond to the child

in the way you really want to. Wasting an opportunity for kind, thoughtful feedback by yelling or saying something you don't mean can set you back a few steps in parenting, and make it harder to enforce rules with the child in the future.

Another technique is to carefully think about whether a child's behavior is actually harming anyone. If the answer is "no," you may want to think about how you respond, and give the child some leeway where it is safe. Do your best to set boundaries on the things that are most important, so that you are picking the battles that are the most meaningful.

Have a plan for appropriate discipline with the child. In the United States, caregivers are never permitted to physically harm the child as a form of punishment, so hurting the child cannot be an option. Think about what kind of limits or restrictions you can set without harming the child, so that when the child misbehaves, you are prepared.

Sometimes, all of the good parenting in the world just doesn't seem to be enough. Recognize when a problem is bigger than you can handle. There is nothing shameful in being smart enough to reach out for help when the child needs it. That's good parenting.

## Key Contacts

<b>Emergencies</b>	<b>911</b>
<b>ORR National Call Center</b>	1-800-203-7001
<b>LOPC Hotline</b>	1-888-996-3848
<b>Immigration Hotline</b>	1-800-898-7180
<b>Childhelp National Child Abuse Hotline</b>	1-800-422-4453
<b>National Domestic Violence Hotline</b>	1-800-799-7233
<b>National Center for Missing and Exploited Children</b>	1-800-843-5678
<b>Gay Lesbian Bisexual Transsexual (GLBT) Hotline</b>	1-888-843-4564
<b>National Human Trafficking Resource Center</b>	1-888-373-7888
<b>Stopbullying.gov</b>	1-800-273-8255
<b>UC Sexual Abuse Hotline</b>	1-855-232-5393

# Office of Refugee Resettlement National Call Center

HELP LINE 1 (800) 203-7001 | [information@ORRNCC.com](mailto:information@ORRNCC.com)

Text the word <sup>NINOS</sup> NINOS to 66467

## FOR CHILDREN

### If you are in immediate danger, call 9-1-1

If you experience any of the following, we are here to help:

- Nowhere to sleep
- Someone is forcing you to do something that makes you feel uncomfortable
- Someone is keeping you away from food, shelter, school, or medicine
- Trouble feeling safe and happy
- You are angry or hurting
- Feeling very sad or unwanted
- Family problems
- Kids being mean to you at school
- Difficulty finding help
- Difficulty with court
- Trouble finding your paperwork

## For Parents and Sponsors

Looking for a child coming to the United States?

- We will ensure your message gets to the shelter caring for your child



Open 24 hours a day, 7 days a week. Call or text the word <sup>NINOS</sup> NINOS to 66467 any time.

Is your child already home? We can help with:

- Finding resources in your community for education, medical care, emotional support, juvenile justice, substance use, legal support and safety
- Assistance with child behavioral issues after reunification, including:
  - Kids running away
  - Kids feeling very sad or angry
  - Involvement with drugs or gangs
  - Inappropriate relationships
  - Kids hurting other kids
  - Kids getting into trouble at school
  - Any behavior that worries you
- Support for you to help strengthen your relationship with your child
- Assistance making sure your child has access to schools and education
- Support with family problems or domestic violence
- Help getting copies of child/immunization records and completing paperwork
- Assistance finding legal support and understanding court processes



**1 (800) 203-7001**



<sup>NINOS</sup> Text NINOS to **66467**

IF YOU NEED **HELP**, CALL:

**1-800-203-7001**

ORR National Call Center

If you are in immediate danger, call 9-1-1

If you experience any of the following, we are here to help:

- Someone is hurting you or making you feel bad
- Difficulty finding help
- Feeling very sad or unwanted
- Someone is keeping you away from food, shelter, school, or medicine
- Family problems
- Difficulty with court
- Trouble feeling safe and happy
- Kids being mean to you at school
- You are angry or hurting
- Nowhere to sleep
- Trouble finding your paperwork
- Someone is forcing you to do something that makes you feel uncomfortable
- Someone is touching you in a way you don't like or makes you do things that make you uncomfortable

## Important Websites

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<http://traffickingresourcecenter.org/> - For anti-trafficking resources

<https://www.osha.gov/youngworkers/workers.html> - For information about youth work

<http://www.ncsl.org/research/education/upper-compulsory-school-age.aspx> - For information about mandatory school attendance requirements per state

<http://www.brycs.org/> - For many resources specific to immigrant children and families, including:

[http://www.brycs.org/child\\_welfare.cfm](http://www.brycs.org/child_welfare.cfm) - For information on child welfare

[http://www.brycs.org/family\\_strengthening.cfm](http://www.brycs.org/family_strengthening.cfm) - For information on family strengthening

<http://www.brycs.org/schools.cfm> - For information on schools

[http://www.brycs.org/youth\\_development.cfm](http://www.brycs.org/youth_development.cfm) - For information on youth development

[http://www.brycs.org/youtharts/youth\\_arts.htm](http://www.brycs.org/youtharts/youth_arts.htm) - For information on youth arts

<http://www.brycs.org/clearinghouse/anti-trafficking-resources.cfm> - For information on anti-trafficking

<http://www.brycs.org/head-start-collaboration.cfm> - For information on early education (head start) programs for young children

<http://www.stopbullying.gov/> - For information about bullying

<http://www.thehotline.org/> - For information about domestic violence

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org) For information about suicide prevention

<http://www.glbthotline.org/> For information about supporting LGBTQI youth

<http://uacportal.org> To download and watch the Sponsor Guide video.

<https://1drv.ms/b/s!AlvMQjQgVb1CkmRglsp4etPmeLqP> For information about sexual abuse or sexual harassment of an unaccompanied minor.



ADMINISTRATION FOR  
**CHILDREN & FAMILIES**

## **UC Sexual Abuse Hotline (1-855-232-5393)**

Call the UC Sexual Abuse Hotline at 1-855-232-5393 if you are an unaccompanied child, a family member, sponsor, legal service provider, child advocate or any other individual with knowledge or suspicion of sexual abuse or sexual harassment occurring at a care provider operating on behalf of the Office of Refugee Resettlement (ORR), the Administration for Children and Families, the U.S. Department of Health and Human Services (HHS).

Through its network of care providers, ORR cares for unaccompanied children (UC) who enter the United States without a parent or legal guardian and without lawful immigration status following their apprehension by the Department of Homeland Security and referral to ORR.

ORR and its care providers serving unaccompanied children have a zero tolerance policy for sexual abuse and sexual harassment. Any person with knowledge or suspicion of sexual abuse or sexual harassment occurring at a care provider facility should call the UC Sexual Abuse Hotline at 1-855-232-5393.

The UC Sexual Abuse Hotline reports, as appropriate, any allegations received directly from any child or third party to State Child Protective Services (CPS), local law enforcement, and HHS. HHS forwards each Hotline report to the appropriate care provider, who ensures that all children and youth are safe and provided with appropriate services and that all required reports have been submitted.

The Hotline is connected to live representatives who are bilingual in English and Spanish and experienced in interviewing minors. Translators will be provided for all other languages. The hours of operation are 8 a.m.—11:45 p.m. EST, seven days a week. Individuals may report anonymously if desired.



## 25 WAYS TO MAKE KIDS SAFER

### AT HOME



- Teach children their full name, address, and home telephone number. Make sure they know your full name.
- Make sure children know how to reach you at work or on your cell phone.
- Teach children how and when to use 911, and make sure they have a trusted adult to call if they're scared or have an emergency.
- Instruct children to keep the doors locked and not to open doors to talk to anyone when they are home alone.
- Choose babysitters with care. Once you have chosen the caregiver, drop in unexpectedly to see how your children are doing. Ask children about their experience and listen carefully to their responses.

### GOING TO AND FROM SCHOOL



- Walk or drive the route to and from school with children, pointing out landmarks and safe places to go if they're being followed or need help.
- Remind children to take a friend whenever they walk or bike to school and to stay with a group at the bus stop.
- Caution children never to accept a ride from anyone unless you have told them it is okay to do so in each instance.

### OUT AND ABOUT



- Take children on a walking tour of the neighborhood, and tell them whose homes they may visit without you.
- Teach children to ask permission before leaving home.
- Remind children not to walk or play alone outside.
- Remind children it's okay to say no to anything that makes them feel scared, uncomfortable, or confused. Teach children to tell you if anything or anyone makes them feel this way.
- Teach children to never approach a vehicle, occupied or not, unless they are accompanied by a parent, guardian, or other trusted adult.
- Practice "what-if" situations and ask children how they would respond. "What if you fell off your bike and you needed help? Who would you ask?"
- Teach children to check in with you if there is a change of plans.
- During family outings, establish a central, easy-to-locate spot to meet should you get separated.
- Teach children how to locate help in public places. Identify people who they can ask for help, such as uniformed law enforcement, security guards, and store clerks with nametags.
- Help children learn to recognize and avoid potential risks, so that they can deal with them if they happen.
- Teach children that if anyone tries to grab them, they should make a scene and make every effort to get away by kicking, screaming, and resisting.

### ON THE NET



- Learn about the Internet. Visit [www.NetSmartz.org](http://www.NetSmartz.org) for more information about Internet safety.
- Place the family computer in a common area, rather than a child's bedroom. Monitor their time spent online and the websites they've visited, and establish rules for Internet use.
- Know what other access children have to the Internet at school, libraries, or friends' homes.
- Use privacy settings on social networking sites to limit contact with unknown users, and make sure screennames don't reveal too much about children.
- Encourage children to tell you if anything they encounter online makes them feel sad, scared, or confused.
- Caution children not to post revealing information or inappropriate photos of themselves or their friends online.

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To learn more about child safety, visit [www.take25.org](http://www.take25.org).  
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# Parents' Guide to **GANGS**



A guide designed to provide parents with answers to common questions about gangs to enable them to recognize and prevent gang involvement.



# Prevent Gang Involvement

## Introduction

Parents play an important role in keeping young people out of gangs. There are many things parents can do to help their children stay away from gangs, including monitoring their activities, fostering close relationships with them, and using positive and consistent discipline. However, parents often lack factual information about gangs. This guide is designed to provide parents with answers to common questions about gangs to enable them to recognize and prevent gang involvement.

## Why do youth join gangs?

There are a lot of reasons why youth get involved in gangs. Sometimes youth get “pulled” into a gang because they think they might earn a lot of money and gain status, or they may think it is a good way to show family, neighborhood, or cultural pride. Other times youth get “pushed” into a gang because they are afraid for their safety and think a gang will provide protection from neighborhood crime and violence, or they have been pressured by the gang to join.

## What are the consequences of gang involvement?

Even though some youth believe that gang involvement might provide safety, protection, excitement, and opportunities to earn money, the truth is that gang involvement is very dangerous and limits opportunities for the future. Research has shown that youth who are gang-involved are more likely to commit crimes, which increases their chances of being arrested and incarcerated, and to be victims of violence themselves. Young girls are especially vulnerable to sexual victimization. Youth who get caught up in gangs are also less likely to graduate high school, less likely to find stable jobs, and more likely to have alcohol and drug problems and even health problems later in life.

## How do I know if my child is involved in a gang?

The most common age that youth join a gang is around 15, but the early adolescent years (12–14 years of age) are a crucial time when youth are exposed to gangs and may consider joining a gang. While it is more common for boys to get involved in gangs, girls also face similar pushes and pulls and can also become involved in gangs. Gang involvement can be fluid, as some youth move in and out of gang-involved friendship groups. Thus, parents should pay attention to even small changes in behavior.



## Common Gang Identifiers for Parents

### Colors

While some gangs have reduced their use of specific colors to avoid identification by law enforcement, many gangs still use one or more colors as a symbol to represent themselves. These colors may be worn on shirts; bandanas; multicolored or single-colored beads; and belts, hats, shoes, shoelaces, hair bands, and jewelry. These colors may also appear in other possessions such as school supplies and room decorations.

### Symbols and Numbers

Symbols and numbers have special significance within the gang culture. Common symbols of some of the large gangs in the United States include stars (five- and six-pointed), crowns, pitchforks (pointing up or down), three dots in a triangle, and numbers. These characters do not have the same meaning across the country, and symbolism varies regionally. Contact your local school resource officer or other law enforcement representative to get specific information on the meanings of unidentifiable symbols or numbers you may see in your area.

### Clothing and Apparel

Gang-involved youth may dress a specific way to identify with a particular gang, set, clique, or crew. This might include clothing or bandanas worn only in certain colors; pants worn well below the waist; gang-themed T-shirts with pictures of gangs, prison scenes, graffiti, or slogans; two- or three-toned bead necklaces; or colored fabric belts, occasionally with metal buckles that bear the initial(s) of the gang. However, gang clothing trends change and are often different from one place to another, so clothing alone may not be enough to indicate a youth's affiliation with a particular gang.

### Graffiti

Gangs use graffiti to mark their territory, brag about their reputation, mourn fallen friends, and threaten or challenge rival gangs. For this reason, graffiti can be very dangerous and should be removed as soon as possible. Youth who are engaging in graffiti may have items such as spray paint, spray-paint plastic tips, wide-tipped markers, or sketchbooks with graffiti works in progress. They may also have paint on their clothing, backpacks, or other items.

### Social Media

The Internet has provided a new medium for gang communication and promotion. Social media Web sites, such as Facebook, Instagram, Twitter, YouTube, and others allow gang-involved individuals to represent their gang affiliation, taunt others, post threats, and organize and promote their gangs' activities. Social media escalates the potential for violence, since it reaches such a large audience.

### Gang-Influenced Music and Movies

Gangsta/gangster rap is a style of rap music characterized by violent, tough-talking lyrics that glorify street-gang culture. Popular movies also focus on street gangs and their activities. Youth may show their interest in gangs through fascination with music and movies that portray street-gang culture. However, interest in these types of entertainment alone may not be enough to indicate involvement in a gang.

### Sports Items

Letters, colors, or symbols associated with professional sports teams may have specific gang meanings in local street gang culture. Sports apparel may be purchased in nontraditional colors to correspond with a gang's colors or may be altered with graffiti or extra symbols or writing.

### Tattoos

Gang-related tattoos are used to show affiliation, rank, crimes committed, racial and ethnic alliances, and loyalty to a gang. These tattoos often include the name, initials, or symbols of a specific gang and may be found on the hands, neck, face, chest, back, or arms.

### Hand Signs

Some gangs use specific hand gestures and handshakes to communicate their affiliation with the gang, to issue threats or challenges to rival gangs, or to communicate in code when authority figures are present. These gestures can be known as "throwing up" or "stacking."

### Other changes to look for:

- Withdrawing from family activities and planned events.
- Changed academic performance or declining school attendance.
- Defiant or confrontational behavior, such as talking back, verbal abuse, name-calling, and disrespect for parental authority.
- Staying out late without reason.
- Unusual desire for secrecy.
- Angry outbursts, excessive aggression.
- Excessive worry about safety; constantly surveying surroundings for danger.
- Sudden negative attitudes about law enforcement or adults in positions of authority (school officials or teachers).
- Change in attitude about school, church, or other normal activities or change in behavior when attending these activities.
- Drastic changes in personal style.
- Withdrawal from longtime friends and forming bonds with an entirely new group of friends.
- Suspected use of drugs, such as alcohol, inhalants, and narcotics.
- Possession of firearms, ammunition, or other weapons.
- Nonaccidental physical injuries (such as evidence of being beaten or injuries to hands and knuckles from fighting).
- Unexplained cash or goods, such as clothing, video games, or jewelry.

## How Can I Help My Child?

### Talk to your child about the negative consequences of gang behaviors and ways to avoid them

Be clear that you disapprove of gangs and do not want to see your child hurt or arrested. Be firm in your expectations that your child should NOT:

- Associate with any gang-involved individuals.
- Hang out where gang members congregate.
- Attend any party or social event sponsored by gangs.
- Use any kind of hand or finger signs that may be meaningful to gangs, especially in pictures (even as a joke).
- Wear clothing that may have meaning to gangs in your area. (Explain to your child that these clothing items can put him or her in danger and that you will not purchase them or allow them to be worn.)

### Get to know your child's friends and the friends' parents

Be aware of their attitudes toward drugs, alcohol, and gangs. When children start to feel pressure to use drugs or join gangs, it usually comes from their friends.

### Familiarize yourself with the Internet, popular slang terms, and your child's online activity

Communicate with your child about the potential negative consequences of online activity, including what he or she may post online. Spend time online with your child. Ask your child to show you his or her favorite online activities, sites, and online contacts. Finally, keep the computer in a common area and utilize the computer's and Web sites' parental controls to limit the child's access to Web sites and social media.

### Talk to your child about ways to deal with pressure from friends

Help your child practice simple ways to respond to peer pressure. For example, if your child is challenged by a peer who says, "If you were my friend, you would," your child can respond, "If you were my friend, you wouldn't ask." Then, he or she should walk away.

### Limit interaction with gang-involved individuals

One of the strongest risk factors for joining a gang is living in the same house as someone who is involved in gangs. If your child has older siblings or other relatives in your home who are associated with gangs, be very watchful of the influence they have on your child, and intervene immediately if your child starts to copy their dress, attitudes, and/or behaviors.

### Set firm limits with your child

Children and teenagers need to clearly know what is expected of them and the consequences for acting otherwise. When your child misbehaves, be sure to use fair and consistent discipline, while demonstrating unconditional love and support for your child.

### Plan family time

Make time for your family to play, eat meals together, take trips (even to local parks or activities), keep family traditions, and have family meetings to talk about plans, feelings, and complaints.



## For More Information

For more information, please visit our Web site at [www.nationalgangcenter.gov](http://www.nationalgangcenter.gov). There are additional resources, such as the video "Why Youth Join Gangs" and a page dedicated to "Frequently Asked Questions About Gangs," that will provide information regarding gang joining and gang membership.

**IIR**  
Institute for Intergovernmental Research

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Version 1, 07/2015

[www.nationalgangcenter.gov](http://www.nationalgangcenter.gov)

<b>From:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>To:</b>	(b)(6);(b)(7)(E) @ice.dhs.gov"
<b>Subject:</b>	RE: Unaccompanied minor - age redetermination
<b>Date:</b>	2018/10/26 22:24:00
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Here it is.

James S. De La Cruz  
 DHHS/ACF/ORR/DUCO  
 Senior Federal Field Specialist Supervisor  
 Office of Refugee Resettlement  
 Division of Children's Services  
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Referred to DHS

**From:** De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>  
**Date:** Friday, Oct 26, 2018, 22:16  
**To:** (b)(6);(b)(7)(E) @ice.dhs.gov>  
**Subject:** FW: Unaccompanied minor - age redetermination

Here you go (b)(6);(b)(7)

It appears that the judge ruled in favor of the plaintiff. Here are the orders. I understand that the local FFS found placement in Vision Quest in AZ so that the transport is not too far out of the region.

James S. De La Cruz  
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Consult to HHS OS

Referred to DOJ

Referred to DOJ

<b>Sender:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>Recipient:</b>	(b)(6);(b)(7)(E)@ice.dhs.gov>"
<b>Sent Date:</b>	2018/10/26 22:24:46
<b>Delivered Date:</b>	2018/10/26 22:24:00





1 Services (HHS). ORR placed Petitioner in Southwest Keys juvenile residential care  
2 facility in California.

3 In the months that followed, ORR ordered a dental examination to determine  
4 Petitioner's age. On March 16, 2018, Dr. David R. Senn, DDS prepared a report in  
5 which he opined that, based upon his analysis of dental radiographs, the range of possible  
6 ages for a male with the molar development of Petitioner was "17.10 to 23.70 years." On  
7 this basis, he concluded that the "empirical statistical probability of [Petitioner] having  
8 attained 18 years of age [was] 92.55." (Doc. 1-2 at 6.) No action was taken at that time,  
9 and on May 29, 2018, Petitioner was transferred to VisionQuest, a juvenile residential  
10 facility in Tucson, Arizona.

11 While he was housed at VisionQuest, L.B., with the assistance of counsel,  
12 Petitioner began dependency proceedings in the Pima County Superior Court. During  
13 that process, counsel for L.B. obtained a baptismal certificate which reflected L.B.'s birth  
14 date as October 28, 2000. (Doc. 1-2 at 2.) Counsel also obtained a rebuttal expert report  
15 as to Petitioner's age from Drs. Elizabeth DiGangi and Dawnie Steadman, forensic  
16 anthropologists, and Iain A. Pretty, a dental surgeon and professor of public health  
17 dentistry. (Doc. 1-2 at 54-64.)

18 On August 15, 2018, Catherine Laurie, an ORR Federal Field Specialist,  
19 "reviewed [] documentation gathered by VisionQuest." (Doc. 1-2 at 39.) In a memo  
20 addressed to DHS in reference to Petitioner, Laurie stated that "this UAC does not have a  
21 birth certificate despite many attempts to reach the Eritrean Embassy, and the dental  
22 forensic results being 92.55 percent. This UAC's behaviors do not appear to be a minor  
23 but to the contrary he acts like an early 20's person. The original date of birth and the one  
24 that appears on the [Form] I-216 indicates that [L.B.] was 17 years of age with a date of  
25 10/28/200[0]. I agree that this person is over the age of 18 years... Please refer this case  
26 to DHS ICE Juvenile Coordinator to arrange for transfer to ICE adult custody." (Id.)  
27 Petitioner was transferred into DHS custody and detained in an adult detention facility.

28 On October 10, 2018, the Pima County Superior Court entered three orders of

1 Findings of Fact and Conclusions of Law. (Doc. 1-2 at 66-67, 69-72, 74-77.) The state  
2 court found, in relevant part, that Dr. Senn’s expert opinion was “not supported by  
3 credible scientific evidence and best practices,” that L.B.’s birth date is October 28, 2000,  
4 that L.B. is a minor, and that L.B. is a dependent child. (Doc. 1-2 at 79-80.)

5 On October 15, 2018, counsel for L.B. emailed DHS officials a copy of  
6 Petitioner’s baptismal certificate and the state court decisions requesting that Petitioner  
7 be transferred back into ORR custody. ICE Supervisor Shane Kitchen responded that he  
8 “spoke with [his] leadership and they advised after due deliberation, ERO has concluded  
9 that there is sufficient evidence to determine [Petitioner’s] adult status, based on the  
10 greater than 92% probability that he is older than 20 years old. Further, ERO gives less  
11 weight to the Baptismal record based on his documented history of fraudulent document  
12 use. He will not be returned to ORR custody.” (Doc. 1-2 at 82.) On October 16, 2018,  
13 Petitioner received an email from ICE Assistant Field Office Director Jason Ciliberti  
14 stating that “[they] have reviewed the available documentation and evidence [counsel]  
15 presented, and the matter was discussed with [his] leadership at the field office. After  
16 careful deliberation, [they] have determined that [L.B.] will remain in ICE custody.”  
17 (Doc. 1-2 at 85.)

## 18 **II. Habeas Corpus Petition**

19 A federal district court is authorized to grant a writ of habeas corpus under  
20 28 U.S.C. § 2241 where a petitioner is “in custody under or by color of the authority of  
21 the United States ... in violation of the Constitution or laws or treaties of the United  
22 States.” 28 U.S.C. §§ 2241(c)(1), (3). “The writ of habeas corpus historically provides a  
23 remedy to non-citizens challenging executive detention.” *Trinidad y Garcia v. Thomas*,  
24 683 F.3d 952, 956 (9th Cir. 2012). *See also Munaf v. Geren*, 553 U.S. 674, 693 (2008)  
25 (“Habeas is at its core a remedy for unlawful executive detention”); *Allen v. McCurry*,  
26 449 U.S. 90, 98 n.12 (1980) (“the unique purpose of habeas corpus [is] to release the  
27 applicant for the writ from unlawful confinement”).  
28

1 Habeas corpus review is not available for claims “arising from the decision or  
2 action by the Attorney General to commence proceedings, adjudicate cases, or execute  
3 removal orders,” 8 U.S.C. § 1252(g), or to “challenge a ‘discretionary judgment’ by the  
4 Attorney General or a ‘decision’ that the Attorney General has made regarding [an  
5 alien’s] detention or release,” *Demore v. Kim*, 538 U.S. 510, 516 (2003) (discussing 8  
6 U.S.C. § 1226(e)). However, “the extent of the Government’s detention authority is not a  
7 matter of ‘discretionary judgment,’ ‘action,’ or ‘decision.’” *Jennings v. Rodriguez*, \_\_\_  
8 U.S. \_\_\_, 138 S. Ct. 830, 841 (2018). *See also Prieto-Romero v. Clark*, 534 F.3d 1053  
9 (9th Cir. 2008). Thus, “challenges to the statutory framework that permits the alien’s  
10 detention without bail,” *Jennings*, 138 S. Ct. at 841, “questions of law” raised in the  
11 application or interpretation of detention statutes, *Leonardo v. Crawford*, 646 F.3d 1157,  
12 1160 (9th Cir. 2011), and “claims that the discretionary process itself was constitutionally  
13 flawed are ‘cognizable in federal court on habeas because they fit comfortably within the  
14 scope of § 2241,’” *Singh v. Holder*, 638 F.3d 1196, 1202 (9th Cir. 2011) (quoting  
15 *Gutierrez-Chavez v. INS*, 298 F.3d 824, 829 (9th Cir. 2002)).

16 On October 24, 2018, Petitioner filed the instant § 2241 Petition, four days before  
17 his alleged 18th birthday on October 28, 2018. In the Petition, Petitioner names La  
18 Paloma Correctional Center Warden Charles Keeton, ICE, ICE Phoenix Field Office  
19 Director Enrique Lucero, and ICE Assistant Field Office Director Jason Ciliberti as  
20 Respondents.<sup>1</sup> Petitioner brings four grounds for relief challenging his continued  
21 detention in DHS custody. The Petition claims that: (1) by making and relying on an age  
22 determination to transfer Petitioner into DHS custody, based on dental radiographs and  
23 without reasonable suspicion to question the credibility of Petitioner’s stated age,  
24 Respondents violated the Trafficking Victims Protection and Reauthorization Act of 2008

25 \_\_\_\_\_  
26 <sup>1</sup> Under the rationale articulated in *Armentero, infra*, and in the absence of  
27 authority addressing whether who is the proper respondent in immigration habeas corpus  
28 proceedings under 28 U.S.C. § 2241, the Court will not dismiss these Respondents or the  
Petition for failure to name a proper respondent *at this time*. *See Armentero v. INS*, 340  
F.3d 1058, 1071-73 (9th Cir. 2003) withdrawn, 382 F.3d 1153 (9th Cir. 2004) (order); *see also Rumsfeld v. Padilla*, 542 U.S. 426, 435 n.8 (2004) (declining to resolve who is the  
proper respondent in an immigration habeas corpus petition).

1 (TVpra), 8 U.S.C. § 1232(b)(4), and its implementing policies; (2) by holding  
2 Petitioner, a minor, in custody in a facility that does not have “separate accommodations  
3 for juveniles,” Respondents have detained Petitioner in violation of 8 C.F.R. § 1236.3(d);  
4 (3) by arbitrarily depriving Petitioner of his liberty, Respondents have detained Petitioner  
5 in violation of his substantive due process rights under the Fifth Amendment; and (4) by  
6 taking Petitioner into DHS custody without a hearing, Respondents have detained  
7 Petitioner in violation of his right to procedural due process under the Fifth Amendment.<sup>2</sup>

8 In his demand for relief, Petitioner asks the Court to: (1) order Respondents to  
9 release Petitioner from DHS custody and transfer him into the care and custody of ORR;  
10 (2) declare that ORR’s policy of making age determinations based solely on dental  
11 radiographic analysis, and of transferring individuals into DHS custody if the results  
12 predict a 75% probability or more that the individual is 18 years or older, violates 8  
13 U.S.C. § 1232(b); and (3) enjoin Respondents from further detaining Petitioner in  
14 violation of federal law and the Constitution.

### 15 **III. Motion for Temporary Restraining Order**

16 A party seeking injunctive relief under Rule 65 of the Federal Rules of Civil  
17 Procedure must show that: (1) he is likely to succeed on the merits; (2) he is likely to  
18 suffer irreparable harm in the absence of injunctive relief; (3) the balance of equities tips  
19 in his favor; and (4) an injunction is in the public interest.<sup>3</sup> *Winter v. Natural Resources*  
20 *Defense Council, Inc.*, 555 U.S. 7, 20 (2008); *Pom Wonderful LLC v. Hubbard*, 775 F.3d  
21 1118, 1124 (9th Cir. 2014); *Pimentel v. Dreyfus*, 670 F.3d 1096, 1105-06 (9th Cir. 2012);

22 \_\_\_\_\_  
23 <sup>2</sup> The Court observes that while the Petition cites the Administrative Procedure  
24 Act (APA), 5 U.S.C. § 701 *et seq.*, as a basis for jurisdiction (*see* Doc. 1 ¶ 2), Petitioner  
25 does not clearly articulate any claim under the APA.

26 <sup>3</sup> Where a party “can only show that there are ‘serious questions going to the  
27 merits’—a lesser showing than likelihood of success on the merits—then a preliminary  
28 injunction may still issue if the ‘balance of hardships tips sharply in the [party]’s favor,  
and the other two *Winter* factors are satisfied.” *Shell Offshore, Inc. v. Greenpeace, Inc.*,  
709 F.3d 1281, 1291 (9th Cir. 2013) (quoting *Alliance for the Wild Rockies v. Cottrell*,  
632 F.3d 1127, 1135 (9th Cir. 2011)). Under this serious questions variant of the *Winter*  
test, “[t]he elements . . . must be balanced, so that a stronger showing of one element may  
offset a weaker showing of another.” *Lopez v. Brewer*, 680 F.3d 1068, 1072 (9th Cir.  
2012).

1 *Stuhlbarg Int'l Sales Co., Inc. v. John D. Brush & Co., Inc.*, 240 F.3d 832, 839 n.7 (9th  
2 Cir. 2001). Where the movant seeks a mandatory injunction, rather than a prohibitory  
3 injunction, injunctive relief is “subject to a heightened scrutiny and should not be issued  
4 unless the facts and law clearly favor the moving party.” *Dahl v. HEM Pharms. Corp.*, 7  
5 F.3d 1399, 1403 (9th Cir. 1993). *See Hernandez v. Sessions*, 872 F.3d 976, 999 (9th Cir.  
6 2017) (discussing when a preliminary injunction ordering a bond hearing before an IJ is  
7 prohibitory, rather than mandatory, in nature).

8 In his Motion, Petitioner principally argues that ORR’s determination of his age  
9 violated the TVPRA and Respondents unlawfully detained him in DHS custody because  
10 he is a minor.<sup>4</sup> He requests the Court order that: “(1) Respondents shall immediately  
11 return L.B. from ICE’s adult prison to the Office of Refugee Resettlement.  
12 Notwithstanding any logistical delays in transferring physical custody, L.B. shall be for  
13 all other purposes considered as being in the custody of the Office of Refugee  
14 Resettlement from the time of th[e] order; and (2) ICE is enjoined from applying or  
15 considering the unlawful age redetermination of L.B., and thus preventing him from  
16 securing his rights as an unaccompanied alien child including but not limited to eligibility  
17 for: (a) Special Immigrant Juveniles Status under 8 U.S.C. § 1101(a)(27)(J); (b) initial  
18 jurisdiction of his asylum claim with US Citizenship and Immigration Services (USCIS)  
19 under § 1158(b)(3)(C); and, (c) placement in the least restrictive setting available on  
20 L.B.’s eighteenth birthday including release on his own recognizance under §  
21 1232(c)(2).”

22 **A. Likelihood of Success on the Merits**

23 In 2002, Congress enacted the Homeland Security Act (HSA), which transferred  
24 responsibility to HHS for “‘coordinating and implementing the care and placement of  
25 unaccompanied alien children,’ ‘ensuring that the best interests of the child are  
26

27 <sup>4</sup> Petitioner additionally argues in his motion that the age determination and his  
28 resulting detention in DHS custody violates the *Flores* Agreement and the Prison Rape  
Elimination Act (PREA). Because these legal theories have not been presented in the  
Petition, the Court does not reach those arguments here.

1 considered in decisions and actions relating to the care and custody of an unaccompanied  
2 alien child,’ ‘implementing policies with respect to the care and placement of  
3 unaccompanied alien children,’ and identifying ‘a sufficient number of qualified  
4 individuals, entities, and facilities to house’ such children.” *Flores v. Sessions*, 862 F.3d  
5 863, 870 (2017) (quoting 6 U.S.C. § 279(b)(1)). In 2008, Congress enacted the TVPRA,  
6 codified in relevant part at 8 U.S.C. § 1232, which further addressed the framework for  
7 the care and custody of unaccompanied minors by HHS and DHS consistent with the  
8 HSA.

9 In order to determine whether an alien is an UAC for purposes of the statute, the  
10 TVPRA directs that “[HHS], in consultation with [DHS], shall develop procedures to  
11 make a prompt determination of the age of an alien, which shall be used by [DHS] and  
12 [HHS] for children in their respective custody. At a minimum, these procedures shall take  
13 into account *multiple forms of evidence*, including the *non-exclusive* use of radiographs,  
14 to determine the age of the unaccompanied alien.” 8 U.S.C. § 1232(b)(4) (emphasis  
15 added).

16 Pursuant to the TVPRA, ORR developed an implementing guide summarizing  
17 “ORR policies for the placement, release and care of unaccompanied alien children in  
18 ORR custody.” See Section 1.6, ORR Children Entering the United States  
19 Unaccompanied (Jan. 30, 2015) (“ORR Guide”).<sup>5</sup> The ORR Guide provides, in relevant  
20 part:

21 Each agency acknowledges the challenges in determining the  
22 age of individuals in custody. These challenges include, but  
are not limited to:

- 23 • Unavailable documentation;
- 24 • Contradictory or fraudulent identity documentation and/or  
25 statements;
- 26 • Physical appearance of the individual; and
- 27 • Diminished capacity of the individual.

28 <sup>5</sup> See <https://www.acf.hhs.gov/orr/resource/children-entering-the-united-states-unaccompanied> (last visited Oct. 26, 2018).

1

2

***The TVPRA requires the age determination procedures, at a minimum, to take into account multiple forms of evidence.***

3

Accordingly, under these procedures, each case must be evaluated carefully based on the totality of all available evidence, including the statement of the individual in question.

4

5

6

ORR Guide § 1.6 (emphasis added).

7

HHS may make age determinations of UAC when they are in HHS custody on a reasonable suspicion that a child in HHS custody is 18 years or older.

8

9

In the event there is conflicting evidence regarding the age of an unaccompanied alien child in HHS custody, the HHS funded care provider case worker shall immediately notify the HHS Federal Field Specialist (FFS). The FFS will make the age determination based on his/her review of the multiple forms of evidence collected by the care provider. Until the age determination is made, the unaccompanied alien child is entitled to all services provided to UAC in HHS care and custody.

10

11

12

13

14

ORR Guide § 1.6.1.

15

Case managers should seek the following as evidence when conducting age determinations. Information from each category is not required.

16

17

Documentation:

18

19

- Official government-issued documents, including birth certificates...

20

21

- Other reliable records (e.g., baptismal certificates, school records, medical records) that indicate the unaccompanied alien child's date of birth.

22

Statements by individuals (including the unaccompanied alien child) determined to have personal knowledge of the unaccompanied alien child's age, and who HHS concludes can credibly attest to the age of the unaccompanied alien child:

23

24

25

- Statements provided by the unaccompanied alien child regarding his or her age or birth date. (An unaccompanied alien child's uncorroborated declaration regarding age is not used as the sole basis for an age determination.)

26

27

28

- Statements from the unaccompanied alien child's parent(s) or legal guardian(s), if such persons can be

1 identified and contacted.

- 2
- Statements from other persons.
  - 3 • Information from another government agency (Federal, State, local or foreign)
  - 4 • State/local arrest records.
  - 5 • Child welfare agency records.

6 Medical Age Assessments:

7 Medical Age Assessments include both the use of imaging  
8 technology, such as radiography, and physical examinations.  
Regarding these assessments:

- 9
- A medical professional experienced in age assessment  
10 method(s) must perform the examination, taking into  
account the individual's ethnic and genetic background.
  - 11 • Dental and skeletal (bone) maturity assessments using  
12 radiographs may be used to determine age, **but only in  
conjunction with other evidence.**
  - 13 • As no current medical assessment method can determine  
14 an exact age, best practice relies on the estimated  
15 probability that an individual is 18 or older. The  
16 examining doctor must submit a written report indicating  
the probability percentage that the individual is a minor or  
an adult.

17 ORR Response to Medical Age Assessments:

- 18
- The FFS supervisor must review the determination  
19 regarding the age submitted by the examining doctor.
  - 20 • If an individual's estimated probability of being 18 or  
older is 75 percent or greater according to a medical age  
21 assessment, **and this evidence has been considered in  
conjunction with the totality of the evidence**, ORR may  
22 refer the individual to DHS. The 75 percent probability  
threshold applies to all medical methods and approaches  
23 identified by the medical community as appropriate  
methods for assessing age.
  - 24 • The FFS compiles all pertinent information (e.g., how  
reasonable suspicion was raised that the subject is over 18,  
25 the information referenced, the individuals or agencies  
consulted, statements and conclusions) and documents it  
26 in a memorandum for review and approval by the FFS  
Supervisor.
  - 27 • The FFS then will forward the memo to the care provider  
28 facility case manager to be included in the unaccompanied  
alien child's case file and to the ICE Detention and



1 Removal Office (DRO) Field Office Juvenile Coordinator  
2 (FOJC) for inclusion in the unaccompanied alien child's  
3 A-file.

4 ... If the new information or evidence indicates that an  
5 individual who is presumed to be an unaccompanied alien  
6 child is actually an adult, then HHS will coordinate with the  
7 assigned FOJC to immediately transfer the individual to an  
8 adult DRO facility.

9 ORR Guide § 1.6.2 (emphasis added).

10 The Court finds that Petitioner has demonstrated a likelihood of success on the  
11 merits of his claim that ORR's age determination in his case was invalid under the  
12 TVPRA and its implementing policies. The record before this Court shows that ORR's  
13 August 15, 2018 determination relied only on dental radiographic analysis and an ORR  
14 official's behavioral observation to conclude that Petitioner was at least 18 years. To  
15 make an age determination, however, the plain language of the TVPRA permits only the  
16 non-exclusive use of radiographs in conjunction with other "forms of *evidence*."  
17 Similarly, the ORR Guide provides that a dental radiograph assessment may only be used  
18 to determine age in conjunction with "other *evidence*." There is no apparent plausible  
19 construction of the TVPRA, or the ORR Guide, under which an ORR official's  
20 nonspecific, unsubstantiated speculation of what they perceive to be adult behavior  
21 suffices as "evidence" that may be considered and relied upon in making an age  
22 determination. Indeed, ORR does not include appearance or behavior as criteria for  
23 evaluating whether an individual is an adult or juvenile, but instead lists those factors as a  
24 challenge to the age determination process.

25 In their response, Respondents contend "there is additional evidence that  
26 Petitioner is already an adult. Petitioner was encountered by Mexican authorities on  
27 December 11, 2017, at which time he used a date of birth of October 28, 1999. []  
28 Petitioner was also detained by Panamanian immigration authorities with a date of birth  
of June 10, 1994. []" (Doc. 10 at 7.) But Respondents offer no discussion concerning  
the reliability of these records, nor is there any indication that the reviewing ORR official  
knew of or considered them in making an age determination. Rather, because DHS was

1 aware of this conflicting information at the time it designated Petitioner as an UAC and  
2 transferred him into ORR custody, these records appear to be questionable at best.

3 The Court finds that Petitioner has made a sufficient showing that ORR's age  
4 determination was in contravention of the TVPRA. Respondents' transfer of Petitioner  
5 from ORR custody to DHS custody based on that determination therefore is in  
6 contravention of the TVPRA and the ORR Guide and does not authorize Petitioner's  
7 continued detention in DHS custody. Because the Court concludes that Plaintiff is likely  
8 to succeed on his claim that ORR's age determination in this instance was invalid, it does  
9 not reach the viability of his claim that ORR's referral policy violates the TVPRA, or  
10 Petitioner's remaining regulatory and constitutional claims.

### 11 **B. Likelihood of Irreparable Harm**

12 Petitioner asserts that he will suffer irreparable harm to his ability to seek  
13 immigration relief in the absence of an injunction. Specifically, he contends that he will  
14 lose his ability to pursue asylum and Special Immigrant Juvenile Status (SIJS). While a  
15 loss of available immigration relief may constitute irreparable harm, *see, e.g., Beno v.*  
16 *Shalala*, 30 F.3d 1057, 1063 n.10 (9th Cir. 1994), neither the Petition nor the Motion sets  
17 forth any specific detail with regard to his pursuit of this relief or the requirements for  
18 obtaining relief. As a result, the Court lacks any meaningful basis for determining the  
19 impact that the age determination by ORR for purposes of custody will have on his  
20 potential eligibility for any form of relief. Further, while DHS and other federal agencies  
21 may seek to rely on ORR's age determination to adjudicate some application for benefits,  
22 there is no indication that they would do so immediately or before a decision on the  
23 merits of this case could be reached. Petitioner has not shown a likelihood of irreparable  
24 harm absent a temporary restraining order on this basis.

25 However, the Court finds that Petitioner has shown a likelihood of imminent,  
26 irreparable harm in the absence of an order enjoining his continued detention in DHS  
27 custody. In absence of immediate relief, Petitioner will be prevented from being  
28 considered for "placement in the least restrictive setting available," to which he would be

1 entitled as a minor reaching eighteen years of age while in ORR custody pursuant to 8  
2 U.S.C. § 1232(c)(2)(B). (Doc. 2 at 14.) Respondents do not—and indeed cannot—  
3 maintain an argument that detaining a minor in an adult facility, even for one day, does  
4 not constitute harm.

### 5 **C. Public Interest and Balance of Equities**

6 Where the government is the opposing party, as here, the public interest and  
7 balance of equities factors merge. *Nken v. Holder*, 556 U.S. 418, 435 (2009). Public  
8 interest favors the correct application of federal law. *Valle del Sol, Inc. v. Whiting*, 732  
9 F.3d 1006, 1029 (9th Cir. 2013); *Small v. Avanti Health Sys., LLC*, 661 F.3d 1180, 1197  
10 (9th Cir. 2011); *N.D. v. Haw. Dep't of Educ.*, 600 F.3d 1104, 1113 (9th Cir. 2010) (“[I]t  
11 is obvious that compliance with the law is in the public interest.”). Because Petitioner  
12 has met his burden to establish a strong likelihood of success on the merits of his claim  
13 that Respondents have violated the TVPRA, the public interest and balance of equities  
14 weigh in his favor.

### 15 **D. Bond**

16 “The court may issue a preliminary injunction or a temporary restraining order  
17 only if the movant gives security in an amount that the court considers proper to pay the  
18 costs and damages sustained by any party found to have been wrongfully enjoined or  
19 restrained.” Fed. R. Civ. P. 65(c). The Ninth Circuit has “recognized that Rule 65(c)  
20 invests the district court with discretion as to the amount of security required, if any.”  
21 *Jorgensen v. Cassidy*, 320 F.3d 906, 919 (9th Cir. 2003) (internal quotation marks and  
22 citation omitted). “The district court may dispense with the filing of a bond when it  
23 concludes there is no realistic likelihood of harm to the defendant from enjoining his or  
24 her conduct.” *Id.* Because the Court perceives no likelihood of resulting harm to  
25 Respondents, the Court finds it appropriate to issue the TRO without requiring security.

### 26 **IV. Conclusion**

27 Petitioner has met his burden to show that there is a strong likelihood of success  
28 on the merits of his habeas corpus claim that ORR’s determination of his age, and his

1 resulting transfer into DHS custody based on that determination, violates the TVPRA;  
2 that, in the absence of a TRO transferring him into ORR custody, Petitioner would suffer  
3 irreparable injury; and that the public interest and balance of equities tip in his favor.  
4 ORR's age determination was made in violation of the TVPRA and the implementing  
5 policies and is therefore invalid. In the absence of any valid alternate age determination,  
6 at the present time, Petitioner's date of birth is deemed to be October 28, 2000. Thus, to  
7 the extent that Petitioner requests that Respondents be ordered to transfer him from DHS  
8 custody into the care and custody of ORR, the motion for a TRO will be granted. The  
9 motion is otherwise denied.

10 **IT IS ORDERED:**

11 (1) Petitioner's Motion for Temporary Restraining (Doc. 2) **is granted in part**  
12 **and denied in part** as set forth above.

13 (2) Respondents' age determination is rescinded and Respondents shall  
14 immediately **release** L.B. from DHS custody into to the care and custody of ORR and  
15 shall **transfer** Petitioner from the La Palma Correctional Center to an ORR juvenile  
16 facility. L.B. shall be considered as within the custody of ORR as of the date this Order  
17 is filed.

18 (3) Respondents must file a Notice with the Clerk of Court no later than  
19 **4:00 p.m. on October 27, 2018** reflecting compliance with this Order.

20 (4) Petitioner shall have until **November 9, 2018** to file any amended petition  
21 in accordance with Rule 15.1 of the Local Rules of Civil Procedure. Petitioner shall  
22 confer with Respondents and advise them as to whether an amended petition will be filed  
23 no later than **November 2, 2018**.

24 (5) If Petitioner elects not to file an amended petition, Respondents shall have  
25 until **December 10, 2018** to file an answer to the Petition (Doc. 1). If Petitioner elects to  
26 file an amended petition, Respondents must answer the amended petition within **30 days**  
27 of the date the amended petition is filed.<sup>6</sup> Respondents shall not file a dispositive motion

28 \_\_\_\_\_  
<sup>6</sup> Regarding courtesy copies of documents for chambers, Respondent is directed to


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in place of an answer without first showing cause as to why an answer is inadequate.

(6) Petitioner shall have **15 days** from the filing of Respondents' answer to file a reply.

Dated this 26<sup>th</sup> Day of October, 2018.

  
Honorabile Diane J. Humetewa  
United States District Judge

27  
28

review Section II(D) of the Court's Electronic Case Filing Administrative Policies and Procedures Manual, which requires that "a courtesy copy of the filing, referencing the specific document number, shall be printed directly from CM/ECF." CM/ECF Admin. Man. § II(D)(3) (emphasis added). See <http://www.azd.uscourts.gov/sites/default/files/documents/adm%20manual.pdf>.

Referred to DHS

Referred to DHS

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**From:** De LA Cruz, James (ACF) [mailto:James.DeLACruz@acf.hhs.gov]

**Sent:** Thursday, May 25, 2017 12:03 PM

**To:** Midel, Karlo

**Subject:** Somali Age Verification

---

Hi Karlo,

Will the local FOJC be able to verify accuracy of the BC for the UAC from Somalia and who was placed in secure due to concerns of terrorism?

Please see the two bullets of cases in other locations:

•

In **Chicago**, for the week **May 15 – May 21, 2017**, there was 1 female age determination case. The UAC was not picked up by ICE because the Somalia consulate has been unresponsive to facility requests to verify her birth certificate. ICE is concurrently attempting to use its contacts to verify the birth certificate.

•

In **Chicago**, a previous UAC age redetermination case, which was returned to ICE custody as an adult was returned to Heartland ICRC after a family member supplied a birth certificate with a date of birth indicating that the individual is a minor. The birth certificate not been verified as by the Somalia consulate; however, despite had been provided with dental forensic results of over 75% estimated probability that the individual is an adult, ICE determined to return the individual to ORR custody while pending consular verification of the birth record.

James S. De La Cruz

DHHS/ACF/ORR/DCS

Senior Federal Field Specialist Supervisor

Office of Refugee Resettlement

Division of Children's Services

Mary E. Switzer Building, 5th Floor (Room: 5223)

330 C Street SW

Washington, DC 20201

Office: 202-690-8477

Cell: (b)(6)



000912

Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

Referred to DHS

<b>From:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>To:</b>	(b)(6);(b)(7)(F)@ice.dhs.gov>"
<b>CC:</b>	(b)(6);(b)(7)(F)@ice.dhs.gov>"
<b>Subject:</b>	RE: Somali Age Verification
<b>Date:</b>	2017/05/25 14:21:00
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Thank you Sir. We will let you know when the dental is complete.

James S. De La Cruz  
DHHS/ACF/ORR/DCS  
Senior Federal Field Specialist Supervisor  
Office of Refugee Resettlement  
Division of Children's Services  
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James S. De La Cruz  
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<b>Sender:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>Recipient:</b>	"Midel, Karlo <Karlo.Midel@ice.dhs.gov>"; "Hester, Juanita P. <Juanita.P.Hester@ice.dhs.gov>"
<b>Sent Date:</b>	2017/05/25 14:21:52
<b>Delivered Date:</b>	2017/05/25 14:21:00

<b>From:</b>	ACF Urmprogram (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CDCCBED3E69B4ED1944F3E2BA5B53354-ACFURMPROGR>
<b>To:</b>	(b)(6);(b)(7)(C)@ice.dhs.gov"
<b>CC:</b>	"Mullooly, Anne (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=3f679db159504d6aa6b4612c3730d816-Mullooly, A>"; "Hogle, Olivia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fc1dae45760b4d308b77ab96456f6e6e-Hogle, Oliv>"; "De LA Cruz, James (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2eba95d119ab4cd6a77b34616dc3366c-De LA Cruz,>"; "ACF Orrducs_Intakes (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=08af2351d38f4195b2a0966a29e06cf4-ACFORrducs_>"; "ACF Urmprogram (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=cdccbed3e69b4ed1944f3e2ba5b53354-ACFurmprog>"
<b>Subject:</b>	RE: Possible ethiopian female minor in Albany, NY
<b>Date:</b>	2018/04/17 16:23:00
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Good afternoon, (b)(6);(b)(7)(C)

Thank you for your inquiring about possible options for this female ‘minor’ from Ethiopia. Considering the information provided, it is possible that she could qualify for the Unaccompanied Refugee Minors (URM) program within ACF’s Office of Refugee Resettlement (ORR), if the necessary age verification and eligibility documentation is obtained for the youth. As Olivia mentioned, one of the eligibility populations is ‘victims of human trafficking’ as defined in federal regulations.

ORR’s Policy Guide on the URM Program includes the link to the URM application, eligibility categories, acceptable age and eligibility documentation and more details on the placement process. Once the documentation is secured for the minor, a URM application detailing the case will need to be submitted, so a full eligibility determination can be made. Even if the minor meets the statutory, regulatory and policy requirements to enter the URM Program, the minor’s ability to enter the program also depends on availability of a placement that will meet the minor’s needs.

The URM Team has two additional questions regarding this case. Can you explain more about the process for the minor to be “confirmed as a trafficking victim by New York State”? Also, has the victim applied or been issued trafficking certification/eligibility through ACF’s Office of Trafficking in Persons (OTIP)?

In addition to the Policy Guide, you can find more information on the URM program at this link: <http://www.acf.hhs.gov/orr/programs/urm/about>. If you have any questions about the application process or the URM program, please email us at [urmprogram@ACF.hhs.gov](mailto:urmprogram@ACF.hhs.gov).

Regards,

**Marisa Rogers, MSW, LGSW**  
URM Case Specialist  
General Dynamics Information Technology  
Office of Refugee Resettlement (ORR)  
Unaccompanied Refugee Minors Program  
330 C St., SW, Suite 500  
Washington, DC 20201  
202-401-6413 Office  
202-401-4678 Fax  
[Marisa.Rogers@acf.hhs.gov](mailto:Marisa.Rogers@acf.hhs.gov)



cid:image001.png@01D33869.43F249F0

---

**From:** Mullooly, Anne (ACF)  
**Sent:** Tuesday, April 17, 2018 12:00 PM  
**To:** ACF Urmprogram (ACF) <[urmprogram@ACF.hhs.gov](mailto:urmprogram@ACF.hhs.gov)>  
**Subject:** FW: Possible ethiopian female minor in Albany, NY

---

**From:** Hogle, Olivia (ACF)  
**Sent:** Tuesday, April 17, 2018 11:20 AM  
**To:** (b)(6);(b)(7)(C) [@ice.dhs.gov](mailto:ice.dhs.gov)>  
**Cc:** Mullooly, Anne (ACF) <[Anne.Mullooly@acf.hhs.gov](mailto:Anne.Mullooly@acf.hhs.gov)>; De LA Cruz, James (ACF) <[James.DeLACruz@acf.hhs.gov](mailto:James.DeLACruz@acf.hhs.gov)>; ACF Orrducs\_Intakes (ACF) <[Orrducs\\_Intakes@acf.hhs.gov](mailto:Orrducs_Intakes@acf.hhs.gov)>  
**Subject:** RE: Possible ethiopian female minor in Albany, NY

Good morning (b)(6);(b)(7)(C)

It was a pleasure speaking with you this morning. To summarize our conversation, the minor in question can continue to be served by state child welfare, without a referral to the UAC program. However, ORR can also accept a referral from HSI for her to enter the UAC program while she continues her immigration case. Given there is a question as to her age, ORR would likely conduct an age determination process. If she is determined to be over 18, she would no longer qualify to remain the UAC program.

Given that she has received trafficking eligibility, she might qualify for the Unaccompanied Refugee Minor program (URM). I have copied the director of the URM program, Anne Mullooly, who can weigh in on if they are able to accept a referral and advise what the program entails.

Please feel to reach out again if you have any additional questions.

Regards,  
Olivia

**Olivia Hogle, MSW**

Lead Intakes Program Specialist  
Office of Refugee Resettlement  
Division of Unaccompanied Children Operations  
330 C Street SW  
Washington, DC 20447  
Desk: (202) 260-0962  
Cell: (202) (b)(6)  
Fax: (202) 401-1022  
[Olivia.Hogle@acf.hhs.gov](mailto:Olivia.Hogle@acf.hhs.gov)

*\*Please note: I telework on Fridays and can be reached by email or cell.*

Referred to DHS

**From:** ACF Orrducs\_Intakes (ACF) [[mailto:Orrducs\\_Intakes@acf.hhs.gov](mailto:Orrducs_Intakes@acf.hhs.gov)]  
**Sent:** Tuesday, April 17, 2018 9:35 AM  
**To:** (b)(6);(b)(7)(C)@ice.dhs.gov>; ACF Orrducs\_Intakes (ACF)  
<[Orrducs\\_Intakes@acf.hhs.gov](mailto:Orrducs_Intakes@acf.hhs.gov)>  
**Subject:** RE: Possible ethiopian female minor in Albany, NY

Good Morning,

Where is the minor currently? Does she have a sponsor? And if so, is her sponsor considered a danger to her?

Thank you,

(b)(6)

Intakes Specialist (CTR)  
General Dynamics Information Technology  
Office of Refugee Resettlement (ORR)  
330 C St., SW

Washington, DC 20447

Phone: (202) (b)(6)

Email: [stephanie.demoraes@acf.hhs.gov](mailto:stephanie.demoraes@acf.hhs.gov)

Referred to DHS

Referred to DHS



Referred to DHS

<b>Sender:</b>	ACF Urmprogram (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CDCCBED3E69B4ED1944F3E2BA5B53354-ACFURMPROGR>
<b>Recipient:</b>	(b)(6);(b)(7)(C)@ice.dhs.gov>; "Mullooly, Anne (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=3f679db159504d6aa6b4612c3730d816-Mullooly, A>"; "Hogle, Olivia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fc1dae45760b4d308b77ab96456f6e6e-Hogle, Oliv>"; "De LA Cruz, James (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2eba95d119ab4cd6a77b34616dc3366c-De LA Cruz,>"; "ACF Orrducs_Intakes (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=08af2351d38f4195b2a0966a29e06cf4-ACFOrrducs_>"; "ACF Urmprogram (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=cdccbed3e69b4ed1944f3e2ba5b53354-ACFurmprogr>"
<b>Sent Date:</b>	2018/04/17 16:22:58
<b>Delivered Date:</b>	2018/04/17 16:23:00

<b>From:</b>	Banzon, Julissa (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=04F16E83DBEC4A298AF72CBA31A4E650-BANZON, JUL>
<b>To:</b>	(b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov"; "JUVENILE CHICAGO <Juvenile.Chicago@ice.dhs.gov>"
<b>CC:</b>	"Volovar, Jill (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f452fce1b8e94751b340f7ebd6f4ee4b-Volovar, Ji>"; (b)(6) (EZavala@heartlandalliance.org); "Gabbard, Michael (ACF) (CTR) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=11149b1152964673a641440628535550-Gabbard, Mi>"; (b)(6) (b)(6) @heartlandalliance.org"; (b)(6) (b)(6) @heartlandalliance.org>"; (b)(6) (b)(6) @heartlandalliance.org"; (b)(6) (b)(6) @heartlandalliance.org>"; (b)(6) (b)(6) @heartlandalliance.org>"; (b)(6) (b)(6) @heartlandalliance.org>"; (b)(6) (b)(6) @heartlandalliance.org>"; (b)(6) (b)(6) @heartlandalliance.org"
<b>Subject:</b>	RE: ORR/FFS Request for Transfer of Custody at CHAP for (b)(6)
<b>Date:</b>	2018/03/02 18:02:50
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Thank you Officer (b)(6);(b)(7)(C) CHAP, please prepare for discharge.

Thank you,

Julissa Portales Banzon, M.S.  
Federal Field Specialist, Chicago  
U.S. Dept. of Health and Human Services  
Administration for Children and families  
Office of Refugee Resettlement  
Division of Unaccompanied Children Operations  
202-430-7944

Referred to DHS



Thank you,

Julissa Portales Banzon, M.S.  
 Federal Field Specialist, Chicago  
 U.S. Dept. of Health and Human Services  
 Administration for Children and families  
 Office of Refugee Resettlement  
 Division of Unaccompanied Children Operations

(b)(6)

<b>Sender:</b>	Banzon, Julissa (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=04F16E83DBEC4A298AF72CBA31A4E650-BANZON, JUL>
<b>Recipient:</b>	(b)(6);(b)(7)(F) @ice.dhs.gov"; (b)(6);(b)(7)(C) @ice.dhs.gov"; "Volovar, Jill (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f452fce1b8e94751b340f7ebd6f4ee4b-Volovar, Ji>; (b)(6) @heartlandalliance.org"; "Gabbard, Michael (ACF) (CTR) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=11149b1152964673a641440628535550-Gabbard, Mi>; (b)(6) @heartlandalliance.org"; (b)(6) @heartlandalliance.org"; (b)(6) @heartlandalliance.org"; (b)(6) @heartlandalliance.org"; (b)(6) @heartlandalliance.org"; (b)(6) @heartlandalliance.org"; (b)(6) @heartlandalliance.org"; (b)(6) @heartlandalliance.org"
<b>Sent Date:</b>	2018/03/02 18:02:46
<b>Delivered Date:</b>	2018/03/02 18:02:50

ADMINISTRATION FOR  
**CHILDREN & FAMILIES**

**Office of Refugee Resettlement Unaccompanied Children  
Program Olympia Belay, Olivia Hogle, Natasha David, CAPT  
Greg Davis March 7, 2018**



# Agenda/Learning Objectives

- ORR Intakes Process Overview  
ORR Case Management Overview  
ORR and FOJC Interaction  
UAC Portal Tutorial  
ORR Influx Planning/Response



# UAC Population Overview

Olympia Belay, Lead Principal Data Analyst



# Age





# Gender



# Country of Birth



# Referral and Placement Process

Olivia Hogle, Intakes Lead Program  
Specialist

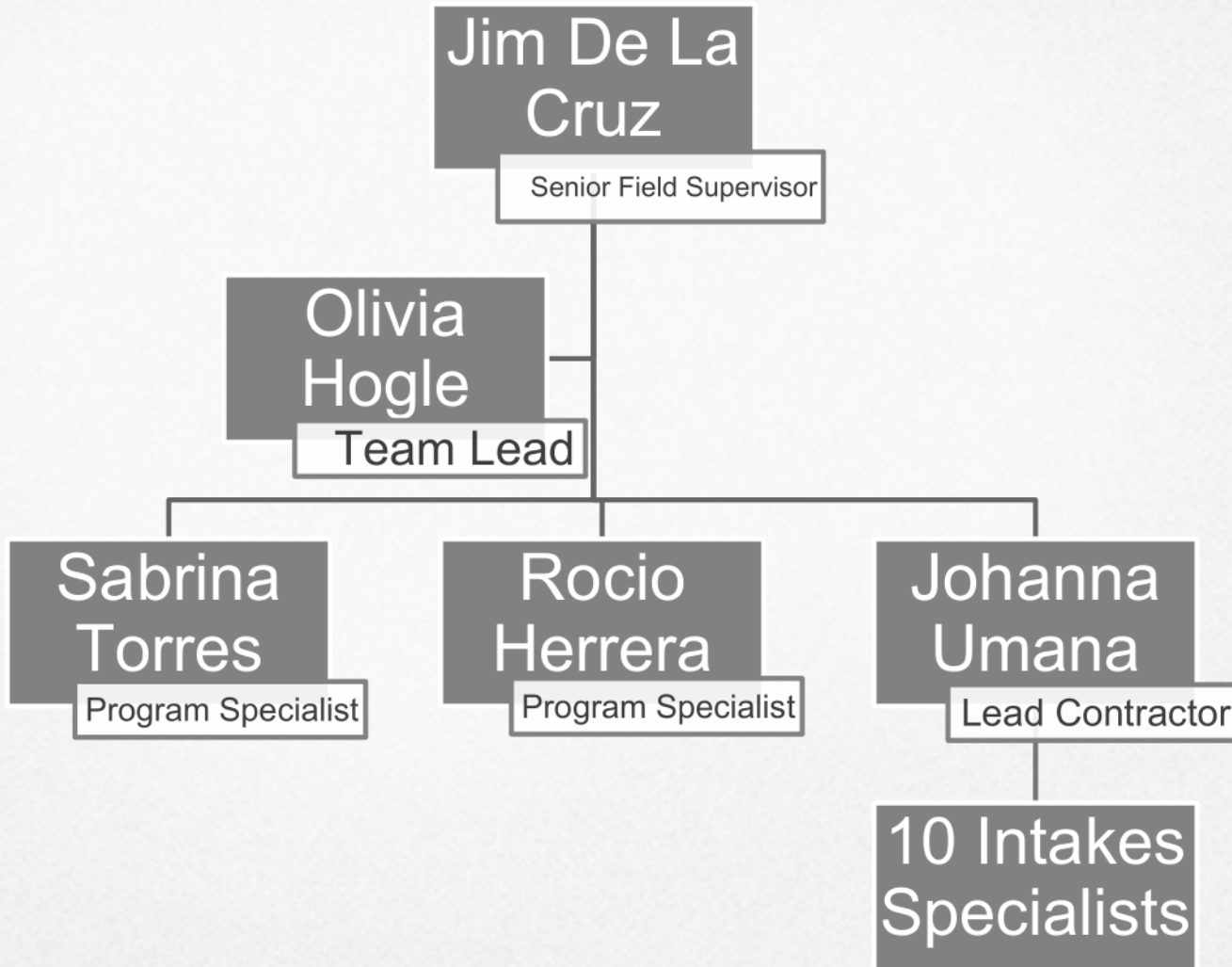


# Intakes & Referrals

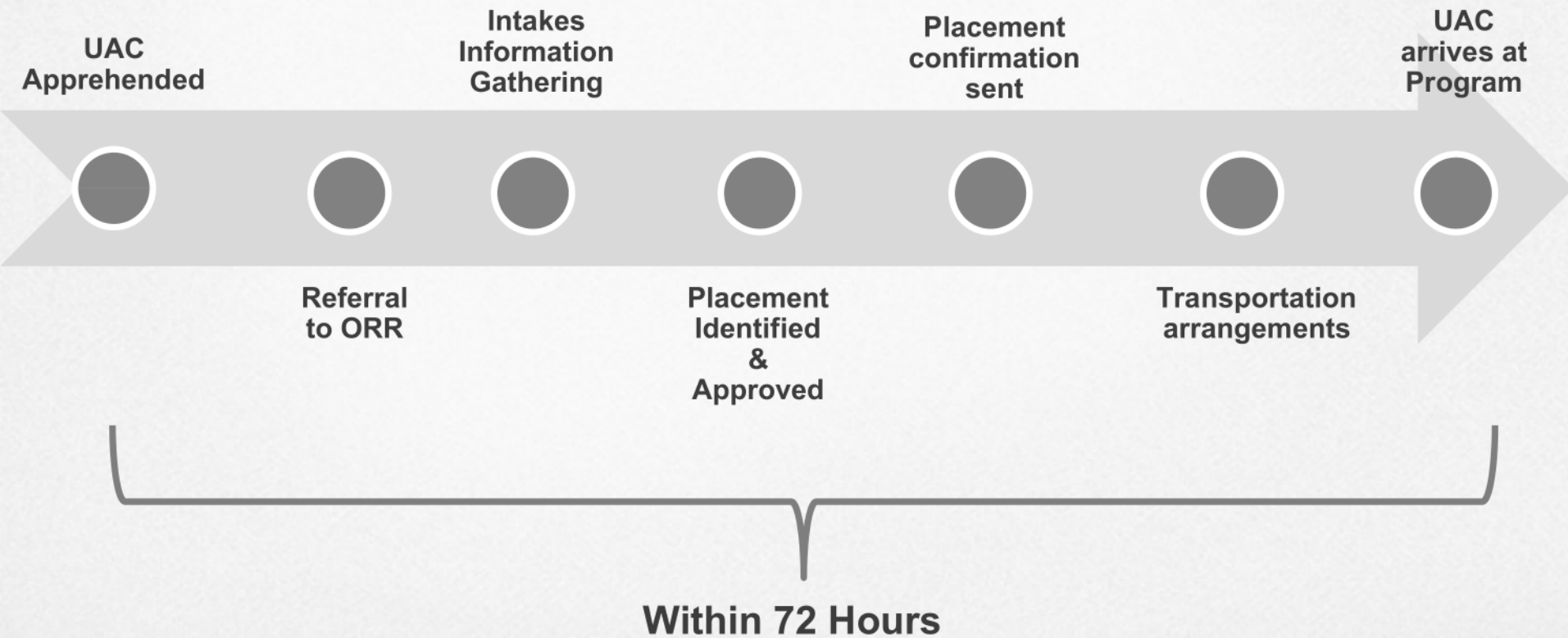
The DUCO Intakes team receives referrals of UACs from federal agencies for placement and designates the *initial* placement of UACs into the network of ORR care providers.



# Meet the Intakes Team



# Referral and Placement Process Overview



# Submitting Referrals

- Referrals for UACs can be submitted to ORR via: UAC Portal (by direct input or E3 transfer) Emailed referral forms sent to [orrducs\\_intakes@acf.hhs.gov](mailto:orrducs_intakes@acf.hhs.gov) The Intakes team processes referrals between the hours of 9 AM to 9 PM EST.



***Intakes Hotline: 202-401-5709 Available 24/7***

# Information for UAC Referrals

## Basic

Biographical  
Data Name  
Alien  
Number  
Date of  
Birth  
Country of  
Birth  
Sponsor  
Information

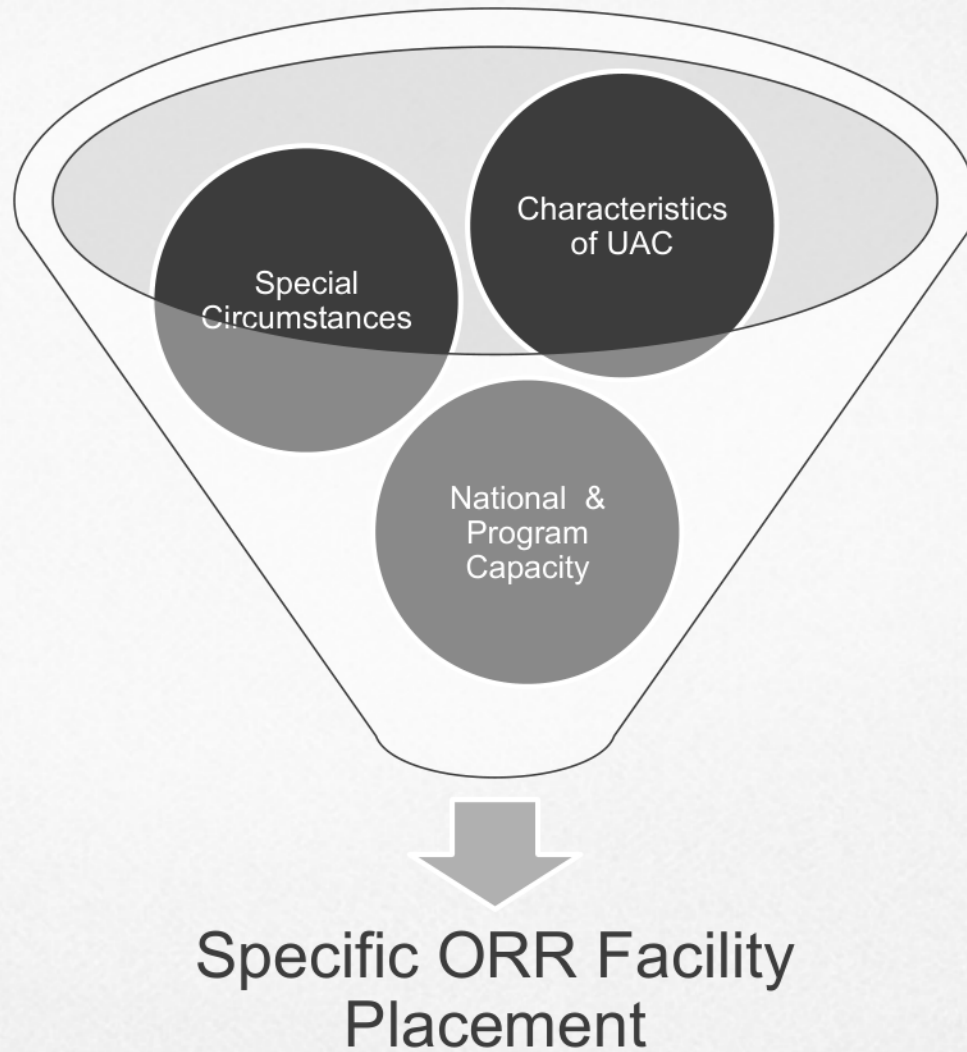
## Situational

Factors  
Health/Disability  
Pregnancy  
Criminal  
history  
Gang  
affiliation  
Behavioral  
concerns  
Travel  
companions





# Determining Placement of UACs



# Notification of Placement

- The Intakes team notifies both the Referring Agency and the program's points of contact in an email when placement is obtained. The email is called a "Placement Confirmation" and resembles the email below:

Hello,

Placement has been approved for the minor below at **FACILITY NAME**  
**POC: Staff Member Name and Number**

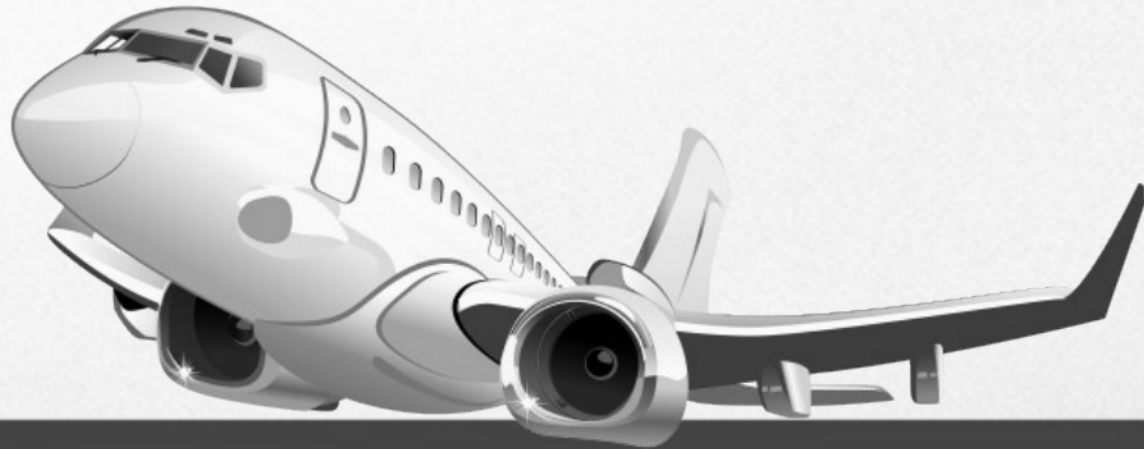
Alien Number	First and Middle Name	Last Name	DOB	Age	Gender	COB	Health	Referring Office	Time referral was sent	Date Referral was sent	Additional Information	Potential Sponsor Information
--------------	-----------------------	-----------	-----	-----	--------	-----	--------	------------------	------------------------	------------------------	------------------------	-------------------------------

Thank you,  
 ORR/DCS Intakes  
 202-401-5709



# Transportation of UAC

- The referring Federal agency transports the UAC to the ORR designated placement. ORR assumes custody upon arrival of the UAC to the designated placement.



000939

# DUCO Network of Care

Over 100 care providers in 18 states



# Facility Types



- Shelter Care\*Secure\*Staff Secure\*Therapeutic Staff SecureTransitional Foster Care\*Long Term Foster CareResidential Treatment Center

# Facility Types

**Transitional Foster Care: UACs under 13, related minors with one minor under 13, pregnant/parenting teens, or UACs with special needs. Shelter: UACs age 13 and over with no or very minimal criminal history. Staff Secure: UACs with minor criminal history, disruptive behavior, or with indicators of flight risk. Secure: UACs with serious criminal history, who have attempted to escape from Staff Secure facility, who have been severely disruptive, or have displayed aggressive behavior while in Federal care. Residential Treatment Center: UACs with psychiatric or psychological issues that cannot be addressed adequately in an outpatient setting. Long Term Foster Care: UACs who are expected to have a protracted stay in ORR custody due to a lack of viable sponsorship and who have expected eligibility for immigration relief.**



# Initial Placement Type





# ORR Care Provider Overview

Natasha David, Federal Field Specialist





# FFS Overlay of ICE ERO Map

- Federal Field Specialists (FFS) are assigned to provide oversight to care provider programs in the implementation of care, placement plans, and safe and timely release decisions for unaccompanied children. For more information on which FFS are assigned to each program in your area of operation, please reference the handout provided.



# Services Provided & Partnerships

- Case Management  
Legal Services  
Access Project  
Child Advocates  
(where available)  
Legal Orientation  
Program for Sponsors  
Case Coordinator Program



# Trafficking Screening Process

- Children are initially screened for trafficking within 24 hours of admission into ORR care, and a more thorough assessment is conducted within 7-10 days of entering ORR care (and then regularly evaluated for the remainder of the child's stay in custody). All screenings are completed by a trained specialist. Each case with trafficking indicators are elevated to Office of Trafficking in Persons (OTIP) for review.



# Trafficking Victim Eligible Services

- If identified as victim of human trafficking, OTIP issues a letter informing the minor they are eligible for services such Medicaid, food stamps, cash assistance etc. The eligibility letter never expires.



# Trafficking Victim Eligibility Letter



DEPARTMENT OF HEALTH & HUMAN SERVICES

ADMINISTRATION FOR CHILDREN AND FAMILIES  
OFFICE OF REFUGEE RESETTLEMENT  
370 L'Enfant Promenade, S.W.  
Washington, DC 20447

SEP 05 2014

HHS Tracking Number (b)(6)  
(b)(6)

(b)(6)  
c/o (b)(6)  
Shenandoah Valley Juvenile Center  
300 Technology Drive  
Staunton, VA. 24401

### ELIGIBILITY LETTER

**[REDACTED]**

This letter confirms that under section 107(b)(1)(A) of the Trafficking Victims Protection Act of 2000, you are eligible for benefits and services under any Federal or State program or activity funded or administered by any Federal agency to the same extent as an individual who is admitted to the United States as a refugee under section 207 of the Immigration and Nationality Act, provided you meet other eligibility criteria. This letter does not confer immigration status.

Your eligibility date is **September 08, 2014**. The benefits outlined in the previous paragraph may offer assistance for only limited time periods that start from the date of this eligibility letter. Therefore, if you wish to seek assistance, *it is important that you do so as soon as possible after receipt of this letter.*

You should present this letter when you apply for benefits or services. Benefit-issuing agencies must call the toll-free trafficking verification line at 1 (866) 401-5510 in the Office of Refugee Resettlement to verify the validity of this document and to inform HHS of the benefits for which you have applied.

You must notify this office of your current mailing address. Please send a dated and signed letter with any changes of address to: Trafficking Program Specialist, Office of Refugee Resettlement, 8<sup>th</sup> Floor West, 370 L'Enfant Promenade, SW, Washington, DC 20447. We will send all notices to your current mailing address, and any notice mailed to your current mailing address constitutes adequate service. You may also need to share this same information with state and local benefit-issuing agencies.

(b)(6)

(b)(6) Eskinder Negash  
Director  
Office of Refugee Resettlement



# Significant Incident Reporting



# Significant Incident Reporting to DHS

- ICE FOJC—UAC runs away from ORR care  
ICE HSI –allegations of human trafficking, exploitation, or document fraud  
CRCL—allegations of abuse or civil rights violations while in DHS custody  
CRCL, ICE and CBP—allegations of sexual abuse while in DHS custody





# Safe and Timely Release Process





# Safe and Timely Release Principles

- Primary objectives Care and safety of the UC  
Safety of others Assurance that the UC appear for immigration court hearings  
The timely release of a UC to a sponsor who can provide for a UC's physical and mental well-being. A UC shall only be released to a sponsor who can provide a safe environment in which the UC will be protected from smugglers, traffickers or others who might seek to victimize or otherwise engage the UC in criminal, harmful or exploitive activity.



# Release Preferences



- Parent/Legal Guardian  
Adult Relative  
Individual/Entity designated by Parent/Guardian  
Licensed Program  
Other Entity when no alternative to adult detention

# Family Reunification Assessment

- Interviews with the child, sponsor, and child's family if applicable  
Child assessments  
Sponsor and household member background checks  
Sponsor assessment  
Family Reunification Packet  
Proof of sponsor's identity, relationship to child, residence and employment  
Letter of consent from parent/guardian  
Application with background information on sponsor & household members  
Signed conditions of release regarding sponsor's willingness to provide for child



# Home Studies & Follow-Up Services

- Any case for which safety and well-being of UAC, sponsor family unit, or community are questionable  
Mandatory TVPRA categories:  
Victim of severe form of trafficking in persons  
Special needs with disability (ADA)  
Victim of physical or sexual abuse; health or welfare significantly harmed  
Proposed sponsor presents risk of exploitation or trafficking  
ORR Mandatory Home Study  
Discretionary Home Study

(b)(6)



# Post Release Services

Post-release services (PRS) promote the safety and well-being of certain unaccompanied alien children who have been released from ORR's custody to a sponsor in the United States ORR refers for post-release services cases in which:

- The child received a home study
- The child was released to a non-relative sponsor, or
- The release was determined to be safe and appropriate but the unaccompanied alien child and sponsor would benefit from ongoing assistance from a community-based service provider.



# Post Release Services

**PRS providers must be culturally and linguistically appropriate when connecting the child and sponsor to resources within their local community. The PRS provider coordinates services that promote access to services in the areas of:**

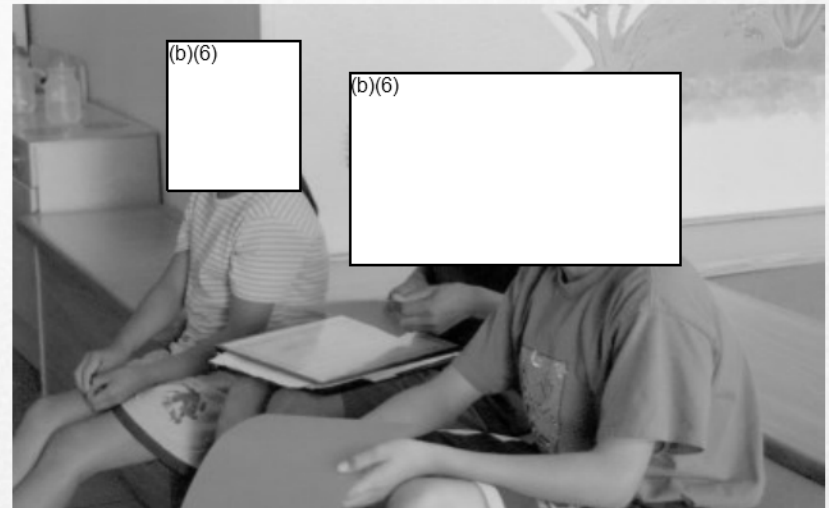
- Placement and stability  
Immigration proceedings  
Guardianship  
Legal services  
Education  
Medical services
- Individual mental health services  
Family stabilization and counseling  
Substance abuse  
Gang prevention, as needed and appropriate for the specific child and/or sponsor





# UAC Who Cannot Be Released

- Sponsor presents moderate to high risk to UACUAC presents moderate high risk to self, sponsor, family or communityPhysical environment of home presents risksHousehold member presents child welfare concerns
- Household member charged or convicted of crime that compromises suitability of home environment



# Discharge Notification

- The ORR Care Provider sends a notice of the pending release decision to the ICE FOJC at minimum of 24-hours prior to the release of a UAC to a sponsor. Within 24 hours of the UAC's physical release from the care provider, the care provider completes the Discharge Notification in the ORR database with the UAC's discharge date. The Case Manager emails the completed Discharge Notification to the ICE FOJC.





# Sponsorship Disruptions

In order to mitigate sponsor disruptions, ORR has implemented the following:30 day Safety and Well Being Follow-up Call Tracking sponsor disruptions  
ORR National Call Center Helpline:



**1 (800) 203-7001**



**Text NINOS to <sup>N I N O S</sup> 66467**

# Age Determination Challenges

ORR acknowledges the challenges in determining the age of individuals in custody. These challenges include, but are not limited to: Unavailable documentation; Contradictory or fraudulent identity documentation and/or statements; Physical appearance of the individual; and Diminished capacity of the individual.



# Age Determination Process

Case managers should seek the following as evidence when conducting age determinations. Information from each category is not required.

Documentation Statements by individuals  
Medical Age Assessments (Dental or Bone Maturity Assessment)  
If the individual is determined to be an adult, then the FFS will provide the ICE FOJC the information and a memo, and then coordinate a transfer of custody



# Age Outs

- Upon reaching age 18, the custody of UAC will transfer from the ORR to the DHS. In some cases, post-18 plans may be submitted to the DHS prior to the UAC's 18th birthday if an alternative to adult detention is available as a possible placement option.



# Age Outs & Post 18 Plan Process

- Six weeks prior to an UC's 18th birthday, care providers may explore alternatives to adult detention and propose any viable option of which they are aware to the FFS and the Case Coordinator. The FFS reviews the plan, makes a preliminary recommendation and forwards it to the ICE FOJC for consideration.



# Influx Planning & Response

CAPT Gregory S. Davis  
Director, Division of  
UAC Planning and Logistics (DPL)



# What do we do?

**Mission: The Division of Planning and Logistics (DPL) provides planning, logistical, and operational support to the Office of Refugee Resettlement (ORR), Unaccompanied Alien Children (UAC) Program to prepare for, respond to, and recover from all hazard events that impact steady-state operations.**





# DPL MEFs

- **Enhance UAC program readiness for and resilience to the impacts of disasters****Maximize DPL's capability to effectively coordinate incidents that impact UAC programs including influx, programmatic emergencies, disasters and public health emergencies****Improve ORR's ability to recover, resume, and restore critical functions following critical incidents by developing and validating a Business Continuity Plan****Provide subject matter expertise and support to ORR programs as required to fulfill mission requirements**





# Capacity Expansion

## Scheduled

**Permanent Bed Capacity Added** nearly 3,600 beds since 01 September 2017  
**Funded capacity on 06 February 2018** is 9,871 beds

## Contingency (“Bridge”)

- **Additional Permanent Shelter Capacity Variance** BedsCamp Beds/Short-Term Temporary Influx Shelter Capacity **Must >85%** occupancy  
**Homestead site** Possibility for additional locations

# Homestead Site

- Site had 2700 bed max capacity during 2016  
Sustained impacts from Hurricane Irma Facility is in “warm status” and capable of receiving 500 UAC if required with expansion possible ORR Influx Shelter Staffing/operations contracts improved from FY2016—now 5 options for prime contractors



# ORR and FOJC Interaction



# ORR Intakes & FOJCs

- Communication & Responsiveness Questions & Information Sharing Timeliness Transportation

# ORR FFS and FOJC

- Relations, Communication,  
Responsiveness Information  
Sharing Transfer of  
Custody Timeliness





# UAC Portal



# UAC Portal

- Referral Section  
Census Management  
Trigger Reports  
Search Feature  
Search Tip  
Add New Users  
Help Desk







# Contact Information

- Olympia Belay: [olympia.belay@acf.hhs.gov](mailto:olympia.belay@acf.hhs.gov) Olivia Hogle: [olivia.hogle@acf.hhs.gov](mailto:olivia.hogle@acf.hhs.gov) Natasha David: [natasha.david@acf.hhs.gov](mailto:natasha.david@acf.hhs.gov) Greg Davis: [gregory.davis@acf.hhs.gov](mailto:gregory.davis@acf.hhs.gov) Additional UAC Program Information: ORR website: <http://www.acf.hhs.gov/programs/orr> DUCO website: <http://www.acf.hhs.gov/programs/orr/ucs/about>



Thank You



000978

(b)(6)



000979

(b)(6)



Alien File Number	Gender	Birth Date	Book Out Date	Final Order Yes No	Final Order Date	Criminal Yes No	Currently Detained Yes No	Book Out Date2	Release R	Release Reason
(b)(6)	Male	1958 0:00		YES	6/27/1996 0:00	NO	YES			
(b)(6)	Male	1958 0:00		NO		NO	YES			
(b)(6)	Male	1985 0:00	4/18/2008 0:00	YES	6/16/2018 2:38	NO	NO	4/18/2008 0:00	DEP	Removed
(b)(6)	Male	1985 0:00	3/31/2008 0:00	YES	6/16/2018 2:38	NO	NO	3/31/2008 0:00	T	Transferred
(b)(6)	Male	1985 0:00	3/28/2008 0:00	YES	6/16/2018 2:38	NO	NO	3/28/2008 0:00	T	Transferred
(b)(6)	Male	1985 0:00	3/28/2008 0:00	YES	6/16/2018 2:38	NO	NO	3/28/2008 0:00	T	Transferred
(b)(6)	Male	1985 0:00	3/26/2008 0:00	YES	6/16/2018 2:38	NO	NO	3/26/2008 0:00	T	Transferred
(b)(6)	Male	1985 0:00		YES	6/16/2018 2:38	NO	YES			
(b)(6)	Male	1985 0:00	4/18/2008 0:00	NO		NO	NO	4/18/2008 0:00	DEP	Removed
(b)(6)	Male	1985 0:00	3/31/2008 0:00	NO		NO	NO	3/31/2008 0:00	T	Transferred
(b)(6)	Male	1985 0:00	3/28/2008 0:00	NO		NO	NO	3/28/2008 0:00	T	Transferred
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(b)(6)	Male	1985 0:00	3/26/2008 0:00	NO		NO	NO	3/26/2008 0:00	T	Transferred
(b)(6)	Male	1985 0:00		NO		NO	YES			
(b)(6)	Male	1966 0:00	6/19/2018 0:00	YES	6/16/2018 2:32	NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1966 0:00		YES	6/16/2018 2:32	NO	YES			
(b)(6)	Male	1966 0:00	6/19/2018 0:00	YES	11/14/2005 0:00	NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1966 0:00		YES	11/14/2005 0:00	NO	YES			
(b)(6)	Male	1991 0:00	6/29/2010 0:00	YES	8/14/2013 0:00	YES	NO	6/29/2010 0:00	DEP	Removed
(b)(6)	Male	1991 0:00	6/21/2010 0:00	YES	8/14/2013 0:00	YES	NO	6/21/2010 0:00	T	Transferred
(b)(6)	Male	1991 0:00	6/14/2010 0:00	YES	8/14/2013 0:00	YES	NO	6/14/2010 0:00	T	Transferred
(b)(6)	Male	1991 0:00	6/29/2010 0:00	YES	6/11/2010 0:00	NO	NO	6/29/2010 0:00	DEP	Removed
(b)(6)	Male	1991 0:00	6/21/2010 0:00	YES	6/11/2010 0:00	NO	NO	6/21/2010 0:00	T	Transferred
(b)(6)	Male	1991 0:00	6/14/2010 0:00	YES	6/11/2010 0:00	NO	NO	6/14/2010 0:00	T	Transferred
(b)(6)	Male	1990 0:00	6/20/2018 0:00	YES	6/18/2018 0:00	NO	NO	6/20/2018 0:00	T	Transferred
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(b)(6)	Male	1990 0:00	2/14/2013 0:00	YES	6/18/2018 0:00	NO	NO	2/14/2013 0:00	T	Transferred
(b)(6)	Male	1990 0:00	2/4/2013 0:00	YES	6/18/2018 0:00	NO	NO	2/4/2013 0:00	T	Transferred
(b)(6)	Male	1990 0:00		YES	6/18/2018 0:00	NO	YES			
(b)(6)	Male	1990 0:00	6/20/2018 0:00	YES	2/1/2013 0:00	NO	NO	6/20/2018 0:00	T	Transferred
(b)(6)	Male	1990 0:00	2/15/2013 0:00	YES	2/1/2013 0:00	NO	NO	2/15/2013 0:00	DEP	Removed
(b)(6)	Male	1990 0:00	2/14/2013 0:00	YES	2/1/2013 0:00	NO	NO	2/14/2013 0:00	T	Transferred
(b)(6)	Male	1990 0:00	2/4/2013 0:00	YES	2/1/2013 0:00	NO	NO	2/4/2013 0:00	T	Transferred
(b)(6)	Male	1990 0:00		YES	2/1/2013 0:00	NO	YES			
(b)(6)	Male	1980 0:00	5/27/2014 0:00	YES	6/17/2018 2:38	YES	NO	5/27/2014 0:00	DEP	Removed
(b)(6)	Male	1980 0:00	5/27/2014 0:00	YES	5/14/2014 0:00	YES	NO	5/27/2014 0:00	DEP	Removed
(b)(6)	Male	1984 0:00	8/13/2015 0:00	YES	7/21/2015 0:00	YES	NO	8/13/2015 0:00	DEP	Removed
(b)(6)	Male	1984 0:00	8/7/2015 0:00	YES	7/21/2015 0:00	YES	NO	8/7/2015 0:00	T	Transferred
(b)(6)	Male	1984 0:00	8/7/2015 0:00	YES	7/21/2015 0:00	YES	NO	8/7/2015 0:00	T	Transferred
(b)(6)	Male	1984 0:00	6/17/2015 0:00	YES	7/21/2015 0:00	YES	NO	6/17/2015 0:00	DEP	Removed
(b)(6)	Male	1984 0:00	6/14/2015 0:00	YES	7/21/2015 0:00	YES	NO	6/14/2015 0:00	T	Transferred
(b)(6)	Male	1984 0:00	8/13/2015 0:00	YES	6/12/2015 0:00	YES	NO	8/13/2015 0:00	DEP	Removed
(b)(6)	Male	1984 0:00	8/7/2015 0:00	YES	6/12/2015 0:00	YES	NO	8/7/2015 0:00	T	Transferred
(b)(6)	Male	1984 0:00	8/7/2015 0:00	YES	6/12/2015 0:00	YES	NO	8/7/2015 0:00	T	Transferred
(b)(6)	Male	1984 0:00	6/17/2015 0:00	YES	6/12/2015 0:00	YES	NO	6/17/2015 0:00	DEP	Removed
(b)(6)	Male	1984 0:00	6/14/2015 0:00	YES	6/12/2015 0:00	YES	NO	6/14/2015 0:00	T	Transferred
(b)(6)	Female	1983 0:00	10/28/2015 0:00	YES	10/18/2017 0:00	NO	NO	10/28/2015 0:00	PALS	Paroled - lack of space
(b)(6)	Female	1983 0:00	10/28/2015 0:00			NO	NO	10/28/2015 0:00	PALS	Paroled - lack of space
(b)(6)	Female	1984 0:00		NO		NO	YES			
(b)(6)	Male	1961 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1961 0:00	6/16/2018 0:00	NO		NO	NO	6/16/2018 0:00	T	Transferred
(b)(6)	Male	1961 0:00		NO		NO	YES			
(b)(6)	Female	1969 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Female	1969 0:00		NO		NO	YES			
(b)(6)	Female	1981 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Female	1981 0:00		NO		NO	YES			
(b)(6)	Female	1975 0:00	6/15/2018 0:00	NO		YES	NO	6/15/2018 0:00	T	Transferred
(b)(6)	Female	1975 0:00		NO		YES	YES			
(b)(6)	Male	1984 0:00	6/15/2018 0:00	NO		NO	NO	6/15/2018 0:00	T	Transferred
(b)(6)	Male	1984 0:00		NO		NO	YES			
(b)(6)	Female	1982 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Female	1982 0:00		NO		NO	YES			
(b)(6)	Male	1987 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1987 0:00		NO		NO	YES			
(b)(6)	Female	1983 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Female	1983 0:00		NO		NO	YES			
(b)(6)	Male	1984 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1984 0:00		NO		NO	YES			
(b)(6)	Male	1979 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1979 0:00		NO		NO	YES			
(b)(6)	Male	1979 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1979 0:00		NO		NO	YES			
(b)(6)	Female	1980 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Female	1980 0:00		NO		NO	YES			
(b)(6)	Male	1972 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1972 0:00		NO		NO	YES			
(b)(6)	Male	1977 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1977 0:00		NO		NO	YES			
(b)(6)	Female	1977 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Female	1977 0:00		NO		NO	YES			
(b)(6)	Male	1979 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1979 0:00		NO		NO	YES			
(b)(6)	Female	1991 0:00		NO		NO	YES			
(b)(6)	Female	1977 0:00	6/20/2018 0:00	NO		NO	NO	6/20/2018 0:00	T	Transferred
(b)(6)	Female	1977 0:00		NO		NO	YES			
(b)(6)	Female	1982 0:00	6/20/2018 0:00	NO		NO	NO	6/20/2018 0:00	T	Transferred
(b)(6)	Female	1982 0:00		NO		NO	YES			
(b)(6)	Female	1978 0:00	6/20/2018 0:00	NO		NO	NO	6/20/2018 0:00	T	Transferred
(b)(6)	Female	1978 0:00		NO		NO	YES			
(b)(6)	Male	1970 0:00	6/19/2018 0:00	NO		NO	NO	6/19/2018 0:00	T	Transferred
(b)(6)	Male	1970 0:00		NO		NO	YES			
(b)(6)	Female	1994 0:00	6/20/2018 0:00	NO		NO	NO	6/20/2018 0:00	T	Transferred



Name	Address	City	County	State	Zip	AOR
ABBOTT HOUSE	100 N. BROADWAY	IRVINGTON	WESTCHESTER	NY	10533	NYC
ABRAXAS-H ARCIA CENTER	620 EAST AFTON OAKS	SAN ANTONIO	BEXAR	TX	78232	SNA
ALICE PETERSON RESIDENCE	901 EAST UNIVERSITY DRIVE	MESA	MARICOPA	AZ	85203	PHO
ANGELS FLIGHT	357 S. WESTLAKE AVE.	LOS ANGELES	LOS ANGELES	CA	90057	LOS
BAPTIST CHILD & FAMILY SERVICES	7404 HIGHWAY 90 WEST	SAN ANTONIO	DALLAS	TX	78227	SNA
BAPTIST CHILD & FAMILY SERVICES	2301 PENNSYLVANIA AVE	FAIRFIELD	SOLANO	CA	94533	SFR
BAPTIST CHILD & FAMILY SVCS	3700 E. HARRISON AVE, STE 200	HARLINGEN	CAMERON	TX	78550	SNA
BAPTIST CHILD & FAMILY SVCS-RAY	12985 FM 490	RAYMONDVILLE	WILLACY	TX	78580	SNA
BAPTIST CHILD & FAMILY SVCS-SNA	1506 CROSSING	SAN ANTONIO	BEXAR	TX	78232	SNA
BAPTIST CHILD AND FAMILY SERVICES - TFC	4241 WOODCOCK DR SUITE 203	SAN ANTONIO	BEXAR	TX	78228	SNA
BAPTIST CHILD AND FAMILY SERVICES (BCFS) -	16565 CR 162	NATHROP	CHAFFEE	CO	81236	DEN
BAPTIST CHILD AND FAMILY SERVICES(BCFS)-H	3700 EAST HARRISON AVE	HARLINGEN	CAMERON	TX	78550	SNA
BAPTIST CHILD/FAMILY SVCS-BAYTOWN	301 ILFREY	BAYTOWN	HARRIS	TX	77520	HOU
BAY POINT SCHOOLS	22025 SW 87TH AVE.	CUTLER BAY	MIAMI-DADE	FL	33190	MIA
BCFS CAMP ALPHA	5128 FM 66	WAXAHACHIE	ELLIS	TX	75167	DAL
BCFS CAMP BRAVO	576 SABIN CREEK RD	ROSYE CITY	ROCKWALL	TX	75189	DAL
BETHANY C.S.,GRAND RAPIDS	901 EASTERN AVE, NE	GRAND RAPIDS	KENT	MI	49501	DET
BETHANY CHILDRENS HOME	1863 BETHANY ROAD	WOMELSDORF	BERKS	PA	19567	PHI
BETHANY CHRISTIAN SERVICES OF MD	2142 PRIEST BRIDGE CT	CROFTON	ANNE ARUNDEL	MD	21114	BAL
BOARD CHILD CARE	3300 GAITHER ROAD	BALTIMORE	BALTIMORE	MD	21244	BAL
BOYSTOWN	9528 STERLING DRIVE	MIAMI	MIAMI-DADE	FL	33157	MIA
BOYSTOWN - CUTLER BAY	9525 STERLING AVE	CUTLER BAY	MIAMI-DADE	FL	33157	MIA
BRAZORIA COUNTY YOUTH HOMES	3315 FM 523 ROAD	OYSTER CREEK	BRAZORIA	TX	77541	HOU
CAMINO A CASA - BAY CITY	304 TUSCOLA ROAD	BAY CITY	BAY	MI	48708	DET
CAMINO A CASA - FARMINGTON HILLS	28000 W. NINE MILE ROAD	FARMINGTON HILLS	OAKLAND	MI	48336	DET
CAMP CHARLIE	151 FM 3162	SANDIA	LIVE OAK	TX	78383	HOU
CAMP DELTA	GREENE FAMILY CAMP 1192 SMITH LA	BRUCEVILLE	MCLENNAN	TX	76630	SNA
CAMP ECHO	5236 N FM 199	CLEBURNE	JOHNSON	TX	76033	DAL
CARDINAL MCCLOSKEY	155 NORTH HIGHLAND AVENUE	OSSINING	WESTCHESTER	NY	10562	NYC
CASA DE ESPERANZA	8716 W BROAD ST	RICHMOND	HENRICO	VA	23294	WAS
CASA GUADALUPE #2	200-250 QUIGLEY	DES PLAINES	COOK	IL	60016	CHI
CASA GUADALUPE #3	300-350 QUIGLEY	DES PLAINES	COOK	IL	60016	CHI
CASA HEARTLAND AT PRINCETON	7351 SOUTH PRINCETON STREET	CHICAGO	COOK	IL	60621	CHI
CASA HEARTLAND GUADALUPE	1150 NORTH RIVER ROAD	DES PLAINES	COOK	IL	60016	CHI
CATHOLIC CHARITIES - FCP	700 S. ROYAL PIONCIANNA BLVD	MIAMI SPRINGS	MIAMI-DADE	FL	33012	MIA
CATHOLIC CHARITIES - SANTA CLARA COUNTY	2625 ZANKER ROAD	SAN JOSE	SANTA CLARA COUNT CA	CA	95134	SFR
CATHOLIC CHARITIES (HOUSTON)	1210 AUTREY STREET & 2815 SMITH S	HOUSTON	HARRIS	TX	77006	HOU
CATHOLIC COMMUNITY SERVICES - PHO	615 WEST PIERSON STREET	PHOENIX	MARICOPA	AZ	85013	PHO
CATHOLIC COMMUNITY SERVICES - TACOMA	1323 S YAKIMA AVE	TACOMA	PIERCE	WA	98405	SEA
CATHOLIC FAMILY CENTER	87 N. CLINTON AVENUE	ROCHESTER	ROCHESTER	NY	14604	BUF
CATHOLIC GUARDIAN SERVICES	1780 GRAND CONCOURSE	BRONX	BRONX	NY	10453	NYC
CATHOLIC GUARDIAN SVCS - CROTONA	1900 WINCHESTER AVE	BRONX	BRONX	NY	10462	NYC
CATHOLIC HOME	18601 SW 137TH AVE	MIAMI	MIAMI-DADE	FL	33157	MIA
CATHOLIC SOCIAL SERVICES	1825 W. NORTHERN AVE	PHOENIX	MARICOPA	AZ	85021	PHO
CAYUGA CENTERS	250 WALTON AVENUE, SUITE 2N	BRONX	BRONX	NY	10451	NYC
CC FORT WORTH SHELTER	241 W. THORNHILL DRIVE	FORT WORTH	DENTON	TX	76115	DAL
CENTER FOR FAMILY SERVICES	950 JACKSONVILLE RD	BURLINGTON	BURLINGTON	NJ	08016	NEW
CHATLIN HOUSE	2425 CHATLIN ROAD	HOLIDAY	PASCO	FL	34691	MIA
CHILDRENS CENTER INC.	4428 AVE. N.	GALVESTON	GALVESTON	TX	77550	HOU
CHILDRENS CENTER-FOSTER CARE	4428 NORTH BROADWAY, 2ND FLOOR	GALVESTON	GALVESTON	TX	77550	HOU
CHILDREN'S HOME OF KINGSTON	26 GROVE STREET	KINGSTON	ULSTER	NY	12401	NYC
CHILDREN'S HOME OF POUGHKEEPSIE	243 OVERLOOK ROAD	POUGHKEEPSIE	DUTCHESS	NY	12603	NYC
CHILDREN'S HOME SOCIETY FLORIDA	326 CROTON ROAD	MELBOURNE	BREVARD	FL	32935	MIA
CHILDRENS VILLAGE	4722 SMART STREET	QUEENS	QUEENS	NY	11355	NYC
CHILDRENS VILLAGE - SHELTER	1 ECHO HILLS	DOBBS FERRY	WESTCHESTER	NY	10522	NYC
CHILDRENS VILLAGE-STAFF SECURE	1 ECHO HILLS	DOBBS FERRY	WESTCHESTER	NY	10522	NYC
COMMOJWEALTH CATHOLIC CHARITIES	1512 WILLOW LAWN DR.	RICHMOND	HENRICO	VA	23230	WAS
CORPUS CHRISTI FACILITY	5517 S. ALAMEDA	CORPUS CHRISTI	NUECES	TX	78412	HOU
CRITTENDEN SERVICES	100 EAST VALLEY VIEW	FULLERTON	ORANGE	CA	92832	LOS
CRITTENTON - FOSTER FAMILY AGENCY	901 E. CHAPMAN AVENUE	FULLERTON	FULLERTON	CA	92836	LOS
DAVID & MARGARET HOME	1350 3RD STREET	LA VERNE	LOS ANGELES	CA	91750	LOS
DEPELCHIN CHILDRENS CENTER	4950 MEMORIAL DR.	HOUSTON	HARRIS	TX	77007	HOU
DEVEREAUX ARIZONA	6400 E EUGIE TERRACE	SCOTTSDALE	MARICOPA	AZ	85254	PHO
FRIENDS OF YOUTH	2500 LAKE WASHINGTON BLVD, N	RENTON	KING	WA	98056	SEA
FT BLISS DONA ANA BASE CAMP	BLDG 8176 WAR RD, NM HWY 213	CHAPARRAL	DONA ANA	NM	88021	ELP
FT SILL ARMY TRAINING CENTER	FORT SILL	FORT SILL	COMANCHE	OK	73503	DAL
GALVESTON MULTICULTURAL INSTITUTE-CHILDR	4428 AVENUE	GALVESTON	GALVESTON	TX	77550	HOU
GUADALUPE COUNTY JUVENILE DETENTION FAC	310 I.H. 10 WEST	SEGUIN	GUADALUPE	TX	78155	SNA
GULF COAST JEWISH & FAMILY COM SVC	14041 ICOT BOULEVARD	CLEARWATER	PINELLAS	FL	33760	MIA
HEARTLAND INT CHILD CENTER-BEVERLY	1209 W 98TH	CHICAGO	COOK	IL	60640	CHI
HEARTLAND INTERNATIONAL YOUTH CENTER	1620 WEST CHASE	CHICAGO	COOK	IL	60626	CHI
HEARTLAND INTERNATIONAL YOUTH CTR	1628 W MORSE	CHICAGO	COOK	IL	60626	CHI
HEARTLAND INTNL CHILDRENS RC	3500 SOUTH GILES AVENUE	CHICAGO	COOK	IL	60653	CHI
HIS HOUSE CHILDRENS HOME	20000 NW 47TH AVE.	OPA LOCKA	MIAMI-DADE	FL	33055	MIA
HOLLMAN AIR FORCE BASE	1412 SABRE RD BLDG 1062	HOLLMAN AFB	OTERO	NM	88330	ELP
HOLY FAMILY INSTITUTE	8235 OHIO RIVER BOULEVARD	PITTSBURGH	ALLEGHENY	PA	15202	PHI
HOMESTEAD JOB CORPS FACILITY (DOL)	12350 SW 285TH ST	HOMESTEAD	MIAMI-DADE	FL	33033	MIA
IES SHELTER	32120 FM 1874	LOS FRESNOS	CAMERON	TX	78566	SNA
INTERNATIONAL CHRISTIAN ADOPTIONS	41745 RIDER WAY #2	TEMECULA	RIVERSIDE	CA	92590	LOS
INTERNATIONAL EDU SVC-DRISCOLL	2547 US HWY 77	DRISCOLL	NUECES	TX	78351	HOU
INTERNATIONAL EDU SVC-HIDALGO	1885 EAST PRICE ROAD	BROWNSVILLE	CAMERON	TX	78521	SNA
INTERNATIONAL EDU SVC-NORMA LINDA	30788 HIGHWAY 100	SAN BENITO	CAMERON	TX	78586	SNA
INTERNATIONAL EDU SVCS- SAN BENITO	299 E HEYWOOD ST	SAN BENITO	CAMERON	TX	78586	SNA
INTERNATIONAL EDU SVCS-SUNSHINE	2032 N 77 SUNSHINE STRIP	HARLINGEN	HIDALGO	TX	78596	SNA
INTERNATIONAL EDU SVCS-WESTLACO	2512 S. INTERNATIONAL BLVD.	WESTLACO	HIDALGO	TX	78596	SNA
INTERNATIONAL EDUCATION SERVICES	4000 FARM ROAD, 511	BROWNSVILLE	CAMERON	TX	78526	SNA
INTERNATIONAL EDUCATION SERVICES	3805 W. BUSINESS 83	HARLINGEN	CAMERON	TX	78552	SNA
INWOOD HOUSE	820 E 82ND ST	NEW YORK	NEW YORK	NY	10025	NYC
JAMESON TRANSITIONAL FOSTER CARE	1301 REGENTS PARK DRIVE	HOUSTON	HARRIS	TX	77058	HOU
JEWISH CHILD CARE ASSO-BRONX	555 BERGEN AVE	BRONX	BRONX	NY	10455	NYC

JUVENILE CENTER	RT 3 BOX 109L (PHY)	LOS FRESNOS	CAMERON	TX	78566 SNA
KIDS PEACE	1650 BROADWAY	BETHLEHEM	BETHLEHEM	PA	18015 PHI
KIDSPEACE FOSTER CARE PROGRAM	1650 BROADWAY	BETHLEHEM	NORTHAMPTON	PA	18015 PHI
KIDSPEACE LONG TERM FOSTER CARE	1441 E 84TH PLACE	MERRILLVILLE	LAKE	IN	46410 CHI
KIDSPEACE LTFC - BALTIMORE	2806 ST. JOHNS LANE	COLUMBIA	HOWARD	MD	21042 BAL
LACKLAND AIRFORCE BASE	1701 KENLY AVENUE	SAN ANTONIO	BEXAR	TX	78236 SNA
LAKESIDE - ENGLEWOOD	7047 S. LOWE AVE	CHICAGO	COOK	IL	60621 CHI
LAKESIDE - WASHINGTON PARK	5822 S. INDIANA AVENUE	CHICAGO	COOK	IL	60637 CHI
LEAKE AND WATTS	463 HAWTHORNE AVENUE	YONKERS	WESTCHESTER	NY	10705 NYC
LINCOLN HALL BOYS HAVEN	145 LINCOLNDALE ROAD	LINCOLNDALE	WESTCHESTER	NY	10540 NYC
LIRS - BETHANY CHRISTIAN SERVICES - MICHIG	1050 36TH ST SE SUITE 400	GRAND RAPIDS	KENT	MI	49505 DET
LIRS-BETHANY CHRISTIAN SERVICES SHELTER-I	300 68TH STREET SE	GRAND RAPIDS	KENT	MI	49548 DET
LORRAINE THOMAS SHELTER	1485 S. SEMORAN BLVD	FT LAUDERDALE	ORANGE	FL	32792 MIA
LUTHERAN CHILDREN AND FAMILY SERVICES	1256 EASTON ROAD	ROSYLN	MONTGOMERY	PA	19001 PHI
LUTHERAN COMMUNITY SERVICES NORTHWEST	115 NE 100TH STREET, SUITE 200	SEATTLE	KING	WA	98125 SEA
LUTHERAN SERVICES SHORT TERM FC	3120 KAY ST	COLUMBIA	RICHLAND	SC	29210 ATL
LUTHERAN SOC SVCS OF NY TFC	831 EAGLE AVENUE	BRONX	BRONX	NY	10456 NYC
LUTHERAN SOCIAL SERVICES-FOSTER CARE E	6585 MONTANA AVENUE, SUITE R300	EL PASO	EL PASO	TX	79925 ELP
LUTHERAN SOCIAL SERVICES	475 RIVERSIDE DRIVE #1244	NEW YORK	NEW YORK	NY	10115 NYC
LUTHERAN SOCIAL SERVICES (LANSING)	801 S. WAVERLY ROAD	LANSING	EATON	MI	48917 DET
LUTHERAN SOCIAL SERVICES OF NEW ENGLAN	20 HAMILTON STREET	WORCESTER	WORCESTER	MA	01604 BOS
LUTHERAN SOCIAL SERVICES OF THE SOUTH	5517 S. ALAMEDA STREET	CORPUS CHRISTI	NEUCES	TX	78412 HOU
LUTHERN SOCIAL SERVICES	6920 220TH ST S.W.	MOUNTLAKE TERR.	SNOHOMISH	WA	98043 SEA
MARIN JUVENILE HALL	3501 CIVIC CENTER DRIVE	SAN RAFAEL	MARIN	CA	94903 SFR
MARYVILLE 1 DES PLAINES	1150 NORTH RIVER RD	DES PLAINES	COOK	IL	60016 CHI
MARYVILLE 2 EISENBURG	951 WEST BARTLETT ROAD	BARTLETT	COOK	IL	60103 CHI
MERCY FIRST - BAYSHORE	1511 POTTER BLVD.	BAYSHORE	SUFFOLK	NY	11706 NYC
MERCY FIRST - SYOSSET	525 CONVENT ROAD	SYOSSET	WESTCHESTER	NY	11791 NYC
MORISON CENTER - FOSTER CARE	1401 NE 68TH AVENUE	PORTLAND	MULTNOMAH	OR	97213 SEA
MORRISON - C.F.S. (KNOTT SITE)	11456 NE KNOTT STREET	PORTLAND	MULTNOMAH	OR	97220 SEA
MORRISON CENTER	9911 SE MT. SCOTT BLVD.	PORTLAND	MULTNOMAH	OR	97266 SEA
MORRISON CENTER-PASO STAFF SECURE	9911 SE MT SCOTT BLVD	PORTLAND	MULTNOMAH	OR	97266 SEA
MORRISON DOWNTOWN SHELTER	1111 SW 10TH AVE	PORTLAND	MULTNOMAH	OR	97205 SEA
MORRISON DOWNTOWN STAFF SECURE	1111 SW 10TH AVE	PORTLAND	MULTNOMAH	OR	97205 SEA
NEIGHBOR TO FAMILY MIA	122 SOUTH SEGRAVE STREET SUITE 1	DAYTONA BEACH	VOLUSIA	FL	32114 MIA
NEIGHBOR-FAMILY UAC PGM, ATL	TBD	Atlanta	TBD	GA	30033 ATL
NEIGHBORHOOD MINISTRIES	1918 W VAN BUREN ST	PHOENIX	MARICOPA	AZ	85009 PHO
NEW LEAF	868 EAST UNIVERSITY DRIVE	MESA	MARICOPA	AZ	85203 PHO
NOANK COMMUNITY SUPPORT SERVICES	193 HIGH STREET	MYSTIC	NEW LONDON	CT	06355 BOS
NOANK GROUP HOMES & SUPPORT SVCS	193 HIGH STREET	MYSTIC	NEW LONDON	CT	06355 BOS
NORTHERN VIRGINIA JUVENILE DETENTION CEN	200 SOUTH WHITING STREET	ALEXANDRIA	FAIRFAX	VA	22304 WAS
NUEVO AMANECER LCS	5400 POMONA BLVD.	LOS ANGELES	LOS ANGELES	CA	90022 LOS
NY FOUNDLING HOSPITAL	119 THOMKINS AVENUE	STATEN ISLAND	RICHMOND	NY	10304 NYC
OPEN ARMS INTERNATIONAL	11025 SOUTHWEST 84TH	MIAMI	MIAMI-DADE	FL	33173 MIA
ORR FOSTER CARE	370 L'ENFANT PROM.	WASHINGTON	DISTRICT OF COLUMB	DC	20447 WAS
PELICAN ISLAND CENTER	1111 32ND REAR STREET	GALVESTON	GALVESTON	TX	77550 HOU
RITE OF PASSAGE-CANYON ST ACADEMY	20061 E RITTENHOUSE	QUEEN CREEK	QUEEN CREEK	AZ	85142 PHO
RUTH DYKEMAN CHILD CENTER	1033 SW A52ND ST	SEATTLE	KING	WA	98166 SEA
S NEW HOPE CHILDREN'S E.S.	1000 N. MCCOLL	MCALLEN	HIDALGO	TX	78501 SNA
SALT LAKE VALLEY JUVENILE	3534 SOUTH 700 WEST	SALT LAKE CITY	SALT LAKE	UT	84119 SLC
SANDY PINES HOSPITAL	11301 SE TEQUESTA TERRACE	JUPITER	PALM BEACH	FL	33469 MIA
SELMA CARSON HOME/PIONEER HUMAN SERVI	619 54TH AVENUE EAST	FIFE	PIERCE	WA	98424 SEA
SETON HOME	1115 MISSION ROAD	SAN ANTONIO	BEXAR	TX	78210 SNA
SHENANDOAH VALLEY JUVENILE CENTER	300 TECHNOLOGY DRIVE	STAUNTON	AUGUSTA	VA	24401 WAS
SHILOH TREATMENT CENTER	3396 BAHLER AVENUE	MANVEL	BRAZORIA	TX	77578 HOU
SOUTHWEST INITIATIVES GROUP, LLC	TEXAS SHELTERED CARE, 406 SOUTH	NIXON	GONZALES	TX	78140 HOU
SOUTHWEST KEY - ANTIGUA	502 E. EXPRESSWAY 77/83	SAN BENITO	CAMERON	TX	78586 SNA
SOUTHWEST KEY - BROWNSVILLE - STAFF SECU	745 EAST SAINT CHARLES STREET	BROWNSVILLE	CAMERON	TX	78520 SNA
SOUTHWEST KEY - CASA HOUSTON	1550 LA CONCHA	HOUSTON	BEXAR	TX	78054 HOU
SOUTHWEST KEY - CASA PHOENIX	2613 W CAMPBELL AVENUE	PHOENIX	MARICOPA	AZ	85017 PHO
SOUTHWEST KEY - CASITA DEL VALLE	1855 LEE MOOR ROAD	CLINT	EL PASO	TX	79836 ELP
SOUTHWEST KEY - EL CAJON	9780 DUNBAR LANE	EL CAJON	SAN DIEGO	CA	92021 SND
SOUTHWEST KEY - LEMON GROVE	2205 EL PRADO STREET	LEMON GROVE	SAN DIEGO	CA	91945 SND
SOUTHWEST KEY - MESA	7900 MESA DRIVE	HOUSTON	HARRIS	TX	77028 HOU
SOUTHWEST KEY - RIO GRANDE	401 E. BUSINESS HWY 77	SAN BENITO	CAMERON	TX	78586 SNA
SOUTHWEST KEY - RIO GRANDE	401 EAST BUSINESS HIGHWAY 77	SAN BENITO	CAMERON	TX	78586 SNA
SOUTHWEST KEY - SAN BENITO	502 E EXPRESSWAY 77 83	SAN BENITO	CAMERON	TX	78586 SNA
SOUTHWEST KEY - SOL	12030 NORTH 113TH AVENUE	YOUNGTOWN	MARICOPA	AZ	85363 PHO
SOUTHWEST KEY #946	745 EAST SAINT CHARLES STREET	BROWNSVILLE	CAMERON	TX	78520 SNA
SOUTHWEST KEY (JUVENILE)	1420 MCKEE RD.	DOVER	KENT	DE	19904 BAL
SOUTHWEST KEY CASA FRANKLIN	315 EAST FRANKLIN AVENUE	EL PASO	EL PASO	TX	79901 ELP
SOUTHWEST KEY CASA LIGHHOUSE	2932 N 14TH STREET	PHOENIX	MARICOPA	AZ	85014 PHO
SOUTHWEST KEY CASA MONTEZUMA	15101 INTERSTATE 10E	CHANNELVIEW	HARRIS	TX	77530 HOU
SOUTHWEST KEY CASA PADRE	7480 PADRE ISLAND HWY	BROWNSVILLE	CAMERON	TX	78521 SNA
SOUTHWEST KEY CASA QUETZAL	7407 INTERSTATE 45 N	HOUSTON	HARRIS	TX	77076 HOU
SOUTHWEST KEY COMBES FACILITY	23011 RIO RANCHO ROAD	COMBES	COMBES	TX	78552 SNA
SOUTHWEST KEY CONROE	10393 LEAGUE LINE RD	CONROE	MONTGOMERY	TX	77304 HOU
SOUTHWEST KEY ESTRELLA	1601 N. ORACLE DRIVE	TUCSON	PIMA	AZ	85704 PHO
SOUTHWEST KEY JUVENILE - SAN JOSE	5598 CORNELL DRIVE	SAN JOSE	SANTA CLARA	CA	95118 SFR
SOUTHWEST KEY JUVENILE CAMPBELL	2613 WEST CAMPBELL	PHOENIX	MARICOPA	AZ	85017 PHO
SOUTHWEST KEY KOKOPELLI	723 E 2ND ST	MESA	MARICOPA	AZ	85204 PHO
SOUTHWEST KEY LAS PALMAS	420 W. 10TH PLACE	MESA	MARICOPA	AZ	85201 PHO
SOUTHWEST KEY PROGRAM (JUVENILE)	400 TALBOT RD.	CANUTILLO	EL PASO	TX	79835 ELP
SOUTHWEST KEY PROGRAM JUVENILE	919 DRAGON ST.	DALLAS	DALLAS	TX	75207 DAL
SOUTHWEST KEY VILLAGE GREEN	2932 NORTH 14TH ST.	PHOENIX	MARICOPA	AZ	85014 PHO
SOUTHWEST KEY-CASA BLANCA	27102 ENCHANTED AVE	SAN ANTONIO	BEXAR	TX	78260 SNA
SOUTHWEST KEY-CASA ESPERANZA	745 E. SAINT CHARLES STREET	BROWNSVILLE	CAMERON	TX	78520 SNA
SOUTHWEST KEY-EL PRESIDENTE	1 TED HUNT	BROWNSVILLE	CAMERON	TX	78521 SNA
SOUTHWEST KEY-GLENDALE	5125 WEST MYRTLE AVENUE	GLENDALE	MARICOPA	AZ	85301 PHO
SOUTHWEST KEY-PLEASANT HILL	808 GRAYSON ROAD	PLEASANT HILL	CONTRA COSTA	CA	94523 SFR
SOUTHWEST YOUTH VILLAGE	2290 SOUTH THEOBALD LANE	VINCENNES	KNOX	IN	47591 CHI



SPECIALIZED CARE FOR IMM. YOUTH	1150 NORTH RIVER ROAD	DES PLAINES	COOK	IL	60016 CHI
ST JEROMES GROUP HOME	23 SOUTH WYNDEN	HOUSTON	HARRIS	TX	77056 HOU
ST PETER-ST JOSEPH (ST PJS)	919 MISSION ROAD	SAN ANTONIO	BEXAR	TX	78210 SNA
SWK LA ESPERANZA PROCESSING CENTER	504 E WASHINGTON ST	BROWNSVILLE	CAMERON	TX	78520 SNA
SYCAMORE CANYON ACADEMY	36895 MT LEMMON ROAD	ORACLE	PINAL	AZ	85623 PHO
SYCAMORE CANYON ACADEMY	P.O. BOX	ORACLE	PINAL	AZ	85623 PHO
TAMPA BAY ACADEMY	12012 BOYETTE RD	RIVERVIEW	HILLSBOROUGH	FL	33569 MIA
THE CHILDREN'S HOME (TAMPA)	10909 MEMORIAL HWY	TAMPA	HILLSBOROUGH	FL	33615 MIA
THE VILLAGES, INC	7240 SW 10TH ST	TOPEKA	SHAWNEE	KS	66615 CHI
TUMBLEWEED - DESERT COVE	1340 E. DESERT COVE	PHOENIX	MARICOPA	AZ	85020 PHO
TUMBLEWEED - MOUNTAIN VIEW	1733 W MOUNTAIN VIEW ROAD	PHOENIX	MARICOPA	AZ	85021 PHO
TUMBLEWEED CASA DE SUEÑOS-WILLETТА	323 E. WILLETТА	PHOENIX	MARICOPA	AZ	85004 PHO
UCSSB CATHOLIC CHARITIES DALLAS	241 W. THRONHILL DRIVE	FORT WORTH	TARRANT	TX	76115 DAL
UNION COUNTY JUVENILE DETENTION CENTER	1075 EDWARD STREET	LINDEN	UNION	NJ	07036 NEW
UNITED METHODIST HOME FOR CHILDREN	5120 SIMPSON FERRY ROAD	MECHANICBURG	CUMBERLAND	PA	17050 PHI
UPBRING FOSTER	599 GATEWAY WEST, SUITE 244	EL PASO	EL PASO	TX	79925 ELP
URBAN STRATEGIES - FMD	6575 NORTH EAST 96TH AVE	OKEECHOBEE	OKEECHOBEE	FL	34972 MIA
URBAN STRATEGIES - IGLESIA DE DIOS	5800 CHURCH AVE	TAMPA	HILLSBOROUGH	FL	33614 MIA
URBAN STRATEGIES IGNITE GAINESVILLE	404 NW 14TH AVE	GAINESVILLE	ALACHUA	FL	32601 MIA
URBAN STRATEGIES TAVARES CHURCH	480 WEST CR 44	EUSTIS	LAKE	FL	32726 MIA
VAL VERDE EMERGENCY SHELTER	309 E 14TH STREET	DEL RIO	VAL VERDE	TX	78840 SNA
VENTURA NAVAL BASE	311 MAIN ROAD	OXNARD	VENTURA COUNTY	CA	93042 LOS
VISION QUEST	600 N SWAN ROAD	TUCSON	PIMA	AZ	85718 PHO
YOLO COUNTY JAIL	2420 EAST GIBSON ROAD	WOODLAND	YOLO	CA	95776 SFR
YOLO COUNTY JUVENILE DETENTION	2880 EAST GIBSON ROAD	WOODLAND	YOLO	CA	95776 SFR
YOUTH FOR TOMORROW	11835 HAZEL CIRCLE DRIVE	BRISTOW	FAIRFAX	VA	20136 WAS
YOUTH CARE CASA - UNO	2500 NE 54TH ST	SEATTLE	KING	WA	98105 SEA

Referred to DHS

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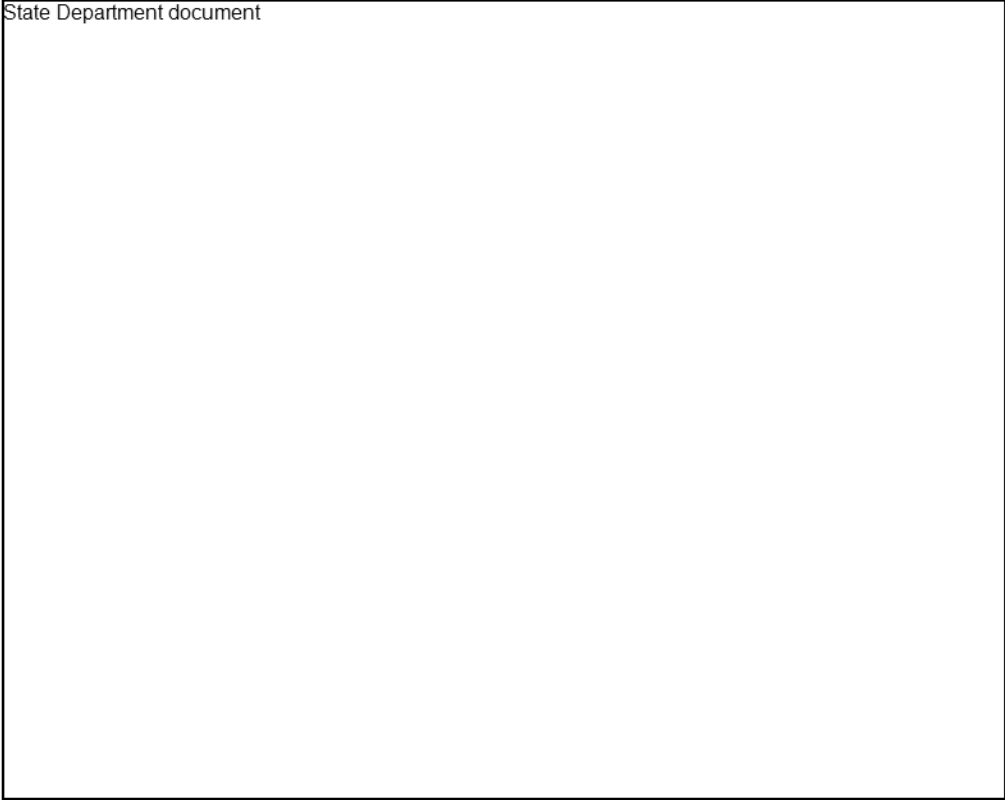
State Department document

State Department document

State Department document

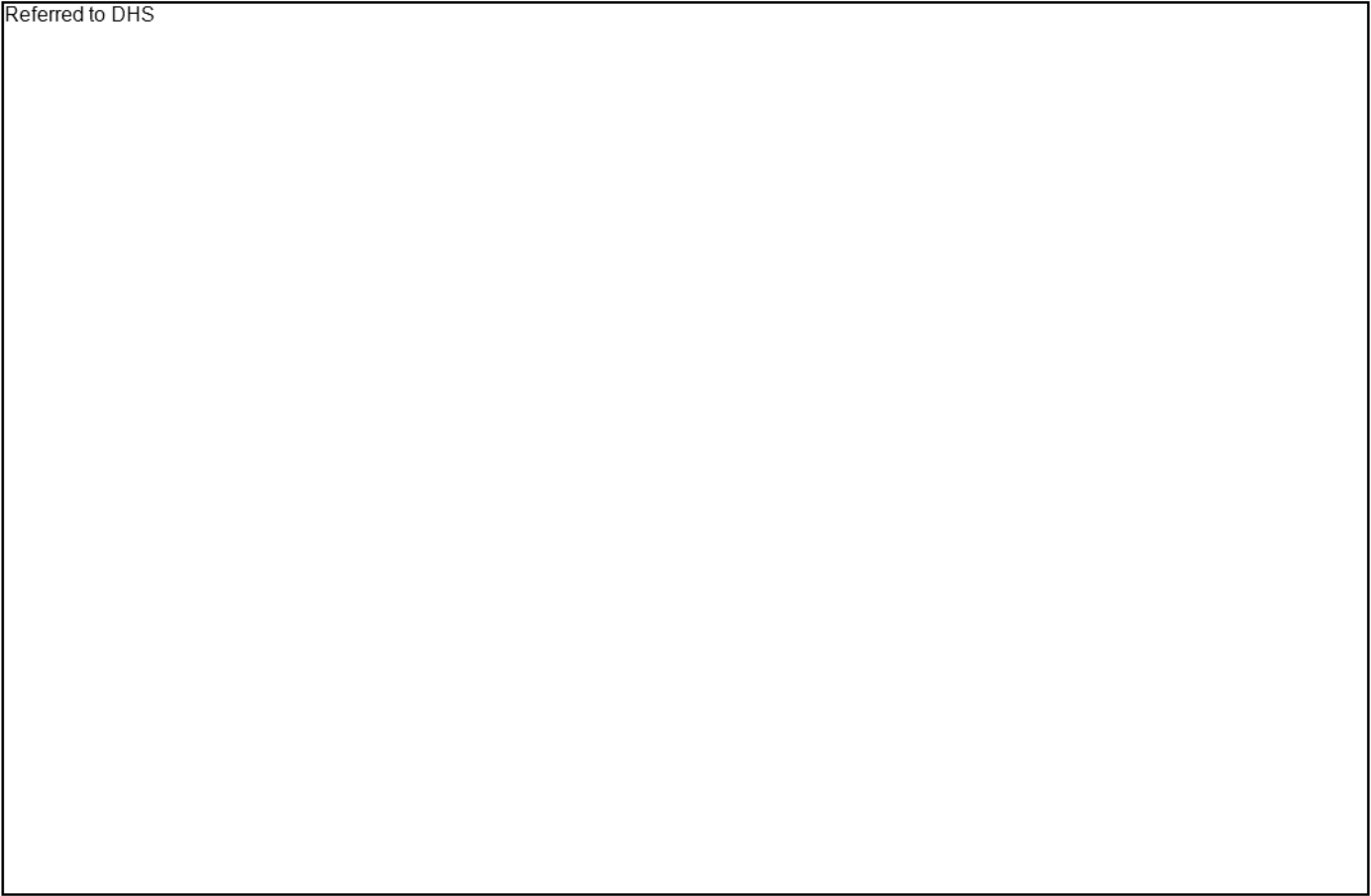
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State Department document



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Referred to DHS

Referred to DHS

(b)(6)

(b)(6)

(b)(6)

(b)(6)



Referred to DHS

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State Department document

State Department document

State Department document

**Official - SBU**

**UNCLASSIFIED**

Referred to DHS

Referred to DHS

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**From:** Velazquez, Ivonne (ACF) [mailto:Ivonne.Velazquez@ACF.hhs.gov]

**Sent:** Tuesday, April 3, 2018 3:46 PM

**To:** [REDACTED]@ice.dhs.gov>; De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>; Smith, Elicia (ACF) <Elicia.Smith@acf.hhs.gov>

**Cc:** [REDACTED] [REDACTED]@ice.dhs.gov>; [REDACTED] [REDACTED]@ice.dhs.gov>; [REDACTED] <[REDACTED]@ice.dhs.gov>

**Subject:** [WARNING: MESSAGE ENCRYPTED][WARNING: MESSAGE ENCRYPTED]RE: [REDACTED] [REDACTED]

**Importance:** High

---

Dear Officer

[REDACTED]

Attached you will find the document that the Ms Villarreal sent DHS and ORR after Mr [REDACTED] was transferred in to DHS custody. Ms. Villarreal informed me that she obtained the documents via the mail from the the alleged uncle who she made contact with via Facebook.

When the individual in question was in ORR care he never provided us any information about his family and claimed that he didn't remember how old he was. Attached you will find the age determination memo that was sent to DHS

000998

ORR does not have the resources to authenticate the document that Ms Villarreal sent ORR and DHS with the Afghan Government.

ORR will like to know if DHS could utilize their networks to verify that this document is authentic and belongs to the individual in care. If DHS determines that this individual is a minor, they should refer him into ORR care via intakes.

Please let me know if you have any more questions or concerns.

Ivonne

Ivonne Velazquez, LCSW

Federal Field Specialist Supervisor

United States Department of Health and Human Services

Administration of Children and Families

Office of Refugee Resettlement

Division of Unaccompanied Children Operations

Cell: (b)(6)

<http://www.acf.hhs.gov/programs/orr>

Consult to DHS

Referred to DHS



**Security, U.S. Immigration and Customs Enforcement.**

---

Referred to DHS

Referred to DHS

---

**From:** De LA Cruz, James (ACF) [mailto:James.DeLACruz@acf.hhs.gov]

**Sent:** Thursday, March 29, 2018 6:43 PM

**To:** (b)(6);(b)(7)(F) @ice.dhs.gov>; Smith, Elicia (ACF) <Elicia.Smith@acf.hhs.gov>

**Cc:** (b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov>; (b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov>; Velazquez, Ivonne (ACF) <Ivonne.Velazquez@ACF.hhs.gov>; (b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov>; (b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov>

**Subject:** Re: (b)(6) (b)(6) (b)(6)

---

Apologies for the last message. I am on the subway in NY and typing while moving. Below is a complete message.

(b)(5)

Jsd

---

On: 29 March 2018 21:37, "De LA Cruz, James (ACF)" <[James.DeLACruz@acf.hhs.gov](mailto:James.DeLACruz@acf.hhs.gov)>wrote:

Hello all, please let's put a pause in. Moving forward until ORR discusses this internally. I have instructed intakes to not accept

this UAC until We in ORR have more facts about the BC and how it was verified. Tomorrow we will update DHS

---

Referred to DHS

Referred to DHS

001004

**From:**

Smith, Elicia (ACF) <[Elicia.Smith@acf.hhs.gov](mailto:Elicia.Smith@acf.hhs.gov)>

---

**Date:**

Thursday, Mar 29, 2018, 4:42 PM

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**To:**

(b)(6);(b)(7)(F) @ice.dhs.gov>

---

**Cc:**

(b)(6);(b)(7)(F) @ice.dhs.gov> (b)(6);(b)(7)(F) @ice.dhs.gov>, Velazquez, Ivonne (ACF) <[Ivonne.Velazquez@ACF.hhs.gov](mailto:Ivonne.Velazquez@ACF.hhs.gov)>, De LA Cruz, James (ACF) <[James.DeLACruz@acf.hhs.gov](mailto:James.DeLACruz@acf.hhs.gov)>

---

**Subject:**

FW: (b)(6) (b)(6) (b)(6)

---

Hello Officer (b)(6);(b)

Does DHS plan on referring this individual back into ORR care based on the new information provided by Ms. Villarreal? I discussed this case with ICE FOJC Officer

(b)(6);(b)(7)(F) a few weeks ago and explained that DHS would need to make an ORR referral if they believe they have a minor in adult detention.

Regards,

Elicia

**Elicia Smith**

Federal Field Specialist

U.S. Department of Health & Human Services

Administration for Children & Families

Office of Refugee Resettlement

Division of Unaccompanied Children Operations

San Francisco, CA

Email:

[elicia.smith@acf.hhs.gov](mailto:elicia.smith@acf.hhs.gov)

Mobile: (202) (b)(6)

**From:** Mariel Villarreal (b)(6)@pangealegal.org]

**Sent:** Thursday, March 29, 2018 1:44 PM

**To:** (b)(6);(b)(7)(F)@ice.dhs.gov>; Smith, Elicia (ACF)  
<[Elicia.Smith@acf.hhs.gov](mailto:Elicia.Smith@acf.hhs.gov)>; Velazquez, Ivonne (ACF) <[Ivonne.Velazquez@ACF.hhs.gov](mailto:Ivonne.Velazquez@ACF.hhs.gov)>

**Subject:** (b)(6) (b)(6) (b)(6)

Dear Officer (b)(6);(b)(7)(F) Ms. Smith, and Ms. Velasquez,

I am writing to follow-up with you on my requests to please release my minor client, (b)(6) (b)(6) who has been in an adult detention facility for over three months now, or at the very least, to transfer him back to an ORR facility with children his own age.

I have not yet heard from either of your offices regarding his status as a minor after sending you his Afghan identity document confirming that he is indeed under 18 years old.

(b)(6) is suffering tremendously. He has expressed fear of being detained with adults to the immigration judge, and he cries and pleads with me every time we speak, saying he does not understand why he is being kept with adults and that he is scared and depressed in adult detention.

I have reached out to the offices of Senator Feinstein and Senator Harris for assistance in (b)(6) case. I am hoping that your offices can please correct this situation urgently, as (b)(6) continues to deteriorate in adult detention.

Thank you for your prompt attention to this matter. Please feel free to call me at (b)(6)

Sincerely,

--

**Mariel Villarreal**

Immigration Attorney

Pangea Legal Services

Ph: (415) (b)(6)

Fax: (415) 593-5335



350 Sansome St, Suite 650, San Francisco, CA  
94104

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Referred to DHS

<b>From:</b>	De LA Cruz, James (ACF) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2EBA95D119AB4CD6A77B34616DC3366C-DE LA CRUZ,>
<b>To:</b>	(b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov>; "Smith, Elicia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=3cdb964ab90d4310bd202c084b7e6097-Smith, Elic>"
<b>Subject:</b>	RE: Document verification request re; (b)(6) (b)(6)
<b>Date:</b>	2018/05/04 13:40:00
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Thank you so much! We will keep the document in our records and use it to reference a response in the event that one of the Senator's offices sends an inquiry.

James S. De La Cruz

DHHS/ACF/ORR/DCS

Senior Federal Field Specialist Supervisor

Office of Refugee Resettlement

Division of Children's Services

Mary E. Switzer Building, 5th Floor (Room: 5223)

330 C Street SW

Washington, DC 20201

Office: 202-690-8477

Cell: (b)(6)

Fax: 202-401-1022

<http://www.acf.hhs.gov/programs/orr/programs/ucs>

Referred to DHS

Referred to DHS

State Department document

Referred to DHS

Referred to DHS

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State Department document

State Department document

Referred to DHS

**From:** Velazquez, Ivonne (ACF) [mailto:[Ivonne.Velazquez@ACF.hhs.gov](mailto:Ivonne.Velazquez@ACF.hhs.gov)]

**Sent:** Tuesday, April 3, 2018 3:46 PM

**To:** (b)(6);(b)(7)(F) (b)(6);(b)(7)(F) De LA Cruz, James (ACF)

<[James.DeLACruz@acf.hhs.gov](mailto:James.DeLACruz@acf.hhs.gov)>; Smith, Elicia (ACF) <[Elicia.Smith@acf.hhs.gov](mailto:Elicia.Smith@acf.hhs.gov)>

**Cc:** (b)(6);(b)(7) (b)(6);(b)(7)(F) @ice.dhs.gov; (b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov;

(b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov>

**Subject:** [WARNING: MESSAGE ENCRYPTED][WARNING: MESSAGE ENCRYPTED]RE: (b)(6)

(b)(6) (b)(6)

**Importance: High**

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Ivonne Velazquez, LCSW

Federal Field Specialist Supervisor

United States Department of Health and Human Services

Administration of Children and Families

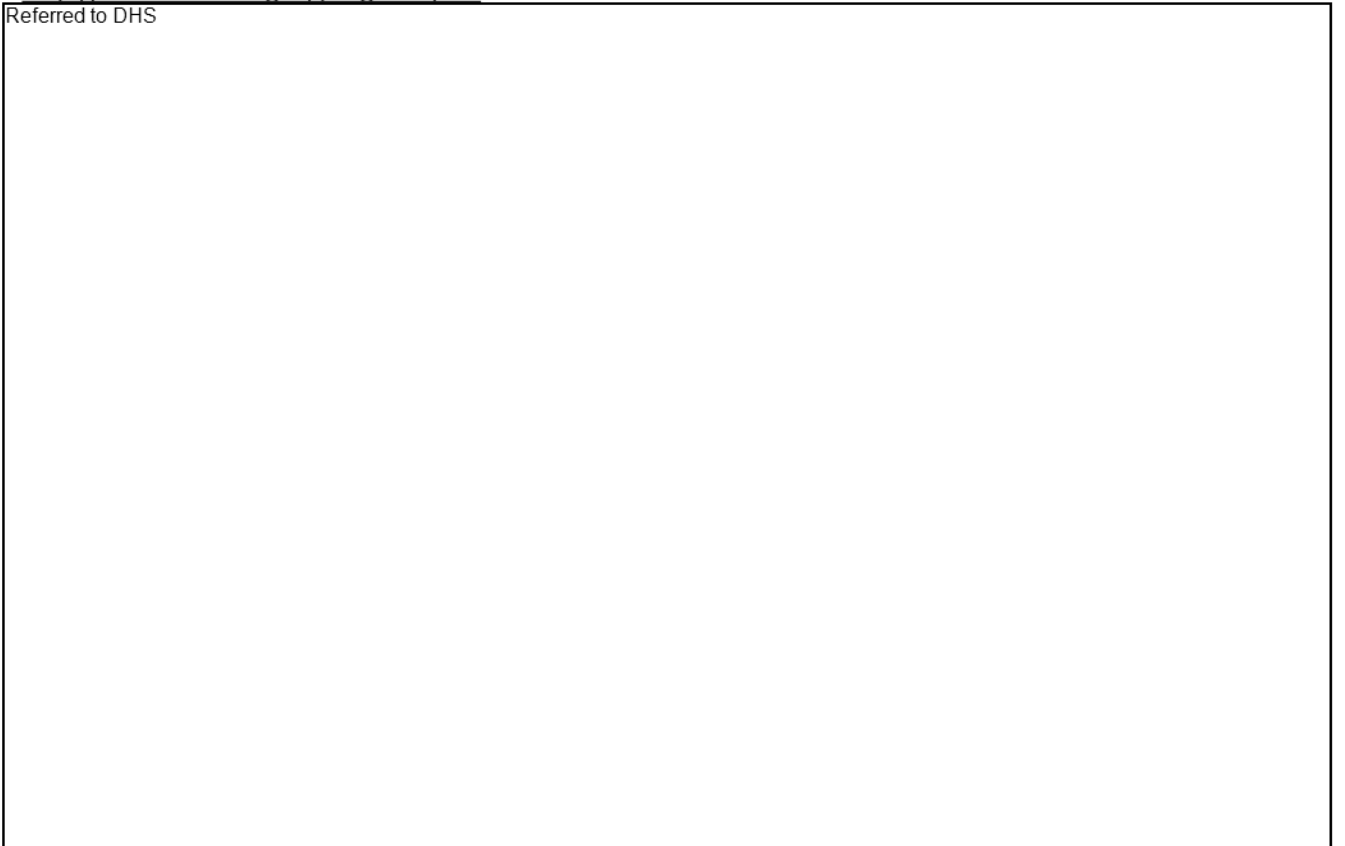
Office of Refugee Resettlement

Division of Unaccompanied Children Operations

Cell: (b)(6)

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Referred to DHS





Referred to DHS

**From:** De LA Cruz, James (ACF) [mailto:James.DeLACruz@acf.hhs.gov]  
**Sent:** Thursday, March 29, 2018 6:43 PM  
**To:** (b)(6);(b)(7)(F) @ice.dhs.gov; Smith, Elicia (ACF) <Elicia.Smith@acf.hhs.gov>  
**Cc:** (b)(6);(b)(7) (b)(6);(b)(7)(F) @ice.dhs.gov; (b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov; Velazquez, Ivonne (ACF) <Ivonne.Velazquez@ACF.hhs.gov>; (b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov; (b)(6);(b)(7)(F) @ice.dhs.gov  
**Subject:** Re: (b)(6) (b)(6) (b)(6)

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Jsd

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Referred to DHS

Referred to DHS

**From:** Smith, Elicia (ACF) <Elicia.Smith@acf.hhs.gov>

**Date:** Thursday, Mar 29, 2018, 4:42 PM

**To:** (b)(6);(b)(7)(F) @ice.dhs.gov

**Cc:** (b)(6);(b)(7)(F) @ice.dhs.gov, (b)(6);(b)(7)(F) @ice.dhs.gov, Velazquez, Ivonne (ACF) <Ivonne.Velazquez@ACF.hhs.gov>, De LA Cruz, James (ACF) <James.DeLACruz@acf.hhs.gov>

**Subject:** FW: (b)(6) (b)(6) (b)(6)

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Elicia

**Elicia Smith**

Federal Field Specialist

U.S. Department of Health & Human Services

Administration for Children & Families

Office of Refugee Resettlement

Division of Unaccompanied Children Operations

San Francisco, CA

Email: [elicia.smith@acf.hhs.gov](mailto:elicia.smith@acf.hhs.gov)

Mobile: (202) (b)(6)

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**Sent:** Thursday, March 29, 2018 1:44 PM

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<Elicia.Smith@acf.hhs.gov>; Velazquez, Ivonne (ACF) <Ivonne.Velazquez@ACF.hhs.gov>

**Subject:** (b)(6) (b)(6) (b)(6)

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(b)(6)

Sincerely,

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**Mariel Villarreal**

Immigration Attorney

Pangea Legal Services

Ph: (415) (b)(6)

Fax: (415) 593-5335

350 Sansome St, Suite 650, San Francisco, CA 94104

The Sobrato Center for Nonprofits, 538A Valley Way, Building 3, Milpitas, CA 95035

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<b>Recipient:</b>	(b)(6);(b)(7)(F) (b)(6);(b)(7)(F) @ice.dhs.gov"; "Smith, Elicia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=3cdb964ab90d4310bd202c084b7e6097-Smith, Elic>"
<b>Sent Date:</b>	2018/05/04 13:40:41
<b>Delivered Date:</b>	2018/05/04 13:40:00

<b>To:</b>	(b)(6);(b)(7)(F) (b)(6);(b)(7)(F)@ice.dhs.gov"; "Smith, Elicia (ACF) </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=3cdb964ab90d4310bd202c084b7e6097-Smith, Elic>"
<b>Subject:</b>	RE: Document verification request re; (b)(6) (b)(6)
<b>Date:</b>	2018/05/04 13:38:32
<b>Priority:</b>	Normal
<b>Type:</b>	Note

Thank you so much!

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Referred to DHS